

# YOU'LL BE LEAVING SOON.

*BUT THE CRUISE WILL STAY WITH YOU.*

# Norwegian Jade Disembarkation Program

## Piraeus, Greece

Terminal C

Sunday, September 25, 2022

The Norwegian Jade will be docked at **Terminal C – Piraeus, Greece**. Relax you're still on vacation...we encourage you to enjoy your breakfast, a Bloody Mary, or relax in any public area. Whatever you choose, we hope you make the most of the last day of your vacation. We only ask that you vacate your stateroom by **8:30 AM**, and then kick back in any one of our public lounges until your debarkation time. Please remember before leaving your stateroom, to make a final check for any personal items left under the bed, on the desk, or hanging in the closet, and ensure the safe is open and all items are removed. This way you won't leave anything behind.

**Please Note: Announcements are not made directly into the staterooms.**  
You may tune in to channel 24 on your television or check-out the screens around the ship.

### What Are You In The Mood For?

Photo Gallery	Photo Gallery, Deck 7, Aft	7:00 AM – 8:30 AM
Java Café	Java Atrium, Deck 7, Mid	6:00 AM – 9:00 AM
Pool and Jacuzzi	Pool Deck 12, Mid	7:00 AM – Continuously
Sport 24 on TV's	Whiskey Bar, Deck 6, Mid	Until 9:00 AM
Fitness Center	Deck 12, Fwd	6:00 AM – 8:30 AM

### Where You Can Eat Breakfast

Breakfast Buffet	Garden Café, Deck 12, Mid	6:00 AM – 9:00 AM
Breakfast Buffet	Great Outdoors, Deck 12, Aft	6:30 AM – 9:30 AM
Main Dining Room	Grand Pacific, Deck 6, Aft	6:30 AM – 8:30 AM

## Settling your account

6:00 AM – 9:00 AM, Atrium, Deck 7, Mid

An itemized statement of your onboard account will be delivered to your stateroom after 5:00 AM on disembarkation morning.

- If you have made arrangements to settle your onboard account by credit card, your charges will be billed automatically and it is not necessary to go to the Guest Services Desk.
- If you have outstanding charges and plan to pay with cash OR an excess deposit balance is owed to you, please settle your onboard account before 9:00 AM at the Guest Services Desk in the Atrium on Deck 7, Mid-ship, before proceeding to the gangway. An unsettled onboard account will be indicated at the disembarkation point and may cause inconvenience and delay. We encourage you to settle ahead of time to avoid last minute congestion at the Desk and gangway.
- If you are planning to switch your payment from a debit/check card (linked to your bank account) to cash, kindly be advised that when your card was registered, an initial authorization hold was obtained and maintained based on your onboard spending. Releases of authorization holds are entirely at the discretion of your issuing bank, and can vary from as little as 72 hours up to 45 business days. Please be aware that this may affect the balance in your bank account.
- **Please note all accounts will be closed at 9:00 AM and no further adjustments can be made after this time.**
- **Notice to our valued guests:** Foreign Currency Exchange will be offered until 8:00 PM only on the last evening of the cruise, and its not available on disembarkation day.

## What Is Service Charge?

Effective April 1, 2022, a \$16.00 USD service charge has been automatically added, per guest per day (for guests three years and older), to your shipboard account for the following staterooms (Studio, Inside, Ocean View and Balcony). For the Club Balcony Staterooms the service charge will be \$18.00 USD per guest per day (for guests three years and older). For the Haven and Suite Staterooms, the service charge will be \$20.00 USD per guest per day (for guests three years and older). These charges will be shared among those staff members, including the restaurant staff, stateroom stewards, and other behind-the-scenes staff, who have provided services to enhance your overall cruise experience.

However, certain staff positions (e.g., beverage service, concierge, butler, and youth counselors) do not benefit from this shared service charge because they provided service to only some guests, not all. If you have received excellent service from any of these staff members, we encourage you to acknowledge them with appropriate gratuities. In the event you encounter any service issues, you can adjust these service charges at your discretion with the Guest Services Team.

## Lost And Found

Kindly check if you have taken all your personal belongings before leaving your staterooms on disembarkation morning. Guests are requested to contact the Guest Service Desk located in the Atrium on Deck 7, Midship to report any lost items.

## Liquor Distribution

Any alcohol that was purchased ashore and collected at the gangway can be retrieved on **Saturday evening** between **7:00 PM to 9:00 PM** on Deck 7, Midship – Starboard Side. Any uncollected bottles of alcohol after 9:00 PM, you may collect from Java Café on Deck 7 – Midship.

**Confiscated Irons:** Please collect at Guest Services located on Deck 7 Midship, on **Saturday evening** from **5:00 PM** onwards.

**Sharp Objects:** Please collect confiscated sharp objects by the Security Swiping Station at the Gangway as you disembark the ship on the final morning.

## Self-Assist

The simplest way is to keep your luggage with you and carry it off the ship at your leisure between **07:00 AM through 9:00 AM**. This also allows you to join the first group to disembark the ship as soon as local officials clear the ship. Avoid congestion in the baggage claim hall. This is highly recommended for guests who have early independent arrangements (early flights, early private transfers). If you would like to participate, the only requirement is that you must be able to carry your entire luggage off the ship on your own. For our guests with special needs, wheelchairs, strollers or guests with walking difficulties, please note that no assistance will be provided with any luggage if you choose to participate.

## Luggage Tags

If you are an Independent Traveler, you choose your disembarkation time! Please choose your own color luggage tag that best suits your travel plans. You can pick up your colored luggage tags today in the Atrium, Deck 7, Midship, Portside. Please note that each color has limited availability due to space restrictions inside the terminal. **Tags for NCL transfers, tours, and NCL post cruise hotel package will be delivered to your stateroom, no need to collect them.**

## Luggage Information

With Norwegian Cruise Line, even disembarkation day will be a breeze. Simply place your suitcase outside your stateroom **the latest by 11 PM, the night before disembarkation**, with your color luggage tags attached. Make sure to keep with you any important articles (passports, proof of ID, airline tickets, medication, etc.) in a small overnight bag with the essentials. Once you have disembarked, you will enter the terminal where Pier Staff will direct you to your luggage.

## Wheelchair Assistance

Guests requiring wheelchair service and assistance to disembark the ship are advised to meet in **ALIZAR Restaurant, deck 6 mid ship**. Wheelchairs and attendants will be available from **7:15 AM to 9:00 AM**. Assistance will begin by order of arrival on first come, first served basis. Please ensure that you do not have any suitcases with you except for small carry-on bags only. Due to local union regulations, our shipboard staff is not allowed to perform any duties except for wheelchair assistance from the ship to the wheelchair drop off point in the terminal. Assistance and disembarkation will only begin with the color luggage tags announcements – please see the disembarkation schedule on the last page.

**In order to accommodate all guests and ensure a smooth disembarkation process, we encourage you to meet us in ALIZAR restaurant 5 minutes before your disembarkation schedule time.**

## Customs Allowance & VAT Refund Information

**For our EU guests Customs exemption includes:**

- There are no limits on what each individual can buy and take with them when they travel between EU countries as long as the products purchased are for personal use and not for resale.
- Taxes (VAT excise) will be included in the price of the products in the Member State of purchase and no further payment of taxes can be due in any other Member State.
- 800 cigarettes; 400 cigarillos; 200 cigars; 1 kilograms of tobacco (Each EU Member State decides on the limit applicable)
- 10 liters of spirit drinks; 20 liters of intermediate products; 90 liters of wine (including a maximum of 60 liters of sparkling wine); 110 liters of beer.

**For UK guests Customs exemption includes** (for arrival at your main home airport in the UK)

- There are different tax-free and duty-free allowances for bringing alcohol, tobacco and other goods into Great Britain (England, Scotland and Wales).
- 200 cigarettes; 100 cigarillos; 50 cigars; 250g of tobacco.
- 4 liters of spirit drinks or 9 litres of sparkling wine.
- A total of £390 worth of any other goods you bring in.

**For US guests** (for arrival at your main home airport in the US)

If declared, your Duty Exemption includes:

- Purchases up to \$ 800 USD per person.
- 200 pieces of cigarettes – 18 years and older.
- 100 cigars – 18 years and older.
- 1 liter of alcoholic beverage – must be 21 years or older.
- Guests who purchase artwork and do not take the purchase off the vessel (item shipped home) – items do not need to be declared / Guests who purchases artwork and take the purchase off with them – although duty-free, items must still be declared (no duty assessed) / Guests who purchases loose gems onboard (or shore side) – although duty-free, items must still be declared (no duty assessed).

Prohibited Items: fruits, nuts, plants, soil, flowers, drugs, narcotics, indecent materials, African ivory, snake skin, turtle shell products, guns or weapons.

### VAT (Value Added Tax) Refund Information

When making your purchases, please ensure that the shop is a member of the Global Blue tax free refund, only recognized shops will be able to provide you with the tax refund form. Our Gift Shops and Spa (retail items, not service/massages) will issue a Global Blue Tax Refund receipt/form. VAT paid on bars and restaurants purchases will not be eligible for reclaim since they are service, not products. In order to claim your VAT refund, purchases must equal €154.94 EUR or more (approximately \$191 USD) per day, per retail location. When you arrive at the airport you must present you tax refund form at customs before you check your bags in. Customs may request to inspect the items before they stamp your forms. Once your tax refund forms have been stamped by customs you can cash it in your chosen currency at any Bureau de Change located at the airport.

# FAREWELL, FOR NOW.

## Continuous Disembarkation Information

Important Disembarkation Information Is Playing Continuously On Channel 38.

### **JUST SAY WHEN. HERE'S WHERE YOU CAN CHOOSE TO LEAVE US**

Pick up the luggage tag that corresponds with the time you would like to leave. It's that simple! Luggage tags are located in the Atrium, Deck 7 Midship, Portside. If you are participating in a Shore Excursion or one of our Post Cruise Hotel and/or Transfer packages, the luggage tags will be delivered to your stateroom. **Note: Times Are Approximate Only!**

### Order of Disembarkation

**Times Are Approximate!** Please refer to your debarkation program, or tune in to Channel 24 on the television from **7:00 AM** onwards or checkout the screens around the ship. Please have your Norwegian Jade FREESTYLE CARD in hand, as you disembark the vessel and follow the assigned color tags disembarkation from **7:15 AM**, with final call for all guests to disembark the vessel at approx. **9:00 AM**.

The gangway location will be announced upon commencing our disembarkation process  
Please note: All independent guests will need to disembark no later than 9:00 am  
and must claim their luggage before exiting the cruise ship terminal

Approx. Disembark Time	Color	Travel Arrangements
≈ 07:00 AM to 09:00 AM	NONE	Self Assist
≈ 07:00 AM	YELLOW	GOLD, PLATINUM, SAPPHIRE, DIAMOND AND AMBASSADOR
≈ 07:15 AM	RED	Norwegian Airport Transfers to Athens International Airport for flights before 12 PM
≈ 07:30 AM	BROWN	Guest with Independent Arrangements
≈ 7:45 AM	LIGHT BLUE	Norwegian Airport Transfers to Athens International Airport for flights between 12 PM and 1.30 PM
≈ 8:00 AM	PURPLE	Guest with Independent Arrangements
≈ 8:00 AM	TOUR	NCL Shore Excursions
≈ 08:15 AM	PINK	Guest with Independent Arrangements
≈ 08:30 AM	GREEN	Norwegian Airport Transfers to Athens International Airport for flights between 1.30 PM and 2.30 PM
≈ 08: 45 AM	LIME	Guest with Independent Arrangements
≈ 09:00 AM	ORANGE	Norwegian Airport Transfers to Athens International Airport for flights after 2.30 PM
≈ 09:00 AM	GRAY	Norwegian Cruise Line Post Cruise Hotel Package

Have a safe trip home and we hope to see you onboard again soon.  
Your team from Norwegian Cruise Line