

SAINT MINERALS®

Trading Terms + Conditions

Please read the following Terms + Conditions carefully + sign + return to your SAINT MINERALS Account Manager:

- SAINT MINERALS requests that each customer must apply for a trading account (“trading account”) with SAINT MINERALS before any orders can be processed.
- SAINT MINERALS has the right to reject any trading account application by the customer if there appears to be an indication that such an account would not be viable, well-maintained or a credit-risk to SAINT MINERALS.
- At all times, the trading account must be kept in order + all invoices paid in full by the due date.
- If payment is not received by the due date, SAINT MINERALS may withhold the dispatch of any orders until all outstanding invoices are paid. Should this occur you will be notified directly by Accounts Dept via phone / email.
- Delivery of an order is deemed to have been made when the carrier arranged by SAINT MINERALS receives a “proof of delivery” note signed by an authorised representative of the customer.
- SAINT MINERALS make every reasonable endeavour to satisfy customer orders but the customer acknowledges + agrees that SAINT MINERALS can satisfy each order only to the extent it is reasonably able to obtain supply of goods.
- The customer agrees that by being a re-seller of SAINT MINERALS products, it also takes on the responsibility of being an ambassador (not a legal representative, agent or spokesman) for SAINT MINERALS + must act in good faith for the benefit of both business party’s.
- The customer is encouraged to participate in as much education offered by SAINT MINERALS + therapists to attend SAINT MINERALS’s training + continued education seminars, as suggested by your SAINT MINERALS team member.
- The customer warrants that all payments will be made in good faith. If SAINT MINERALS’s bank does not accept the customer’s payment or it is rejected for whatever reason, then the customer undertakes to resolve this issue as swiftly as possible + to pay for any fees incurred by SAINT MINERALS in the process.

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- Saint Minerals prides itself on its quality control. When you receive your order, please inspect goods + notify immediately if there are any issues. Goods sold by SAINT MINERALS to the customer may only be returned if:
 - a) goods are received in a damaged state;
 - b) goods received exceed the quantity ordered;
 - c) goods other than those ordered are received;
 - d) the expiry date of the goods received occurs less than 12 months from the date the goods are received, + the customer notifies SAINT MINERALS by email within 48 hours of receiving the goods;
 - e) we do not accept returns for incorrect colour choices or change of mind;
 - f) we do not accept responsibility for returned items that are lost in transit + suggest using a traceable method for peace of mind. Please retain proof of postage until we have confirmed your return has been processed;
 - g) in the unlikely event a product is deemed faulty, please note it can take up to 10 working days from the time your return is received to process a replacement.
- Change of ownership/ business handover, SAINT MINERALS Head Office requires a minimum of 30 days written notification of this change.
- Any price increases will be made at the discretion of SAINT MINERALS + we will provide our customers 30 days written notice.
- By applying for a trading account with SAINT MINERALS, the customer acknowledges they have read + understood completely the Terms + Conditions + that it agrees to be bound by these Terms + Conditions + that failing to adhere to these conditions may result in the closure of the customer's trading account + other consequences as described in this document.

Should you have any further questions regarding any of the information included above, please do not hesitate to contact your local SAINT MINERALS Account Manager or the CEO of SAINT MINERALS direct.

Trading Account Holder to sign below + return to SAINT MINERALS Head Office for final consideration.

Account Holder (Print Full Name)	Account Holder Signature	Date
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