

PRODUCT WARRANTY – COMMERCIAL USE

WARRANTY PERIOD IN YEARS

Material/Products	Teak	Steel	Aluminum	Woven	Sling	Others
All Pure Teak Products	2					
Teak and Sling Products	2				1	
Stainless Steel and Sling		2			1	
Stainless Steel and Teak	2	2				
Aluminum and Sling Products			2		1	
Woven				2		
Parasol Frames, Bases, Canopies and Covers						1
Table Top Surfaces Other Than Teak						1
Cushions Covers and Inners (see below)						
Safari Awning Weight Sunbrella Slings						1
Product Covers						1
Replacement Slings						1

Our warranty does not apply to cracks (checking) in wood which may appear when exposed to the elements and are considered entirely natural, mold or mildew, damage resulting from tampering, misuse, accident, alteration, vandalism, abuse or normal wear such as weathering or surface deterioration found on stainless steel, aluminum, teak, slate and cushion or parasol canopy products, dents, scratches or tears to fabrics or fiber. The warranty does not cover damage caused to ceramic, slate or glass surfaces by misuse such as impact damage or surface chipping. Barlow Tyrie will not be responsible for defects caused by the application of teak oil, varnish, wood stain or other cleaning products except the Barlow Tyrie range of care products

Please note that over time, teak will naturally weather from golden brown to a silver grey colour. General and reasonable care to the product including periodic cleaning should be carried out by the purchaser of the goods. Please refer to the Cleaning and Care section on our website www.teak.com.

Cushioning is warranted as follows: Seams and stitching - one year. Fill - Standard densified fiber six months, dry fast foam one year. Sunbrella fabric is warranted against fading by Glen Raven Mills for a period of five years. Barlow Tyrie cushions are UV resistant and should be cleaned regularly with the Barlow Tyrie recommended care products to prevent accumulated dirt becoming imbedded in the fabric. The densified fiber standard fill cushions are weather resistant not waterproof. Sunbrella® RAIN® fabric itself is waterproof, however water may penetrate past zippers, therefore the finished cushion cannot be called "waterproof."

Products believed to be of faulty workmanship or materials should be reported to the place of purchase, or any Barlow Tyrie authorized retailer as soon as possible. If applicable, photographic proof of claim may be requested for examination and determination by Barlow Tyrie. Any faults found on inspection and covered by this warranty will be rectified by the replacement of the faulty part. If deemed necessary for repair by Barlow Tyrie, we will arrange for the product in question to be returned to us via our choice of transit and returned free of charge to the customer. No returns are accepted without our authorization and will be refused.

Barlow Tyrie shall not be under any further liability howsoever arising and all conditions and warranties expressed or implied by or under statute, custom or trade usage are hereby expressly excluded to the extent permitted by law.