

# Pamela L. Kelly, PMP®

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<https://www.linkedin.com/in/pamkelly/> | <https://github.com/PLKGIT> | <https://www.pamkelly.com>

Full-stack developer leveraging extensive experience as a trainer, technical writer, and senior project manager in the Software as a Service (SaaS) space, including working with offshore teams. Passionate customer-focused problem solver with the ability to understand technical concepts, manage software implementation projects, and effectively communicate with internal and external stakeholders.

## TECHNICAL SKILLS

HTML5, Cascading Style Sheets (CSS3), Model-View-Controller (MVC) pattern, JavaScript (JS), jQuery, Asynchronous JavaScript and XML (AJAX), Axios, Node.js, Express.js, React.js, ES6, JSX, Handlebars, MySQL, Sequelize, Firebase Realtime Database (Firebase), MongoDB, RESTful Application Programming Interfaces (APIs), Regular Expressions (Regex). Bootstrap, Materialize, Git, Git Bash, Postman, GitHub, Markdown, Visual Studio Code, and JIRA.

## APPLICATIONS BUILT

**Coffee Express** | <https://bit.ly/3bf694Q> | <https://bit.ly/2yeQvYl> Developer and Project Manager

- App for self-serve kiosks in coffee shops to speed up and simplify the ordering process.
- One of five (5) developers on this team project. Designed the MySQL database schema and managed database set up, seeding, and interactions. Part of a smaller team that set up API data routes and managed Sequelize and Handlebars configuration. In addition to database design and coding, served as the project manager for the project.
- **Technology:** HTML5, CSS3, MySQL, Sequelize, Node.js, JS, jQuery, AJAX, Express.js, Handlebars, Heroku, Materialize, Node Spotify API, Regex, Dotenv, and Google Fonts.

**Rendez-vous** | <https://bit.ly/3cgluRC> | <https://bit.ly/2xyiTVF> Developer and Project Manager

- App helps users to plan a date, pulling data from multiple APIs to give comprehensive data based on geolocation information, including weather forecasts and restaurant ratings and suggestions as well as conversation starters and quotes.
- One of five (5) developers on this team project. Designed the project frontend. Managed database setup and interactions. Coded interactions for three (3) of the nine (9) APIs used in the project. Additionally, served as project manager for the project, including managing GitHub code reviews and merges.
- **Technology:** HTML5, CSS3, JS, Firebase, jQuery, jQuery UI, Bootstrap, Moment JS, AJAX, Regex, and Google Fonts. **APIs:** Gracenote Developer, Jokes One, OpenCage Geocode, Sunrise Sunset, They Said So, Weather, Wikipedia, On this Day, and Zomato.

**Word Guess Game with Columbo** | <https://bit.ly/2XCL3tm> | <https://bit.ly/3ckhEbs> Developer

- JavaScript application with a Firebase database backend hosting train arrival and departure data. Provides up-to-date train information, including arrival times and minutes remaining before arrival.
- I was the sole developer on this project.
- **Technology:** HTML5, CSS3, JS, and Bootstrap.

## WORK EXPERIENCE

Skava, Inc. San Francisco, CA

*Platform Training and Documentation Lead* 01/2017 – 08/2019

- Successfully managed Skava's offshore technical writing team. Implemented new processes and procedures that significantly reduced the time gap between product and documentation releases, quarterly.
- In partnership with Skava, Inc.'s chief platform architect, co-created Skava's partner enablement program for implementers of its SaaS Commerce platform. Delivered training to more than 100 participants across India, Europe, and the United States. Program increased the company's capacity to deliver its new commerce platform to new and existing clients.

*Platform Training and Documentation Lead (Continued)*

- Managed the successful launch of Skava's first developer portal at <https://developer.skava.com>, The portal is **The** technical documentation resources for the company's SaaS Commerce platform for internal and external stakeholders.
- Redesigned and redrafted all business administrative user guides for Skava's major 8.0 re-platform.

*Senior Project Manager*

01/2014 – 12/2016

*Project Manager*

06/2012 – 12/2013

- Successfully managed delivery of projects, on-time and on-budget, for major retailers including Kohls, Gap, Neiman Marcus, LL Bean, FTD, and Toys R Us.
- Supervised and mentored associate project managers.

**EDUCATION**

**Full Stack Web Development Bootcamp** [Expected Completion: May 13, 2020]

Certificate, UC Berkeley Extension (Live-Online)

**E-Learning Instructional Design**

Certificate, Association for Talent Development (Live-Online)

**Management of Information Systems**

Master of Science, Golden Gate University

**History**

Bachelor of Arts, UC Berkeley

**CERTIFICATIONS**

**Project Management Professional®**, Project Management Institute

Certified, June 2017 (#2045537)

**Certified ScrumMaster®**, Scrum Alliance

Certified, January 2017 (#604616)

**PMI-Agile Certified Practitioner®**, Project Management Institute

Certified, October 2016 (#1964868)