



GOLDEN PRINCESS

WELCOME ABOARD!

Welcome aboard Golden Princess!

We're delighted to host you onboard and are here to help you with any questions or needs you might have during your voyage with us.

To ensure your stay is truly carefree, please take this opportunity to review the important onboard policies and procedures listed below. The officers and crew of GoldenPrincess are looking forward to providing you with a memorable vacation full of discovery, so you can *come back new!*

Dining choices

Princess was the first cruise line to offer a choice of Traditional Dining or Anytime Dining,SM as well as Specialty restaurants and casual options. No matter which dining option you choose, you'll savor a variety of delectable cuisine, prepared using only the freshest ingredients.

Traditional dining. If you've opted for Traditional Dining, you'll dine in the beautiful Canaletto Dining Room on Deck 6 Aft, each night, according to a pre-assigned seating arrangement. Enjoy award-winning Princess cuisine and attentive service provided by the same waiter each evening.

• First Seating - 5:30pm

• Second Seating - 7:45pm

Anytime DiningSM If you've chosen Anytime Dining, you'll delight in a flexible, restaurant-style experience, enjoying the same fare as in Traditional Dining. Arrive when you like for dinner between 5:30pm and 10:00pm at the charming Bernini Dining Room on Deck 5, Midship. To make reservations, please call extension 3463.

Specialty dining. Princess offers several distinctive upscale dining options.

- The Crown Grill features seafood and aged, premium Sterling Silver steaks and chops in a refined, yet casual setting.
- Sabatini's serves Italian fare authentically prepared in an idyllic setting reminiscent of a Tuscan villa.
- Crab Shack offers a seafood extravaganza where you can enjoy our Chef's delicious steamers and pots. On select days only.
- Korean BBQ Enjoy premium meats and an array of fresh vegetables all cooked fresh right at your table.

Because they are a special treat, a cover charge will apply per person. Reservations are recommended for these popular restaurants, so please call extension 3463.

Casual dining. A variety of informal dining options are available throughout the ship. These include an International Cafe, a top-of-the-ship buffet, pizzeria, burger & hot dog grill and more. And you can enjoy dining in the comfort of your stateroom—day or night—with 24-hour complimentary room service. No reservations are necessary.

Ultimate Balcony Dining. Enjoy an intimate meal on your balcony. Available at an additional charge, Ultimate Balcony Dining is available from 7:00am to 11:00am for breakfast and from 5:30pm to 10:00pm for dinner. Please refer to your stateroom portfolio for additional details.

Gratuities

During your cruise, regardless of which Princess ship you choose, you will meet staff who provide you with excellent service. Crew members often rotate to different vessels within the Princess fleet which helps to maintain our high standards on every ship. These dedicated workers reflect our philosophy that all crew on all ships are but one family who share in our success.

To simplify the tipping process for our guests, a discretionary gratuity of \$13.95 per person for mini-suites and suites, and \$12.95 per guest in all other stateroom per day (including children) will be automatically added to your shipboard account on a daily basis. This gratuity will be shared amongst those staff that help provide and support your cruise experience, including all wait staff, stateroom stewards, buffet stewards, and housekeeping staff across the fleet.

A 15% gratuity is added to bar charges, dining room wine accounts and Lotus Spa[®] services. This is shared amongst the beverage staff, their support staff and Lotus Spa[®] personnel. We know you will find these services onboard exemplary. (Casino dealers do not share in gratuities as not all guests utilize their services).

Smoking Policy

For the enjoyment of the public lounges and facilities, indoor areas onboard Golden Princess are non-smoking. Outdoor smoking areas are clearly posted throughout the vessel. Smoking is not permitted in staterooms and balconies. Violations to this non-smoking policy will result in a \$250 fine for each occurrence, which will be charged to the passenger's stateroom account.

The use of electronic cigarettes is only allowed within the confines of the passenger's stateroom (excluding the balcony area) and within designated smoking areas. Please review your stateroom directory for further details.

Wake-up calls

To schedule a wake-up call: If placing your request prior to midnight, please dial 130. Please touch the "wake up" button on your telephone and follow the voice prompts.

Bathrobes

An embroidered Princess bathrobe is available upon request from your stateroom steward. The robe will be provided for your comfort and convenience while onboard. Should you choose to keep this robe, a charge of \$45 will be applied to your account. If you wish to purchase additional new bathrobes, please visit the ship's boutique where they are available for \$45. Extra-luxurious terry cloth bathrobes are also available for \$90.

Pool towels

The pool towels are available on the open decks and your stateroom steward will also be happy to supply additional towels upon request.

Lounging on deck / show lounge seats

As a courtesy to your fellow guests, please refrain from reserving deck loungers (or show lounge seats). Any towels left on deck loungers unattended for over 30 minutes will be removed.

Hypodermic needles & syringes

Please contact your stateroom steward if you have a medical condition such as diabetes that requires the use of hypodermic needles or syringes. Your stateroom steward will provide a safe and proper waste receptacle.

Alcoholic Beverages

We kindly request that you do not bring alcoholic beverages (other than one bottle of wine or champagne per adult per voyage) onboard for consumption. Alcoholic beverages that are purchased duty-free from the vessel's boutiques or at ports of call will be collected for safekeeping and delivered to your stateroom on the last day of the voyage. A member of our security staff will be at the gangway to assist with the storage of your alcoholic beverage purchases.

Protecting the environment

In the interest of energy and resource conservation, your stateroom steward/stewardess has been instructed to turn off all lights during the day, and to draw the sheers when you are out of your room. This will help in keeping a comfortable temperature within your stateroom during the daytime and will benefit the environment by reducing energy consumption.

Once you return to your stateroom, please adjust the lighting to your liking and open the sheers if you wish to do so. If you would prefer your stateroom steward/stewardess to follow a different procedure to that detailed above, we would kindly ask you to instruct him/her accordingly.

Once again, welcome aboard! If there's anything we can do to further enhance your experience with Princess Cruises, please let us know.

Kindest regards,

Officers & Crew
Golden Princess

