

Curtis

Institute of Music

Residential Handbook
Lenfest Hall 2025-2026

Welcome!

Welcome to Lenfest Hall and the Curtis Institute of Music! As we begin a new year in Lenfest Hall, we look forward to a rewarding time of musical, personal, and professional growth.

When you move into Lenfest Hall, you join a larger community that is diverse and multicultural by nature.

This Residential Handbook offers a comprehensive guide for living in Lenfest Hall. It provides in detail the policies and procedures we have in place for living safely and productively. These policies are designed to ensure a pleasant, safe, and equitable standard of living for everyone in Lenfest Hall.

At any point during your time at Curtis, please feel comfortable stopping by my office in LH-407 or scheduling an appointment to meet with me via e-mail to discuss any concerns or questions, or even just to say hello and check in.

I'm looking forward to a rewarding and exciting year with all of you.

All the best,

Devan DePue

Coordinator of Residence Life and Off-Campus Housing
Curtis Institute of Music
devan.depue@curtis.edu
215-717-3176
Lenfest Hall Office 407

RA on Duty: (215) 629-9019

*RA on duty number should be used for any questions or concerns between 5 p.m. – 9 a.m. on weekdays and 24/7 over the weekends.

In support of the Curtis artistic and academic mission, the Office of Residence Life coordinates the hiring and training of Resident Assistants (RAs). Resident Assistants are specially trained to solve problems, resolve conflicts, create programs and activities, build community, and otherwise serve the needs of residents and the Curtis community. They also assist in publicizing, implementing, and enforcing housing policies and rules. *Each resident is expected to attend Floor Meetings facilitated by their floor's Resident Assistant(s). Attendance at these Floor Meetings is mandatory, as the Resident Assistant(s) will share important information during them.*

Your Resident Assistants (RAs) for 2025-2026:

- *Head RA:* Maya Mor-Mitrani – 5th floor
- Zachary Thomas – 6th floor
- Davin Mar – 6th floor
- Christopher Petrella – 7th floor
- Gavin Hardy – 7th floor
- Adrian Zaragoza – 8th floor
- Maya Lindsey – 9th floor
- Hannah Chen – 9th floor

Important Phone Numbers:

- Lenfest Hall Security Desk: (215) 875-4200
 - The security number can be reached 24 hours a day and 7 days a week.
- RA on Duty: (215) 692-9021
 - This number should be used for any questions or concerns between 5 p.m. – 9 a.m. on weekdays and 24/7 over the weekends.
- Emergency number for major injuries or immediate danger: 911
 - 1726 Locust St. Security Desk: (215) 717-3112
 - Penn Student Health Service: (215) 746-3535

Academic Calendar

The academic calendar will change annually. The Curtis website will keep an up-to-date academic calendar on the website which can be found here:

<https://www.curtis.edu/learn/academic-calendar/>

1. Access to Residential Floors

Residential floor access is restricted to residents of Lenfest Hall and certain Curtis staff. All others must be signed in by a resident or other authorized Curtis ID Card holder. Guests must show a photo ID and be accompanied by their host at all times. Entry is controlled by card swipes through electronic portals. Off campus students can access floors 1-5 until 11 p.m.

See also Safety, Security, and Security Systems

2. Alcohol

The possession or consumption (*and* being in the presence) of alcoholic beverages is prohibited in Lenfest Hall, even if you are of legal age. The Curtis Alcohol Policy also conforms to all local, state, and federal laws. It is illegal for a person under twenty-one years of age to purchase, consume, possess, or transport any alcohol, liquor, malt or brewed beverages containing alcohol. Distribution of alcohol by sale or gift to persons less than twenty-one years of age is forbidden.

Alcohol Amnesty Policy - In cases of intoxication and/or alcohol poisoning, the primary concern is the health and safety of the individual(s) involved. Individuals are strongly encouraged to call for medical assistance (911) for themselves or for a friend/acquaintance who is dangerously intoxicated. No student seeking medical treatment for an alcohol or other drug-related overdose will be subject to Curtis Student Code of Conduct disciplinary procedures for the sole violation of using or possessing alcohol or drugs. This policy shall extend to another Curtis student seeking help for an intoxicated student. Read and know this policy as stated in the Curtis Code of Conduct. The Code of Conduct also contains information on drug and alcohol abuse prevention.

3. Appliances and Prohibited Items

Computers, stereos, televisions, radios, non-commercial hairdryers, and other similar appliances are all permitted, unless specifically prohibited by the Office of Residence Life. All appliances must have a manufacturer's label that shows the electrical ratings and listing by a nationally recognized testing laboratory (e.g., ETL, UL, etc.).

Please make note of the following exceptions to some appliances:

- Electric kettles are permitted but must have both an auto shut-off feature and boil-dry protection (no hotplates).
- Only pod-style and Keurig coffeemakers or similar coffeemakers that *do not* have a hotplate are permitted.

- By fire safety regulations, surge protectors are the only type of “extension cord” allowed in Lenfest Hall. We will confiscate "octopus plugs" and traditional/standard long extension cords. All surge protector plugs MUST have an on/off switch.
- Clothing irons are permitted if they are equipped with an automatic shut-off.
- Space heaters are only to be used when approved by the Office of Residence Life or Facilities staff.

Certain items are prohibited in the residence suites for safety and security purposes. These include, but are not limited to, the following items: extension cords, dart boards, air conditioners; alcoholic beverages; alcoholic containers or paraphernalia; electric blankets; blenders; burners of any type; candles or any live flame; electric frying pans; fireworks or explosives; flame-emitting articles; flammable liquids and other similar materials; grills (indoor or outdoor) of any kind including electric, gas or coal grills, weapons of any type including sling shots, knives, bow and arrows, or any other dangerous instruments; guns or firearms of any type (including BB guns, pellet guns, starter pistols, and water guns); ammunition; string lights, halogen lamps; heating coils; immersion heaters; hookahs; hot flammable liquids; hotplates; hoverboards; illegal drugs and drug paraphernalia; incense; lava lamps; extra furniture (sofas, beds, etc.) unless approved by the Office of Residence Life; ovens; panini presses; potpourri burners; rice cookers (there are rice cookers located in the kitchen on the 5th floor for residents to use); toasters; air-fryers; water or gel beds.

Microwaves & Refrigerators

There is a **MicroFridge®** provided in the common areas of each suite for resident use. This is the only microwave or refrigerator allowed in the suite or rooms. Any additional refrigerators needed for medical concern should be sent to the Office of Residence Life and can be granted by the Coordinator of Residence Life and Off Campus Housing.

Residents are responsible for the purchase and cost of their own approved microwaves or mini fridges. Curtis **will not cover** the costs of a microwave, mini-fridge, or MicroFridge® purchases or rentals.

*Personal mini-fridges and microwaves will be inspected during winter break move-out.

Lamps: A Special Safety Advisory

- The use of halogen lamps is strictly prohibited.
- Carefully read all safety instructions and warnings that accompany any lamp before use.
- Never use bulbs of a higher wattage or of a different style than recommended by the manufacturer's instructions.

- Never remove or discard a bulb that is hot to the touch; don't try to operate a lamp that has damaged or missing parts.
- Do not place lamps near clothing, draperies or bedding, as incidental contact with the lamp bulb could ignite the material. Keep lamps away from windows, bunk beds, and closets.
- NEVER place materials such as towels or clothing on top of lamps.
- Avoid placing lamps in locations where they may be knocked over.
- Always remember to turn off or unplug any lamp when changing bulbs or when leaving your room/apartment.
- Taking proper precautions and guarding against potential hazards posed by lamps will help ensure community safety.

4. Housing Assignments

All students living in Lenfest Hall must sign a Housing Agreement. This agreement constitutes a contract between residents and Curtis. The agreement period begins on the move-in date designated for the student resident and ends at 9 a.m. on the move-out date designated for the student resident.

Curtis seeks maximum occupancy throughout the year. If a vacancy arises in your room and/or suite, you should expect a new roommate at any time. We will do our best to notify you of the arrival of a new roommate. If you discourage or fail to accept an assigned roommate or suitemate, you will be subject to disciplinary action that may include charges for lost rent, and/or termination of your Housing Agreement. Examples of discouragement include obvious and/or subtle verbal statements or occupying a greater area than your assigned space.

No change in room(s) occupancy shall be made without the prior consent of the Office of Residence Life. Curtis reserves the right to change the capacity of the room(s) permanently or temporarily. Reassignment to another room is subject to availability, schedule, and authorization by the Office of Residence Life.

5. Bicycles/E-Bikes/Scooters

Bicycles, E-bikes, and scooters may be stored on bike racks located behind Lenfest Hall or at the Rubenstein Centre. Bicycles, E-bikes, and scooters are not allowed inside Lenfest Hall at any time. A bicycle or any electric transportation device should not be placed on or near outside entranceways, access ramps or railings, or block access for people with disabilities. Bicycles, E-bikes, and scooters discovered in these locations may be removed and confiscated by Curtis personnel; They are a popular target for theft. Curtis recommends that cyclists use U-locks for securing bikes. Curtis is not responsible if your item is damaged or stolen. Due to safety precautions, Curtis discourages residents from bringing bicycles, E-bikes or scooters to campus. The City of Philadelphia offers a self-

service bicycle sharing program, Indego, which has convenient locations close to Curtis. More information about this program can be found on Indego's website:
<https://www.rideindego.com/>.

Students who keep a bicycle on campus are strongly urged to register with the Philadelphia Police Bicycle Registration Program. Information and the registration form are available on the Bicycle Club of Philadelphia web site at
<http://phillybikeclub.org/newbcp/events/fighttheft>

6. Charges

All residence charges are billed to the student account through the Business Office. Payment must be paid to that office, as per the instructions on the billing statement. Charges are payable by the semester. Anyone granted permission from the Office of Residence Life to arrive prior to the beginning of pre-assigned move in dates or depart later than the end of the official occupancy period may be charged additional fees on a pro-rated basis.

Fees associated with residency in Lenfest Hall are non-refundable after the start of classes unless there are extenuating circumstances approved by the Senior Associate Dean of Student Services.

Charges and fines for damages, services, and keys which can be attributed to students during their residency are billed to the student. Students are expected to pay all residential fees by the due date. Failure to do so may result in termination of the Housing Agreement and/or denial of room selection privileges.

Please see Appendix A for fines related to room damage and keys.

Students wishing to appeal against charges and/or fines may submit an appeal letter, via e-mail, to the Office of Residence Life.

7. Cleaning, Health and Safety Inspections, Housekeeping, and Pest Management

- A. Housekeeping Services:** Residents are expected to maintain a reasonable level of cleanliness in their rooms. Housekeeping services are bi-weekly on the first and third week of every month between the hours of 10 p.m. and 1 p.m. and are limited to the suite's common space and bathrooms only. When one roommate moves out, those remaining are each equally responsible for cleaning the suite/room before they move out. If the apartment/room is not found to be in acceptable condition for a new resident, cleaning services will be provided, and each resident will be charged. Outside of suite cleanings, Curtis housekeeping services are generally

provided five days per week (except holidays) for building common areas such as corridors, lounges, lobby areas, laundry rooms, and public rest rooms. Out of consideration for all residents, residents or guests using common areas such as kitchens, lounges, or recreational space are expected to return the space to the condition in which it was found.

B. Health and Safety Inspections: Curtis will perform announced Health and Safety inspections of all suites and rooms throughout the academic year; date and time range of inspections will be posted in advance. Residents are responsible for keeping their suite safe, clean, and healthy. Violation of policies found will be documented and addressed through the Residential Code of Conduct. If health and safety standards are not maintained, Curtis will intervene. Possible actions can include suite/room cleaning at the resident's expense, disciplinary warning, reassignment, and eviction. Residents will be billed for excessive trash and or trash that is improperly disposed of. If you fail a health and safety inspection, your room is subject to additional inspections with prior notice.

C. Pests: Poor cleaning and trash removal habits can create an environment that fosters the presence of pests, including bugs, roaches, mice, silverfish, etc. This is particularly true in a community living environment. You can minimize problems by being proactive:

- Take out trash and dispose of it in proper containers or areas of your residence.
- Keep areas clean, wash dirty dishes, wipe counters and vacuum or sweep often.
- Use sealed containers to store food items, condiments, etc.
- Do not store paper bags or cardboard boxes; they can provide harborage for roaches and mice.
- Use plastic trash bags for storage and for taking out trash.
- Should a pest control problem develop, submit a service request for pest management services via fix@curtis.edu.

Public Areas, Trash, Recycling and Personal Belongings:

Residents should not leave personal belongings in the hallways. They may obstruct exit routes in an emergency. Any belongings left in hallways will be considered trash and discarded. Residents are responsible for taking their trash and recycling to the trash room regularly. Plastic trash bags are provided in each suite during move in and residents may visit the security desk for more throughout the academic year. Residents should not allow trash to accumulate in the suite, nor should they wait for Housekeeping to collect

accumulated trash. Trash should be disposed of in proper trash disposal areas and not left in hallways, lounges, elevator corridors, and so on.

Curtis values sustainability and is required to comply with related initiatives per Pennsylvania state law and City of Philadelphia ordinance. Please observe the recycling procedures posted on the bins on your floor. There are also locations throughout Lenfest Hall to recycle plastics, glass, metal, cardboard and paper. Non-recyclable materials should be disposed of in trash-holding areas on each floor. Be sure to bag your trash and place it in the trash-holding area.

Disposal of any sharp objects, glass, razor blades, syringes, needles, lancets:

Any sharp object simply dropped in a trash bag can create a hazard for housekeepers and residents. Please dispose of any sharp objects such as broken glass, razor blades, syringes, or needles by placing them in a protective container and sealing the lid before discarding. Protective containers can be found in the trash room on each residential floor.

8. Communication

Important information is sent primarily to your Curtis e-mail address. Residents are expected to check their e-mail account daily for announcements and updates. Make sure that messages are not filtered as spam or junk mail and be sure that your e-mail quota is not blocking incoming mail.

9. Conduct in Residence

The violations of the Lenfest Hall Residential Handbook, Lenfest Hall Housing Agreement, or the Student Code of Conduct follow the processes and adjudication listed below:

Reporting and Responding to Misconduct

Residents may discuss their concerns regarding a policy violation or a grievance with the Office of Residence Life, including RAs or the Coordinator of Residence Life.

Investigation

The process following any complaints will be set forth by the Student Code of Conduct which can be found here: <https://www.curtis.edu/about/institutional-policies/>

Sanctions

In addition to the sanctions listed in the student code of conduct, additional residential sanctions will be based on an educational model and may include, but are not limited to, one or more of the following:

- Residence hall probation.

- Restitution or replacement of damaged property for damages or costs caused by the student's misconduct.
- Confiscation of prohibited items. Confiscated items will either be disposed of immediately or will become the property of Curtis until student move-out, in which the resident can schedule a time to pick up their item.
- Loss of residential privileges such as housing over break periods, access to facilities, and/or guest allowances.
- Community service and/or reflection essay.
- Room and/or suite reassignment.
- Removal from housing.

Curtis reserves the right to assign students to different rooms or to terminate Housing Agreements on an emergency or temporary basis. Such reassignment or termination may be necessary or advisable in the interest of health, safety, consolidation of resources, or the conduct of the Residence Life program. When an allegation of misconduct is made against a resident, such measures may be implemented prior to completion of the procedures outlined above for resolution of such charges.

Records:

All conduct violations will be kept on record in accordance with the Curtis Student Code of Conduct.

10. Conflicts Between Residents

Lenfest Hall is home to many students with diverse backgrounds and lifestyles. They all have a common desire to further their education at Curtis. It is essential that residents contribute to a harmonious living environment through their own responsible and respectful behavior.

Cooperative living should start with suitemates (and, if applicable, your roommate) as they have the most immediate impact on your daily life. At the start of each semester, all suitemates must complete a Roommate Agreement and submit it to their RA. In completing the Roommate Agreement, you and your suitemates are asked to confront in advance some of the issues outlined below and to deal with them constructively by setting ground rules, with the hope that communication breakdowns and future conflicts will be avoided.

- Daily schedules: sleeping times, practicing, quiet hours, television viewing, study conditions.
- Guests: overnight guests, non-mutual friends, parties, privacy.
- Housekeeping: making beds, cleaning common spaces and bathrooms, picking up clothes, interior decoration, community MicroFridge® use, storing food, taking out trash.

- Personal habits.
- Use of personal property: sharing, getting permission, respect for another's property.
- Moods: “taking things out” on one’s roommate.
- Values: prejudices, religion, philosophy, politics.
- Shared interests – separate interests.

All students will be expected to complete an official Roommate Agreement upon arrival at Lenfest Hall. Residents are expected to complete the Roommate Agreement along with their suitemates and return this signed form to their floor RA within one full academic week.

Resolving a Conflict

Should you find yourself in a conflict with a roommate or neighbor, the following steps are suggested:

- Approach the individual to discuss the problem and attempt to reach an amicable compromise, keeping in mind that we all have different lifestyles and values.
- Follow up with your RA for assistance if your attempts to resolve the problem fail.
 - Roommate Agreements must be completed before reaching out to the Office of Residence Life.

11. Decorations and Walls

Sticky Tack or similar putty type, painter's tape, double sided special wall tape are the only recommended products for hanging decorations in student rooms. While their use is not recommended, take care to remove Command™ strips/hangers properly if utilized. Scotch tape, masking, duct, adhesive tape, electrical tape, hooks, nails, map tacks, brads, nails, glue or other similar items are not to be used for hanging room decorations unless given approval from the Coordinator of Residence Life. Please avoid hanging heavy objects on walls; they will not hold heavy objects. Any wall damage will be charged to the residents of the room/suite.

Residents may not paint walls or any part of their living area or furnishings. All painting must be done by the Facilities department. Also see "Room Furnishings."

Holiday decorations: Cut trees are not permitted in Lenfest Hall resident suites or bedrooms. Other decorations must be flame retardant, check tags or wrappers prior to purchase.

Decorations must not be placed in front of exits. All lights must be tagged as having been approved by Underwriters Laboratories (UL). Discard damaged light sets (frayed wires, loose connections, broken/cracked sockets). All electrical decorations must be unplugged

when unattended. Decorations composed of food items should be removed and disposed of before break periods.

12. Eligibility for Housing

Only Curtis students may occupy a room in Lenfest Hall. Spouses, children, partners, parents, etc. are not permitted to live at Lenfest Hall.

13. Emergencies, Fire, Evacuation and Shelter in Place Drills, and Fire/Smoke-Producing Articles

In ANY emergency, call 911.

Disciplinary action, fines and possible legal action can be taken against residents or their guests for:

- ignoring evacuation procedures,
- placing false alarms,
- interfering with fire alarm or other alarm systems,
- interfering with smoke and heat detection systems,
- interfering with sprinkler system components, including hanging anything on sprinkler system fixtures,
- tampering with, covering, or removing fire bells, horns, strobes,
- tampering with or removing fire hoses, extinguishers, and fire-fighting equipment.

These are all serious fire code violations. Violators will be fined and must bear the cost of inspecting, recharging, repairing, and replacing the equipment. Tampering with life-safety systems poses a direct threat to each resident and is thus subject to disciplinary action, including the possibility of eviction and criminal prosecution by the City Fire Marshal.

Residents are responsible for their guests' safety and behavior.

Residents should prepare for emergencies in advance by familiarizing themselves with evacuation and shelter in place procedures, routes, and locations.

Residents should register for Curtis's emergency notification program, One Call Now.

Fire Emergencies

In case of fire, follow procedures below:

Be Prepared:

- Know the locations of all exits from the building and how to access them.

- Know the procedures posted on the inside of your front door and the elevator lobby.
- Know the location of alarm pull stations (usually near an exit) and fire extinguishers and know how to use them. Fire extinguishers are strategically placed throughout the building. There is a fire extinguisher in the closet in the common area of each suite.
- Know where the safe staging areas are located once you evacuate the building.
- Always keep fire doors closed to prevent infiltration of toxic gases, fumes, and smoke.
- Maintain visibility through fire door windows: do not hang signs, posters, or notices on the windows.
- Report vandalism of all fire equipment to an RA.

On Discovering a Fire:

- Notify people in the immediate vicinity. Awaken your roommates if they are sleeping and inform them of the alarm.
- Leave immediately. Close all doors and windows as you leave.
- Sound the fire alarm using the pull-station nearest you. Call 911 once you are in a safe area.
- Do not use elevators. The elevators will stop if the power fails, and you could be trapped inside. Always exit upper floors via the fire stairways.
- Vacate the building and move to a safe staging area away from the building.
- Contact Security at 215-875-4200 to let them know about the fire and that you have called 911.

When the Alarm Sounds:

- Awaken suitemates, inform them of the alarm and leave immediately.
- Be prepared to take directions from building staff, and fire and police personnel.
- Dress appropriately for the current weather. You may need to leave the building and wait in a remote location before being readmitted. Shoes and a coat are essential. Take a wet towel (optional) and your keys and Curtis ID card.
- Vacate the building if an emergency requires.
- Do not use elevators.

After a Fire:

All fires, no matter how small, MUST be reported.

Keep in mind:

- When approaching a door, feel the surface of the door. If it is hot, do not open it. If it is cool, open it cautiously. Be prepared to slam it shut if the corridor is full of smoke or if you feel heat pressure against the door. If the corridor is clear, proceed with the escape plan.
- A person with a disability: A responsible person (or persons) in the same area as a person with a disability should be assigned to assist them in the event of a fire. There are designated Areas of Refuge throughout Lenfest Hall with emergency call buttons to alert security in case of emergency. Designated Areas of Refuge are in the following locations:
 - Stairwell 1, on floors 2, 3 & 4
 - Stairwells 2 and 3, on floors 2 – 9 (note: the emergency call buttons are located inside the stairwell; the area of refuge is in the corridor outside the stairwell)
 - In the elevator lobby on floors 2 - 9
- If caught in smoke or heat, stay low where the air is better. Take short breaths through the nose until you reach the fire exit. Holding a cloth, such as a towel or T-shirt, over your nose and mouth may make it easier to breathe, as well.

If You Become Trapped:

Feel the door that leads from your area to the corridor before opening it. If it is hot or smoke is seeping in, do not open it. If you become trapped and cannot reach the fire exit, keep the door closed and seal off any cracks. Use your cell phone to call the Fire Department by dialing 911 and giving the name and location of the building, the floor you are on, and your room number. Stay calm, and do not panic.

Evacuation/Fire Drills

In accordance with the Philadelphia Fire Prevention Code, (Chapter 4, Section F-405) for High Rise Buildings, fire drills shall be conducted annually on each work shift, and all are required to participate.

There will be an “all clear” issued to advise persons in the fire drill exits to return to their floor upon completion of the drill.

General notices about fire drills will be sent in advance. The date and time of fire drills will be announced in advance to designated staff members who help with the drill. If you hear a fire alarm and there has been no prior notification, you must assume that there is a real fire emergency.

- Evacuation drills are held to educate and prepare residents to follow safety procedures. Drills are required by the fire code and are scheduled to comply with this code. Drills are not scheduled to take place in the middle of the night.
- Fire emergency procedures pertinent to each residence are posted on the back of the doors. If you do not find a Fire Evacuation Procedures sticker on the back of your front door, fill out a service request. Participate in drills so you will know what to do.
- Fire code requires that residents leave their rooms during emergency drills.
- Stairwell exit doors are to be used only in emergencies. These doors, marked FIRE EXIT ONLY, can activate an alarm when opened.
- Special procedures for fire and other emergencies applicable to your residence will be distributed as appropriate.
- Failure to evacuate when requested, or to follow other instructions by emergency personnel may result in disciplinary action and criminal prosecution.

Emergency “Shelter in Place” Procedures:

- “Shelter in Place” drills are held to prepare residents for events involving a widespread release of airborne contaminants or other types of emergencies occurring outside of the residence.
- Notices of shelter drills will be posted at building entrances prior to the drill. Alternative communications in the building will alert residents as to the drill’s start. RAs or other Curtis staff will knock on room doors to alert you of the drill.
- In a shelter drill, you will remain in the building's shelter location.
- In an emergency, it may not be known how long you will need to remain in the shelter. You should familiarize yourself with restroom locations outside of your suite and on other floors.
- Prior to leaving your suite, close and latch all windows and close the doors to rooms and your suite.
- Remain in the building. The entrance to the building will be closed and no one will be allowed to enter or exit. Air conditioning and heating systems may be shut down to minimize air exchange.
- You will be allowed to return to your room only when an announcement has been made that the emergency or the drill is over.

Fire- or smoke-producing articles

Bunsen burners, portable stoves, kerosene lamps, cut trees, incense and candles are prohibited in Lenfest Hall. Possession of potpourri burning units or other fire-starting devices/substances is prohibited in the building, including the Dannenbaum Terrace.

14. Energy Conservation: Reduce, Reuse, Recycle

With your help, conserving energy can reduce operations costs and soften Curtis's impact on the environment. Here are some ways in which you can make a difference:

- Use your heating and cooling system properly—use lower settings when not in the room. Close windows when the heat or air conditioner is in use to conserve energy.
- Turn off appliances when not in use, including lights, computers, and other electronics. If possible, set the computer to energy-saving mode.
- Use energy efficient appliances whenever possible. Use the minimum necessary wattage in light fixtures.
- Do not leave the water running.
- Take shorter showers. This can significantly reduce the energy used to heat water.
- Use cold water and cold-water detergent when doing laundry.

15. Firearms, Dangerous Articles and Substances

Possession, storage, and/or use of a firearm(s) of any description (including, but not limited to, air rifles, airsoft guns, paint ball guns, pellet guns, pistols, ammunition, gunpowder, etc.) in Lenfest Hall is prohibited and subject to immediate termination of the Housing Agreement and removal from residence, as well as Student Code of Conduct action and criminal prosecution.

In addition, possession, storage and/or use of a dangerous weapon (including but not limited to clubs, dangerous knives, martial arts weapons), hazardous chemicals or biological substances, explosive devices of any description (including but not limited to fireworks, regardless of size or type), incendiary devices specifically modified to be used as weapon, hunting equipment, and other dangerous articles, weapons, or substances, and the use of Bunsen burners in Lenfest Hall is prohibited and subject to immediate termination of the Housing Agreement and removal from residence, as well as Student Code of Conduct action and criminal prosecution.

16. Guests and Guest Policy

Visitors to Lenfest Hall residences must sign-in with a photo ID and be accompanied by their resident host. A host is responsible for their guests at all times. Guest visitation can be a particularly sensitive issue. The resident host is responsible for familiarizing guests with Curtis's expectations and regulations. A guest refers to both a residential student and a non-residential person/student. Your privilege to have guests requires consideration of

your roommate, suitemates, and other community members, and at any time is subject to the following limitations:

- 1) Guests not staying overnight must be out of the building by 11:00 p.m. This includes non-residential Curtis students.
- 2) No overnight guests are allowed during Orientation week or the first two weeks of classes. *No exceptions.*
- 3) A resident may not pressure or force suite/roommates or anyone to tolerate a guest.
- 4) The presence of guests must not restrict free access of legitimate occupants to all common spaces and to any private space they may have or create any situation that infringes on the right of suite/roommates to remain undisturbed in any residence.
- 5) A guest may only stay overnight three (3) nights in any thirty (30) day period unless an exception is granted by the Office of Residence Life.
- 6) Overnight guests under the age of eighteen (18) must have permission from their parent/guardian. Residents requesting overnight guests under the age of eighteen (18) must complete and turn in the parent/guardian permission form 48 hours in advance to the Office of Residence Life. Final approvals will be granted by the Office of Residence Life.
- 7) Residents may not host more than two (2) guests at any one time.
- 8) Guests must be accompanied by their hosts **at all times**. A guest may not occupy a student's room when the student is not present; a resident may not give a guest their room key or Lenfest Hall swipe card to enter Lenfest Hall or the suite. Guests may not utilize practice rooms alone.
- 9) The resident must always accompany the guest inside buildings. The actions of the guest are the resident's responsibility. The resident host will bear the cost of any fines or charges incurred by their guest(s).
- 10) Guests are not allowed overnight during break periods.
- 11) Any violation of the Housing Agreement or Curtis policy by a resident's guest is the responsibility of the resident. Any disciplinary action taken in response to a guest's behavior will be taken against the resident.
- 12) Guests may not sign-in other guests.
- 13) Guests may not sleep in public spaces or utilize the non-residential floors for personal activities during their stay.
- 14) Parents of students/residents may not be overnight guests.
- 15) Curtis reserves the right to deny access to any guest if it is reasonably determined that such person has disturbed, or is likely to disturb or disrupt, other students residing in Lenfest Hall.

17. Harassment

Students should immediately report an incident of harassment to the office of Title IX and Institutional Equity under the direction of Kimberly Gould. Issues of concern include, but

are not limited to, sexual, racial, and religious harassment, and harassment based on sexual orientation. Individuals and groups can be the targets of harassment, and harassment can occur via social networks, phone, mail, e-mail, or face-to-face. Please see Curtis' policies via the following web pages.

- Office of Institutional Equity: <https://www.curtis.edu/office-of-institutional-equity/>
- Office of Title IX: <https://www.curtis.edu/about/institutional-policies/title-ix/>

Curtis regards such behavior as a violation of the standards of conduct required of all persons associated with the school. Persons engaged in such harassment within a Curtis setting are subject to the full range of internal disciplinary actions, including eviction from the residence and/or separation from Curtis. Likewise, acts of retaliation will be subject to the same range of disciplinary actions. In addition, some forms of harassment can constitute a criminal act and may lead to arrest and prosecution by the Philadelphia District Attorney.

Victims of any form of harassment may take their concerns or complaints to any resident assistant or Curtis staff member. As always, if you feel threatened or in danger, call 911.

18. ID Cards & Room/Mailbox Keys

A swipe ID card, room key, and mailbox key will be issued to you upon your arrival at the beginning of the occupancy period. When you move out of your room at the end of your occupancy period, you must check out with a member of the Residence Life team and turn in your room key. **You will be billed \$25 per missing mail key and \$25 per missing room key.**

Lost Keys and IDs

Report lost keys, including room key or mailbox key, immediately to your RA or the Office of Residence Life. The resident will be charged \$25 per key to cover labor and materials. All duplicate keys must be requested and provided through Residence Life; no unauthorized key duplication is permitted.

Report lost ID cards immediately to the Office of Residence Life or the security desk. Residents will be issued one free replacement ID card; residents will be billed \$25 for each additional replacement card.

19. Information Assistance

Resident Assistants, Security, and the Coordinator of Residence Life can offer collective daily, front line, 24/7 assistance to residents at Lenfest Hall. They can handle most residential concerns and provide services including the lost key procedure, lock outs, lost and found, game equipment, etc.

20. Gaming Equipment

To use the Nintendo switch, one will need to check out the controller pieces from the security desk on the 1st floor. When checking these pieces out, the student will be required to leave a form of identification. Security will hold onto this ID until the item is returned. **By signing any piece out, the student takes responsibility for the well-being of that piece and is responsible for its return.** If it is accidentally damaged due to natural wear and tear, that is okay! However, if the piece is not returned to the security desk the cost of that item will be charged to the student account of whoever signed the item out. Please be sure to return all items checked out when you are finished gaming!

Below is a list of items available for checkout and their approximate cost (costs will be charged based on current market value of a new unused item):

- Joy Con Set- approximately \$80.00
- Pro Controller- approximately \$70.00

21. Internet

Wireless access is available throughout Lenfest Hall. Log into the Curtis-Wi-Fi network with your Curtis username and password. Problems with the network should be reported to techsupport@curtis.edu. Curtis internet is a closed network so some gaming consoles may not allow multi-player.

22. Kitchen

There is a full communal kitchen available for your use on the 5th floor. Please wash and clean all dishes, counters, and appliances immediately after use.

- Access to the communal kitchen in addition to Curtis owned pots, pans and cutlery is a privilege; **the Coordinator of Residence Life reserves the right to close the kitchen at any time, without notice, if health and safety standards are not being met.** The Coordinator may also prohibit specific students from access to the kitchen following reoccurring issues.
- All students must check out the kitchen key from security prior to use and return the key immediately following use. The kitchen key may not be passed between students.
- Students should report the following: oven or stove left on, uncleaned dishes, spills on the counters or floors.
 - If a report is not made, and the RA inspects the kitchen and finds a mess, the student who checked out the kitchen key most recently will be held responsible.
 - If you pass the key to another student before returning it to security, you will be held responsible for the mess of that student.

23. Laundry

Laundry facilities are on the 5th floor. There is no additional charge to use the laundry facilities. Lenfest Hall laundry facilities are **reserved for Lenfest Hall residents only**. **Residents may not provide access to laundry facilities to non-residents.** Any clothes left uncollected by the end of each academic semester in the laundry facility will be donated.

24. Lockouts

If a resident is locked out of their room, their first point of contact should always be their roommates/suitemates. For all other lock outs after business hours (9 a.m. -- 5 p.m.) or on weekends residents should call the RA on duty for assistance.

25. Mail

Mail for the residents of Lenfest Hall will be delivered by the US Postal Service to the mailboxes on the ground floor of Lenfest Hall. The mailing address for Lenfest Hall is:

Your Name
1616 Locust Street
Curtis Institute of Music- Lenfest Hall
Apt #:
Philadelphia, PA 19103

Please monitor all personal deliveries and retrieve packages promptly from Lenfest Hall security desk, as those unclaimed after 3 business days are returned to the sender. Collect On Delivery (COD) mail is not accepted. Valuable or important items should be sent via USPS registered, certified, or express mail, FedEx, or UPS, etc. in which some form of signed receipt is necessary. Valuables should be insured. Curtis is not responsible for missing or misdelivered mail or packages.

Forwarding Mail: When changing rooms, moving off-campus or going home for the summer, please remember to forward all your mail to your permanent address - to forward your mail, please fill out an official USPS change of address form by following this link: <https://moversguide.usps.com/mgo/disclaimer> -be aware that the USPS does not forward mail outside of the U.S.

26. Maintenance and Repairs

Please report all individual room and suite maintenance issues or repairs needed or common area repairs via e-mail to fix@curtis.edu - specify the floor, area/location, room number, and needed repair or replacement. Maintenance will not enter suites to perform repairs until after 9 a.m. unless the situation is an emergency. In the event of emergency, contact the RA on duty or the security desk.

Typical **emergency** repairs are:

- Plumbing problems that cause flooding.
- Non-functioning toilets.
- Immediate health and safety hazards such as sparking electrical outlets or fixtures.

Curtis reserves the right to conduct facility improvements, repairs, and preventative maintenance in the interest of safety and comfort for the Lenfest Hall community. We cannot guarantee reassignments should such repairs become necessary. We will attempt to forewarn students regarding disruptions of the environment and/or service. However, we cannot guarantee that we will be given the opportunity to do this in every case. Students may be moved temporarily or permanently if needed. Every effort will be made to permanently relocate students to comparable space(s) if such space is available.

27. Missing Student Notification Policy

Any member of the Curtis community, including parents, who believes that a Curtis student residing in on-campus housing is missing, should notify a staff member in each of the following offices:

- Lenfest Hall Campus Security: 215-875-4200 (24 hours a day, 7 days a week)
- Office of Residence Life: 215-875-4256 (9 a.m. – 5 p.m., Monday – Friday)
- RA on duty: 215 629-9019 (5 p.m. – 9 a.m. on weeknights, 24 hours a day Friday at 5 p.m. – Monday at 9 a.m.)

Curtis will investigate all reports of missing students they receive. In order to develop a thorough investigation plan, staff may utilize the following possible investigation steps including, but not limited to: use of phone, e-mail, text, and social media to attempt to reach the student; contact known friends, roommates, faculty, campus employers and others who may have had contact with the student in previous days; explore and verify any use of student ID card activities to enter buildings or make purchases on campus; and consult with other campus authorities who may know the student or specific circumstances or events pertinent to the student and the possible disappearance. If this investigation determines the student's whereabouts have been unknown for 24 hours, that student is considered missing. Within 24 hours of that determination, Curtis will:

- Notify the individual identified as the student's confidential missing person contact (if provided)
- Notify the student's "Emergency Contact"
- Notify a parent or guardian (if under 18 and not emancipated)
- Notify Philadelphia Police or other appropriate local police

All students living in Lenfest Hall are strongly encouraged to provide the Curtis Institute of Music with a confidential missing person contact whom Curtis will notify if the student is determined to be missing. This contact information may be the same or distinct from the “Emergency Contact.” This information will be maintained in the Curtis Student Information System, accessible only to authorized campus officials, and will be disclosed to law enforcement authorities only when used in connection with responding to a report that the student is missing. If you wish to provide Curtis with this contact information in the event you are reported missing, please contact the Coordinator of Residence Life.

28. Move-In

An official check-in takes place when a resident picks up keys, a welcome packet and completes their Room Condition Report (RCR).

Move-Out Checklist and Procedure

It is important to follow proper move-out procedures, so you don’t incur additional rent charges and other unanticipated fines.

- Residents should not leave personal belongings in the hallways while they are packing or for disposal. Items left thus may obstruct exit routes in the event of an emergency. All belongings found in residential hallways will be considered trash and discarded.
- Residents must turn in their room and mailbox key.
- Failure to check-out by the scheduled move-out date will result in daily fines and additional rent charges. In addition, a minimum of \$100 will be charged to cover the cost of changing the room lock to prevent further entry.
- Arrange to have your mail forwarded.
- The residents’ space should be left clean, and all belongings and trash should be removed. Storage areas, drawers, closets, shelves, etc. should be checked to be sure that they are clear of all belongings and trash.
- Community MicroFridge® must be completely emptied, cleaned, and unplugged.
- Residents should turn off all lights, close all windows, and turn their thermostats off. When one suite/roommate moves out while the other(s) remains, each is equally responsible for cleaning the room(s) so that it is in acceptable condition for new residents. Should residents fail to fulfill this obligation, cleaning services will be provided at the expense of each resident.

Students are jointly and separately liable for all damage that is caused to the suite(s)/room(s) or any furniture/furnishings/fixtures therein. Students are liable for the cost of repairing damage to the suite(s)/room(s) and building in case of fire, smoke, etc., if caused in violation of the Housing Agreement.

- Residents must vacate at the time noted on the last day of their occupancy period. Curtis is not responsible for belongings left in rooms past the move-out date. Items not removed on time will be removed and disposed of at the resident's expense.
- After move-out, Residence Life will inspect each unit for repair needs, damage, and furnishings. In case of damage to a room or its furnishings, or missing inventory, associated charges will be billed to the resident by the Coordinator of Residence Life.
- Failure to move out within the prescribed period will result in daily rental fees and possible eviction, in which case Curtis will not be responsible for resident belongings and reserves the right to confiscate and dispose of such belongings.

Early Move-In and End-of-Year Move-Out Extensions

The Coordinator of Residence Life reserves the right to extend or deny early move-in privileges to incoming residents and to accommodate or deny requests to remain in residence beyond the end of the Housing Agreement. The opportunity to move in early or stay late may be dependent upon off-term utilization of the facility, including construction, Curtis events, or other factors. Residents who are granted either early arrival or a move-out extension are expected to follow all relevant procedures and recognize that failure to do so will result in additional charges and possible eviction.

29. Non-Discrimination Policy Statement

Curtis values diversity and seeks talented students, faculty, and staff from diverse backgrounds. Curtis does not discriminate on the basis of race, color, sex, sexual orientation, gender identity, religion, creed, national or ethnic origin, citizenship status, age, disability, veteran status, or any other legally protected class status in the administration of its admissions, financial aid or in its employment practices. Questions or complaints regarding this policy should be directed to Kimberly Gould, J.D. – the Title IX Coordinator and Director of Human Resources and Equal Opportunity.

30. Occupancy/Early Termination of Housing Agreements

After a resident has: a.) assumed occupancy; b.) picked up keys; c.) activated door access, or d.) signed the Housing Agreement, the resident cannot cancel their Housing Agreement. A resident may request and be granted an *Early Termination of the Housing Agreement*, but only for the following reasons below and under the circumstances stated. Those who check-out and leave for unauthorized reasons, or without following proper procedures, will continue to remain responsible for housing fees for the full term of the Housing Agreement. The resident's room space may be reassigned at the discretion of the Office of Residence Life.

A. Leave of Absence/Withdrawal:

A resident who leaves Curtis for a leave of absence or withdrawal must vacate the room, leave it in good order, return room and mailbox key, and officially check-out within 48 hours after the effective day of the leave/withdrawal or by the end of the semester, whichever is sooner. Termination is not in effect, and rent will not be prorated until all steps have been completed. However, no refunds will be made after the tenth week of classes of each semester.

B. Loss of Eligibility for Campus Housing:

- 1) Curtis reserves the right to terminate this agreement and repossess rooms for failure to pay Curtis fees or for violation of Curtis policies, or when a resident is no longer a full-time registered student enrolled at Curtis.
- 2) Students deemed ineligible for Curtis housing or denied housing privileges for violations of the Housing Agreement remain financially liable for the entire term of their agreement.

Rent will be prorated when all steps of the early termination process are completed. No refunds will be given after the tenth week of classes of each semester.

31. Pets/Animals

Purpose

Curtis recognizes the importance of providing reasonable accommodations for students with disabilities who require the assistance of animals. This policy outlines the specific requirements and guidelines that govern student's use of a Service Animal or requests for reasonable accommodation in the form of an Assistance Animal. It clarifies the difference between a Service Animal and an Assistance Animal and provides a framework for students with disabilities to utilize animals on campus. Curtis reserves the right to amend this policy at any time as circumstances require.

Service Animals

Definition and Requirements

Service Animals are defined and regulated in accordance with the Americans with Disabilities Act ("ADA"). Per the ADA, a Service Animal is an animal that is individually trained to do work or perform tasks for the benefit of an individual with a disability directly related to the individual's physical or mental disability. Examples of tasks performed by Service Animals include assisting an individual who is blind or has impaired vision, pulling a

wheelchair, and alerting an individual who is deaf or hearing impaired to the presence of people or sounds.

With the limited exception of individually trained miniature horses, only dogs are considered Service Animals under the ADA.

Pets are not Service Animals and are not allowed in residence halls. In most cases, a student with a Service Animal may bring their Service Animal into all areas of the Campus that are open to the public or to students.

Service Animal Identification

In a situation where it is not readily apparent that a student's Service Animal is trained to do work or perform tasks for a student with a disability, Curtis may ask the student if the animal is a Service Animal required because of a disability and what type of work or tasks the animal is trained to perform. Curtis will not ask for and does not require documentation about the training or certification of the Service Animal, nor does it require information about the nature or extent of a Service Animal owner's disability.

Students wishing to utilize a Service Animal should contact the Coordinator of Residence Life and Off-Campus Housing.

Use of Service Animals on Campus

A student with a Service Animal is permitted in all Curtis facilities on campus, where other members of the Curtis community and the public are allowed to go. However, Service Animals may be denied access from any facility on campus if the Service Animal (i) is out of control and the student is not effectively controlling it; (ii) is not housebroken; (iii) poses a direct threat to the health or safety of others; or (iv) is behaving in such a way that would fundamentally alter the nature of a service or program at Curtis. While Service Animals are not categorically banned from any campus facilities, in certain instances (and for the safety of the Service Animal and consistent with applicable law), Curtis may restrict a Service Animal from certain campus facilities such as custodial closets containing dangerous chemicals. All such assessments will be made on a case-by-case basis.

Assistance Animals

Definition

Assistance Animals are a category of animals that may work, provide assistance, or perform physical tasks, for a student with a disability and/or provide necessary emotional support to a student with a mental or psychiatric disability that alleviates one or more identified symptoms of a student's disability. Assistance Animals are not Service Animals

under the ADA. Assistance Animals are typically not trained to perform specific work or tasks. Assistance Animals are not limited to dogs and can be other species of animals. Assistance Animals are only permitted on campus with prior approval from the Coordinator of Residence Life and Off-Campus Housing and are generally only permitted in student housing.

Requesting Approval for an Assistance Animal

A student seeking to live with an Assistance Animal in Curtis housing must obtain prior authorization from the Coordinator of Residence Life and Off-Campus Housing before bringing the animal on campus. If the student's disability and/or disability-related need is not readily apparent or known, Curtis may ask for additional documentation of the student's disability and disability-related need for the Assistance Animal. In such an instance, the Office of Residence Life will require the student seeking an Assistance Animal to fill out an Assistance Animal Request Verification Form to be completed by the student's treating physician, psychiatrist, mental health professional, or other reliable third party confirming that the requested Assistance Animal is necessary to provide the student with the support they need to alleviate one or more symptoms of the student's existing disability. Students will need to re-submit an updated Assistance Animal Request Verification Form and any other necessary supporting documentation for each academic year. Students seeking to bring an Assistance Animal on campus should contact the Coordinator of Residence Life and Off-Campus Housing as far in advance as feasible, and at least 30 days prior to the Assistance Animal's anticipated arrival on campus.

Although students will be required to demonstrate their need for an Assistance Animal, Curtis will not ask students to provide access to medical records or for healthcare providers to give detailed and/or extensive information or documentation of the requesting student's physical or mental impairments.

Upon submitting an Assistance Animal Request Verification Form, Curtis will consider whether (1) the student has a disability and (2) whether the Assistance Animal is necessary to afford the student an equal opportunity to Curtis's services. Curtis may approve the request, deny the request, or seek additional information. If Curtis grants a request for an Assistance Animal, the requesting student will receive a letter so indicating. If Curtis denies a request for an Assistance Animal, the requesting student will receive a letter explaining the reasons for the denial. Curtis will not grant approval for a student to have an Assistance Animal if granting such approval would impose an undue burden on Curtis, fundamentally alter Curtis's services, or pose a direct threat to the health or safety of others.

Students submitting an Assistance Animal Request Verification Form must provide consent for the Coordinator of Residential Life and Off-Campus Housing to disclose the request for

and presence of the Assistance Animal to those individuals who may be impacted by the presence of the animal including, but not limited to, Curtis personnel and potential and/or actual roommate(s)/suitemate(s). Such information shall be limited to information related to the animal and shall not include information related to the student's disability.

Use of Assistance Animals on Campus

Assistance Animals are only permitted in a student's assigned housing unit and must remain in the privately assigned individual living accommodation (e.g. room or suite). Curtis retains discretion as to exactly where any student will be housed. Unlike Service Animals, Assistance Animals are not permitted in other areas or facilities of Curtis. The sole exception to this rule is when the student takes the animal outside for toileting, in which case the animal must be in a carrier or controlled by a leash, harness, or other means. Furthermore, if an Assistance Animal request is approved, the student will be required to meet with a member of the Residence Life team to review the rules regarding Assistance Animals and sign an Assistance Animal Agreement. The student will also be required to complete an Animal Registration Form. Roommates and/or suitemates of students utilizing an Assistance Animal will also be required to complete a Roommate/Suitemate Agreement Form.

Assistance Animals may only stay on campus as long as the Student Owner has a disability-related need for the Assistance Animal. Student Owners must notify the Coordinator of Residence Life and Off-Campus Housing if the Assistance Animal is no longer necessary or no longer on campus.

Responsibilities of Student Owners of Service Animals and Assistance Animals on Campus

Students with Service Animals or Assistance Animals ("Owners") are solely responsible for the animal's care and supervision. The animal must be under the control of the Owner at all times and must remain in close proximity to the Owner whenever outside the Owner's room.

All animals living on campus must be licensed and vaccinated. Owners are required to abide by all current city, county, and state ordinances, laws, and regulations for animals. Owners are responsible for knowing and understanding these laws. Owners may be asked to provide proof that the animal is in compliance with applicable legal requirements regarding licensure and vaccination. Owners are responsible for ensuring the animal is well-cared for and fed. Curtis is not responsible for providing care or food to any Assistance Animal, including, but not limited to removing the animal during emergency evacuations for events such as a fire alarm.

All animals must be housebroken. Owners are responsible for cleaning up after and properly disposing of animal waste in a sanitary and appropriate way. Feces must be

secured in a plastic bag and disposed of in a designated receptacle. Indoor animal waste, such as cat litter, must be placed in a sturdy plastic bag and tied securely before being disposed of in a designated trash receptacle. Litter boxes should be placed on mats so that feces and urine are not tracked onto carpeted surfaces. Owners are also responsible for ensuring that the animal maintains proper hygiene and is free of fleas and other pests. If fleas, ticks, or other pests are detected through inspection, Curtis will seek treatment from a pest control service. Owners may be charged for this expense.

Curtis will not require Owners to pay any additional fee for an animal, however, if an animal causes damage beyond normal wear and tear, Owners may be charged for this damage.

An animal cannot stay in Curtis housing overnight without its Owner. The animal must leave campus if the Owner leaves overnight, and during all Curtis breaks during which the Owner leaves Curtis housing. The Owner must designate an emergency handler to support the animal's care in emergency situations. The Owner must ensure that the emergency handler is familiar with these policies regarding animal care and supervision.

Owners are responsible for ensuring that the animal does not cause difficulties for students without animals. Sensitivity to other students with allergies and to those who fear animals is important to ensure a peaceful residential community.

Failure to fulfill the responsibilities laid out herein will result in the removal of the animal from the Curtis campus.

Removal of a Service or Assistance Animal from Campus

Curtis may require a student to remove their Service Animal or Assistance Animal from Curtis if the animal poses a direct threat to the health and safety of others, creates an undue burden on Curtis, when the animal's presence fundamentally alters Curtis housing or a Curtis program or service, or when the student Owner does not comply with the responsibilities outlined above. Each determination for removal will be made on an individual basis.

Questions and Grievances

Students with questions about Service Animals or Assistance Animals should contact the Coordinator of Residence Life and Off-Campus Housing. Students who believe they have been subjected to discriminatory actions on the basis of disability may seek a remedy by filing a complaint through Curtis's institutional policies.

32. Posting

All signs, either from students or from outside vendors, must have prior approval from the Coordinator of Residence Life to be posted in Lenfest Hall. Posters not inclusive to the

community at Curtis are unlikely for approval. For those whose posters are inclusive, please contact the Coordinator of Residence Life for approval. Approved signs, posters and advertisements will be given to RAs/PAs to be hung throughout the building accordingly with building-regulated blue tape. Students are **not** permitted to hang up or take down any posters on residential floors. Additionally, any posting which is outward facing (i.e. on your door for others to see or on your window for others to see) is subject to required removal. This can be done without cause or notice.

33. Quiet Hours/Practice Hours

Whatever other functions an institute or residence hall may serve, its essential role is to provide an atmosphere conducive to study and practice. Quiet hours are 10 p.m. – 9 a.m. on residential floors. Quiet hours mean no sound is to be heard outside your room. Practice Hours are 9 a.m. – 10 p.m., which means you may only practice your instrument on a residential floor during these designated practice hours. It is the responsibility of all residents to hold one another accountable for maintaining quiet and practice hours. As a Lenfest resident, you are welcome to use the practice rooms on floors 2, 3, and 4 at any time.

At all times Lenfest Hall observes a "Courtesy Policy." The "Courtesy Policy" ensures that all students have the right to request that others respect their right not to be disturbed by loud voices, music, or other noises. Students are expected to comply with requests from their peers to turn down music or to refrain from activities which are disturbing others.

34. Roofs and Windows

Throwing or hanging things outside any window or from the terrace or roof is dangerous and prohibited.

35. Room Changes

No room changes are made during the first two weeks of classes – no exceptions. Students experiencing suite/roommate problems may contact their RA for assistance with mediation and problem resolution. **Unapproved room changes are not allowed.** Based on occupancy numbers and limited spaces, room changes likely will *not* be available throughout the year.

36. Room Entry and Inspection

Curtis recognizes and respects each resident's desire for privacy, especially within the context of a group-living environment. It is occasionally necessary for Curtis to exercise its contractual right to enter a room in the interests of maintaining an environment that provides for the health, safety, and welfare of residents individually and as a community. In such instances, students are expected to cooperate with Curtis personnel, administrators, and student staff (RAs) as they perform their duties. The following procedures have been

developed as a guide for employees, admins, and student staff (RAs) of Curtis and for Lenfest Hall residents to ensure the performance of duties and to maintain your privacy:

- RAs (with the support of the Office of Residence Life) will perform 3-4 Health and Safety room and suite inspections each semester. Health and Safety inspections help ensure that our community is maintaining healthy, clean, and safe living conditions. You do not need to be in the room during inspections.
- Furthermore, rooms shall be entered in your absence by authorized Curtis personnel and RAs when there is cause to believe a situation exists that may jeopardize the health, safety, and welfare of our community, or cause damage to a room or its furnishings, or in order to perform housekeeping, inspection, or maintenance functions. The room shall be entered only after an effort is made to alert residents within by knocking, loudly announcing staff presence, and waiting long enough for a resident to respond.
- All staff members and contractors working in student suites/rooms are expected to clearly display identification. Residents are entitled to ask to see such identification.

37. Room Searches

The Office of Residence Life may conduct a beyond-plain-sight search (excluding safety inspections) when there is reason to believe it is necessary or with adequate cause. A beyond-plain-sight search will be conducted with concrete evidence of a potential violation in the room. A violation can include but is not limited to possession or selling of drugs, ownership of weapons, etc. Searches conducted will be done with authorization from the Associate Dean of Student Services or designee. A beyond-plain-sight search can include locations such as drawers, dressers, suitcases, and bags without causing damage. Such searches may be conducted with or without the presence, approval, or consent of the resident(s).

38. Room Furnishings

Each student is supplied with a bed, desk, wardrobe, chest of drawers, and desk chair. Suites and rooms have wall-to-wall carpeting and window shades.

ANY ALTERATIONS to the room including its walls, floor, ceiling, doors, wiring, plumbing or furnishings are prohibited. Residents may not change or alter the existing facilities and must abide by the following policies:

- Putting tape, decals, chalk, or other decorations or items on the exterior of a room or building, including windows, doors, entry ways, or floors is prohibited.
- The resident is responsible for all furnishings provided. Due to space limitations and work constraints, furniture that belongs in the room cannot be stored by Curtis. Furniture left in public areas will be removed with the costs charged to the resident.

- Residents will be charged for any furniture that is damaged, dismantled, or missing at the end of the occupancy period.
- Residents may not remove residence furniture, equipment, or property; they may not alter floors, ceilings, or doors of any suite or room, including painting or making structural repairs or modifications. The resident is liable for any damage or alterations incurred during the occupancy period.
- No partitions (structural repairs, modifications, or freestanding pieces) are permitted in Lenfest Hall, as they damage walls, ceilings, and floors, and pose a safety hazard.
- Residents may not add locks, alarms, or chains to their doors, as they hinder access by authorized personnel.
- Waterbeds and bed risers are not permitted in Lenfest Hall.
- Altering or tampering with network, electrical, plumbing, circulation, or other building systems is prohibited.
- Residents are not permitted to perform maintenance or repairs. Curtis authorized personnel must do all work to rooms, fittings, and furnishings.
- In addition to not making alterations to their room, or attempting to make repairs to their room, students should not use any chemicals such as drain cleaners (like Drain-O), pesticides (like Raid) or other harsh chemicals or cleaning supplies. Students should ALWAYS contact Facilities Services, fix@curtis.edu, for repairs to their room.
- Removal of common-area or common-use furniture, equipment, or fixtures is forbidden, as they are intended for use by everyone.
- Residents are not permitted to remove any music stands, chairs, or other furniture/equipment from the classrooms, dining hall, rehearsal hall, or other common areas of Lenfest Hall. If items are found in a resident's room or living area, a minimum fine of \$50/day will be levied.

39. Room Condition Report (RCR)

All residents will be required to complete an RCR. The RCR informs new residents of the furniture provided for your room type as well as a brief description of the anticipated condition. This also provides documentation of any missing furniture or damage discrepancies that you wish to document. This may protect you from being charged for noted items at move-out. If you have not reported discrepancies in your room's condition and furniture placement inventory, and damages are found during the move out inspection, you will be charged for damages and missing furniture.

40. Safety and Security Systems

Curtis has numerous systems, resources, and personnel dedicated to maintaining a safe building, however, residents must play their part by observing security procedures and practices in consideration of their classmates and to minimize personal harm or loss. For the protection of all residents of the building and their personal property, you are expected to cooperate with the security program. The following are security regulations enforced by

Security and Student Services. It is our expectation that all residential students follow these regulations:

- Keep exit doors closed and locked at all times.
- Refrain from lending out your keys. Students are prohibited from duplicating room keys.
- Do not give your Curtis ID Card to anyone for building access.
- Register guests with Security and escort all guests at all times.
- **Keep your room door locked at all times** (even while inside the room).

All access, security, and guest procedures in this Handbook are extremely important and were developed with the security of residents in mind.

Access to Residence

- Entrances to Lenfest Hall are monitored 24 hours a day.
- The building has a card-reader-controlled access system in place that validates the Curtis cardholder before permitting entrance through a turnstile/portal.
- Residents are asked to cooperate with the security guards, as they are required to verify the ID for each person entering a residence. Guards must screen students with every entry, regardless of how well they know the resident or how often the resident enters the building.
- Each student must possess and carry their Curtis ID card. An individual must display their Curtis ID card when requested by a security guard. Should a resident lose or forget their Curtis ID card, the security guard will use an alternate method of verifying identity and granting access, to be used only in the short term. Lost cards must be reported promptly.
- Curtis ID cards are non-transferable. A Curtis ID card used by anyone other than the owner will be confiscated. Confiscated Curtis ID cards may be picked up in the Office of Residence Life. Anyone who fails to produce a Curtis ID card, photo ID or who creates a disturbance about the procedure is subject to disciplinary action and/or fine.
- Access/egress is gained through the Locust Street or Latimer Street entrance 24/7. Residents should not exit via alarmed doors unless instructed to do so during a building emergency/evacuation.
- On the floors, students are advised to keep their doors locked at all times. Theft of unattended items is one of the most frequent forms of theft. Residents should not leave unattended items in public spaces such as lounges, lobbies, computer labs, or in an unlocked room, even for a brief period of time. Curtis is not responsible for items removed or stolen from student rooms in the event a door is left unlocked.

Residential Security Systems

The security systems and procedures in the residence are designed for the protection of all residents. Abuse of staff and/or vandalism will not be tolerated. Students identified as vandalizing or damaging portals, exterior building doors or locks, room locks or doors, security alarm systems, turnstiles, emergency telephones, or other portions of a security system are subject to disciplinary action and will bear the cost of repair. It is against policy to use a Curtis ID card that has been tampered with or one that does not belong to the bearer. A violation of a Curtis policy may also constitute a crime under state law. On-site monitoring of security systems and activity may be carried out throughout the year.

41. Smoking

Lenfest Hall is a smoke-free building. Smoking of any substance is prohibited in all residential buildings, on the Dannenbaum Terrace, and outdoors within 20-feet of windows and doors. This policy encompasses the use of electronic cigarettes, hookahs, vapors, and other smoking paraphernalia. Those who violate this policy may face disciplinary action, fines, and possible termination of their Housing Agreement. See the Curtis Code of Conduct for further clarification.

42. Solicitation and Business Activity

Residence space must be used only for study and living purposes and not as sales rooms, offices, service areas, rentals (i.e., Airbnb, etc.), or for storage of merchandise. Residents are also prohibited from subletting their room/suite. Any individual found to be residing in a student room without a Curtis initiated room assignment will face disciplinary action for theft of services. Soliciting and peddling in the residence are prohibited.

43. Hall Sports

Sports activities/Halls Sports are prohibited within Lenfest Hall, including but not limited to the Dannenbaum Terrace, Gould Rehearsal Hall, Bonovitz Concourse, hallways, lounges, suites, and other indoor areas. Sports activities include but are not limited to bouncing or throwing balls or frisbees, rollerblading, skateboarding, and bike riding.

44. Supplemental Storage

Curtis does not provide supplemental storage for resident belongings during the summer, nor do we offer supplemental storage options, beyond the space available in your suite, during the academic year. It is wise for you to have belongings covered by insurance. Any belongings left in a resident's room after they move out will be considered trash and will be disposed of at the expense of the resident.

45. Student Health Concerns in Residence

Issues involving residential students with health concerns are reviewed individually, with a support plan developed by Curtis and health consultants with concern for confidentiality and the best interests of all parties involved.

Immuno-compromised students may require and be granted special housing arrangements to protect themselves for medical or emotional reasons. Fear of a resident with a non-contagious medical condition including HIV, AIDS, and hepatitis B is not considered a basis for release from the Housing Agreement. In these circumstances, resident officials will not allow concern or suspicion about the health of residents to result in a demand that suspected residents be tested, relocated, isolated, ostracized, segregated, or excluded from residence against their wishes. Requests for room assignments and changes are considered in accordance with established residence policies, depending on the availability of rooms. Professional staff from our partners at Penn Student Health Service are available and prepared to respond to or refer to inquiries from students.

Penn Student Health Service can be reached at (215) 746-3535.

46. Student Telephones

Curtis does not provide phone service for residents of Lenfest Hall. All students residing in Lenfest Hall are required to own and use a mobile phone.

47. Substance/Drug Abuse

Curtis does not condone the possession, use, manufacture, or distribution of controlled substances, marijuana, cannabis, or drug paraphernalia of any amount. Curtis prohibits the use of vape, pens, etc. in any Curtis public space. A student can possess a vape or pen, but it cannot contain any illicit substances. Prescription or law-enforcing possession or usage of marijuana is not allowed. Students found in possession of illegal substances or found under the influence could face the following consequences: disciplinary action, removal from housing, and criminal prosecution. See the Curtis Code of Conduct for further information.

48. Dannenbaum Terrace and Multipurpose Room

The Dannenbaum Terrace on the 5th floor is designed to be a gathering place for Curtis students. No one is permitted to walk on the ledge by the plants. The plants are not to be cut by anyone other than assigned staff.

The multipurpose room on the 5th floor is designed specifically for students. This lounge area should be a place where students can gather, work together on assignments, relax, and take a break. Please be respectful of the other students in this room.

Students are not permitted to sleep or conduct inappropriate behavior in the multipurpose room and/or terrace, nor should they complete projects whose materials have potential for property damage within these spaces.

49. Vacation, Holiday, and Break Periods

Lenfest Hall will remain open during fall and spring break periods unless otherwise noted. Resources such as access to staff and dining services will be reduced or nonexistent during break periods. Housing during these periods is a privilege which may be revoked due to a violation of the Residential Handbook.

All Lenfest Hall residents are required to vacate during winter break as Lenfest Hall is closed. No exceptions will be made.

50. Vandalism

No student shall perform or permit damage, removal, or unauthorized addition to any furnishings, equipment, or property belonging to Curtis. Defacing interior or exterior room or building walls, artwork, floors, ceiling or other structures or surfaces with chalk, marker, paint, pen or other substances may be construed as vandalism, and action will be taken accordingly. Charges for missing or damaged items will be assessed at replacement cost, including any necessary labor. Disciplinary action, including fines and/or eviction, is possible. In addition, the individual may be subject to criminal prosecution (i.e., institutional vandalism, criminal mischief) and possible fines.

Appendix A

Charges based on Room Condition upon move-out of Lenfest Hall. All charges are an approximation, and billing will be based on the actual damage caused. You will not be charged for normal wear and tear of a room. Prices are for any damage done to the room outside of usage due to typical damage.

Bedroom

*Items will be billed to the roommate who likely caused the damage. If no one takes ownership of the damage, the charge will be split between both roommates.

Item	Price Range
Added Cleaning Fee	\$25 - \$150

Door	\$300 - \$600
Floor	\$50 - \$200
Ceiling	\$50 - \$200
Shades	\$150 - \$300
Bed (mattress)	\$200
Bed Frame	\$150 - \$300
Chair	\$50
Desk	\$250 - \$400
Dresser	\$200 - \$300
Mirror	\$100
Misused/Altered Furniture	\$25 - \$150
Wall (incl. paint chips)	\$50 - \$150
Windows	\$100 - \$500
Wardrobe	\$150 - \$300

Common Area

*Items charges will be split between all suitemates unless one person takes ownership of the damage.

Item	Price Range
Added Cleaning Fee	\$25 - \$150
Door	\$300 - \$600
Floor	\$50 - \$200
Ceiling	\$50 - \$200
Shades	\$150 - \$300
Couch	\$200 - \$350
Chair	\$200 - \$300
Lamp	\$25
MicroFridge®	\$500
Misused/Altered Furniture	\$25 - \$150
Counter	\$100 - \$500
Wall (incl. paint chips)	\$50 - \$150
Fire Extinguisher	\$100

Bathroom

*Items charges will be split between all suitemates unless one person takes ownership of the damage.

Item	Price Range
Added Cleaning Fee	\$25 - \$150
Door	\$300 - \$600

Floor	\$50 - \$200
Ceiling	\$50 - \$200
Light	\$75
Toilet	\$200 - \$350
Sink	\$150 - \$350
Shower	\$100 - \$500