

# Defining Moments

Summer 2017

A Publication of the Howard Young Foundation



**Can YOU handle a dragon?**  
Get a team together and find out!

*Learn how on pages 06-07*



*Howard Young*  
FOUNDATION





# Our Donors Make the Difference

Healthcare technology is always changing. Your gifts to the Howard Young Foundation help equip Howard Young Medical Center, Ministry Eagle River Memorial Hospital and emergency medical services with the most advanced technology available for diagnosing diseases and saving lives.

## Since 2015 the generosity of our donors has provided funding for:

- Newly constructed entryway to the HYMC Campus from Highway 51
- 18 Lucas™2 Chest Compression Devices for all volunteer ambulance services in the Northwoods
- All new emergency equipment in the HYMC and MERMH emergency departments
- Direct digital portable X-ray machine at HYMC
- State-of-the-art blood chemistry analyzers for laboratories at HYMC and MERMH
- Ultrasound machines for emergency departments at HYMC and MERMH
- SOMATON® Definition Flash 128-Slice Dual-Source CT Scanner at HYMC
- 3D Mammography at HYMC
- Xenex® LightStrike Germ-Zapping Robot™ at HYMC
- State-of-the-art endoscopes at HYMC
- Grant to the Eagle River Children's Museum to upgrade their health display

## THANK YOU DONORS!

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# The Mission of the Howard Young Foundation

*The Howard Young Medical Center was built in 1977 through a very generous bequest provided by philanthropist Howard Young. Bearing his name to honor his philanthropic gift, the Foundation was established in 1984 to advance the health and wellness of all people in the communities we serve through your charitable support.*

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## THE HOSPITALS OF MINISTRY HOWARD YOUNG HEALTH CARE



Howard Young Medical Center, Woodruff, WI



Ministry Eagle River Memorial Hospital, Eagle River, WI

# From the Chairman...

## Your Foundation at Work in the Community



**Trig Solberg**  
Board Chairman

I am very proud to inform you that the clinic adjacent to the Howard Young Medical Center is being renamed in honor of Dr. Kate Newcomb, the pioneer of healthcare in the Northwoods. The “**Dr. Kate Clinic**” will house the Ascension Medical Group family practice, the **One Heart** Cardiology Suite, Ministry Koller Behavioral Health, pain management and GI services. True to Dr. Kate’s dream, it is a place where our community can receive local medical services for a wide range of needs.

The Foundation board of directors and I are also excited about the recent announcement from Ascension Wisconsin regarding their investment to rejuvenate HYMC, which the Foundation is also helping to fund in part. You can read about the project in the President’s Perspective column on page 5 and in more depth on page 8.



*Fun, despite the rain, at the 2016 Dragon Boat Festival*

### PLEASE SUPPORT THE DRAGON BOAT FESTIVAL!

Last summer it was my pleasure to invite you to the inaugural Minocqua Dragon Boat Festival hosted by the Foundation to raise funds that support technology and facility upgrades, such as those at HYMC. The event raised more than \$260,000 including the generous matching dollars

from Ascension Wisconsin. It was such a huge success that we’ve decided to host it again in 2017. I encourage you to form a team or to come and cheer on the teams and enjoy the festival’s attractions.

### BOARD MEMBER RECOGNITIONS

We wish to publicly thank our outgoing board members whose dedication of time and talent has been instrumental to the success of the Foundation. Jon Dobbs and Sherry Jacobi have served with honor and distinction for the past three years and I want them to know how much I personally appreciated their expertise and involvement. Board member Bill Pirie retired after serving the Foundation for the past 12 years. His knowledge of the Lakeland area community has been invaluable as our organization partners with our hospitals to make decisions that benefit the greatest number of our residents and visitors.

It is our pleasure to welcome incoming board members Dr. Barry Seidel and Glenn Schiffmann. Barry is a well-known surgeon in Minocqua and his insight and expertise will be greatly beneficial to our mission. Glenn is a successful business owner and represents the healthcare needs in Eagle River, which the Foundation also serves. We look forward to working with Barry and Glenn in executing our mission.

### THANK YOU TO OUR DONORS

We are once again pleased to thank and acknowledge our growing list of donors who continue to be so remarkably generous with their personal treasure. Their names are listed on pages 18-23. Thank you for helping us meet the increasing needs of our not-for-profit rural hospitals. We hope these pages provide you with a sense of pride as you read about the ways healthcare philanthropy can ensure access to the highest quality of care right here where we live, work and play.

Sincerely,





# President's Perspective

**Sandy Anderson** Vice President, Ministry Health Care Northern Region; President, Howard Young Medical Center and Ministry Eagle River Memorial Hospital

## HONORING A SACRED TRUST

When I became president of Howard Young Medical Center and Ministry Eagle River Memorial Hospital in 2015, my goal was to develop a sacred trust between the hospitals and the communities we serve; a trust built upon doing our part to make certain that the high-quality healthcare you depend upon is here for you when you need it today and far into the future.

To that end, I am very excited to tell you about the Rural Residency Program we have established to ensure a greater pool of physicians to serve our area, and to update you about facility enhancements at HYMC.

## WHERE WILL TOMORROW'S DOCTORS COME FROM?

A Wisconsin Hospital Association report predicts a shortage of physicians to serve the state's aging population, especially in rural areas such as ours. To attract new physicians to the Northwoods, we have created a Rural Residency Program in which medical students from the Medical College of Wisconsin-Central Wisconsin will do their residencies at St. Mary's Hospital in Rhinelander, with clinical rotations at HYMC and MERMH. That is significant, because students who graduate from a Wisconsin medical school and residency program are 71 percent more likely to stay in Wisconsin. Even more significant is that over half the graduates from family medicine residencies practice within 100 miles of their training site. So participants in our Rural Residency Program are very likely to stay in the Northwoods, providing the best and the brightest doctors to serve our communities' future healthcare needs.

## POLISHING THE "DIAMOND" THAT IS HYMC

The Lakeland area takes great pride in the diamond they have here with the Howard Young Medical Center. You can't go to another rural hospital and find the kind of advanced equipment available at HYMC. To bring the facility's infrastructure up to the same level as its technology, we have implemented a strategic plan to replace some of the original 1974 portion of the facility and to renovate others to improve patient flow as well as workflow for our associates.

This multifaceted, multi-year plan begins June 1, 2017 with renovations to the outpatient rehabilitation area. We also will be working with our outside traffic pattern and parking lot in preparation for replacing some of the hospital's existing structure next year.

Howard Young founded the Howard Young Medical Center in 1974 to provide a state-of-the-art facility for everyone who lives in and visits the Lakeland area. The upgrades we have planned are in keeping with that vision for generations to come.

## INVESTING IN YOUR GOOD HEALTH

Our Rural Residency Program and facility improvements are substantial investments in the future of healthcare in the Northwoods. The initiatives are being funded in part through the charitable support of the Howard Young Foundation to help achieve our shared mission of advancing healthcare in our communities.

Warmest regards,

*Sandra L. Anderson*



# PADDLE OR PLEDGE FOR THE 2nd Annual Minocqua Dragon Boat Festival

Saturday, August 19, 2017

8:00 a.m. - 5:00 p.m.

Torpy Park & Lake Minocqua

Combine heart-pounding dragon boat races with a cheering crowd, delicious food, a unique marketplace, great entertainment, fun children's activities, a beer tent and what do you have?

The second annual Minocqua Dragon Boat Festival, to be held at Torpy Park, Minocqua, on Saturday, August 19, 2017. The event benefits the Howard Young Foundation, which funds facility and technology upgrades at Howard Medical Center in Woodruff and Ministry Eagle River Memorial Hospital in Eagle River.

Last year's inaugural event featured 33 dragon boat teams from throughout the Midwest and raised an amazing \$267,000. This year, we hope to blow those numbers right out of the water. Here's how you can help.

## RACE IN THE ULTIMATE TEAM SPORT!

Rally your friends, family and co-workers to form a team of 20 paddlers and one drummer. Dragon boating is a 2,000-year-old Chinese tradition and the

fastest-growing water sport in the world. Best of all, anyone can do it—no experience is necessary! Practice sessions, a steersperson/coach, and all equipment including dragon boats, life vests, and paddles are provided. Cost is \$900 per team (that's only \$43 per person for a team of 21) or \$600 for competitive dragon boat club teams.

## Collect team pledges by August 19, 2017, to offset the cost of registration.

The Paddler's Pledge Program is an integral part of the festival's fundraising efforts and can reduce your team's registration fee.

- Team pledges of \$1,500-\$2,999 qualify for a 50 percent refund of your team's registration fee
- Team pledges of \$3,000 or more qualify for a full refund of your team's registration fee

Last year, every team graciously chose to support local healthcare by donating their pledges to the Howard Young Foundation instead of accepting a refund.



## PLEDGE YOUR SUPPORT

You can donate on behalf of a team or directly to the Howard Young Foundation. Through the extreme generosity of Ministry Health Care, each donation is being matched dollar for dollar, thus doubling the value of your gift.

## BECOME A SPONSOR

Without sponsors, there would be no Minocqua Dragon Boat Festival! They provide much needed financial contributions, in-kind donations, property use, manpower and more. Sponsorship levels range from \$500-\$15,000. We would love to welcome you as a sponsor. Please call the Howard Young Foundation at 715.439.4005 for complete details.

## VOLUNTEER TO HELP

Putting up signs, working with the teams, greeting the crowd, holding boats—there are many ways you can help and we need all hands on deck to make the festival a success. Last year, volunteers donated 1,000 hours to the festival.

## Start Here!


To register your team, pledge your support, arrange a sponsorship or become a volunteer, please visit [www.minocquadrdragonboat.com](http://www.minocquadrdragonboat.com) or scan this image with your smart phone.



[www.minocquadrdragonboat.com](http://www.minocquadrdragonboat.com)



[www.minocquadrdragonboat.com](http://www.minocquadrdragonboat.com)

 [Facebook.com/MinocquaDragonBoatFest](https://www.facebook.com/MinocquaDragonBoatFest)  
 [@MQADragonBoat](https://twitter.com/MQADragonBoat)

## 10 REASONS TO GO!

1. Enjoy a free, family event
2. Take in the pageantry of the Opening Ceremony and team introductions
3. Cheer for your favorite team
4. Take your young “dragonlings” to the children's tent for cultural-themed, hands-on activities
5. Sample tastes by the Lakeland Lady Lions in the Forbidden City Food Court
6. Relax with the Lakeland Noon Rotary in the Dragon's Breath Beer Garden
7. Buy a souvenir in the Marketplace
8. Listen to musicians performing on the Main Stage
9. Applaud the winners at the Awards Ceremony
10. Feel good knowing that a major portion of your spending is donated to the Howard Young Foundation to support healthcare in the Northwoods



# HOWARD YOUNG MEDICAL CENTER

## Announces Plans for Renovation and Construction!

### EXCITING NEWS!

Following nearly a year of due diligence and thoughtful analysis, Howard Young Medical Center, part of Ascension Wisconsin, has announced plans for new construction and renovation. **The multi-million dollar undertaking is a reflection of Ascension's commitment to keeping care local and growing Howard Young Medical Center to meet the evolving needs of the patients and communities we serve.**

### **BUILDING UPON THE LEGACY, CONTINUING THE TRADITION**

The Lakeland area has benefitted from hospital care since the mid 1950s when Lakeland Memorial Hospital was established by the community. An extremely generous philanthropic gift from Howard Young enabled growth in the mid 1970s and now Ascension's investment in partnership with the Howard Young Foundation ensures sustainability of essential healthcare services for future generations.

For more than 70 years HYMC, and before it Lakeland Memorial Hospital, has provided invaluable services to those who live, work and play in the area. The hospital also offers quality jobs for area residents—our dedicated physicians, associates and volunteers.

A recent needs assessment directed the organization to focus on the following:

- Inpatient medical-surgical care
- Inpatient dialysis
- Women's health and childbirth center
- Emergency and trauma care
- Diagnostic and treatment areas
- Infrastructure improvements

The plans include a combination of new construction for hospital and ambulatory care services as well as extensive renovations to other existing space, such as the emergency department and outpatient rehabilitation services.

The initial phase of the project begins in June with preconstruction work to include expansion of the patient and visitor parking area, followed by improvements to portions of the emergency department and outpatient therapy area. In combination with the new entrance with direct access from Highway 51, the HYMC campus will:

- Improve the patient experience
- Improve efficiency and functionality for patients and staff
- Address issues that are characteristic of older construction
- Reduce operating costs through more efficient buildings

The Howard Young Foundation is pleased to provide monetary support, **thanks to the generosity of our donors**, for these important projects.





# Did You Know?

## Howard Young Medical Center is Home to the Ministry Koller Behavioral Health Clinic

### Serving the behavioral health needs of the Lakeland area

Do you know where to go in the Lakeland area to receive mental health services? Comprehensive, multidisciplinary care is as close as the Ministry Koller Behavioral Health Clinic located within the Howard Young Medical Center in Woodruff.

“In our region, we have at our disposal 12 psychotherapists who are mental health counselors, five AODA counselors to help patients with issues related to addiction, four psychologists to do assessments, three psychiatrists who can prescribe medications and one psychiatric nurse practitioner,” explained Gina Koepl, Ph.D., Licensed Psychologist, and Director of Ministry Behavioral Health-Northern Region. “In Woodruff, we currently have mental health, AODA, and memory testing available with a psychologist.”

The team provides confidential and compassionate care for a wide variety of mental health concerns in children and adults including, but not limited to, attention deficit/hyperactivity disorder, substance abuse, depression, anxiety, phobias, bipolar disorder, schizophrenia, anger management and stress management.

### THE VALUE OF CONVENIENT, LOCAL CARE

The clinic’s location offers several advantages for patients and their families: 1) They save the time and cost associated with having to find out-of-town care; 2) Providers know the community and what ancillary services are available to augment treatment; 3) Hospital services such as the emergency department and medical floors can plan safe discharges, including the behavioral healthcare that patients need.

A referral from your primary care physician is all it takes for care to begin. “We then contact the patient to see what they are anticipating and what exactly they feel that they need so we can get them the right type of treatment at the right time,” Dr. Koepl said.

Clinic hours are 8 a.m. – 4 p.m. Monday through Thursday. Access the clinic through the north entrance of Howard Young Medical Center.

### FOUNDED THROUGH THE GENEROSITY OF FRANK AND BETTY KOLLER

The Ministry Koller Behavioral Health Clinic was made possible through an extraordinary gift to the Howard Young Foundation from Frank and Betty Koller after the death of their son by suicide in 1978. In 2010, the Kollers announced an additional gift—a \$2.5 million bequest—to the Foundation to assure that the clinic’s services continue far into the future. Dr. Koepl explained, “In keeping with the legacy of the Koller Family we are a highly collaborative regional service, providing quality mental health, AODA, and psychiatric care to our northern communities, in tandem with other partners in care.”

# The ICU at the Howard Young Medical Center

Providing the best of care in the worst of times



Receiving the right medical care in an emergency can be one of life's most defining moments. For critically ill or injured people in the Northwoods, the place to be is the intensive care unit at Howard Young Medical Center in Woodruff. It is staffed and equipped to treat a wide variety of patients, including those suffering from respiratory failure, severe infections, heart or metabolic diseases and orthopedic trauma to those recovering from significant surgical procedures.

To help you get to know your local ICU before you might need its services, we caught up with some of the nurses and asked the following questions.



**Q:** WHAT IS AN INTENSIVE CARE UNIT?

**A:** “It is designated for patients who require intensive life support, continuous monitoring, or therapies and interventions to support their recovery,” explained Deb Karow, Vice President of Patient Care Services for HYMC-Ascension. “ICUs have a high degree of resources, not just in technology and equipment, but also in staff who have expertise in managing the significantly ill and injured.”

“We are blessed to have a state-of-the-art intensive care unit in the Northwoods. **We are very well-suited and positioned to take care of patients who would normally, in other settings, be transferred out of the community.**”

All but the most extreme cases, such as acute heart attacks, burn victims, patients needing transplants or those suffering from head trauma are treated in the HYMC intensive care unit.

**Q: WHAT KIND OF TECHNOLOGY DOES OUR ICU HAVE?**

**A:** HYMC’s intensive care unit is equipped with the kind of cutting-edge equipment you would find in a large, metropolitan hospital. “The Howard Young Foundation has been extremely generous with technology upgrades throughout the entire hospital,” Deb stated. “One thing that is top of mind for me is a more sophisticated hypo-hyperthermia unit that warms and cools people who aren’t able to regulate their own body temperature. Another example is the Xenex® Ultraviolet robotic system to irradiate and prevent organisms that cause infection. That especially assists our surgical and critical care areas.”

**Q: WHO WILL BE TAKING CARE OF ME IN THE ICU?**

**A:** Patients are cared for by a multidisciplinary team that includes nurses, board-certified hospitalists with special training in critical care, a nephrologist (kidney doctor), a

physician who is both a pulmonologist and an intensivist, cardiologists, general surgeons, urologists, respiratory therapists, physical therapists, caseworkers, dieticians, technicians and a chaplain.

Sheila Hulce-Dittmann, RN, Manager of Specialty Care, oversees the staff of 20 nurses and said they are very highly skilled. “Working in a small community hospital they have to be an expert at everything, from saving someone’s life to developing relationships with patients and their families. That’s our specialty.”

All of the hospital’s ICU nurses have extra life-support training, such as Advanced Cardiac Life Support and Pediatric Advanced Life Support.

**Q: WHAT CAN I EXPECT AS A PATIENT?**

**A:** First, you can expect to be treated with dignity and respect and to be cared for by the same nurses throughout your stay. Upon arrival, you will be admitted to one of the ICU’s 10 patient rooms for a thorough exam and assessment, and an intravenous line will be established so that medications and fluids can be administered. Monitors will measure your heart rhythm, blood pressure, respirations and oxygenation rate. Readings are transmitted to a central monitoring station and alarms alert staff in the event of abnormalities.

“While in the ICU you can also expect to be checked on—a lot,” noted Deb. “No less than every 15 minutes to begin with and then no less than hourly after your



condition stabilizes. We call it the high-tech, high-touch unit.”

Your medical team will assess your condition each morning and develop a care plan for the day. Your nurses will explain the plan and any procedures or tests that have been ordered by your physician. “Our nurses are extremely good at communicating with patients and their loved ones,” Deb said. “We are robust in that process, because being in the ICU can be scary.”

“We’re not just taking care of sick patients,” commented Barbara Hiller, RN. “We’re also taking care of family members. They want to be part of what’s going on. The biggest thing is to keep them in the loop. If you keep them educated and help them understand what’s going on it’s easier for them to deal with the situation.”

## Q: WHAT WOULD YOU LIKE PEOPLE TO KNOW ABOUT THE ICU?

**A:** “For me, I think it’s good to have a healthcare organization that is called Ministry,” said Gail Schmitz, RN. “It allows us to involve the chaplain for that spiritual part of healing. We’re able to care for the entire person.”

Barbara would like people to know about the ICU’s talented team. “We’re a good group of people; very caring and educated. We have an excellent set of physicians and there’s mutual respect among staff. We provide outstanding care for our patients and their families.”

## Q: WHAT ARE THE REWARDS OF ICU NURSING?

**A:** “My best days are when I sit down with a family and get feedback that one of my nurses made a difference,” said Sheila. “Many patients who had been very sick come back after discharge to see the nurses who cared for them. They really form a bond.”

Gail said, “The best days involve my co-workers and I feeling like we really helped our patients and have given them the best care that we could. Even if the outcome isn’t good, we’ve given the best of care and families know and appreciate that. We frequently get thank-you cards from patients and family members in appreciation of our hard work.”

Gail recently received a national award for her kindness and compassion toward patients. “She actually received two nominations from different patients for the time she spent with them and for making them feel valued and respected,” explained Sheila.

“We have a great department,” said Gail. “We are very cohesive as a group and that is reflected in quality results. On surveys, we are highly rated in patient satisfaction.”

“Being in Minocqua we often have patients who are from larger cities like Chicago,” concluded Sheila. “They are simply amazed at the quality of care and the level of personalized care they receive here; that the nurses remember their names. I’ve heard this from many, many visitors to the area.”

# My 9-1-1 Moment

January 6, 2017 was like any other day for Kenneth Martinez...until an explosion shattered his world and redefined his future.

A furnace explosion at a foundry in Phelps on January 6, 2017 blew the safety helmet and mask right off of 31-year-old Kenneth Martinez, who was working just five feet from the explosion. Doors in the building flew open, employees outside felt the reverberation and the gas station across the street shook.

“I just remember a loud noise and everything going black,” Kenneth recalled. “After it happened, I couldn’t open my eyes, so I couldn’t see what was going on. I heard my buddy/supervisor yelling. I was on fire, and he put me down on the floor and put me out. I remember co-workers helping me to the office. The next thing I remember is EMS all around me.” Kenneth sustained third-degree burns to his face, neck, arms and chest.

## PUTTING DISASTER RESPONSE TO THE TEST

As Kenneth was being tended to by co-workers, the Vilas County Sheriff’s Department was paging EMS teams from throughout the area to respond to the scene. “The initial page was for the Phelps ambulance, saying there was a burn victim from a furnace explosion at the facility,” said paramedic Dan Halverson. He was on duty in the emergency department at Ministry Eagle River Memorial Hospital with fellow paramedic Kasi Edwardson



*The Ministry Spirit 2 Medical Transportation Helicopter prepares to land at the explosion site, where Kenneth waits to be taken to the Level 2 Trauma Center at Ministry St. Joseph’s Hospital in Marshfield.*

and Cate Wilson, RN and Manager of Patient Care Services. Immediately, Dan and Kasi were also paged to respond, as well as Land O’ Lakes EMS.

“When you hear *explosion* and *burns* and *foundry*, you prepare for multiple victims,” explained Cate. While ambulances rushed to the scene, Cate promptly assumed the role of incident commander at the hospital and activated protocol for a mass casualty event.

“We coordinated all of our resources to make sure everyone was prepared for a sudden influx of patients,” Cate said. Nursing staff, lab, x-ray and the team at the front desk all were notified to be ready. Off-duty personnel were put on standby. Howard Young Medical Center in Woodruff was contacted to have backup staff ready to send to MERMH if needed. The Ministry Spirit Medical Transportation Ground Ambulance was relocated from HYMC to MERMH, also on standby. Dan had alerted the Spirit 2 helicopter on his way out of the emergency department, so it was already preparing for flight. HYMC prepared to accept victims if necessary.

## MEANWHILE, AT THE FOUNDRY . . .

The Town of Phelps ambulance arrived within seven minutes of being dispatched. As first on the scene, Advanced EMT Kathy Regenfuss and her

husband Andy, Assistant Fire Chief, took charge of Kenneth's care until Kasi and Dan arrived. "They did a marvelous job getting him decontaminated of any chemicals that could have been on him from the explosion and starting initial care," Kasi remarked.

Dr. Mark Richards, the board-certified emergency medicine physician on duty at MERMH, instructed the team to push intravenous (IV) fluids to avoid shock. They also administered pain medications and covered Kenneth's wounds with sterile burn sheets and applied blankets to retain body heat and prevent hypothermia.

Another concern was Kenneth's airway: it had begun to swell from smoke inhalation and burns in his throat. He was having difficulty breathing and needed to be intubated, a procedure in which a tube is inserted through an incision into a patient's trachea to provide ventilation. That had to be done by the helicopter's flight crew. "We could hear the helicopter coming and before you knew it they were landing in the parking lot and taking over care," Dan said. Within 75 minutes of the 9-1-1 call, Kenneth was on Spirit 2 for his journey to the Level 2 Trauma Center at Ministry St. Joseph's Hospital in Marshfield. After being evaluated for additional injuries, Kenneth was then transferred via the Ministry Spirit 1 helicopter to the University of Wisconsin Hospital and Clinics Burn Center. **"The entire EMS system deserves credit for using critical thinking and moving quickly to assist in Kenneth's rescue and recovery,"** commented Kathy.

Although Kenneth was the only victim with life-threatening injuries, the situation proved that area EMS teams and our local hospitals are well-prepared to rapidly organize and implement a coordinated response during a disaster. "We didn't end up having an influx of patients come into our emergency department, but the plans we put into place made it clear that we can manage a catastrophic event," stated Cate.

## A SLOW, PAINFUL RECOVERY

Kenneth was in the Madison burn center for 35 days. He continues to heal from multiple skin grafts and has a grueling physical therapy schedule to prevent tightening of his skin and scar tissue. At the time this issue of *Defining Moments* was published, Kenneth had just received custom compression garments, which he needs to wear for the next one to two years.

The close proximity of the Ministry Spirit 2 Medical Transportation Helicopter was essential to expediting Kenneth's rescue. "Having the helicopter at Howard Young gives us the ability to rapidly transport severely injured patients," remarked Cate. Without it, his ordeal might have had quite a different ending. Construction of the helicopter's hangar at HYMC was funded through the generosity of Howard Young Foundation donors.

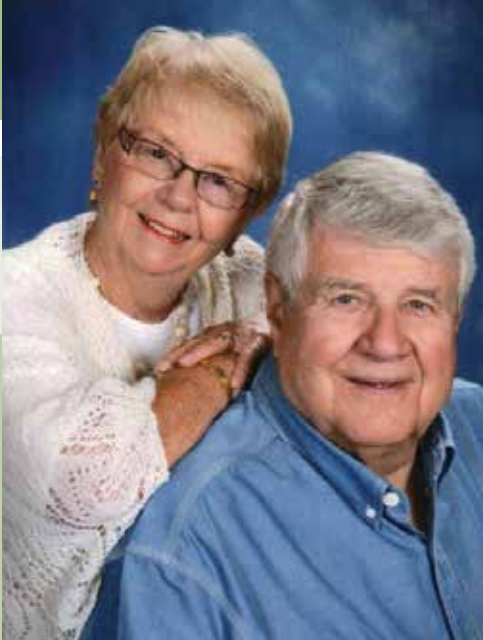
The explosion and its aftermath are painful for Kenneth to talk about, but he did so to illustrate the critical role of philanthropy in helping to provide our hospitals with lifesaving equipment. We are very grateful for his courage in retelling his story.



The Ministry Eagle River Memorial Hospital Paramedic unit (left) arrives on scene.

**WE WOULD LOVE TO INCLUDE YOUR NAME AS A HOWARD YOUNG FOUNDATION DONOR in future Donor Appreciation issues of *Defining Moments*. CONTACT US AT 715.439.4005 TO GET STARTED!**





# Why We Give

In this, our Donor Appreciation edition of *Defining Moments*, we are proud to introduce you to Kay and Dick Rhyner and to recognize and applaud all of our donors listed on pages 18-23. Their extraordinary generosity continues to make a difference in the lives of our families, friends and visitors in the Northwoods.

## Kay and Dick Rhyner, *Extraordinary Benefactors*

“We give because the Foundation purchases state-of-the-art equipment for our hospital.”

Word gets around, and it wasn't long after retiring to Hazelhurst that Kay and Dick Rhyner heard about the Howard Young Foundation and were inspired to support it. “I was asked to help with the Bonhomie Club, which is part of the Foundation,” recalled Kay. “Through Bonhomie we learned about the equipment that was being purchased for the Howard Young Medical Center. We were really impressed. **Here's a little hospital in the Northwoods that has continued to have the very latest equipment and that's thanks to the Foundation.**”

### KEEPING HEALTHCARE LOCAL

As a retired nurse, Kay recognizes that new physicians are more likely to set up practice in communities that have a technologically advanced hospital. “It's important for physician recruitment, especially for students who are doing their residency here,” she said. “They know they will have access to the best equipment if they stay and set up their practice here.”

Supporting the Foundation also enables Kay and Dick to make a difference in the lives of their neighbors and friends. “It's important to give of our time, talents, and finances to improve the quality of life in our community, not only for ourselves but for others,” commented Dick.

Kay agreed. “The day will come when we all need healthcare, and we don't want to have to get in the car or have somebody drive us 50, 60, or 70 miles to receive it.”

*Kay and Dick Rhyner have been generous supporters of the Howard Young Foundation. Kay also volunteered with the Auxiliary of Howard Young Medical Center. Before retiring, Kay spent her entire nursing career in hospital settings and Dick had a life-long career with the Boy Scouts of America.*

## ABOUT THE BONHOMIE CLUB

*bonhomie: noun [pronounced bon-uh-mee]; meaning “good or exuberant friend”*

Donors who faithfully support the Howard Young Foundation with yearly contributions of \$100 or more are eligible for membership in the Bonhomie Club. As a member you receive many benefits, including the annual thank-you event for members only.

To join Kay and Dick as Bonhomie Club members, or to learn about the many other ways to become a Howard Young Foundation donor, please call the Foundation at **715.439.4005**, or come see us at 420 Oneida Street, Suite #100 in downtown Minocqua.

# Women's Legacy Council

## Improving Women's Healthcare through Better Mammography

*We are thrilled to announce that the 3D Mammography System, funded through contributions to our "Early Detection - Here and Now" campaign, is now in use at Howard Young Medical Center.*

**We wish to thank all of our amazing campaign donors, in particular, Toni and Ron Budelier and Carolyn and John Sonnentag.** Both couples provided matching gifts of \$125,000. Because of their generosity and that of 100 other donors, we exceeded our fundraising goal and used the additional funds to provide HYMC's imaging department with a SecureView workstation and more comfortable waiting and changing areas.

Dr. Currie, Radiology Director at HYMC, is excited about the advantages of the new technology, which was purchased at significant savings through the buying power of Ascension Wisconsin. Dr. Currie stated, "Multiple studies show that 3D mammography with tomosynthesis increases both the sensitivity and specificity of mammography. This means that more breast cancers are detected, while at the same time, recall rates are lowered. This translates into a real advantage, since less call-backs means less anxiety for our patients, while still improving the rate of cancer detection."

### FASTER RESULTS, LESS WORRY

The new SecureView workstation at HYMC allows radiologists to view and interpret your mammography images almost immediately from our multiple sites of care in northern Wisconsin and to provide results to your doctor within 24 hours of your exam.

*The 3D Mammography System improves cancer detection.*



### A NEW, COMFORTING SPACE

The remodeling of the imaging department waiting and changing areas is complete and the result is remarkable. Walking in the door, you immediately develop a feeling of calm serenity. "The number of patient compliments we've received since reopening this space has been astounding," remarked Lauralee Pierquet, Manager of Imaging Services at HYMC. "Everyone comments on how lovely the area looks and the soothing effect of the artwork and lighting."



## JOIN US!

We are proud to be improving healthcare in the Northwoods. Please join us! Our seven levels of giving are named for seven women who have made a difference in our world. Please choose a level that is important to your values and join us as we continue making a difference.

<b>Abigail Adams</b> .....	<b>\$100-\$999</b>
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### FOR MORE INFORMATION:

Please contact Barb Maines at the Howard Young Foundation office: 715.439.4005.

## Woman to Woman

The 3D Mammography System was purchased by the Women's Legacy Council, a committee of the Howard Young Foundation Board, to ensure that women in the Lakeland area have local access to the best technology available for the screening of breast cancer.

### FROM THE CDC: SIGNS OF BREAST CANCER

- New lump in the breast or underarm (armpit).
- Thickening or swelling of part of the breast.
- Irritation or dimpling of breast skin.
- Redness or flaky skin in the nipple area or the breast.
- Pulling in of the nipple or pain in the nipple area.
- Nipple discharge other than breast milk, including blood.
- Any change in the size or the shape of the breast.
- Pain in the breast.

[www.cdc.gov](http://www.cdc.gov)

Early detection saves lives. Ask your doctor today about scheduling your 3D mammogram.

*The imaging department's newly remodeled waiting and changing areas incorporate the soothing effects of nature, from artwork of trees to glass with etched branches.*





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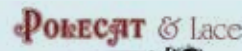
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