

CARE INFO WOOL RUGS: WOVEN & TUFTED

CLEANING AND MAINTENANCE

Preventative and maintenance measures will ensure your quality purchase will repay you by keeping its beauty for many years.

- Vacuum regularly. Frequent vacuuming is a carpet's best friend. A suction only canister vacuum is best to prevent excess pilling, fuzzing and pulls. However, if this type is not available, set vacuum so that the brush is furthest away from the surface of the carpet.
- Remove spills immediately.
- Professionally clean as needed. Do not apply stain repellent treatments that contain silicone because they tend to accelerate carpet soiling.
- Keep doormats clean. Exercise preventative maintenance by placing absorbent mats at the most frequently used entrances to your home. Change or launder when these mats become soiled. In most cases, the extra carpet from your installation can be fashioned into a mat so the overall look of the flooring is not altered. Regular cleaning of these mats will help insure that embedded dirt does not get tracked into the rest of the building.
- The vacuum cleaner dust bag should be changed when half full.
- Filters in your heating and air conditioning systems should be changed regularly.

STEPS FOR SPOT REMOVAL

One of the most crucial areas of carpet maintenance is removal of spots and spills. Acting quickly when anything is spilled or dropped, and always having the necessary cleaning materials at hand are of the utmost importance.

- Immediately blot (do not rub) spills with white paper towels or with a clean absorbent cloth. Scoop up solids.
- All cleaning agents and solvents should be Ph neutral; pre-test should be done in an inconspicuous area.
- Apply the cleaning agent listed on the spot removal chart (below) to an absorbent towel and begin to blot up the spill with a blotting motion. Flip cloth to prevent reapplying soil.
- Do not over saturate with water.
- Work inwards from the edge of the spot to prevent excess spreading.
- Wait a few minutes for the cleaning agent to work on the spot. Follow recommended directions.

- Once the cleaning agent has removed the spot, blot excessive moisture by applying pressure with paper towels or a dry absorbent cloth.
- Rinse with clear water on a clean cloth.
- Remove excess moisture by applying pressure with paper towels

RECOMMENDED PROFESSIONAL CLEANING

- Dry cleaning systems such as Capture®; Host®; Dri-Mate®; Wool Clean by Wools of New Zealand and Chem-Dry
- Truck-Mounted steam extraction is acceptable for tackless wall to wall installations. We do not recommend steam cleaning for loose lay rugs
- We do not recommend any portable units; nor any Bonnet systems or Rug Doctor systems

We highly recommend finding a cleaner who is experienced cleaning wool carpets as some solvents used to clean Nylon carpets might not be suitable for wool. Finding a reputable wool carpet specialist by checking references is worth the time, but is worth it to help keep your carpet clean and healthy. For example, your professional cleaner should not apply any stain repellent treatments that contain silicone because they tend to accelerate carpet soiling. As always have the cleaner test the cleaning agent on a small inconspicuous area before proceeding to the entire room. Always vent your rooms out thoroughly both during and after a professional cleaning to freshen your air and to help the carpet dry thoroughly which helps prevent mold.

TREATMENT TYPE			
1	Add cold water and blot	6	Clean nail polish remover (preferably acetone)
2	Detergent solution or WoolCleanDry Spot Remover	7	Isopropyl alcohol
3	Methylated mineral spirits, turpentine, or WoolClean Dry Spot Remover	8	Rust remover
4	Chill with aerosol freezing agent or ice cubes in a plastic bag; follow by picking or scraping off gum	9	Absorbent powder (ex: salt, talc, or Absorb-It)
5	Warm water	10	Absorbent Cleaner (WoolClean Spot Dry Remover, Host, Capture)

STAIN TREATMENT CHART							
SPOT	STEP 1	STEP 2	STEP 3	SPOT	STEP 1	STEP 2	STEP 3
Alcoholic Beverages	2	-	-	Milk	5	3	2
Blood	1	2	-	Nail Polish	6	3	-
Butter	3	2	-	Oil & Grease	3	2	-
Candle Wax	6	4	-	Paint (Latex)	1	2	3
Chewing Gum	4	3	-	Paint (Oil)	9	3	2
Coffee	1	2	3	Rust	3	2	8
Colas & Soft Drinks	1	2	-	Salad Dressing	2	3	-
Cream	2	3	-	Shoe Polish	3	2	-
Floor Wax	3	2	-	Tar	3	-	-
Gravy & Sauces	5	2	3	Urine (fresh)	2	-	-
Ink (Fountain Pen)	2	2	-	Urine (old)	1	2	10
Ink (Ball Point)	4	7	2	Vomit	2	-	-
Lipsitck	3	2	-	Wine	9	1	2
Mercurochrome	2	10	-	Unknown Material	3	10	2