

LIMITED EDITION CARE GUIDELINES

Caring correctly for any carpet or rug is the key to it looking beautiful for many years.

CHARACTERISTICS OF OUR HANDMADE RUGS

Our rugs are handmade especially for you. However, they can present the following manufacturing variations, which are not considered faults or defects:

The rug or the borders of the rug are not flat: If your rug is not perfectly flat when you unroll it, or if the borders of the rug are wrinkled, let it lie flat for at least 24 hours before placing any furniture on it. It will naturally flatten out and return to its original shape.

SHEDDING:

Rugs made from natural cut fibres are often subject to pilling or shedding and may produce fluff during six months to a year after first use. This phenomenon is caused by loose fibres, that remain in the rug after the manufacturing process and come out little by little. This is not a defect, but a common and normal peculiarity that will diminish over time. You should vacuum your rug properly by following the instructions in [this video](#).

Be careful with too much indoor heating, as it can result in an increased risk of pilling because of dehydration of the fibres. Maintain the right humidity of 50-70% to avoid this.

FURNITURE MARKS ON THE RUG:

When furniture or chairs have extremely thin or tapered legs, their weight is concentrated on a small area of the rug, which accelerates the normal aging process and causes indentations in the rug. Office wheelchairs are also to be avoided: they can leave marks or cause extreme friction. Limited Edition does not guarantee their rugs against indentations or premature use when the rug is not specifically meant for this usage.

Our advice: always use coasters or place protective caps/coasters under each leg. They will redistribute the weight of the furniture so that it is not concentrated on one small area. This will also avoid rug dents and tearing out of the yarns when moving the furniture. Coasters are inexpensive, and they are available in a wide variety of materials. Please do not use rubber caps as these may damage the rug. If your furniture has wheels, use a coaster under each wheel. Rounded end caps or ball-shaped studs should be removed from chair legs when they are smaller than the chair legs.

Size: The size of our handmade rugs can vary by approximately 2% from the ordered size.

Colour: Our products are made from natural fibres. Every effort is made to ensure minimal colour variation from one dye lot to the other. However, some variation, which remains within manufacturing tolerances, can occur.

Fading: Placing a rug in direct and continuous sunlight can cause fading. Rotate your rug regularly to minimize damage. Consider sun protection such as screens to minimize fading risks.

Colour shading: Areas of the rug may appear to have changed colour when the fibre is oriented differently. This is a natural effect of pile rugs and cannot be avoided.

Sticking out: Bits of yarns may occasionally protrude from the surface of the rug. This is a characteristic of the type of weave and hand tufted rugs, not a manufacturing fault. You may carefully trim or push the yarns through to the back of the rug. Do not pull them out ! Please watch the instructions in this video.

Manufacturing tolerances: Natural fibres such as sisal, seagrass, wool, linen, cotton, silk may present some irregularities in their spinning and weaving. Such irregularities are inherent to the natural beauty of woven fibres and are completely within manufacturing tolerances.

CARE INSTRUCTIONS

Your Limited Edition rug is made with the best care and attention. In order to keep your rug as beautiful as it is intended to stay, please make sure to read the following maintenance instructions carefully.

DO'S

- ✓ We advise you to vacuum the rug with a normal (upright or cylinder) vacuum cleaner, but without the rotating brush engaged. Rugs should be vacuumed regularly but not aggressively. We use nice and natural fibres to make our rugs, and they need soft and loving care.
- ✓ Vacuum in all possible directions to clean the dense piles thoroughly and to air the yarns in order to raise them back up again.
- ✓ A dry environment can result in extra pilling or shedding of the yarn. A humidity between 50-70% will enhance the lifecycle of your rug.
- ✓ In order to avoid 'regular use marks', we advise you to rotate the rug 90 degrees every six months. This will alter the traffic pattern on your rug's surface.
- ✓ Always store your outdoor rug inside during wintertime. Roll it up, do not fold it.
- ✓ Always check what your rug is made of before taking any action. Compositions of each rug can be found on our website.

DON'TS

- ✘ Do not use a vacuum cleaner with a rotating brush, this will damage the yarn.
- ✘ Do not use highly acidic cleaning agents, bleaching products or white spirit to remove stains from your in- or outdoor rug. This will cause discolouration of the yarn.
- ✘ Do not use a high-pressure cleaner on your outdoor rug.
- ✘ Don't drag your furniture or chairs over your rug: lift them up. This will avoid ripping yarns out or leaving ugly marks.
- ✘ Do not fold your rug. Roll your rug from the short side. Rolling the rug is the best way to help the rug's fibres stay in good shape when moving or storing it. Make sure the rug is kept horizontal while stored and do not put heavy furniture on the rolled rug.
- ✘ Never use water on rugs made of leather, sisal, tencel, bamboo, viscose fibres. Always check what your rug is made of before taking any action.

PROMPT REMOVAL OF STAINS

No matter how careful you are, accidents can happen.

The prompt removal of stains is necessary to maintain your rug's appearance. If stains are not dealt with immediately, they may become permanent.

Wet stains need to be removed immediately, before the yarn absorbs the fluid. Absorb the stain using a strong absorbing paper, like white paper towel. Do not, in any case, rub the rug when it is wet. This can damage the fibres and the structure of the rug and the stain will get embedded into it. Absorb maximum fluids without rubbing but putting light pressure and repeat the process several times replacing the white paper towel when saturated. Add a few drops of water to dilute if necessary, and repeat the process until the stain disappears or is dry.

With dry stains, we recommend scraping them carefully and then vacuum clean the remaining waste. Begin from the edge of the stain and scrape towards the centre. Be careful not to damage the fibres.

In case of heavy staining or transferred dirt, we advise you to always have your rug dry-cleaned by a specialist in rug cleaning. Please state clearly that this rug needs to be cleaned without using water.

HOW TO TAKE CARE OF YOUR OUTDOOR RUG?

1. Remove leaves and loose dirt that are left on the rug with for example a leaf blower.
2. Add soda crystals to a bucket of hot water. Never use highly acidic cleaning agents, bleaching products or white spirit to remove stains from your rug. This will cause discoloration of the yarn.
3. Take a medium hard brush and soak it into the water. Never use a high-pressure cleaner on your outdoor rug.

4. Scrub until all the stains are gone. How long you have to scrub depends on how persistent the stains are.
5. Make sure to rinse with clear water.
6. Let the rug dry completely before storing it during winter time.

WATCH OUR MAINTENANCE VIDEOS HERE:

[Patio](#)

[Poolside](#)