



SAPPHIRE PRINCESS

WELCOME ABOARD!

Welcome aboard Sapphire Princess!

We're delighted to host you onboard and are here to help you with any questions or needs you might have during your voyage with us.

To ensure your stay is truly carefree, please take this opportunity to review the important onboard policies and procedures listed below. The officers and crew of Sapphire Princess are looking forward to providing you with a memorable vacation full of discovery, so you can *come back new!*

Dining choices

Princess was the first cruise line to offer Anytime Dining,SM as well as Specialty restaurants and casual options. No matter which dining option you choose, you'll savor a variety of delectable cuisine, prepared using only the freshest ingredients.

Anytime DiningSM With Anytime Dining, you'll delight in a flexible, restaurant-style experience. Arrive when you like for dinner between 5:30pm and 09:30pm at the charming International Dining Rooms.

Specialty dining. Princess offers several distinctive, specialty dining options.

- Sterling Steakhouse is a traditional steakhouse serving aged premium cuts of beef in a casual and comfortable ambience.
- Sabatini's serves Italian fare authentically prepared in an idyllic setting reminiscent of a Tuscan villa.
- Lobster Grill offers outdoor casual dining by the Calypso Pool. The a-la-carte priced menu offers dishes such as lobster in lao gan ma sauce as well as salt and pepper lobster and kung pao lobster.

Because they are a special treat, a cover charge will apply per person. Reservations are recommended for these popular restaurants, so please call extension 3463.

Casual dining. A variety of informal dining options are available throughout the ship. These include Alfredo's Pizzeria, a top-of-the-ship buffet and outdoor pizzeria. And you can enjoy dining in the comfort of your stateroom—day or night—with 24-hour complimentary room service. No reservations are necessary.

Ultimate Balcony Dining. Enjoy an intimate meal on your balcony. Available at an additional charge, Ultimate Balcony Dining is available from 7:00am to 11:00am for breakfast and from 5:30pm to 09:30pm for dinner. Please refer to your stateroom portfolio for additional details.

Service Fees

During your cruise, regardless of which Princess ship you choose, you will meet staff who provide you with excellent service. Crew members often rotate to different vessels within the Princess fleet which helps to maintain our high standards on every ship. These dedicated workers reflect our philosophy that all crew on all ships are but one family who share in our success.

A non-refundable service fee of \$13.50 per guest per day for regular staterooms (interior, ocean view, balcony), \$14.50 per guest per day for mini-suites and Club Class, and \$15.50 per guest per day for suites (including children) will be automatically added to your shipboard account on a daily basis. This service fee will be shared amongst those staff that help provide and support your cruise experience, including all wait staff, stateroom stewards, buffet stewards, and housekeeping staff across the fleet. Casino dealers and Youth staff do not share in these gratuities as not all guests use these services.

A 15% gratuity is added to bar charges, dining room wine accounts and Lotus Spa® services. This is shared amongst the beverage staff, their support staff and Lotus Spa® personnel. We know you will find these services onboard exemplary.

Smoking Policy

For the enjoyment of the public lounges and facilities, indoor areas onboard Sapphire Princess are non-smoking. Smoking is only permitted in designated sections of the nightclub. For those passengers who would like to enjoy a cigar or pipe, Churchill cigar and spirits lounge is located on Deck 6. Smoking cigars and pipes outside of this lounge is not permitted. Outdoor smoking areas are clearly posted throughout the vessel. Smoking is not permitted in staterooms and balconies. Violations to this non-smoking policy will result in a \$250 fine for each occurrence, which will be charged to the passenger's stateroom account.

The use of electronic cigarettes is only allowed within the confines of the passenger's stateroom (excluding the balcony area) and within designated smoking areas. Please review your stateroom directory for further details.

Wake-up calls

To schedule a wake-up call: If placing your request prior to midnight, please dial 131. Please touch the "wake up" button on your telephone and follow the voice prompts.

Pool towels

For your convenience, pool towels are readily available on the upper decks adjacent to the swimming pools.

Lounging on deck / show lounge seats

As a courtesy to your fellow passengers, please refrain from reserving deck loungers (or show lounge seats). Any towels left on deck loungers unattended for over 30 minutes will be removed.

Hypodermic needles & syringes

Please contact your stateroom steward if you have a medical condition such as diabetes that requires the use of hypodermic needles or syringes. Your stateroom steward will provide a safe and proper waste receptacle.

Protecting the environment

In the interest of energy and resource conservation, your stateroom steward/stewardess has been instructed to turn off all lights during the day, and to draw the sheers when you are out of your room. This will help in keeping a comfortable temperature within your stateroom during the daytime and will benefit the environment by reducing energy consumption.

Once you return to your stateroom, please adjust the lighting to your liking and open the sheers if you wish to do so. If you would prefer your stateroom steward/stewardess to follow a different procedure to that detailed above, we would kindly ask you to instruct him/her accordingly.

Once again, welcome aboard! If there's anything we can do to further enhance your experience with Princess Cruises, please let us know.

Kindest regards,

Officers & Crew
Sapphire Princess



PRINCESS CRUISES
come back new™

GUEST STATEROOM HEALTH ADVISORY

Dear Sapphire Princess Guest,

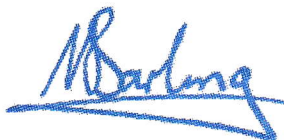
The health of our guests and crew is of the utmost importance to us so our system of robust policies and procedures has been designed to prevent the spread of infectious illnesses including influenza and norovirus.

Our illness prevention and control measures have been developed in conjunction with several international health agencies and all our Company ships meet or exceed the standards set forth by international public health authorities. Additionally, local port health authorities worldwide conduct regular unannounced public health inspections.

In order for you to stay healthy and prevent contracting and spreading illness during your cruise, we strongly encourage you to exercise the following measures:

- Please wash your hands regularly with soap and water particularly before eating.
- Hand sanitizers are only partially effective against norovirus and should therefore be used after and not instead of hand washing, particularly before eating in the buffet.
- Please try to use your stateroom, rather than public toilet facilities
- Ensure that you minimize direct contact, such as handshaking, with others during your cruise.
- Always cover your nose and mouth with a tissue when you cough or sneeze. Throw the tissue in a trash bin after you use it. If no tissues are immediately available, sneeze or cough into the top of your arm rather than your hands.
- Should you experience any symptoms of vomiting or diarrhea, it is very important that you return to your stateroom *and* immediately report your illness to the Medical Staff by dialling 911.

Thank you for your cooperation. Success in preventing the spread of illness depends on you and your fellow guests. If you have any questions regarding this advisory, please contact a member of the Medical Staff.



Grant Tarling, MD, MPH
Chief Medical Officer

May 21st - Embarkation Day

Boutiques Opening Hours: Sailing-11:00pm

BOUTIQUES MANAGER



Eduard Ghigeci

Eduard was born in Bucharest, Romania. After earning a degree in Law, Eduard's passion for travel inspired him to join Princess in 2007 as a sales associate. Today he proudly serves as Boutiques Manager.

He has incredible memories of his travels as part of the Princess family such as sailing into Bora Bora, walking the Great Wall of China and witnessing the majesty of the Sydney Harbor Bridge.

When he's not helping passengers discover cherished keepsakes onboard, Eduard enjoys watching the latest movies and playing basketball.

FINE JEWELRY SPECIALIST



Jacky Xu

Jacky Xu was born in Hangzhou, a beautiful heaven city in China, famous known as West Lake.

Jacky studied Hotel Management during the college and got the first job in Ritz-Carlton Company in Dubai. After stay on land for 2 years Jacky decided to experience life at sea in 2015. Jacky ended up with Boutique Management Position in 2016 and he found out his passion in Jewelry. He shows professional and energetic, he loves nothing more than helping people find the perfect and suitable jewelry during their dream cruise with Princess.

First 2
Days Only!

Save an EXTRA
10% off

Tax and duty free purchase of \$100 or more
(excluding Designer Watches)

Boutiques Deck 6 & 7 • Sailing - 11:00pm



GRAND UNVEILING!

8:45pm Effy Jewelry Store

Join us and enter to win Effy Prizes!



BUY MORE & SAVE!

10% OFF your purchase of \$150 or more

15% OFF your purchase of \$300 or more

20% OFF your purchase of \$450 or more

in addition to your tax & duty free savings!

FACETS, Deck 7 • Sailing - 11:00pm

Fragrances & Cosmetics

Save an EXTRA 15% OFF

your tax & duty free purchase of \$250 or more

ESSENCE, DECK 6 • SAILING - 11PM

BOUTIQUES INTRODUCTION

Voted "Best Onboard Shopping" in Porthole Magazine's Readers' Choice Awards for the last 8 consecutive years, Princess Cruises brings you a world class Tax and Duty Free shopping experience.

Facets, located deck 7 midship, offers a wide selection of Designer, Contemporary watches and Fashion jewelry from Swarovski and Majorica.

Effy Store, located deck 7 midship, features our Fine Jewelry selection includes exotic and rare gemstones such as Tanzanite, Ammolite, Sapphires, Rubies and Diamonds!

Calypto Cove, also located deck 7 midship, is the perfect place to find all of your cruise memories, Princess specific clothing, novelties and any essential items you might have forgotten to pack. Brands, such as Lacoste and Tommy Hilfiger are available in the apparel and accessories department. You can also find your Tax and Duty Free Liquor and Tobacco products at savings of up to 60% off suggested retail prices!

ENRICHMENT ARTICLE

Tax- and Duty-free Shopping

One of the delights of cruising to a distant locale is that you can enjoy so many more local treasures. And these goods often are sold without tax or duty. This means the seller doesn't pay import or sales taxes for the item, which can translate into lower prices for you, the buyer.

The best way to seal a deal at tax- and duty-free shops is to compare the price of the item to a regular price back home. Often, the higher-priced goods, such as alcohol, cigarettes and jewelry, offer substantial discounts without tax or duty. The more you buy, the more you save on taxes.

THE PRINCESS PROMISE

Shop onboard with confidence!

Find Authentic Products

Princess only sells authentic merchandise and guarantees the legitimacy of all brands and products sold onboard.

Peace of Mind

In addition to the manufacturer's premier warranty included with your new purchase, Princess Cruises also provides a five-year guarantee on all fine jewelry that protects against manufacturer defects.

Get the Lowest Price - Guaranteed

Bring home your purchase knowing that you've purchased it at the lowest authorized duty-free price.

Have all Your Questions Answered

Princess Cruises' local offices are set up to address customer service issues that may arise following your cruise. Simply call the location nearest you.

FEATURED IN THE BOUTIQUES



Lifetime Warranty comes
with all jewelry purchases

Facets, Deck 7 Sailing - 11:00pm
Effy Jewelry Store

Princess Logo Items

Save an extra 10% off
your purchase of 3 Princess logo branded items

Calypso Cove, Deck 7 • Sailing - 11:00pm



Tax-Free Savings!

Designer Handbags & Accessories

Limelight, Deck 6 • Sailing - 11PM

MAJORICA
1890

NEW ARRIVALS

Save up to 20% OFF
suggested retail

Facets, Deck 7 • Sailing - 11:00pm