EzyMaps Acceptable Use Policy

Last updated 17 November 2026

By using EzyMaps (the websites, the app, published maps and embeds, survey forms, datasets and related services, together the "Services") provided by AViK Web LTD ("AViK Web", "we", "us" or "our"), you agree not to use them in a way that is contrary or inconsistent with the rules in this Acceptable Use Policy (this "Policy"), or otherwise in breach of the law.

This Policy applies to everyone who uses the Services: customers and their team members, people who view or embed maps, and people who answer surveys. It gives examples; it is not a complete list of what is not allowed.

1. Security and access

1.1 You shall not:

- probe, scan or test the vulnerability of any system or network;
- breach or get around any security or authentication measure;
- access, tamper with or use non-public areas of the Services, or workspaces, surveys, maps or data that you have not been invited to or given access to;
- reverse engineer, decompile or try to extract the source code of the Services; or
- introduce a virus, malware or other harmful code.

1.2 Reporting a weakness. If you find a security problem, tell us at support@ezymaps.com with "Security" in the subject line. We will not treat a good-faith report as a breach of this Policy, as long as you do not access other people's data, do not disrupt the Services, and give us reasonable time to fix the problem before you share it.

2. Fair use

2.1 You shall not:

- interfere with or disrupt any user, host or network, for example by flooding, overloading, spamming or mail-bombing any part of the Services;
- use automated tools to scrape, bulk download or repeatedly load maps, map tiles, datasets or published sites, or to get around rate limits and view limits;
- access, search or create accounts for the Services by any means other than our publicly supported interfaces (for example, scraping or creating accounts in bulk);
- get around the limits of your plan, for example by opening several free accounts for one project;
- abuse referrals or promotions to get more paid features than you are entitled to; or
- sell, resell or sublicense the Services unless we have authorized you in writing.

3. Messages and honesty

3.1 You shall not:

- send unsolicited communications, promotions or advertisements, or spam, using the Services;
- send altered, deceptive or false source-identifying information, including spoofing or phishing;

- use a map or a survey form to trick people, or to collect passwords, PINs or payment card details;
- promote or advertise products or services other than your own without proper authorization; or
- present a map, boundary or dataset as an official or authoritative record when it is not.

4. Content

4.1 You shall not publish or share through the Services:

- material that is unlawful, or that is unlawfully pornographic or indecent, or that contains acts of violence;
- anything that sexually exploits or endangers a child;
- material that advocates bigotry or hatred against any person or group because of race, religion, ethnicity, sex, gender identity, sexual preference, disability or impairment;
- material that harasses, threatens or defames anyone; or
- material that infringes someone else's copyright, trademark or other rights.

5. Privacy and safety

5.1 You shall not use the Services to violate the privacy or infringe the rights of others. In particular, you shall not:

- collect personal data without a lawful basis, without telling people what you collect and why, or without any consent the law requires;
- collect personal data from a child under 18 without the consent of a parent or guardian;
- collect sensitive personal data, such as health, biometric, genetic or religious information, without a lawful basis and the safeguards the law requires;
- collect government identity numbers, bank details or similar information unless you are entitled to and have the protections the law requires;
- map or publish a private person's home, workplace, movements or other details in a way that could be used to stalk, harass, threaten or endanger them; or
- track or watch people secretly, or help anyone do so.

5.2 You shall not use the Services for any activity that is unlawful in Nigeria or where you use them, including under the Nigeria Data Protection Act 2023 and the Cybercrimes (Prohibition, Prevention, etc.) Act 2015 (as amended).

6. Anything else

You shall not take any other action that, in our reasonable judgement, harms the Services, other users or other people, or is inconsistent with acceptable business practice or standards of behaviour.

7. What happens if you break this Policy

7.1 We may investigate suspected breaches. If we find one, we may remove content, suspend or end access to the Services, and, if the breach involves unlawful activity, report it to the authorities. Where we can, we will tell you first and give you a chance to put things right. We may act immediately where the risk is urgent or the breach is serious. Any other agreement between you and AViK Web may also be ended under its own terms.

7.2 Reporting. To report content or behaviour that breaks this Policy, email support@ezymaps.com.

7.3 Changes. We may update this Policy from time to time. The current version is always at ezymaps.com/legal. By continuing to use the Services after a change, you accept the updated Policy.