



Guesty Journey - Data & Privacy FAQ

By Skippr

Guesty Journey is here to help you get things done in Guesty faster. Here's what it sees, what it doesn't, and how your data is handled.

What is Guesty Journey?

It's an AI agent built right into Guesty that works alongside you. Just talk to it like you would to a teammate. It understands where you are and what you're trying to do, then walks you through it out loud - pointing out exactly where to click on your screen, or taking care of it for you. It's an AI, not a person.

What does it see?

During an active conversation, and never in the background, Guesty Journey sees what's on your Guesty screen, what you click and type there, and what you say to it. That's how it knows where you are and how to help.

What doesn't it see?

Sensitive details like passwords, payment card numbers, and security codes are automatically hidden from Guesty Journey.

Are my conversations recorded?

Yes. Conversations with Guesty Journey, including your voice and what's on your screen, are recorded, and Guesty Journey lets you know at the start. This helps make sure you're always getting great help.

Is my data used to train AI?

No. Your conversations are never used to train AI models.

Where can I learn more?

See the [Skippr Privacy Policy](#) and [Terms of Service](#).