# DAVIDJONES AMPLIFY

Your PREMIUM DESTINATION for growth

# DAVID JONES AMPLIFY

MEDIA KIT 2024

# CONTENTS

AMPLIFY YOUR BRAND	4
AMPLIFY YOUR AUDIENCE	5
AMPLIFY YOUR RESULTS	7
BRAND SOLUTIONS - INSTORE - PUBLISHING - CRM - ONSITE - OFFSITE	8 11 20 23 26 28
CASE STUDIES	31
CONTACT	37







# AMPLIFY Your BRAND

Since 1838, David Jones has revolutionised the way Australians shop.

Our foundation of influential and disruptive innovation has established the iconic brand to be *Australia's original influencer* in fashion and lifestyle.

With over 50M visits to our stores annually, 100M+ visits to davidjones.com, and a highly engaged customer database of 3M+ subscribers, target your brand's customer through David Jones' online and offline media touchpoints.



# AMPLIFY Your AUDIENCE

## REACH

5 million shoppers in a purchase mindset

## LEVERAGE

the channels that drive purchase

# SECURE

premium media during seasonal and retail purchase cycles

# ACCESS

affluent segments and David Jones loyalty members

### APPLY

our influence to your campaigns



# DAVID JONES CUSTOMER

Access highly engaged customers who are receptive to premium brand communications

5 MILLION customers annually

70% female / 30% male

AVERAGE AGE IS 43

60% have a household income of over \$200k
51% own their homes outright
60% believe premium brands are worth paying for
79% are currently continuing to spend on extras

#### SHOPPING HABITS

74% shop instore / 9% online / 17% instore & online

18% shop at David Jones Flagship Stores 82% shop at other David Jones Stores

WHERE THEY LIVE

NSW 42% VIC 24% QLD 17% SA 7% WA 10%

# AMPLIFY Your RESULTS

Meaningful campaign reporting to demonstrate campaign effectiveness.

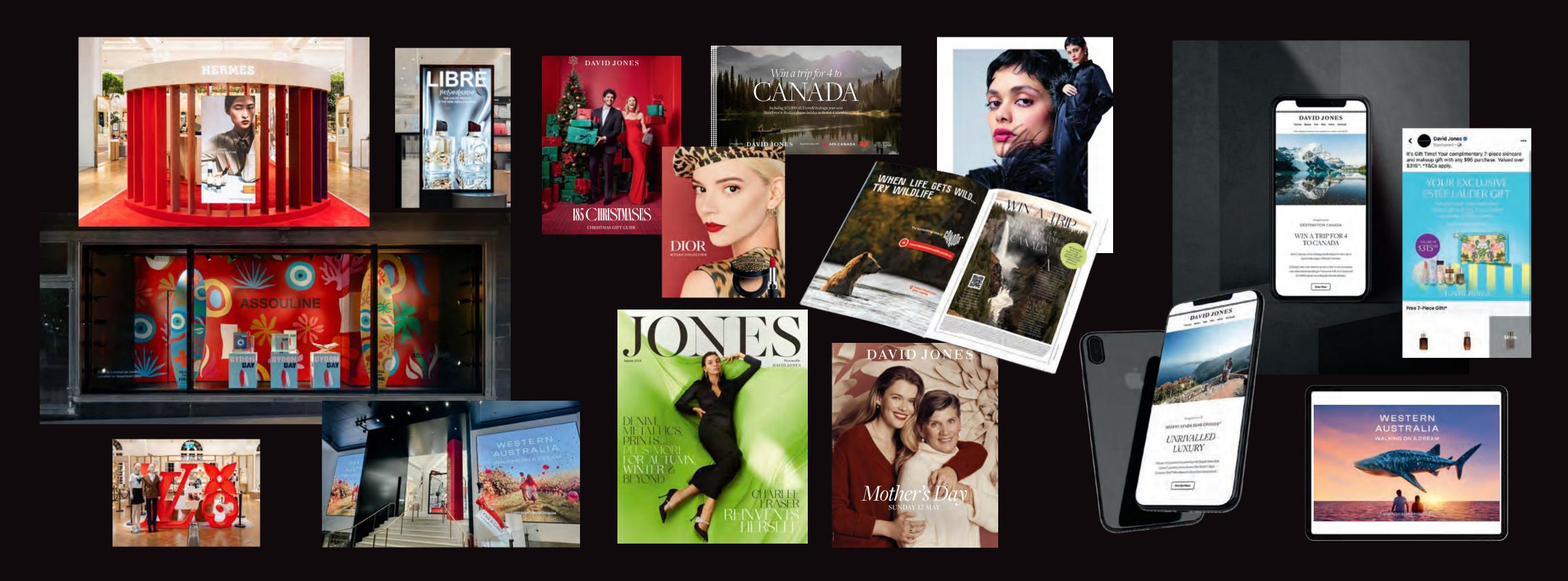


# BRAND SOLUTIONS like no other

Meaningful connections across multiple touchpoints

# MEANINGFUL BRAND CONNECTIONS

# Across Multiple Touchpoints



#### INSTORE

3D Built Windows
Graphic Windows
Digital Screens
Lightboxes
Large Format

Hot Spots
Pop-Ups
Event Space
Store Radio

#### **PUBLISHING**

JONES MAGAZINE: Full Page Ad Double Page Ad Advertorial SEASONALGIFT GUIDES: Mother's Day, Father's Day and Xmas Full Page Ad Double Page Ad

#### CRM

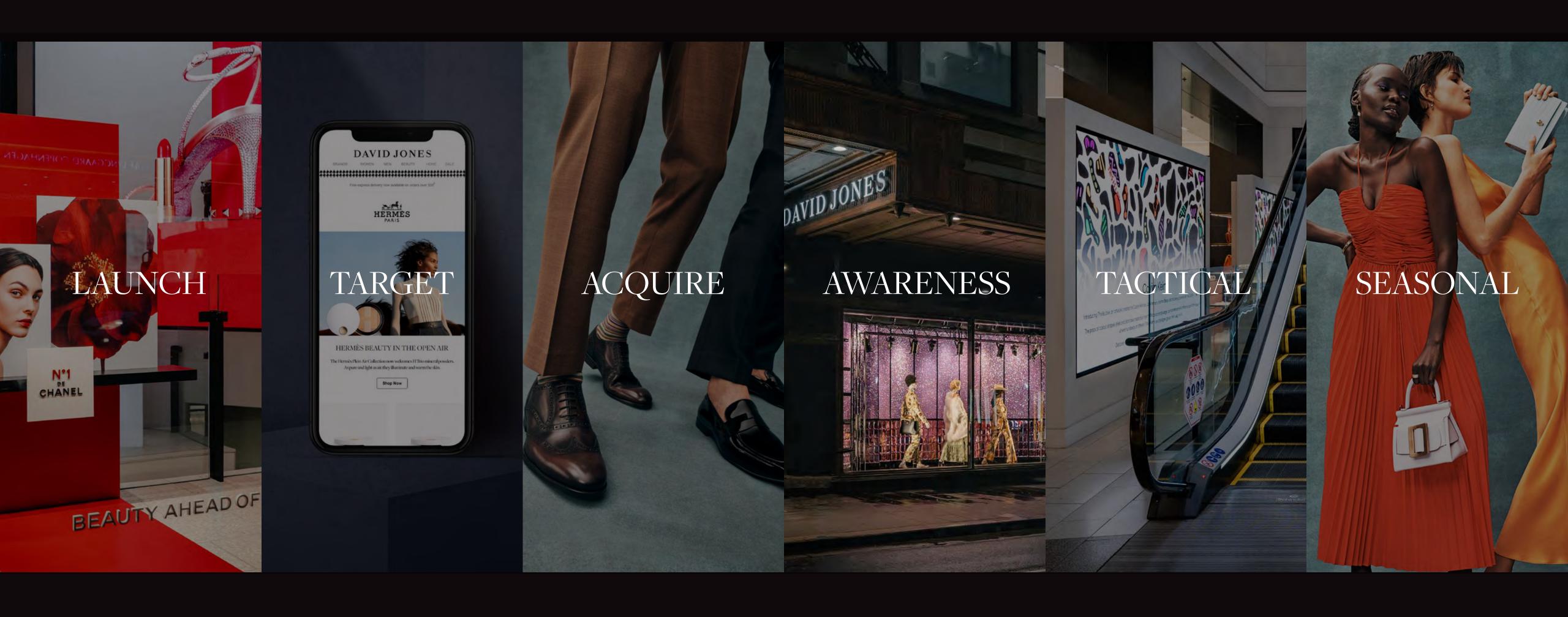
Solus eDM Direct Mail

#### ONSITE

Sponsored Products

#### **OFFSITE**

Programmatic Social Video

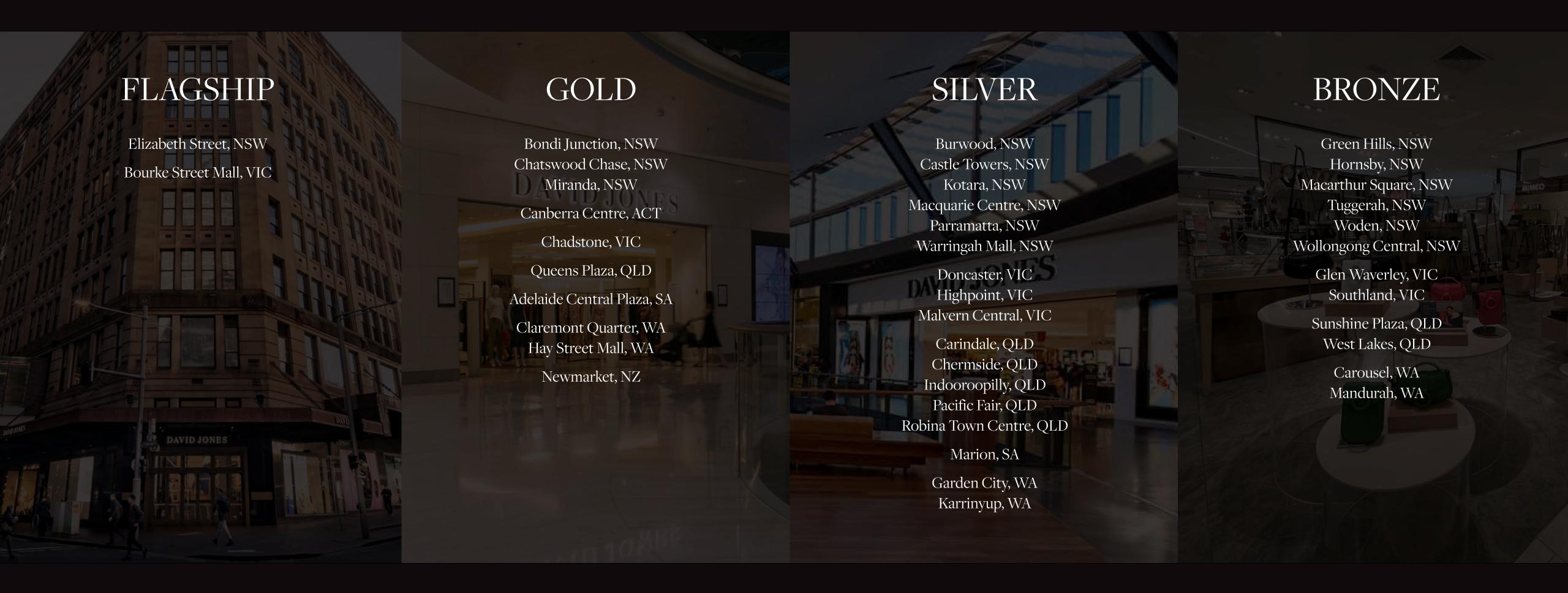


David Jones leads with client-first solutions and is your *Premium Destination* for GROWTH

# INSTORE

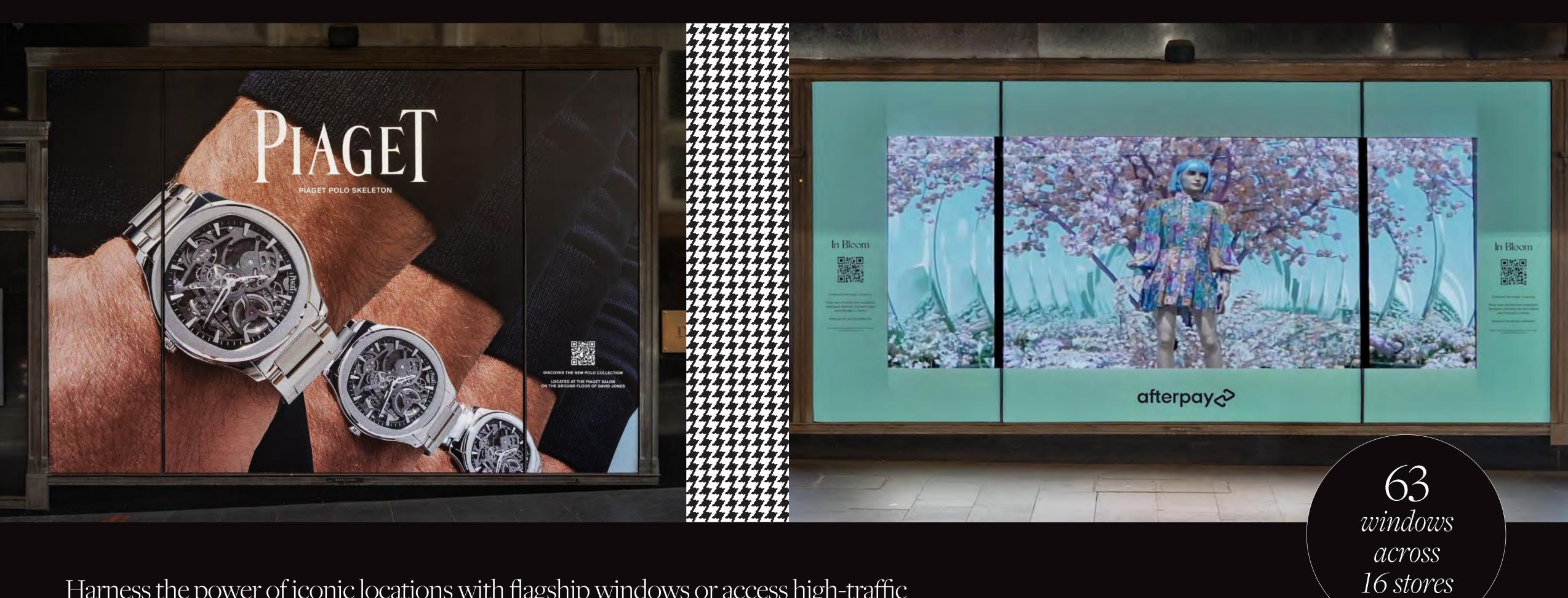
50M+ visits annually in 41 locations
Reach premium shoppers at scale,
in the consideration phase and
last point before purchase.





2 Stores 10 Stores 12 Stores

# WINDOWS – 3D & BLOCKOUT



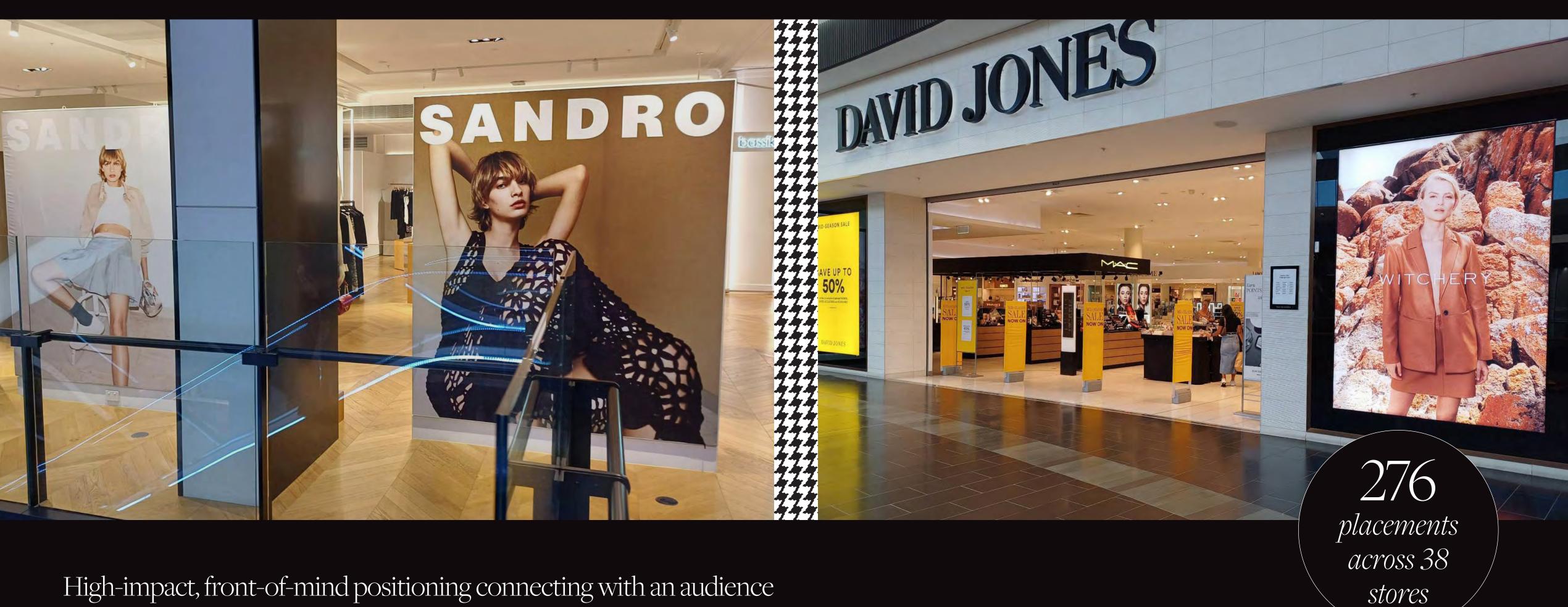
Harness the power of iconic locations with flagship windows or access high-traffic zones facing into the mall of our suburban store networks.

### DIGITAL SCREENS



Display still or motion content in high-traffic locations including large format storefront screens on our store entries facing into busy shopping centre malls, and retail precincts, or more targeted instore locations across a range of formats, bookable by store or department. Each placement offers 25% SOV, which is the opportunity to be seen for 15 seconds of every 60.

# LIGHTBOXES & LARGE FORMAT PRINT



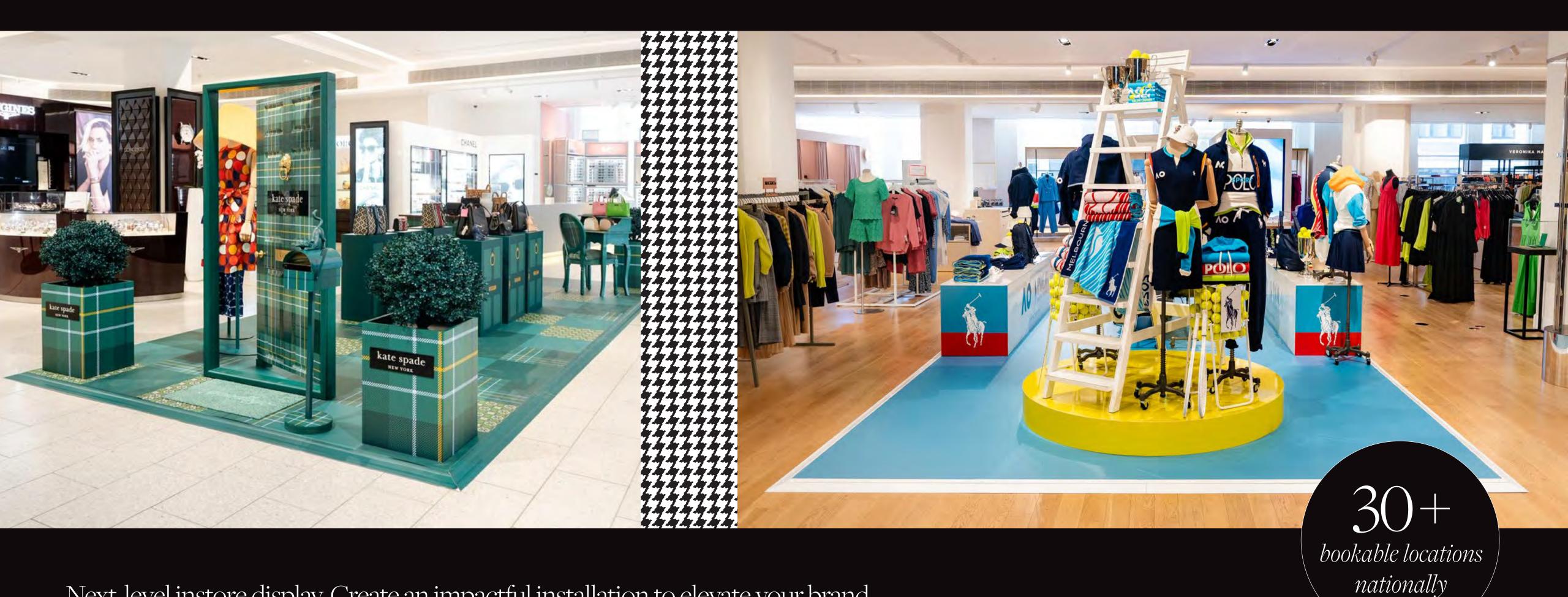
High-impact, front-of-mind positioning connecting with an audience in a shopping mindset. Available to book in 12-week blocks.

# LIFT WRAPS & EAS GATES



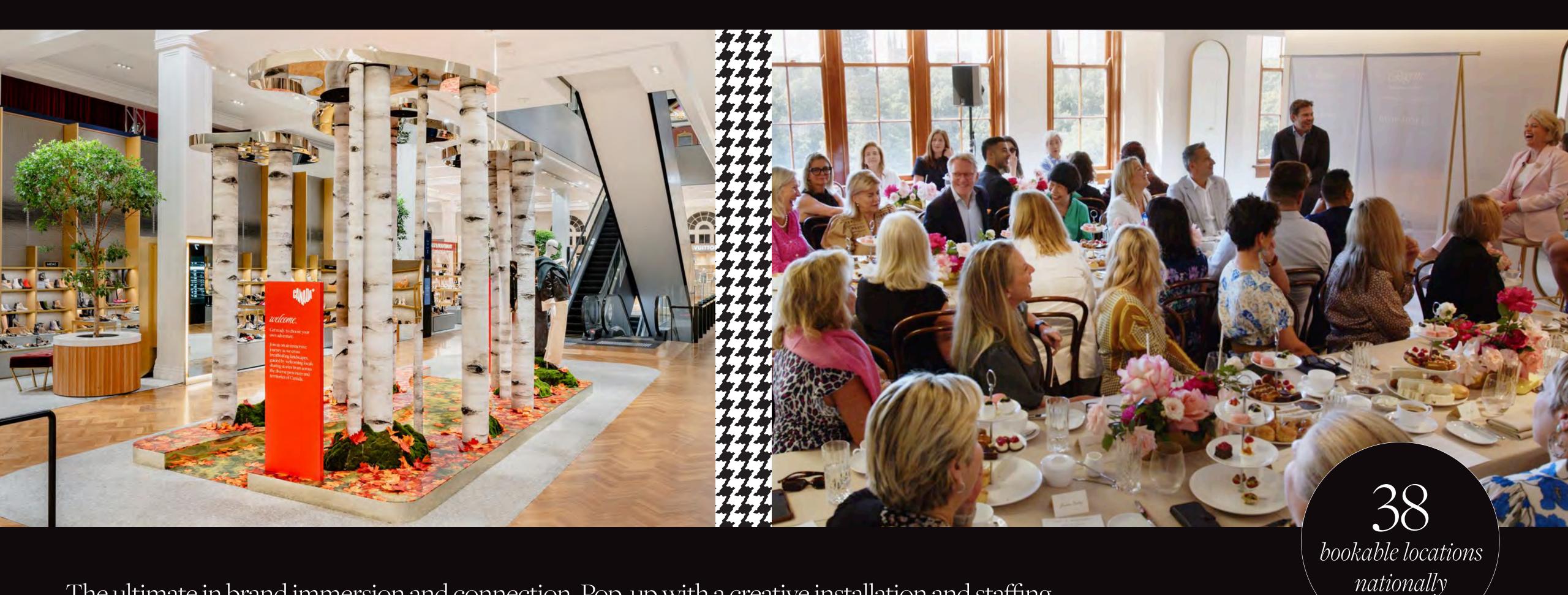
End-to-end customer connections that elevate your brand presence instore. Available to book in 8 - 12 week blocks, by store or floor.

# HOT SPOTS



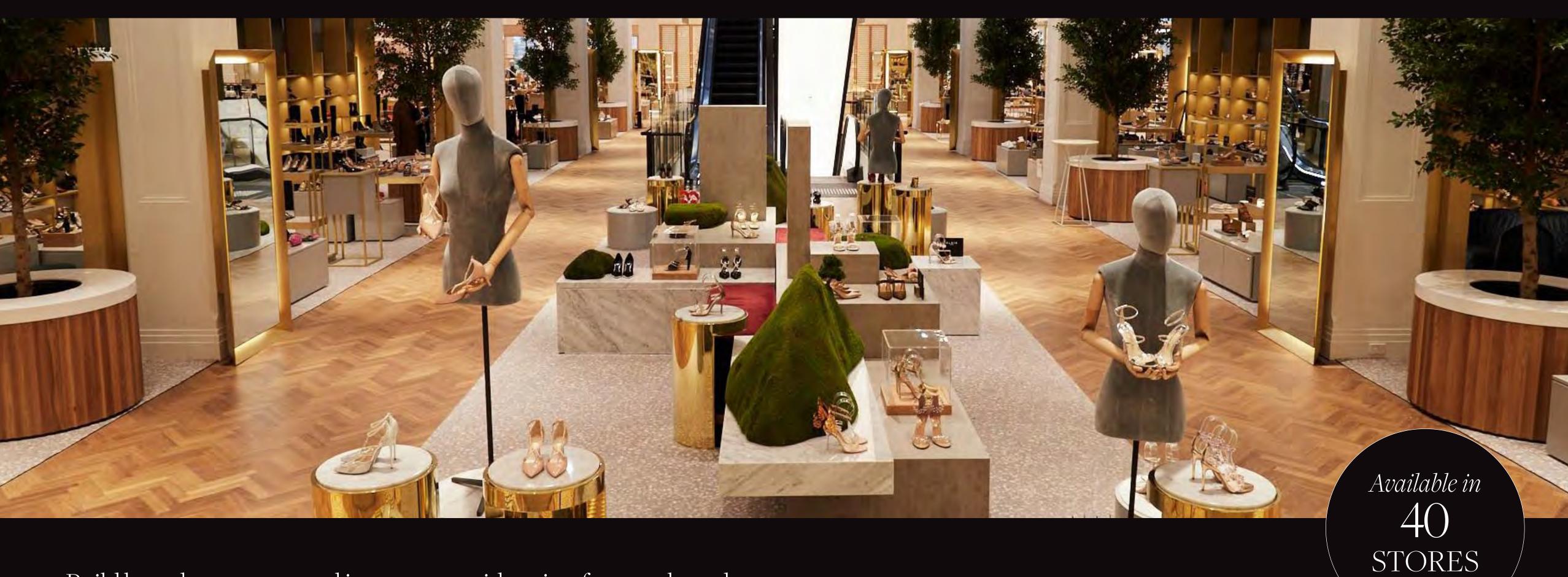
Next-level instore display. Create an impactful installation to elevate your brand presence instore and connect with customers at their closest point to purchase.

# ACTIVATION ZONES & EVENT SPACES



The ultimate in brand immersion and connection. Pop-up with a creative installation and staffing or engage customers in private event spaces to deliver exclusive, immersive brand experiences.

# STORE RADIO



Build brand awareness and increase consideration for your brand. Promote new products, tactical offers, or deliver a brand message.

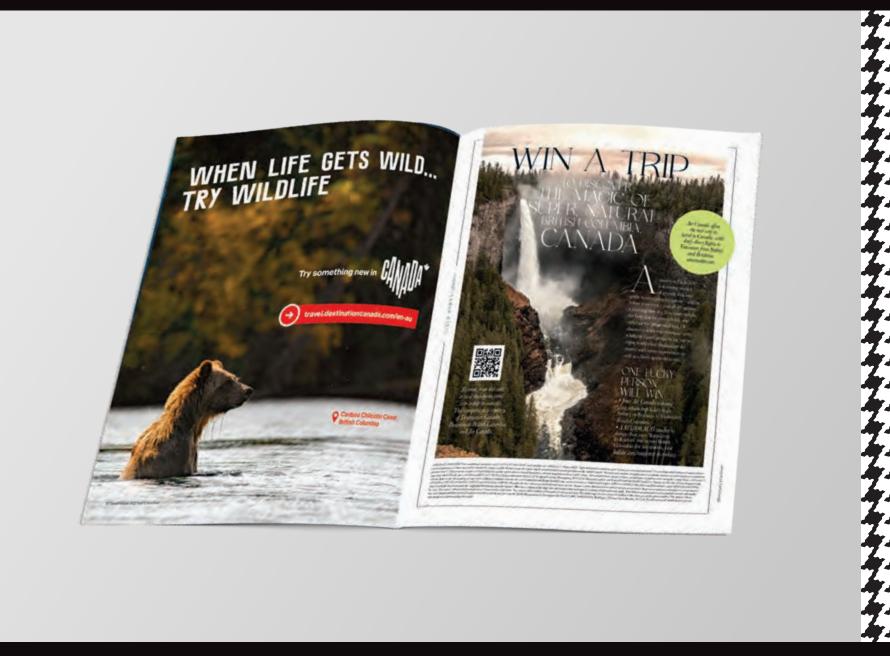
# PUBLISHING

5 publications annually, delivered to David Jones' top-spending customers



## JONES MAGAZINE





ADVERTISING OPTIONS

Full Page Brand Ad Double Page Spread Advertorial

50K
print circulation
+ online

Published twice a year, in February (Autumn/Winter) and September (Spring/Summer), JONES magazine offers the ultimate curation of the best new arrivals in fashion, beauty and home, together with the latest in seasonal trends and features, profiling the personalities and leaders behind the latest looks.

Delivered to David Jones' highest-spending customers, JONES magazine provides an exclusive environment, amongst premium brands, in which to connect and engage with the premium customer.

## SEASONAL GIFT GUIDES

#### MOTHER'S DAY



#### FATHER'S DAY



#### CHRISTMAS



Curated and distributed during key gift-giving periods, David Jones' gift guides bring together the ultimate in gifting with special features on those inspiring the way we shop and celebrate these key moments.

Direct mailed to David Jones' top customers, David Jones' gift guides provide a connection with the

Direct mailed to David Jones' top customers, David Jones' gift guides provide a connection we premium consumer while in a spending mindset.

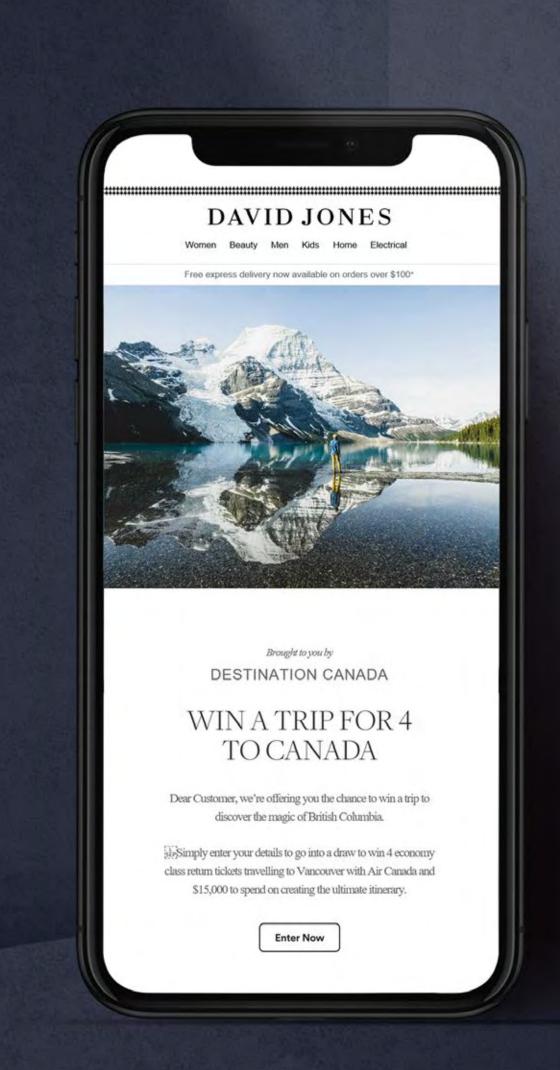
#### ADVERTISING OPTIONS

Full Page Brand Ad Double Page Brand Ad Advertorial 120K
circulation
annually

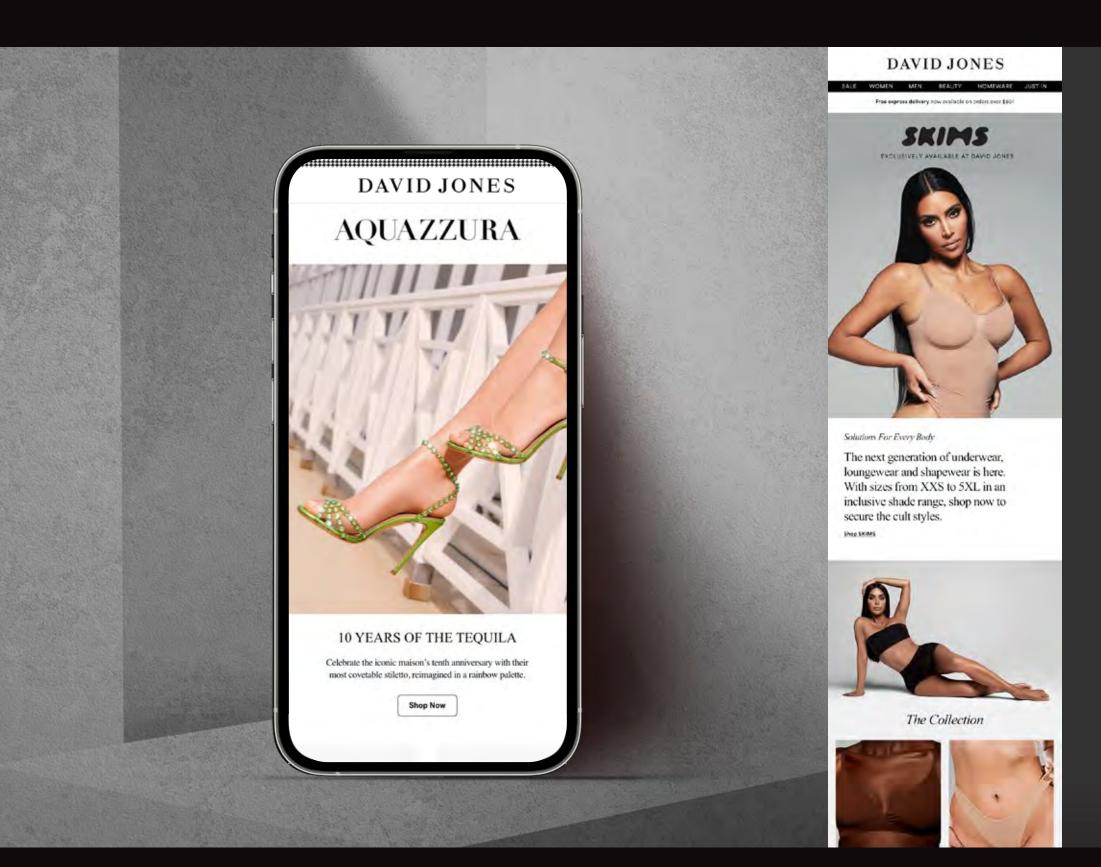
# EMAIL & DIRECT MAIL

3 MILLION+ highly engaged subscribers.

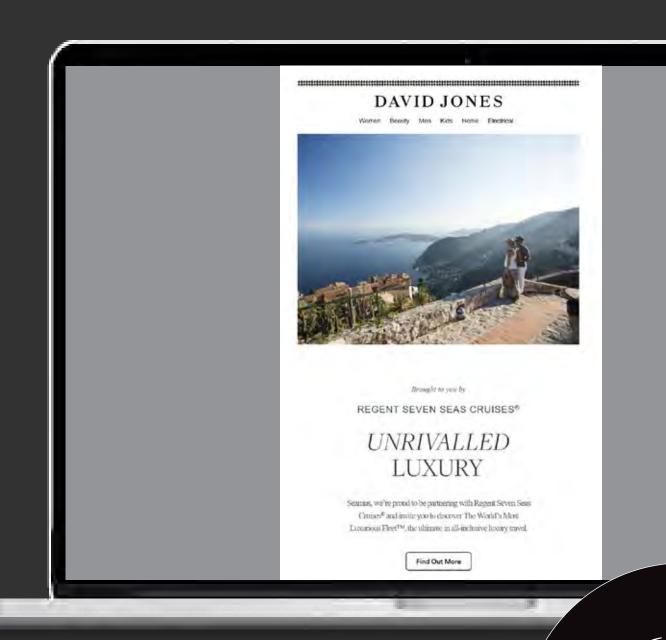
Targeted audiences creating valuable interactions powered by data and analytics.



## EMAIL



3M highly engaged subscribers 61% email open rate - above industry benchmark 2.9% CTR - above retail industry benchmark



ADVERTISING OPTIONS

SoluseDM

Mosaic TARGETING

Targeting using Mosaic groups and customer types that align to your brand

#### Brand TARGETING

Target customers who buy certain brands

61% average

open rate

#### Category TARGETING

Target customers who buy certain product categories

### DIRECT MAIL

Enter the draw for your chance to win a trip for 4 to discover the magic of British Columbia travelling to Vancouver with Air Canada.

This incredible prize includes 4 Air Canada Economy Class return tickets from Sydney or Brisbane to Vancouver, Canada and \$15,000 AUD credit to design your own 'Rainforest to Rockies' dream holiday in British Columbia.





Enjoy 10% off Air Canada Flights

Air Canada is offering David Jones customers 10% off flights from Australia to Canada. Book directly on aircanada.com using the booking code 2024DAVIDJONES. Blackout dates and T&Cs apply.\*\*







\*Win A Trip To Canada: Open to all residents of Australia, aged 18 years or over who meet the eligibility criteria. Entrants under 18 years of age must have prior consent of their parent or guardian, or their entry will be invalid. Competition opens 12/02/2024 at 00:01am (AEST) and closes 11/08/2024 at 11:59 (AEST). Total Prize pool value is up to AUD\$30,000 (GST Inclusive). Winners drawn at 11:00 (AEST) on 21/08/2024 at Engage Interactive Pty Ltd, 24 Washpool Crescent Woongarrah NSW 2259. Winners notified by email within 7 business days of the draw. Authorised under permit numbers: NSW Authority Number: TP/03267, ACT: TP 24/00208, SA: T24/170. The Promoter is David Jones Pty Limited (ABN 75 000 074 573). Visit https://www.davidjones.com/terms-and-conditions for full Terms & Conditions. \*\*Air Canada Promotion: Book on aircanada.com for travel AU-CA, return or one-way. 10% discount off: Y - Basic/Standard/Flex, O - Premium Economy Lowest, and J - Business Lowest published airfares On sale from 25 March - 30 June 2024, for travel commencement between 1 April 2024 and 31 March 2025. All travel must be completed by 30 Apr 25. Blackout periods apply: x AU - 13 Dec 24 - 19 Jan 25, x CA - 27 Dec 2024 - 04 Feb 2025.

For your perfect Autumn, Winter & Beyond wardrobe visit davidjones.com

customers opted-in for direct mail

Leverage David Jones' first-party data to connect with customers who align with your audience with a direct mail postcard.



#### Mosaic TARGETING

Targeting using Mosaic groups and customer types that align to your brand

#### Brand TARGETING

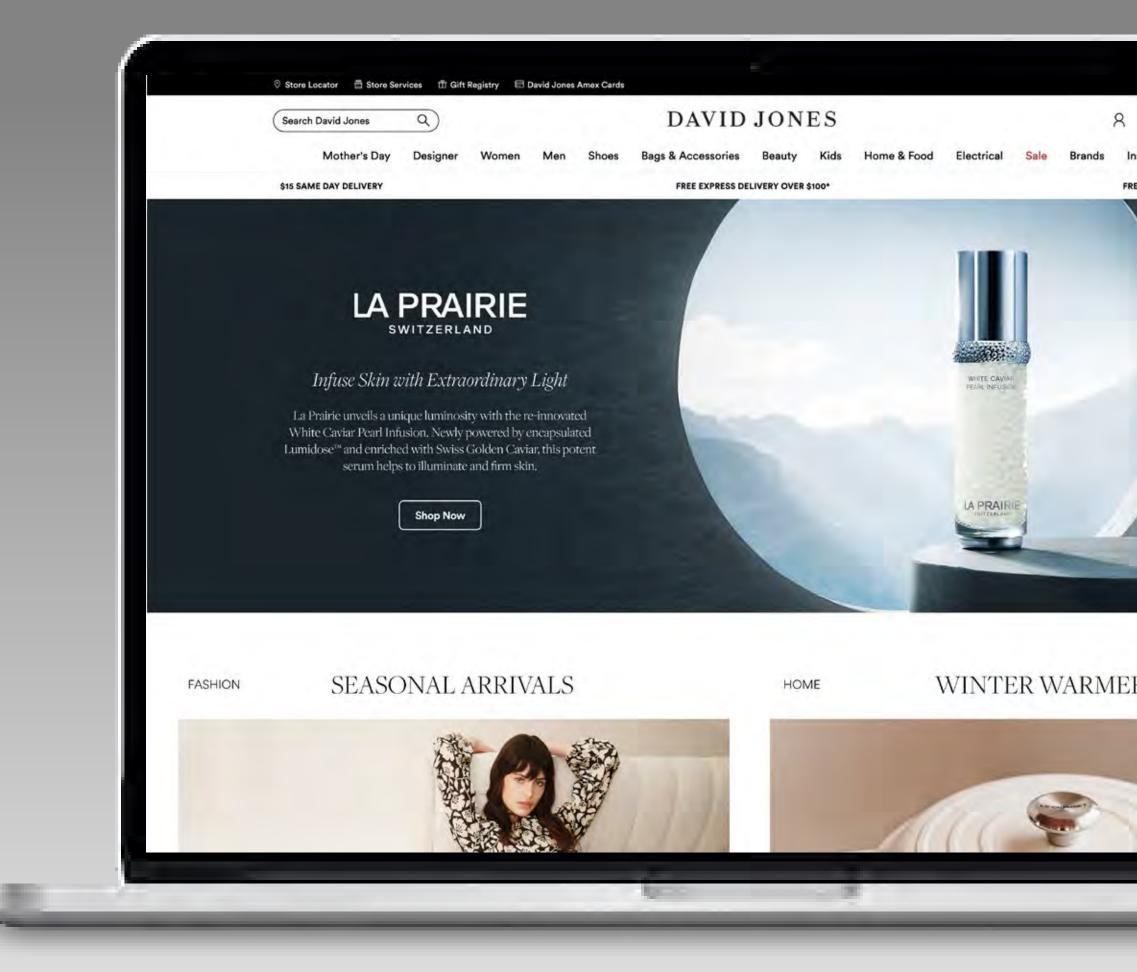
Target customers who buy certain brands

#### Category TARGETING

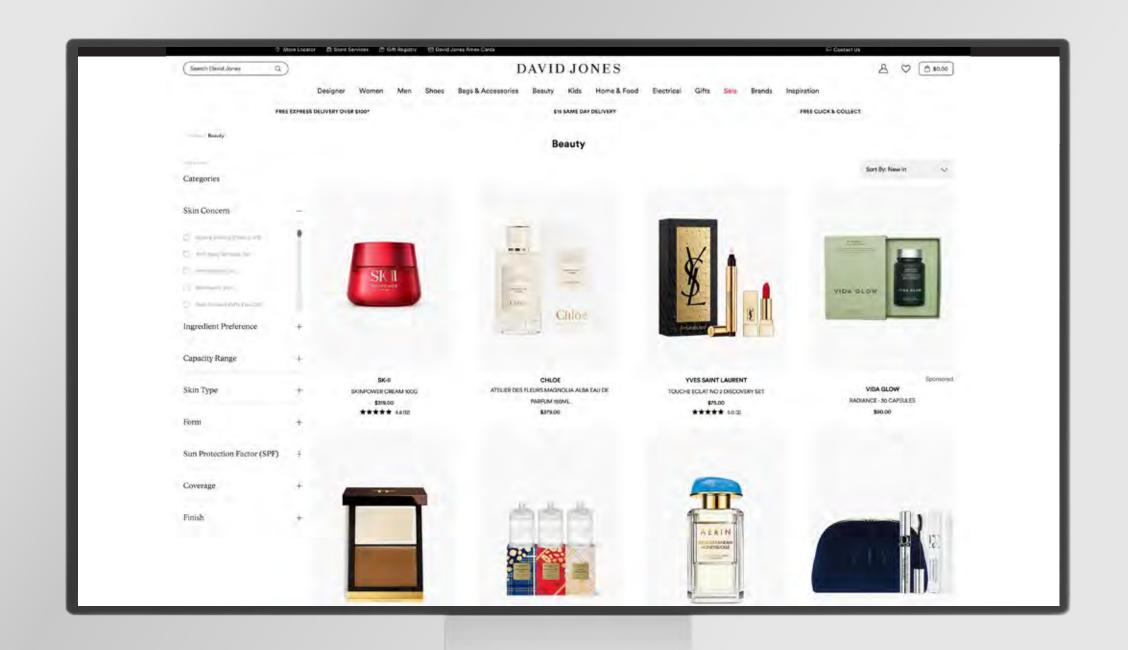
Target customers who buy certain product categories

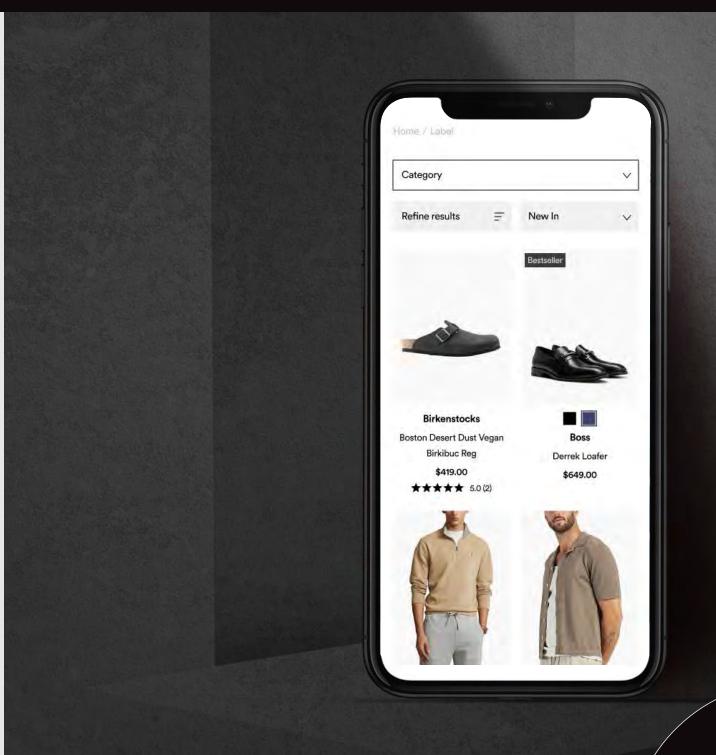
# ONSITE

100 MILLION+ visits annually



### DYNAMIC SPONSORED PRODUCT PLACEMENT



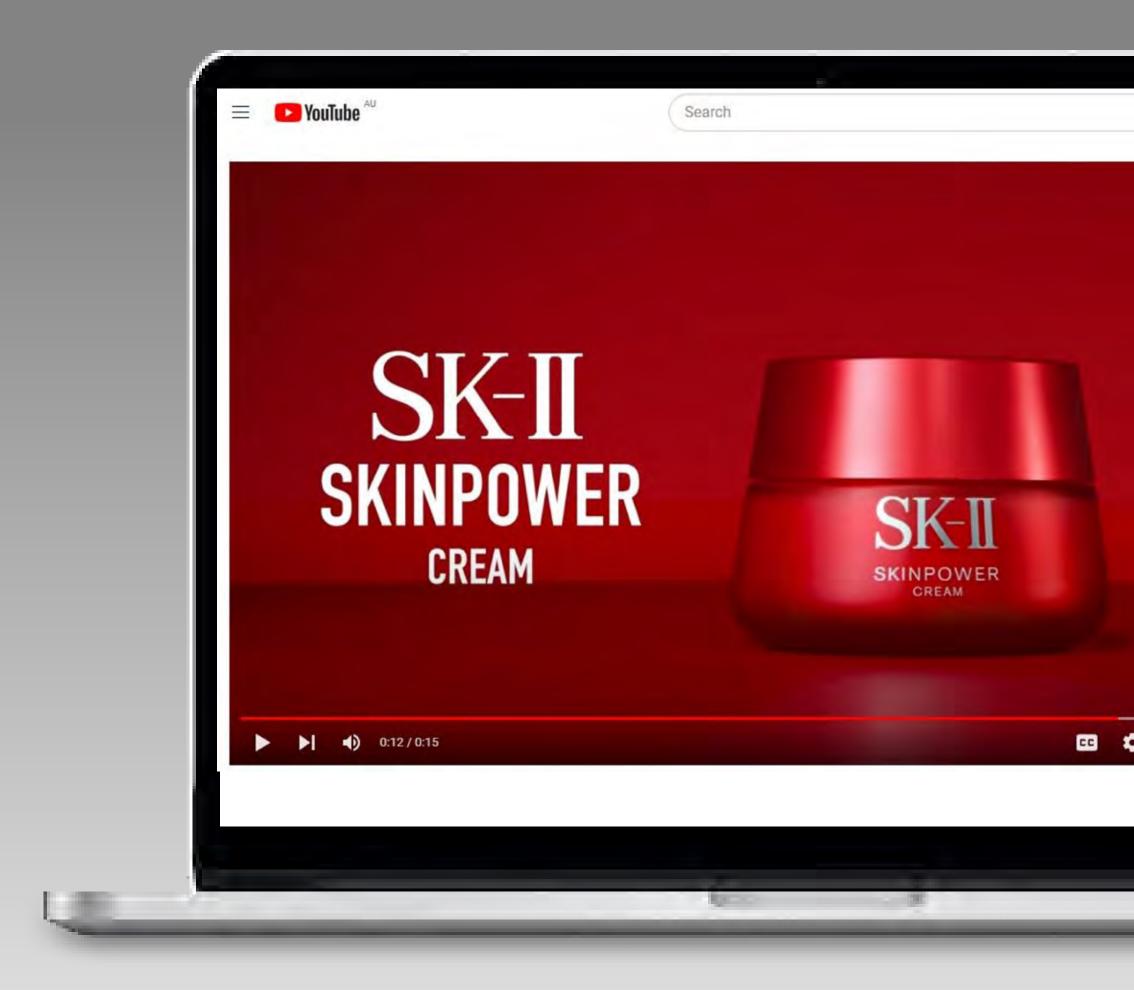


Powered by Criteo, the AI engine dynamically presents customers with your selected products, optimising customer relevance, and drive strong conversion across 300+ product category browse pages, plus search. With a highly efficient pay for performance CPC investment model, this channel deliver 200%+ return on ad spend, and offers SKU-level control, bidding, and reporting.

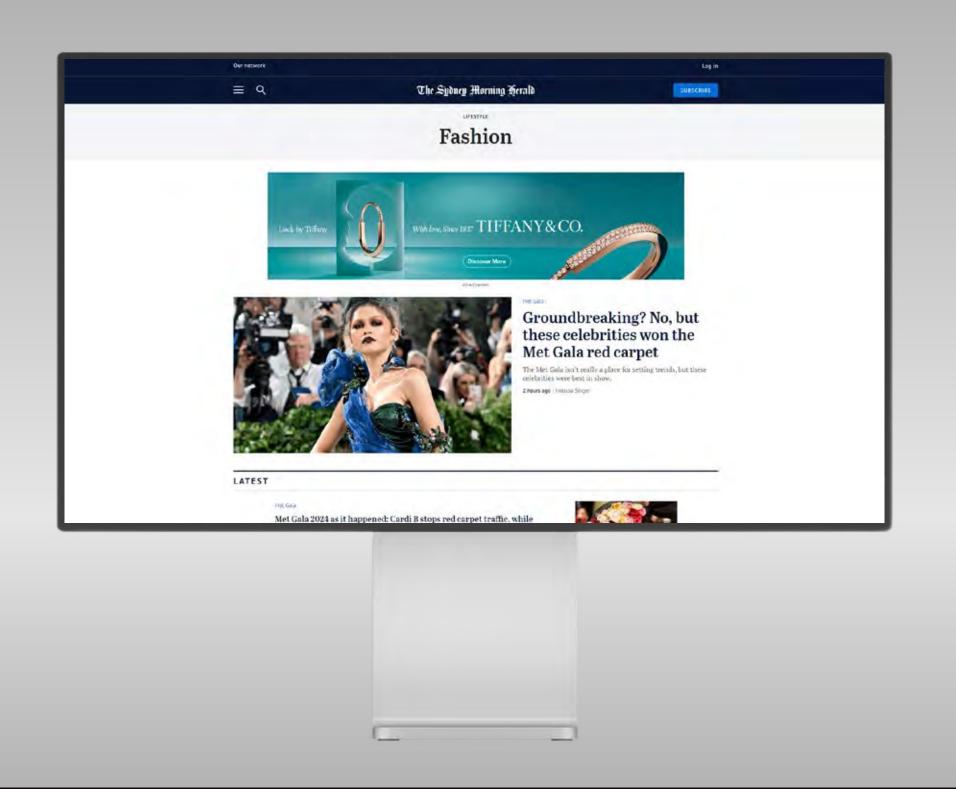
*CPC from* \$2.00

# OFFSITE

Access to our first-party data to find your customers everywhere online



## OFFSITE





Leverage David Jones customer data including demographic, mosaic and brand and category spend behaviour to maximise effectiveness and minimise wastage connecting with customers wherever they are on the open web. Powered by global leader Criteo, access David Jones audience across programmatic, social and video channels.

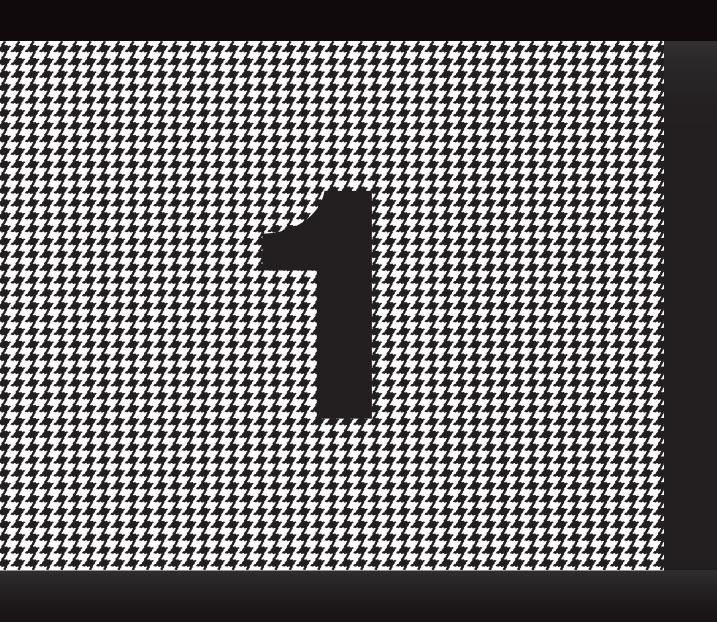
#### ADVERTISING OPTIONS

Programmatic Social Video



# THE AMPLIFY PROCESS

# A new way of working together









#### BRIEF

Brand Partner

Brief David Jones Amplify on your marketing objectives

### PROPOSAL

David Jones Amplify

Proposal sent to you to review and approve, or provide feedback to refine further

### APPROVAL

Brand Partner

You approve the proposal and submit creative material by the deadlines indicated for each placement

### LAUNCH

David Jones Amplify

Campaign live in market
Post-campaign reporting
Invoice issued

# CASE STUDIES

Beauty — Tom Ford

#### SUMMARY

The David Jones pre-launch exclusive of Tom Ford Vanilla Sex, created a first to market competitive edge. The partnership drove hype and awareness and in turn strong sales results across the entire Tom Ford portfolio. The exclusive unlocked a bespoke, omni – channel marketing plan to capitalize on the exclusivity period.

#### <u>AMPLIFY SOLUTION</u>

EDM/ CRM davidjones.com Paid Media & Social Influencer Content Creation JONES Magazine Instore: Digital Screens

#### RESULTS

- Halo effect for overall brand over January and February, both B&M and Online
- February Online sales +66% vs LY
- +27% in Brand Page Views
- Top performing SKU for beauty
- Content collaboration +79% to benchmark



Fashion — Gentle Monster

#### **SUMMARY**

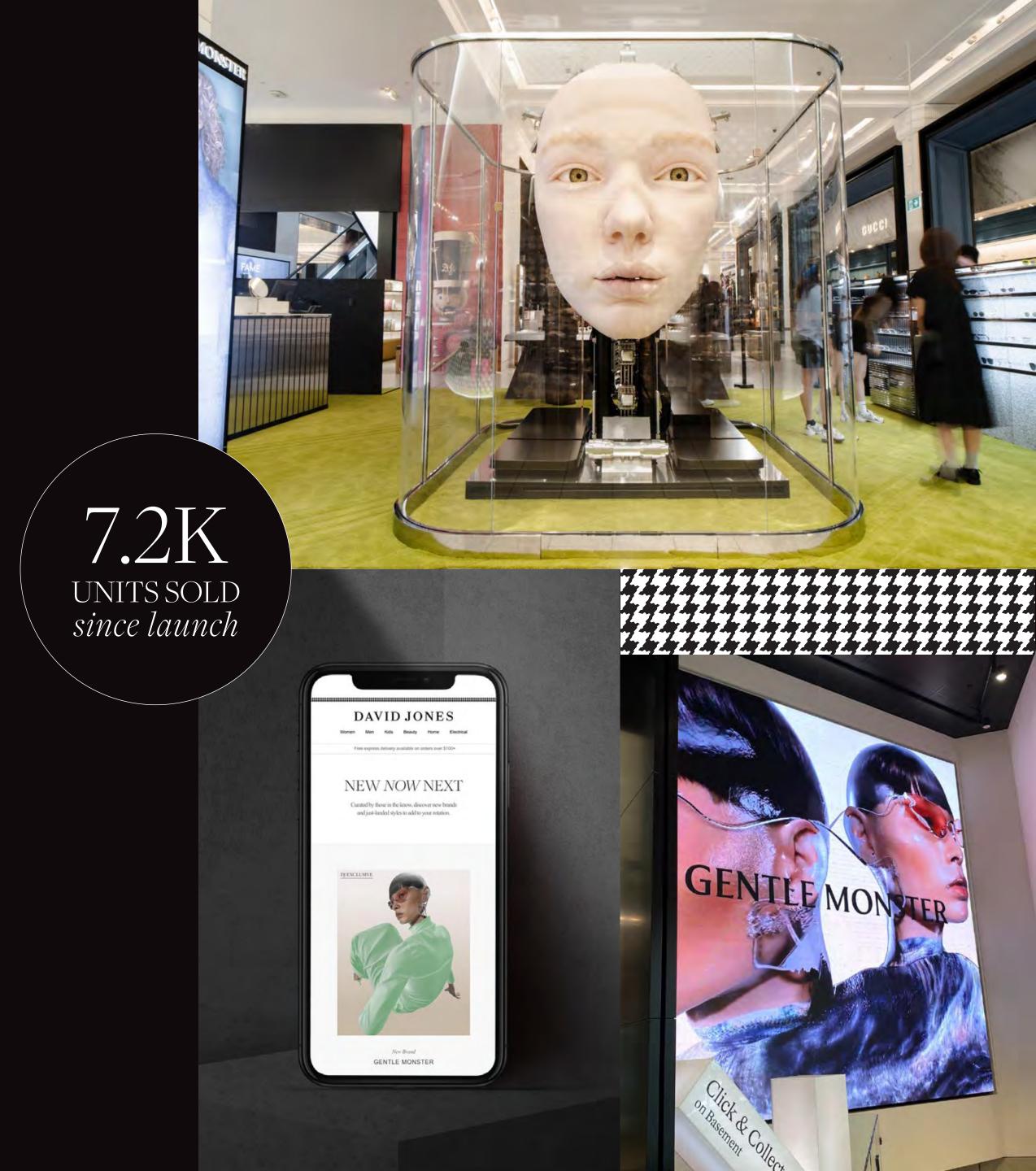
Available exclusively at David Jones in Australia, Gentle Monster eyewear launched at our Sydney Flagship with an instore campaign showcasing the brand on digital screens and with cutting-edge 3D installation, which effectively drove awareness and foot traffic. The digital communications strategy included email, website, and social media to further drive brand awareness and sales on davidjones.com. The campaign exceeded expectations for customer engagement and product sales, during and post campaign.

#### AMPLIFY SOLUTION

Instore VM: Window, digital screens davidjones.com- Homepage, Department & Category pages EDM Social

#### RESULTS

- 4.5k searches
- 13k visits to the Gentle Monster brand page
- 5.4k product views
- 26% product engagement rate from brand page



Travel — Destination Canada

#### *SUMMARY*

Destination Canada engaged David Jones Amplify to enhance awareness and consideration of Canada as a premier travel destination for Australia's discerning travellers during Autumn and Winter. The strategic marketing plan strategically leveraged online and offline touchpoints to immerse customers in the allure of Canadian travel through compelling visual, tactile, and auditory engagement.

#### AMPLIFY SOLUTION

3D Flagship Windows
Pop Up Activation
JONES Magazine
CRM (email and direct mail)

#### RESULTS

- 16,000+ competition entries since Feb 2024
- 46% open rate on 50k Solus EDM send
- 823,000+ Opportunity to See (OTS) engagements for the Flagship Store windows
- 73,000+ customers have experienced the immersive pop-up activation at David Jones Sydney Flagship since it launched in mid-March.
- 95,000+ content plays across the national instore digital screen network,

AUTUM VINTE 2024 VENDEN VINTE VINTE







Footwear & Accessories ----- Manolo Blahnik Launch

#### SUMMARY

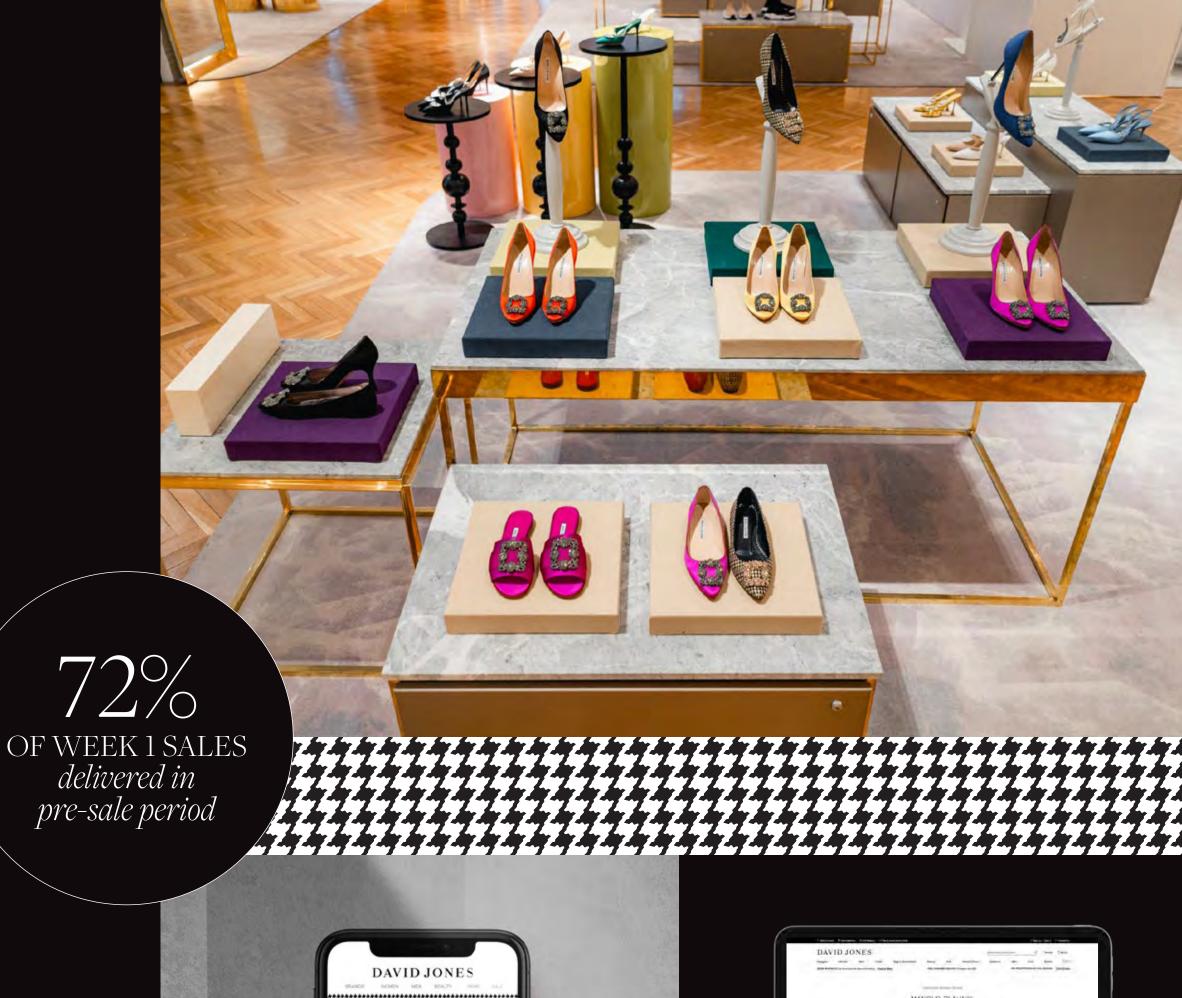
This omni-channel campaign targeted David Jones' luxury customers in order to build hype around the launch of Manolo Blahnik at David Jones

#### AMPLIFY SOLUTION

davidjones.com - homepage, department page hero takeover Solus EDM JONES Magazine Christmas Gift Guide Window Display Instore Digital Screens Instore Hot Spots + Store Team Engagement & Clienteling

#### RESULTS

- 6.3K sessions on the Manolo Blahnik brand page recorded in the first week
- Online & instore VIP pre-sale campaign generated 72% of sales in Week 1







Fashion — Polo Ralph Lauren x Australian Open Partnership

#### SUMMARY

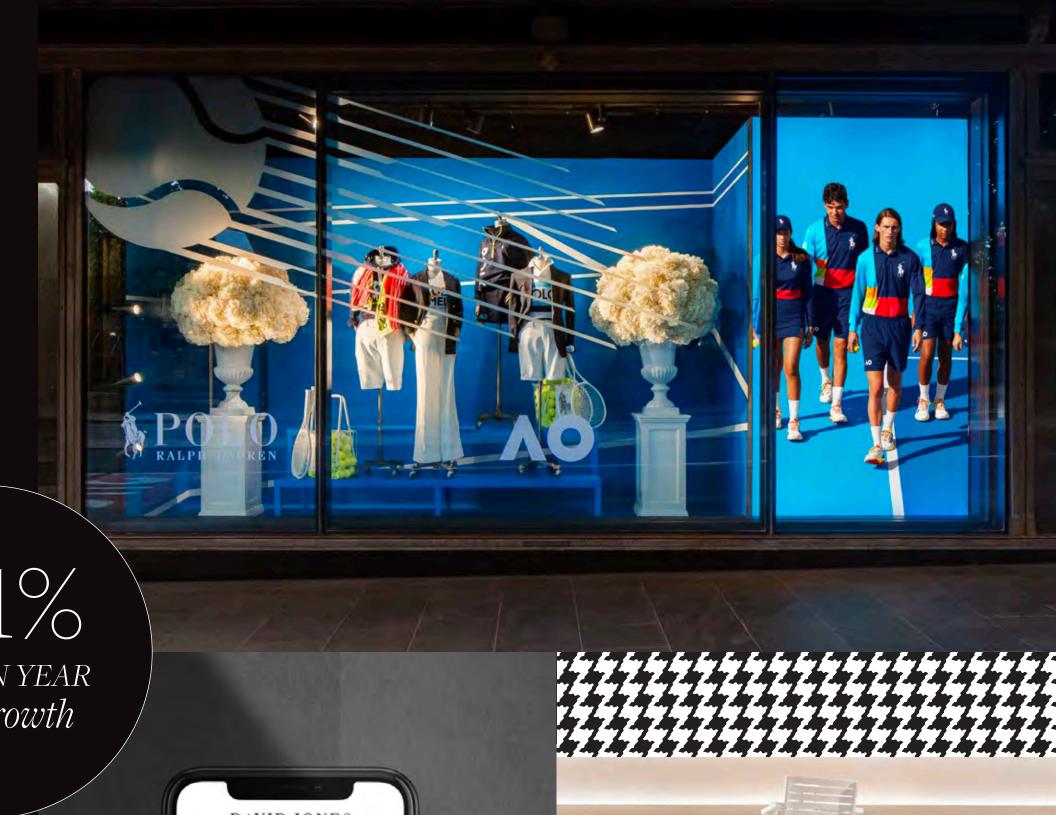
This omni-channel campaign celebrated Polo Ralph Lauren's partnership with the Australian Open, and associated range of products across menswear, womenswear and kidswear.

#### <u>AMPLIFY SOLUTION</u>

davidjones.com - homepage, department & Brands A-Z Solus EDM Native Social (Instagram & Facebook) SEO Window Displays Instore coloured ticketing Instore Hot Spots

#### <u>RESULTS</u>

- 53% average weekly sell-through rate
- 171% YoY sales growth



171%
YEAR ON YEAR
sales growth





# DAVID JONES AMPLIFY

For more information, or to receive a copy of our rate card, please contact the Amplify team:

ENQUIRIES

E | amplify@davidjones.com.au W | davidjones.com/amplify