

DISEMBARKATION INFO



Farewell and see you soon!

I hope you had a host of wonderful memories. On behalf of the entire crew and all of us at MSC, our sincere thanks for being with us. I would be honoured to personally welcome you for your next cruise.

Master Francesco Iacono

For a smooth disembarkation, please follow these steps:



Disembarkation time:
from 8:30 onwards



Step 1
Your luggage the night before



Step 2
Settling your bill



Step 3
Your disembarkation

Step 1 Your luggage the night before

1.1 Luggage

- Pack all your personal belongings into your suitcases, please don't forget to leave on the side personal toiletries, pijamas and the clothes you will need for the following day. Please keep baby carriers and pushchairs, walking supports, medication and any important documents and valuables with you as hand luggage. Please don't forget to check all drawers, cupboards and the stateroom safe.
- Your mini bar will be inaccessible from 13:00 the day before disembarkation. If you would like to access it until the morning of disembarkation, kindly inform your Stateroom Attendant.

1.2 Tags

- You will have received coloured luggage labels in your cabin. Please carefully write your name and address on the labels and attach them to the luggage that you would like to be carried ashore.
- Detach the two stickers and attach the **round sticker** with the color on your chest and the **second rectangular sticker** to the back of the Cruise Card of each guest (including children). You will be asked to show this to staff as you disembark.
- Please leave your luggage outside your stateroom door by the latest 1:00 on the night before your disembarkation. After disembarking the ship, you will collect it directly in the terminal building.

Step 2 Settling your bill

Payment by CREDIT CARD (Visa, MasterCard, Diners, JCB, American Express e Discover): Two copies of your bill will be delivered to your cabin the night before disembarkation. Please leave one signed copy in the cabin. Any expenses incurred on disembarkation day will be charged directly to your credit card.

Payment by DEBIT/PREPAID CARD (Maestro, Visa Electron, Visa Debit, MasterCard Debit) or in **CASH**: Check the bill received in the cabin the night before disembarkation:

- **Negative balance:** for debit and prepaid card payments go to the Cruise Card Activation Points or to the Reception - Guest Service, deck 5 from 6:00 to 8:30, on the morning of disembarkation; for cash payments you can use the automated payment machines located on deck 7, (Mid) (next to the Club Info Point Voyagers Club) or visit the Reception - Guest Service, deck 5 from 6:00 to 8:30, on the morning of disembarkation
 - **Positive balance** (minus sign on the bill): any remaining amount on your Cruise Card, both if you opted for cash payment or debit card will be reimbursed in cash (in the onboard currency) at the Reception - Guest service deck 5 from 6:00 to 8:30, on the morning of disembarkation.
- . Please note that it is not possible to change your chosen payment method on the day of disembarkation.

Cash or Card - Quickly Settle Your Account

If you already checked your invoice on the ITV and only need to close your account, skip lines at the Reception - Guest Service, and do it directly at our automated payment machine located on deck 7, (Mid), (next to the Club Info Point Voyagers Club). With few simple taps on the screen you can settle your invoice in cash, or with a debit or prepaid card, available 24/7.

Step 3 Your disembarkation

- Please vacate your stateroom by 8:00 the morning of disembarkation. Before leaving your stateroom, ensure that nothing has been left behind in the drawers, wardrobe, bathroom or stateroom safe. Please leave your safe door open so the stateroom steward can do a final check.
- You may deposit hand luggage at Gangway, deck 6, from 7:00 to 10:30

Meeting point

- 10 minutes prior to your expected disembarkation time, please proceed to the meeting point correspondent to the colour code of the tag assigned to you. You can find the information on the back of this flyer. Ship will be cleared upon receiving authorization from the local authorities. As it may take some time you are kindly invited to wait comfortably for the instructions from our staff. Kindly note that all lounges are non-smoking on the morning of disembarkation.
- When it is your turn to disembark, your coloured luggage label will be announced in the assigned meeting point, and it will be displayed on the informative screens, and you will be escorted to the correct gangway by a member of staff.

Departure schedule for Buenos Aires

Meeting point in your departure lounge	Luggage tag	Departure assignment	Departure assignment
8:30	GREEN	Guests with priority DIAMOND CARD HOLDERS Guests with Aurea Experience From cabin number from 12001 to 12122 GUEST WITH TRANSFER TO AIRPORT	Crystal Lounge Deck 7
8:40	LIGHT BLUE	Guests with Aurea Experience From cabin number from 12123 to 15026 TROVA GROUP REISE GROUP Individual Guests deck 14 From cabin number from 14003 to 14018	Tucano Lounge Deck 6
8:50	BLACK	Individual Guests deck 14 From cabin 14021 to CABIN 14056 Individual Guests deck 5 From cabin number from 5002 to 5069	Theatre La Scala Deck 6
9:00	DARK BLUE	Individual Guests deck 8 From cabin number from 8001 to 8081	Tucano Lounge Deck 6
9:10	BROWN	Individual Guests deck 8 From cabin number from 8082 to 8151	Crystal Lounge Deck 7
9:15	GREY	Individual Guests deck 8 From cabin number from 8152 to 8224 Individual Guests deck 9 From cabin number from 9001 to 9027	Theatre La Scala Deck 6
9:20	PINK	Individual Guests deck 9 From cabin number from 9028 to 9123	Tucano Lounge Deck 6
9:30	LILAC	Individual Guests deck 9 From cabin number from 9124 to 9215	Theatre La Scala Deck 6
9:35	DOTTED	Individual Guests deck 9 From cabin number from 9216 to 9227 Individual Guests deck 10 From cabin number from 10002 to 10082	Crystal Lounge Deck 7
9:40	FUCHSIA	Individual Guests deck 10 From cabin number from 10083 to 10185	Tucano Lounge Deck 6
9:45	ORANGE	Individual Guests deck 10 From cabin number from 10186 to 10247 Individual Guests deck 11 From cabin number from 11001 to 11040	Theatre La Scala Deck 6
9:50	LIME	Individual Guests deck 11 From cabin number from 11041 to 11134	Theatre La Scala Deck 6
9:55	RED	Individual Guests deck 11 From cabin number from 11135 to 11222	Tucano Lounge Deck 6
10:10	WHITE	Individual Guests deck 11 From cabin number from 11223 to 11254 Individual Guests deck 12 From cabin number from 12001 to 12093	Crystal Lounge Deck 7
10:25	YELLOW	Individual Guests deck 12 From cabin number from 12094 to 12212 Individual Guests deck 15	Crystal Lounge Deck 7



Guests using a wheelchair and requiring the assistance of our personnel when disembarking are kindly requested to meet and wait at La Cascata Bar (left side), deck 5, Reception Area.



Any confiscated items will be available for collection on the day of your disembarkation at the exit of the ship with our Security personnel, on the day of your disembarkation.



CUSTOMS & IMMIGRATION PROCEDURES

Guests disembarking in the port of Buenos Aires are kindly required to have their Cruise Card, ready when exiting the ship. Moreover we remind you to collect your luggage from the terminal as soon as you disembark.

Breakfast	Times	Location	Deck
Breakfast Buffet	6:00 - 10:00	Gli Archi Cafeteria/ Il Giardino	13 Aft
Breakfast Restaurant	6:30 - 8:30	L'Oleandro	5 Aft
Croissant	7:00 - 12:00	Tucano Lounge	6 Fwd
		La Cascata	5 Mid