Media release

dormakaba launches CenconX, next generation OTC lock

INDIANAPOLIS, March 17, 2025 – dormakaba, the leader in One-Time-Code (OTC) safe lock solutions and the trusted Cencon brand, is introducing a new addition to its portfolio, CenconX™. dormakaba is unveiling CenconX at booth #20007 during the International Security Conference and Exposition (ISC) West 2025 in Las Vegas (March 31 - April 4).

CenconX is a new device-driven keyless ATM locking solution. The new OTC solution streamlines operations and improves efficiencies for cash-in-transit (CIT) and ATM service providers. The solution integrates key features of dormakaba's established Cencon platform, such as OTC and Multi-Tenant functionality, and also delivers newer functionality such as automated code transmission via Bluetooth® Low Energy (BLE) and close seals while replacing physical credentials with using a device. These functionalities can all be conveniently managed through the dormakaba Safe Locks mobile app and are part of the new Apexx Software platform.

"With CenconX, we are introducing the first certified solution of its type in the OTC industry: an app-driven locking solution that addresses the pain points of modern labor challenges and manual processes," said Bruce Kayal, Senior Vice President and General Manger, Global Safe Locks for dormakaba. "As the trusted global leader in OTC Safe Locks, we remain committed to providing a product range that allows the client to choose the features and functionality they need. Our global team has reinvented a market staple, delivering a new trusted solution that drives the efficiency our customers require to succeed today."

High-security solution

The CenconX solution is the next generation OTC lock that allows for keyless operation and near-real-time information and eliminates the need for in-person tech meets – all to realize a lower lifetime cost of ownership. The addition of CenconX allows dormakaba clients the flexibility to choose between legacy Cencon experience or take advantage of newer functionality and a more streamlined feature set.

As the most technologically advanced OTC lock in the market, CenconX allows CIT and service provider users to:

- Streamline route operations.
- Reduce lifetime costs while retaining the highest security standards.
- Break free from key fob and written route sheets and enjoy the convenience of an application-driven networked lock management platform.
- Remove the chance for human error. By using the dormakaba Safe Locks mobile app, codes are transmitted directly to the lock via BLE and then automatically capture the close seal and audit

information. This information is then passed back to the Apexx Software system over network for alerts and management.
- Eliminate the costly need for in-person tech meets, as two tenants can operate in the same lock from their own database with simplified encrypted file transfer for change of ownership and moving operations.
- Integrate seamlessly into existing operating systems by using available developer tools such as RESTful API and SDK.

Learn more at: https://www.dormakaba.com/us-en/isc-west#our-products

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About dormakaba Group

dormakaba is a leading global provider in the access solutions market. The company reimagines access by setting industry standards for smart systems and sustainable solutions across the lifecycle of a building. More than 15,000 employees worldwide provide their expertise together with distribution partners to a growing customer base in more than 130 countries. dormakaba supports its customers with a broad, innovative portfolio of integrated access products, solutions and services that easily fit into building ecosystems to create safe, secure and sustainable places where people can move around seamlessly.

dormakaba is listed on the SIX Swiss Exchange and is headquartered in Rümlang near Zurich (Switzerland). It generated a turnover of CHF 2.8 billion in financial year 2023/24.

SIX Swiss Exchange: DOKA

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