4 Years

PROGRESS REPORT

2017 – 2021

SSDO
Sustainable Social Development Organizatio

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LIST OF ACRONYMS

AJK	Azad Jammu and Kashmir
AMIS	Appeal Management Information System
CDA	Chanan Development Association
CIG	Center for Inclusive Governance
CM	Child Marriage
COVID-19	Coronavirus Disease of 2019
CSO	Civil Society Organization
CVE	Countering Violent Extremim
DSP	Deputy Superintendent of Police
EFA	Education for All
EU	European Union
FGD	Focus Group Discussion
FJU	Fatima Jinnah University
GBV	Gender Based Violence
HROD	Human Resource and Organizational Development
ICT	Information Communication Tools
IDI	In-depth Interviews
KPK	Khyber Pakhtunkhwa
MNA	Member National Assembly
MOA	Memorandum of Arrangement
MOU	Memorandum of Understanding
MPA	Member Provincial Assembly
NAP	National Action Plan
NGO	Non-Governmental Organization
PA-RTI	Pakistan Alliance to Right to Information
PASS	Police Awam Saath Saath
PIC	Pakistan Information Commission
PWG	Parliamentary Working Groups
QAU	Quaid-e-Azam University
RTI	Right to Information
SDGs	Sustainable Development Goals
SMC	School Management Committees
SSDO	Sustainable Social Development Organization
TDEA	Trust for Democratic Education and Accountability
UNESCO	United Nations Educational, Scientific and Cultural Organization
USAID	United States Agency for International Development
USIP	United States Institute of Peace

Note from The Executive Director

Syed Kausar Abbas
Executive Director

It gives me immense pleasure to share with you the Sustainable Social Development Organization's (SSDO) four years progress report. The report covers the key programmatic interventions and engagements with stakeholders for the civic and human rights of the citizens especially the ones belonging to most marginalized sections of society across Pakistan. The report reflects upon the major achievements that SSDO accomplished with support of all valued stakeholders including the relevant communities, our partners, government institutions, government department duty bearers, parliamentary political parties, politicians, media groups and journalists, development sector consultants, SSDO volunteers and team of development professionals.

From its inception since 2016 until end of 2021, SSDO implemented various projects under all its thematic areas including peace and sustainable development, democratic and just governance, rule of law and access to justice, transparency and accountability, gender justice, women and children rights. In all SSDO programming, the organization succeeded in prioritizing the development of inhouse research base for successful policy advocacy initiatives across cross cutting themes through build up of greater team capacities, improving cohesion and coordination with institutions, professionals and communities. These years signify an extraordinary struggle that SSDO went through especially under circumstance full of deeply entrenched social, political, economic, health crisis nationally and trans-nationally. SSDO is issuing this progress reports amidst facing several operational challenges under current COVID-19 pandemic. However, despite these challenges, SSDO managed to continue operation for contributing in governance processes as a rights-based, pro-poor organization. During this period, SSDO succeeded in engaging and interacting with legislators at the national and provincial levels for legislative reforms for the protection of human and civil rights.

SSDO acknowledges this fact that nothing would have been possible without the passion and commitment of SSDO teams and other above-mentioned stakeholders. Throughout our e orts, the rights holders, the relevant communities, and parliamentarians at national and provincial levels proved to be a constant source of motivation for us and kept us encouraged to put common people at the center of our planning and interventions. In continuity of its mission and vision, SSDO vows to continue programming for bringing a positive and sustainable social change for citizens of Pakistan.

Syed Kausar Abbas
Executive Director
Sustainable Social Development Organization

ABOUT SSDO

Sustainable Social Development Organization (SSDO) is a non-governmental organization founded and incorporated to contribute to the well-being of society for establishing an institutionalized system of social development through emphasizing an institutionalized system of social development through emphasizing responsible citizenship. SSDO was formed with a vision of contributing towards the sustainable and inclusive development of underprivileged communities of marginalized areas of Pakistan. SSDO has practiced di erent development methodologies including advocacy, research, campaigning, and capacity development of various stakeholders for meaningful policy reforms. SSDO worked with a range of stakeholders including government, media, academia, and people from other professional groups.

VISION

Well-being of society where an institutionalized system of social development exists and citizens are enjoying their social, political and economic rights.

MISSION

To ensure citizens' rights by fostering purposeful and responsive legislation, law enactment, stakeholders' empowerment, good governance and responsive service delivery.

PROGRAM AREAS

PROMOTING PEACE & SUSTAINABLE DEVELOPMENT

ACCOUNTABILITY & TRANSPARENCY

DEMOCRATIC AND JUST GOVERNANCE

GENDER EQUALITY & WOMEN EMPOWERMENT

RULE OF LAW AND ACCESS TO JUSTICE

EQUITABLE HEALTH & EDUCATION

PROMOTING PEACE & SUSTAINABLE DEVELOPMENT 01

- SSDO programs to work with various stakeholders including state institutions, communities, media, youth and civil society actors and organizations to reduce all forms of violence and related death rates everywhere;
- End abuse, exploitation, trafficking and all forms of violence against marginalized sections of society including, women, transgender, children, persons with disabilities and religious minorities.

ACCOUNTABILITY AND TRANSPARENCY 02

- Substantially reduce corruption and bribery in all their forms;
- Develop effective accountable and transparent institutions at all levels;
- Ensure public access to information and protect fundamental freedoms, in accordance with national and provincial legislations and international agreements.

RULE OF LAW AND ACCESS TO JUSTICE 03

- To promote the rule of law at the national and international levels and ensure equal access to justice for all;
- Promote and enforce non-discriminatory laws and policies for sustainable development;
- The processes by which the law is adopted, administered, adjudicated, and enforced are accessible, fair, and efficient.

GENDER EQUALITY & WOMEN EMPOWERMENT 04

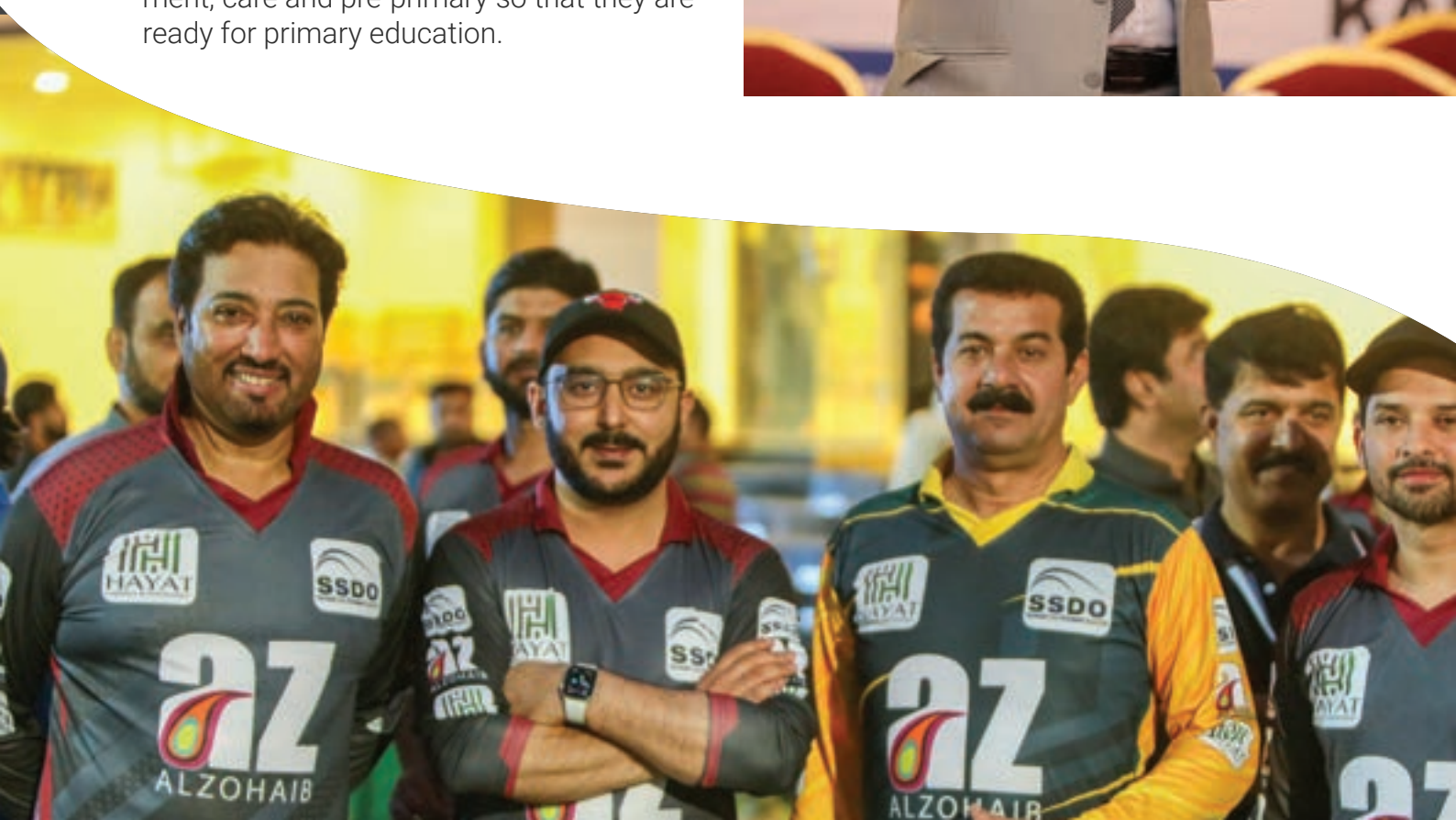
- End all forms of discrimination against all women and girls everywhere;
- Eliminate all forms of violence against all women and girls in the public and private spheres, including trafficking and sexual and other types of exploitation;
- Eliminate all harmful practices against women and children, such as child, early and forced marriage, child labor;
- Recognize and value unpaid care and domestic work through the provision of public services, infrastructure, and social protection policies;
- Ensure women's full and e□ective participation and equal opportunities for leadership at all levels of decision making in political, economic and public life;
- Undertake reforms to give women equal rights to economic resources, as well as, access to ownership and control over land and other forms of property, financial services, inheritance and natural resources, in accordance with national laws;
- Adopt and strengthen sound policies and enforceable legislation for the promotion of gender equality and the empowerment of all women and girls at all levels.

DEMOCRATIC & JUST GOVERNANCE 05

- Ensure responsive, inclusive, participatory and representative decision making at all levels. Strengthening legislative governance and oversight through capacity building of elected representatives at all levels;
- To engage people and civil society organizations in carrying out democratic accountability such as election observation, voters' education, civic education, etc.;'
- Empower and promote the social, economic and political inclusion of all, irrespective of age, sex, disability, race, ethnicity, origin, religion or economic or other status.

EQUITABLE HEALTH & EDUCATION 06

- To ensure inclusive and equitable quality education and promote lifelong learning opportunities for all;
- To ensure that all girls and boys complete free, equitable and quality primary and secondary education leading to development and effective learning outcomes;
- To ensure that all girls and boys have access to quality early childhood development, care and pre-primary so that they are ready for primary education.



ACHIEVEMENTS

28+ Districts reached through SSDO's Projects

1,000+ Volunteers engaged with SSDO

3 Provincial legislatures partnered with SSDO

3,000+ people trained on governance themes

1,700+ children and women supported

15+ Researchers produced

4 Parliamentary caucus formed

100+ Legislators trained on various themes

2 Management systems initiated

14+ MOUs signed with Academia and NGOs

2 National Youth Forums initiated

GEOGRAPHICAL COVERAGE

PUNJAB

PROMOTING PEACE & SUSTAINABLE DEVELOPMENT

- Strengthening Legislative Oversight for building Peace in Punjab

DEMOCRATIC AND JUST GOVERNANCE

- Citizens' Observation for Transparent & Accountable Elections in Pakistan

RULE OF LAW TO ACCESS JUSTICE

- Qualitative Research on Influencing the Legal and Policy Environment around Child Marriage in Punjab;
- Session with Punjab Police

EDUCATION

- ILM Possible take a child to school
- Multi Party Conventions on Education

SINDH

PROMOTING PEACE & SUSTAINABLE DEVELOPMENT

- Strengthening Legislative Oversight for building Peace in Sindh

RULE OF LAW TO ACCESS JUSTICE

- Qualitative Research on Influencing the Legal and Policy Environment around Child Marriage in Sindh.

KHYBER PAKHTUNKHWA

PROMOTING PEACE & SUSTAINABLE DEVELOPMENT

- Strengthening legislative governance in KPK.

BALOCHISTAN

PROMOTING PEACE & SUSTAINABLE DEVELOPMENT

- Strengthening legislative governance in Balochistan.

OUR APPROACH

- **Advocacy**
- **Behavioral Change**
- **Research**
- **Capacity Building**
- **Community Mobilization**
- **Monitoring & Evaluation**

SSDO's rights-based approach is based on the conviction that each and every human being, by virtue of being human, is a holder of rights. A right entails an obligation on the part of the government to respect, promote, protect and fulfil it. Thus a rights-based approach involves not charity or simple economic development, but a process of enabling and empowering those not enjoying and claiming their rights.

SSDO follows the process of mobilizing, organizing, capacity building, engagement, learning and reflection so as to mobilize the right holders and ensure that the state is accountable, transparent, ethical and democratic. It centers in the belief that citizens including people such as minorities, women, disabled are holders of rights. In addition, the approach believes that people are capable of advancing their goals provided that they are facilitated to access and process information and collectively able to assess situations that affect them. SSDO underlines the importance of this approach to enable the poor and marginalized people to formulate or set their policy agenda and claim and realise their rights.

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SSDO works to mobilize and organize affected people and communities. This mobilization and organization aimed at enhancing their collective power, increasing political space and ensuring effective participation to influence policies and allocation of resources that impact on their lives.

Our organization believes that partnership and alliance building are arenas of collective power in which people, organizations and networks come together with their different knowledge, experience, perspectives and resources in order to achieve commonly agreed objectives. As a process, partnership helps to construct and socialize knowledge, views, ideas, approaches and perspectives so as to generate individual and

collective power to influence policies, claim rights and promote democratic governance. SSDO believes that effective communication, trust, mutual accountability and transparency are major bloodlines of genuine partnerships with CSOs, social movements and networks.

SSDO would encourage and support critical engagement with state and policy makers while enhancing effective participation and communication among communities and people.

Our Stakeholders

01
GOVERNMENT

02
POLITICIANS

03
POLICY MAKERS

04
ACADEMIA

05
MEDIA (ELECTRONIC, PRINT & SOCIAL)

06
POLITICIANS

Progress on Thematic Areas

PROMOTING PEACE AND SUSTAINABLE DEVELOPMENT

During the reporting year's, SSDO continued its e orts to promote peace through conflict resolution and peace development. With the objective to address the causes of violent conflict, SSDO focused on people-centered advocacy. Under this programme theme, five projects were implemented to contribute in achieving the above mentioned impact. The details are as follows;

1. STRENGTHENING LEGISLATIVE OVERSIGHT FOR BUILDING PEACE IN PUNJAB

In 2018, SSDO conducted a pilot project on implementation and awareness of local government representatives and communities on CVE Laws enacted by the Punjab government in 10 union councils with 130 elected representatives and 30 district officials and 700 communities' members. The primary objective was to increase awareness amongst the member parliamentarians from South Punjab on the National Action Plan and Counter Violent Extremism (CVE) Laws as well as the enforcement and significance of CVE laws. SSDO has formed a multi-party Parliamentary Working Group (PWG) within Punjab Assembly that is working for implementation of counter violent extremism laws in di erent districts of South Punjab.

MAJOR ACHIEVEMENTS

- 130 Elected Representatives 700 Community members on CVE Laws
- Formed Multi-Party Parliamentary Working Group within Punjab Assembly which comprises 25 MPAS selected from larger pool of 75 MPAS
- Drafted a Briefing Paper on CVE Laws on the identification of existing CVE laws and the status implementation of these in Southern Punjab
- Training Manual Developed on CVE Laws

2. STRENGTHENING LOCAL GOVERNMENTS' ROLE FOR BUILDING PEACE AND SUSTAINABLE DEVELOPMENT IN SINDH

To strengthen the local governments' role for building peace and sustainable development in Sindh, SSDO launched a project in the province. The project aimed at building the capacity of the elected local government officials, secretaries of union councils and local stakeholders on the laws related to countering violent extremism in Sindh. The project was initially implemented in two union councils of each district of Karachi, Khairpur, Shikarpur, Sukkur and Jacobabad. The main focus of the training was to counter violent extremism through laws of the Government of Sindh, which include the Sindh Sound System Act, Sindh Witness Protection law, and Sindh Information of Temporary Residents Act. The project also contributed to countering hate speech and to promote interfaith harmony among the local communities. SSDO conducted successful intervention with the members of the Sindh Assembly (MPAs), in which 30 MPAs and senior officials of the departments were trained on these laws to improve legislative oversight.

MAJOR ACHIEVEMENTS

- 30 Elected Representatives trained and oriented on CVE Laws
- Sensitized the local communities to counter hate speech and promote interfaith harmony

3. STRENGTHENING LEGISLATIVE OVERSIGHT FOR BUILDING PEACE IN SINDH PROVINCE

To strengthen legislative oversight for building peace in Sindh province, SSDO launched a Parliamentary Working Group (PWG) to strengthen legislative oversight for building peace and sustainable development in Sindh. The PWG was launched as a result of capacity building workshops organized with members of Sindh Assembly and senior officials of five departments of Sindh to enhance their role in legislative oversight to counter violence spurred by intolerance attitudes in Sindh. In the first phase 48 members of Sindh Assembly elected from di erent districts of Sindh were chosen to build their capacity on the National Action Plan to promote tolerance in Sindh. These MPAs belongs from di erent parties of Sindh including 10 MPAs of PPP, 10 MPAs of Muttahida Qaumi Movement, 14 MPAs of Pakistan Tehreek-e-Insaf, 03 MPAs of Grand Democratic Alliance and one MPA of Jamat-e-Islami.enhance their role in legislative oversight to counter violence spurred by intolerance attitudes in Sindh. In the first phase 48 members of Sindh Assembly elected from di erent districts of Sindh were chosen to build their capacity on the National Action Plan to promote tolerance in Sindh. These MPAs belongs from di erent parties of Sindh including 10 MPAs of PPP, 10 MPAs of Muttahida Qaumi Movement, 14 MPAs of Pakistan Tehreek-e-Insaf, 03 MPAs of Grand Democratic Alliance and one MPA of Jamat-e-Islami.

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MAJOR ACHIEVEMENTS

- Launched Parliamentary Working Group to Strengthen Legislative Oversight for Peace Building in Sindh
- Capacity Building of 48 Members of Sindh Assembly on National Action Plan
- Conducted Analysis of Laws made under the National Action Plan Assembly to work on effective implementation of laws to prevent intolerance in Sindh
- Constituency Level Awareness Campaigns on Peace Building Organized in 10 Constituencies of Karachi and Sindh Province

4. PEACE BUILDING AND TRANSFORMING CONFLICTS

Pakistan is facing issues of extremism and terrorism due to lack of education and basic facilities to the citizens'. The citizens' are involved in di erent violent activities which need to be addressed by giving them platform where they can play positive and progressive role for the promotion of peace and development in Pakistan. During the reporting period, SSDO continued its e orts to promote peace and supported local initiatives for conflict resolution and peace de-

- and to engage them in the Peace Development Process
- Gave our support for the people of conflict zones to help them realize their constitutional rights
- The journalists were also sensitized on reporting pertinent issues related to peace

5. STRENGTHENING LEGISLATIVE GOVERNANCE IN KPK

Provincial Assembly of Khyber Pakhtunkhwa (KPK) sought expertise of SSDO for capacity building of parliamentarians in di erent aspects. A memorandum of understanding with Provincial Assembly of KPK and SSDO was signed for capacity building and research support to Members of KPK Assembly to strengthen legislative governance. SSDO will provide technical assistance to members of KPK Assembly on strengthening legislative governance, human Rights, National Action Plan to Counter Violent Extremism and Peace Building, Countering Human Trafficking and Bonded Labor, Youth Development, Child Protection, Rule of Law, Environment, Climate Change and Sustainable Development Goals at large. The MOU was signed by Deputy Speaker of Khyber Pakhtunkhwa Assembly Mehmood Jan and Syed Kausar Abbas, Executive Director of SSDO.

MAJOR ACHIEVEMENTS

- Formed a multi-party Parliamentary Working Group (PWG) in the KPK Provincial Assembly on CVE
- Successfully conducted the training of 65 MPAs and senior officials of KPK Assembly on legislative reforms
- Draft rules were presented in assembly in collaboration with FAFEN

6. YOUTH PEACE FESTIVAL

In 2016, SSDO and Chanan Development Association (CDA)' the national youth led organizations, striving for meaningful participation and empowerment of youth organized a Seventh (7th) "National Youth Peace Festival" in Islamabad. The festival was in continuation to six festivals organized during previous years. The objectives of the festival were to expand national political will, partnership and expertise to better understand were to expand national political will, partnership and expertise to better understand the drivers of violent extremism in Pakistan and initiatives of Government and civil society in CVE. It also aimed to reduce vulnerabilities of young people to violent extremism by strengthening their engagement, meaningful civic participation, enhancing motivation, confidence and leadership, and increasing access to opportunities, dialogue and social cohesion. Youth were also sensitized to claim online and offline space for civil society and dialogue to employ and amplify local voices that undermined the attraction and perception of violent extremist groups amongst young people.

MAJOR ACHIEVEMENTS

- The youth festival was attended by more than 500 youth from around Pakistan including AJK and GB
- Youth was sensitized with knowledge regarding the drivers of violent extremism in Pakistan and initiatives of Government and civil society in CVE
- It provided them a platform to achieve a consensus, through deliberations and recommendations from across Pakistan to mobilize e ective and innovative interventions and identify key actions for promoting democracy, peace, harmony and countering violent extremism

JUST AND DEMOCRATIC GOVERNANCE

SSDO maintained the spirit of partnership and solidarity with existing and new networks, coalitions, community based CSOs and continued its engagement towards promoting just and democratic governance. In view of the new elections in Pakistan, shifts and changes were brought in the programme. Transparent and accountable elections and right to Information were particularly focused on. Major highlights of our work during 2016-20 are as follows: Under this programme theme, five projects were implemented to contribute in achieving the above mentioned impact. The details are as follows;

1. STRENGTHEN THE INSTITUTIONAL CAPACITY OF THE FEDERAL RIGHT TO INFORMATION COMMISSION

The new Online Appeal Management information system (AMIS) of Pakistan's Information Commission, along with a new website, was launched in collaboration with the Pakistan Information Commission (PIC), the EU Delegation in Pakistan, the Embassy of Sweden and the Embassy of the Netherlands. The initiative aims to support citizens' fundamental right of access to information through robust e-governance systems, which directly contribute to the Sustainable Development Goal 16: Peace, Justice and Strong Institutions. UNESCO is the custodian agency for the SDG Indicator 16.10.2 that measures global progress on Public Access to Information.

MAJOR ACHIEVEMENTS

- The AMIS was developed as part of the institutional capacity building provided to Pakistan's Information Commission which enables citizens to file information requests with PIC online, accessible via www.rti.gov.pk
- The newly developed portal has been integrated with a system that allows the Commission to process multiple information requests digitally

2. CITIZENS' OBSERVATION FOR TRANSPARENT AND ACCOUNTABLE ELECTION IN PAKISTAN

The project Citizens' Observation for Transparent and Accountable Election in Pakistan was started on November 06, 2017 with the goals of pre, intermediate and post-election observation. SSDO implemented the project over the period of 12 months in seven constituencies of Rawalpindi and two national assembly constituencies of Jhelum.

MAJOR ACHIEVEMENTS

- Election observations were made through engaging 783 youth observers in Rawalpindi and Jhelum
- Improved enforcement of electoral regulations as a result of measures for corrective actions

- Improved public access to election-related information including observation findings through use of information technology during general elections of 2018

3. RIGHT TO INFORMATION

Building on the work of previous years on RTI and to create awareness on RTI law, SSDO continued to work with civil society organizations working on RTI. The interventions during the years (2016-2020) includes alliance building, awareness activities, policy seminars and a national level briefing on 'Vision of New Government for Transparency & Right to Information. SSDO and Centre for Inclusive Governance (CIG) in collaboration with other organizations launched Alliance on Right to Information. The alliance members included civil society organizations, academic institutions and activists of Right to Information across Pakistan. Pakistan Alliance on Right to Information (PA-RTI). Under this alliance the interventions pertaining to research on the current situation of Right to Information, massive awareness campaigns and engagement with academic institutions and youth on social accountability campaigns at massive level.

MAJOR ACHIEVEMENTS

- Since 2016, every year SSDO has celebrated the "Right to Information Week".
- Federal Minister for Information Chaudhry Fawad Hussain held a briefing session with the title of Vision of New Government for Transparency & Right to Information in Islamabad where he announced that Right to Information is the major milestone of the government of Pakistan Tehreek-e-Insaf that will be brought to ensure peoples' participation in the governance process.

4. ANTI CORRUPTION

SSDO in collaboration with the Anti-Corruption Department of Rawalpindi organized a seminar to create awareness among the masses to root out the menace of corruption from society. The seminar was attended by a large number of citizens' and speakers including Regional

Director of Anti-Corruption, Additional Deputy Commissioner and Director of SSDO.

MAJOR ACHIEVEMENTS

- 1,200 complaints were filed as a result of the anti-corruption campaign.
- The department scrutinized the complaints and 619 complaints were considered for further inquiry
- Out of 619 complaints 214 were against the revenue department, over 100 against local government and 37 against the police
- The department took strict actions against the corrupt officials and few were caught red handedly from their offices through trap raids

5. ENGAGEMENT WITH POLICE ON HUMAN RIGHTS

Orientation of District Police Jhelum on Gender Sensitive Laws & Human Rights organized by SSDO in Police attended by District Police Officer, Deputy Superintendent of Police (DSPs), Inspectors, Sub-Inspectors, Assistant Sub Inspectors and Lady Constables. Syed Kausar Abbas, Director Programs and Nazish Khattak, Program Officer of SSDO conducted the session. The main topics during the sessions were Section 509 PPC Criminal Amendment 2010, Protection against Harassment of Women at Work Place Act 2010, Anti-Women Practices Criminal Amendment 2012, Acid and Burn Crime Criminal Amendment 2012, Women in Distress Law, Anti-Rape Law Criminal Amendment Act 2016, Punjab Protection of Women against Violence Act 2016, The Criminal Law Amendment Act 2016, The Punjab Destitute and Neglected Children Act 2004, The Punjab Marriage Restraint (Amendment) Act 2015, Punjab. Transparency & Right to Information Act 2013. It was focused that the police officials need to focus on these laws within their organization as well as while treating the criminals. The speakers said that the police need to focus on the victim centered approach and ensure the conviction of criminals who are involved in such cases.

MAJOR ACHIEVEMENTS

- Orientation of District Police Officers in Jhelum was organized on Gender Sensitive Laws & Human Rights

6. ECONOMIC LITERACY AND BUDGET ACCOUNTABILITY FOR GOVERNANCE

SSDO during previous years continued to support civil society's e orts to understand the budget making process in Punjab and Khyber Pakhtunkhwa. The aim was to make the budget exercise open, transparent, democratic and participatory. As the district governments initiated their budget processes, our partner organizations lobbied to make them open, democratic and participatory. SSDO tracked the district budget making process in Punjab and raised awareness about the budget making process. In this regard the SSDO and CSOs led district budget forums were held in various districts of Punjab to share their experiences of making, analyzing and influencing their respective district budgets. Building on these seminars and forums, SSDO raised demands through media to follow the budget making process and ensure timely approval of budget at district level by engaging local stakeholders.

MAJOR ACHIEVEMENTS

- SSDO tracked the district budget making process in Punjab and raised awareness about the budget making process
- SSDO raised demands through media to follow the budget making process and ensure timely approval of budget at district level by engaging local stakeholders.

7. WORLD PRESS FREEDOM DAY

Since 2016 every year, SSDO has organized a seminar on World Press Freedom Day for the public to gain awareness about their civic rights. Each year these seminars were attended by human rights activists, lawyers, media professionals, students, NGO activists and government functionaries.

MAJOR ACHIEVEMENTS

- Every year World Freedom Day is celebrated in order to sensitize the public regarding their civic rights

8. WORKING WITH LOCAL GOVERNMENTS

In order to highlight steps of local government and get feedback from the local citizens regarding developmental projects, the city district government Peshawar, launched an official website to facilitate masses. The initiative was taken by the local government in collaboration with SSDO. Previously a Memorandum of Understanding (MOU) was signed with then District Nazim to facilitate district government in website development, online procurement process, recruitment

process, Citizens Feedback mechanism, Local Government Connect and sharing of day-to-day information with citizens through the website.

The objective of the website was to keep aware citizens regarding the local government activities and through the website citizens could also get day to day information of the district government a airs. Then Nazim acknowledged that the new system was very useful in combating corruption. He also encouraged the citizens to take active part in the feedback process and take part in the decision making of the district government.
process, Citizens Feedback mechanism, Local Government Connect and sharing of day-to-day information with citizens through the website.

MAJOR ACHIEVEMENTS

- SSDO developed an online Information Management System for Local Government to bring transparency
- The system also facilitated the common citizens in getting information regarding the government and provision of feedback to the performance of local government

9. ENGAGEMENT WITH YOUTH

Since the inception of SSDO in 2015, youth have been engaged in various activities and campaigns of the organization to create awareness among people regarding various rights. To name but a few include, Right to Information law, Right to Know etc. Youth Ambassadors regularly write blogs related to various laws and share them over social media. Awareness among people pertinent to RTI helps to hold the government accountable and ensure transparency.

MAJOR ACHIEVEMENTS

- Since the inception of SSDO in 2015, Youth remains at the center of all activities and interventions
- SSDO launched its campaign for awareness of rights among the citizens under the slogan of #JAWABDAHIMERAHAQ (Accountability is My Right)
- Many public hearings and workshops have been conducted abiding by the objectives of this campaign

RULE OF LAW AND ACCESS TO JUSTICE

IMPACT: Improved understanding of Rule of Law and access to Justice

SSDO during the reporting years maintained the spirit of promoting Rule of Law and Access to Justice through various interventions and activities. These interventions were undertaken in partnership and solidarity with existing and new networks and coalitions. Major highlights of our work during 2016-20 are as follows: Under this programme theme, five projects were implemented to contribute in achieving the above mentioned impact. The details are as follows;

1. STRENGTHENING POLICE REFORMS THROUGH LEGISLATIVE OVERSIGHT IN PAKISTAN

SSDO, under a pilot project of the United States Institute of Peace (USIP), undertook various interventions to bring reforms in the police department by introducing modern research mechanisms and making necessary and responsive legislation. This project focused on strengthening PASS's presence in legislative assemblies of Pakistan, in the provinces of Sindh, Khyber Pakhtunkhwa and Punjab along with the national assembly by focusing on the capacity building of the legislators for oversight of the

the legislative oversight and parliamentary interventions on police reforms in provincial and national assemblies. The interventions include the capacity building of legislators at national and provincial level, consultations with members of national and provincial assemblies to produce a position paper on police reforms. In the backdrop of consultations with legislators a position paper was developed and shared with stakeholders at national level. In addition to these interventions, four parliamentary working groups were formed to bring reforms in the police department by introducing modern research mechanisms and making necessary legislation. Four parliamentary groups consisted of members from National Assembly (NA) and Senate, Punjab, Sindh and Khyber Pakhtunkhwa assemblies. During the consultation sessions, in total 48 members from National Assembly, Provincial Assemblies and senate made commitments to advocate for policy reforms at appropriate levels within national and provincial assemblies. Mainstream print and electronic media gave coverage to the consultation sessions and interventions on police reforms.

MAJOR ACHIEVEMENTS

- Four resolutions filed in Punjab Assembly by the members on Police Reforms.
- Four Parliamentary working groups formed at National and Provincial (Punjab, Sindh, Khyber Pakhtunkhwa) level had representation of 48 lawmakers from various political parties.
- Advertisement by IG office KP to recruit 10% women in Police.
- Suggestions from the national consultation incorporated in Police Reforms 2020 bill submitted in the national assembly.

2. QUALITATIVE RESEARCH ON INFLUENCING THE LEGAL AND POLICY ENVIRONMENT AROUND CHILD MARRIAGE IN SINDH & PUNJAB

To combat the practice of child marriage, SSDO in collaboration with Oxfam undertook a research on child marriages. A desk review was conducted to understand the amendment process around the Child Marriage Restraint Acts in Sindh (2013) and Punjab (2015). Available articles, grey literature and other publications were reviewed with the keywords marriage, child, early, law, legislation and policy environment and various combinations of these words to analyse existing parliamentarian and civil society documentation.

The collaboration of SSDO with Oxfam was set up to conduct a study to increase the understanding of the legislative and policy change process, implementation mechanisms and gaps – focusing on the provincial-level CMRAs in Sindh and Punjab. The study has been carried out between October 2018 and February 2019. SSDO took lead in the design of the review process, gathering and processing of information, with the provision of peer support by Oxfam, & support in access to documentation by Oxfam, Bedari and IRC where relevant and possible.

In total, data was collected through 34 sessions (32 IDIs and 2 FGDs), undertaken in Punjab, Sindh and at National level. The IDIs were conducted with Members of the National Assembly (MNAs), Members of the Provincial Assembly (MPAs) in Sindh and Punjab, and a selection of government officials. The selection of respondents was supported by Bedari and IRC through a conducted power analysis.

MAJOR ACHIEVEMENTS

- Four resolutions filed in Punjab Assembly by To combat the practice of child marriage, the report on the current status of Child Marriages in Sindh and Punjab was prepared by SSDO and submitted to Oxfam to be used for advocacy purposes and program designing.

3. GENDER EQUALITY, WOMEN AND GIRLS' EMPOWERMENT

In line with the SSDO Strategy, we continued to focus on women's rights as a cross cutting theme in all our plans and interventions. Following are the key highlights of our work during 2016-2020. SSDO on various forums raised voice against the violence of women in Pakistan which included rape, domestic violence, murder and honor killing. SSDO through taking advantage of its presence at various platforms highlighted the structural problems related to women which obstruct justice for women in the VAW cases.

SSDO and its partners continuously strove to involve women and men in discussions on various women Rights issues by celebrating international and national days of significance such as International Women's Day to End Violence against Women and engage women in the social accountability campaign." These commemorations served as awareness raising opportunities and provided a platform to highlight women's rights issues to the media, concerned authorities and the larger civil society. SSDO also tries its level best to promote women representation in public forums and women participation in its programmes including rallies, seminars, workshops and capacity building initiatives. Throughout these years' e□orts were made to include women in all programmatic processes. Women were supported to actively engage in the development agenda and participate in community forums.
icy reforms at appropriate levels within national and provincial assemblies. Mainstream print and electronic media gave coverage to the consultation sessions and interventions on police reforms.

4. MEDIA TRACKING: STATE OF VIOLENCE AGAINST WOMEN AND CHILDREN IN PAKISTAN

This initiative started in January 2020 to evaluate the performance of law enforcement in addressing the crimes against the people of Pakistan. "Human security is the fundamental right of every citizen that needs to be ensured by the state. The reports show an increase in the crimes against women and children and there is a need to impose the existing legislation at all levels by ensuring that every institution and citizen has awareness of his/her fundamental right to live in a secure and safe environment in the country. This report is based on eight indicators including the reports compiled from the data and information collected from national and provincial dailies over the period of one quarter.

MAJOR ACHIEVEMENTS

Since 2020, the report is launched biannually based on eight which is compiled from the data and information collected from national and provincial dailies over the period of one quarter.

5. STRENGTHENING POLICE REFORMS THROUGH LEGISLATIVE OVERSIGHT IN PAKISTAN

Between 2016-2020 a series of seminars on Early Child Marriages were organized by SSDO in collaboration with civil society organizations. These seminars were attended by various stakeholders including government officials, media renowned persons, marriage registrars, religious scholars, community heads, parents of out of school children.

The seminars were arranged to sensitize communities, particularly marriage registrars and parents about negative e□ects of such marriages on the health of underage couples, particularly young girls. The participants were sensitized on the law, penalties, punishments and how to report child marriage cases to the authorities.

SSDO continue to make e□orts to raise awareness of Child Marriage Acts and enhancing school enrolment for out of school children, increase number of reported cases of Early Child Marriages to advocate for better response from the authorities concerned and strict regulations to stop the marriages.

MAJOR ACHIEVEMENTS

- Between 2016-2020 a series of seminars on Early Child Marriages were organized by SSDO in collaboration with civil society organizations.
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6. WE ARE LEADERS

SSDO in collaboration with Trust for Democratic Education & Accountability (TDEA) is implementing a project "WE ARE Leaders" in various

parts of the country. The project's goal is to enhance women's political participation in Pakistan, particularly focusing on the young, and the marginalized. In keeping with the commitments concerning the empowerment of women, the WE ARE LEADERS project has adopted a multi-pronged approach to enhance women's civil and political participation. On the one hand, our project interventions are strengthening the supply side by working towards a conducive gender-positive environment consisting of governmental and institutional support powered by gender-sensitive laws and regulations. While, on the other hand, our interventions are targeting the demand side by building the capacity of women at the grassroots to cause a societal shift that encourages women to adopt a more active role in public life. The project will directly benefit over 300,000 women while reaching out to an estimated 70 million citizens through its various interventions. The project will run through 2019 to 2023.persons, marriage registrars, religious scholars, community heads, parents of out of school children.

MAJOR ACHIEVEMENTS

We are Leaders Project aims to enhance women's political participation in Pakistan, particularly focusing on the young, and the marginalized.

EQUITABLE HEALTH AND EDUCATION

Education is a basic human right. Recent amendment in the Constitution of Pakistan (article 25a) now clearly states that the government is responsible for ensuring provision of 'free and compulsory education to all children of the age of five to sixteen years in such a manner as may be amended by law'. Besides Pakistan's international commitments like United Nations' Sustainable Development Goals (SDGs) and Education For All (EFA), the progress to meet education related challenges is not at all substantial.

SSDO carried out a debate on structural and non-structural issues of public education financing and highlighted

best practices related to budget allocation and spending in the context of Punjab Province of Pakistan. Various consultations at the provincial and national level were initiated to highlight the challenges faced by the education sector in delivering quality education to children. Various projects in this regard were implemented including;

1. MULTI-PARTY CONVENTION ON EDUCATION IN RAWALPINDI

A multi-party convention was held in Rawalpindi and Jehlum Districts to discuss the failing state of education, analyze the five-year education plans of then contesting candidates and probe reasonable solutions to ensure quality education across the government-run schools. The convention was jointly organized by Alif Ailaan and SSDO and the contestants of Rawalpindi and Jehlum attended this convention. The main issue of education beyond primary level, infrastructure, availability of faculty and quality of education were discussed in the convention. More than half of the schools in both districts portray the picture of dampened education. The speaker guests addressed the issues of the quality of education and called for immediate reforms. These events were covered by print and electronic media.

MAJOR ACHIEVEMENTS

Convention was held to analyze the five-year education plans of then contesting candidates and probe reasonable solutions to ensure quality education across the government-run schools.

2. ILM POSSIBLE

SSDO in collaboration with Trust for Democratic A The ILMPossible project was initiated by the SSDO for our client TDEA. Duration of the project was from May 14, 2018 to March 31, 2019. The project was based on the narrative “Take a Child to School”. The said project covered Jhang, Chiniot, Faisalabad and Jhelum to monitor child enrolment

and retention in schools and also to monitor households in the above mentioned areas. ILMPossible overall targeted the monitoring of 2,975 children enrolment, monitored retention of 4,736 children and 364 households' surveys by District Coordinators and achieved the same objectives successfully. nized by Alif Ailaan and SSDO and the contestants of Rawalpindi and Jehlum attended this convention. The main issue of education beyond primary level, infrastructure, availability of faculty and quality of education were discussed in the convention. More than half of the schools in both districts portray the picture of dampened education. The speaker guests addressed the issues of the quality of education and called for immediate reforms. These events were covered by print and electronic media.

MAJOR ACHIEVEMENTS

- The activities were conducted with the District Education Department with the help of school administration, school councils and elders from local communities
- Monitoring of enrolment of children in schools was being carried out through school visits, validation of data through documents and spot checks
- EMI codes for schools were checked for accuracy and EMI records for kids were also identified. Same procedure was followed for monitoring of retention.

3. SCHOOL COUNCIL CONVENTION

SSDO in collaboration with Alif Ailan organized a School Council's Convention with the title 'Waldain Ki Awaz' to strengthen the role of parents and members of school councils in public schools of PP-5. The basis of the convention was the surveys conducted by the Youth Ambassadors in 100 public schools of PP-5 questioning the SMC members about the conditions of the schools and problems faced by them. The convention was presided over by significant people in the education sector. The event focused on discussing the role of members of student councils and the issues faced by them.

MAJOR ACHIEVEMENTS

SSDO carried out a debate on structural and non-structural issues of public education financing Among these people the attendees were the members of school councils of schools visited, district education officers and the local notables.

4. RIGHT TO HEALTH

SSDO conducted the state of health facilities survey in 14 dispensaries of Rawalpindi. The survey was based on basic questions related to facilities and budget allocated for the institution. The aim of the survey was to know how improvements to primary health care can play a role in achieving good health, and how to ensure an e□ective and sustainable response to various diseases. The research highlighted the need for improvement in service design/implementation, and towards improving the health services. The issues identified through the survey mostly relate to the gap between the allocated budget and operational cost of the health facility. The survey was conducted using a questionnaire. The issues identified were highlighted at the relevant platforms through print, electronic and social media. SSDO during informal meetings also focused on sensitizing men to women's health issues and made e□orts to promote women's participation in health and hygiene related discussions and activities.

MAJOR ACHIEVEMENTS

- SSDO conducted the State of Health Facilities Survey in 14 Dispensaries of Rawalpindi
- SSDO also focused on sensitizing men to women's health issues and made e□orts to promote women's participation in health and hygiene related discussions and activities

Campaigns

INTEGRITY IDOL 01

SSDO in collaboration with The Accountability Lab launched a campaign in 2016 to find the country's most honest government officials. The drive titled 'Integrity Idol Campaign' was carried out for the two consecutive years. This was part of the global campaign that finds honest government officials and enables the public to vote for their favourite candidates. Integrity Idol was not just a contest for the best singers or artists, but for the civil servants with integrity in Pakistan.

ACCOUNTABILITY IS MY RIGHT 02

SSDO in 2016 launched its campaign for awareness of rights among the citizens and general public under the slogan of #JAWABDAHIMERAHAQ (Accountability is My Right). Many public hearings and workshops have been conducted abiding by the objectives of this campaign. A popular hash tag is successfully running on twitter and other social media networks "#JawabDahiMeraHaq", spreading its message to the masses and raising attention of the public officials and elected representatives to public issues to make them Accountable by generating voice of communities.

PROMOTING PEACE & SOCIAL COHESION 03

Since the inception of SSDO in 2015, it continued its e□orts to promote peace and supported local initiatives for conflict resolution and peace development. Under this campaign various interventions are being carried out that include rallies, walks, trainings, protests and seminars. Being an important pillar of the society, journalists are sensitized on reporting pertinent issues related to peace. Peace Forums were organized that invited civil society networks to discuss their unique roles in resolving conflicts and promoting peace. SSDO also carried out various informal dialogues and meetings to sensitize the youth to the causes of conflict and to engage them in the peace development process. It provides an opportunity to the youth to congregate at a common platform and share ideas, learning and experiences to facilitate the peace building process.and promoting peace. SSDO also carried out various informal dialogues and meetings to sensitize the youth to the causes of conflict and to engage them in the peace development process. It provides an opportunity to the youth to congregate at a common platform and share ideas, learning and experiences to facilitate the peace building process.

ANTI-CORRUPTION CAMPAIGN 04

Every year SSDO in collaboration with government departments and like-minded civil society networks runs an anti-corruption campaign. The aim of the campaign is to create awareness among the masses to root out the menace of corruption from society. Under the campaign various rallies and seminars are organized each year.

ANTI BEGGING CAMPAIGN 05

SSDO launched a signature campaign against begging. This campaign was launched to create awareness among the public about child rights and welfare. This campaign was launched to support the present government's e□orts towards elimination of begging and child labour across the country.

RIGHT TO INFORMATION CAMPAIGN 06

SSDO in collaboration with other civil society organizations launched a massive campaign to educate the people about the process of questioning the government by using Right to Information laws in Pakistan. Under this campaign awareness activities, policy seminars and walks were organized.

Research & Publications

POSITION PAPER ON POLICE REFORMS 01

A position paper on police reforms was prepared by SSDO, in collaboration with the United States Institute for Peace (USIP), aimed at more e□ective legislation and capacity building of the law enforcement department. Prepared in consultation with police officers as the pilot project of "Police Awam Saath Saath (PASS)," the position paper would be presented to senators and members of the assemblies. It contained recommendations of parliamentary groups. The paper suggested urgent "strategic initiatives" to further improve law and order besides the prevention of incidents of violence at di□erent levels.

TRACKING NUMBERS - STATE OF VIOLENCE AGAINST WOMEN AND CHILDREN 02

The report titled "Tracking Numbers: State of Violence Against Women and Children in Pakistan" is quarterly report series of SSDO and attempts to present a holistic analysis of children and women rights violations in Pakistan, highlighting their daily risks to safety and security issues. This initiative started in January 2020 to evaluate the performance of law enforcement in addressing the crimes against the people of Pakistan. "Human security is the fundamental right of every citizen that needs to be ensured by the state. Quarterly, the analysis has been drawn through eight research indicators namely child abuse, child labour, child marriages, domestic violence, violence against women, harassment at workplace, rape and kidnapping.

This multi faced report demonstrates the complexity of understanding VE and best strategies for Countering Violent Extremism. This has been undertaken with the broader analysis of radicalization and social cohesion theories, models and government policies and how they make impact on or contribute to the best practices and policy in countering violent extremism.

ANALYSIS OF CVE LAWS 03

This background paper is based on the analysis of performance of Government of Punjab in implementation of National Action Plan (NAP) to Counter Violent Extremism at provincial, district and union council level in Punjab. This analysis will be used to provide research and technical assistance to the honorable members of Punjab Assembly (MPAs) to strengthen legislative oversight for implementation of CVE laws in Punjab.

RIGHT TO INFORMATION 04

The study was designed to assess the implementation of Punjab Transparency and RTI Act, 2013. For this purpose, the research team of SSDO sent a total of 203 requests to different provincial departments in 36 districts. The selection of provincial departments was made on the basis of their interaction with the general public. An analysis was made at the end of the whole exercise to evaluate the state of the enforcement of law. The findings show that just like many other human rights related laws, the Punjab Transparency and RTI Act, 2013 also faces serious implementation challenges. Despite a comprehensive law and existence of the Punjab Information Commission, the provincial departments do not consider this important to answer the queries of

the general public within the given time.

COUNTERING VE THROUGH PEOPLES' REPRESENTATIVES 05

The training module has been developed to conduct the training of Members of Standing Committees of the Provincial Assembly of the Punjab on meaningful contribution of Standing Committees to incorporate countering violent extremism (CVE) aligning with Sustainable Development Goal (SDG) 16 aiming to promote peaceful and inclusive societies for social cohesion and reintegration.

TRAINING MANUAL FOR STRENGTHENING LEGISLATIVE OVERSIGHT FOR BUILDING PEACE IN SINDH 06

The training module has been developed to conduct the training of local government representatives on meaningful contribution to develop a better understanding of threats posed to our society by violent extremism. What role the members of local government can take for overseeing existing systems and institutions in the public interest to oversee implementation of laws on CVE.

The training supported the members of local government to build a common understanding on various CVE laws enacted in the province and their implementation status coupled with the punishments associated with violating any law.

COVID-19 (KNOWLEDGE, ATTITUDE AND PRACTICE SURVEY) 07

This KAP survey is an e□ort to understand the knowledge, attitude, and practices of the general public on and towards COVID-19. It does not aim to make a score against any of the humanitarian actor, nor is intended to spoil their COVID-19 response e□orts. Its sole purpose is to guide future support programming of various actors in Pakistan in short as well as in long terms.

POLICY BRIEFS 08

Various policy briefs on various issues hampering and a□ecting the people were developed which presents a concise summary of information that can help policy makers understand, and likely make decisions about, government policies. In this regard SSDO continues to produce policy briefs on various issues.

Collaborations & Memorandum of Understanding

MOU WITH UNIVERSITY OF PUNJAB (2020) 01

SSDO launched the SDGs wall and signed the Memorandum of Understanding with the University of Punjab. Provincial Minister for NFBE Raja Rashid Hafeez & Vice Chancellor Quaid e Azam University witnessed the signing of MOU.

MOU WITH QUAID-I-AZAM UNIVERSITY (2020) 02

The Quaid-i-Azam University (QAU) and Sustainable Social Development Organization (SSDO) have signed a memorandum of understanding (MoU) to collaborate in education, research, training activities, besides capacity building of students in diverse fields.

MOU WITH PAKISTAN INFORMATION COMMISSION 03

Pakistan Information Commission and Sustainable Social Development Organization (SSDO) signed a memorandum of understanding (MoU) for the collaboration to promote awareness on Federal Right to Information Act and strengthen its implementation.

MOU WITH SINDH SDGS TASK FORCE 04

Convener Sindh SDGs and SSDO Signed an MoU with regard to collaboration on goal 16 “Peace, Justice and Strong Institutions”, at the Sindh Assembly.

MOU WITH SINDH ASSEMBLY (2020) 05

SSDO signed an MOU with Provincial Assembly of Sindh for capacity building and research assistance to honorable MPAs of Sindh Assembly on issues related to peace & sustainable development.

MOU WITH PUNJAB ASSEMBLY (2019) 06

SSDO signed a Memorandum of Understanding with Punjab Assembly for 4 years to provide technical and research support to honorable members of Punjab Assembly for legislative oversight & parliamentary reforms.

MOU WITH KHYBER PAKHTUNKHWA ASSEMBLY 07

MOU signed between SSDO and KP Assembly for Capacity Building and Research Support for parliamentarians of KP Assembly.

MOU WITH PROVINCIAL YOUTH ASSEMBLY OF KPK 08

SSDO signed an MOU with Provincial Youth Assembly of KPK to promote "Accountability is my Right" Campaign in Khyber Pakhtunkhwa Province of Pakistan.

MOU WITH LOCAL GOVERNMENT PESHAWAR (2016) 09

SSDO signed an MOU with the local government representative to support e-governance in Peshawar.

MOU WITH SDGS TASK FORCE OF PUNJAB ASSEMBLY (2020) 10

SSDO signed an MOU with SDGs task force of Punjab Assembly to work on peace and social cohesion in Punjab.

MOU WITH KHYBER PAKHTUNKHWA ASSEMBLY 11

MOU signed between SSDO and KP Assembly for Capacity Building and Research Support for parliamentarians of KP Assembly.

MOU WITH PROVINCIAL YOUTH ASSEMBLY OF KPK 12

SSDO signed an MOU with Provincial Youth Assembly of KPK to promote "Accountability is my Right" Campaign in Khyber Pakhtunkhwa Province of Pakistan.

MOU WITH YOUNG PARLIAMENTARIANS FORUM (YPF) (2020) 13

An MOU was signed between YPF and SSDO to promote research, capacity building to promote peace and social cohesion.

MOU WITH LOCAL GOVERNMENT PESHAWAR (2016) 14

SSDO signed an MOU with the local government representative to support e-governance in Peshawar.

MOU WITH FATIMA JINNAH WOMEN UNIVERSITY 15

Fatima Jinnah University (FJU) and Sustainable Social Development Organization (SSDO) have signed a memorandum of understanding (MoU) to collaborate in education, research, training activities, besides capacity building of students in diverse fields.

MOU WITH KINNAIRD COLLEGE LAHORE 16

Kinnaird College Lahore and Sustainable Social Development Organization (SSDO) signed a memorandum of understanding (MoU) to collaborate in education, research, training activities, besides capacity building of students in diverse fields.

MOU WITH LAHORE COLLEGE FOR WOMEN UNIVERSITY 17

Lahore College for Women University and Sustainable Social Development Organization (SSDO) signed a memorandum of understanding (MoU) to collaborate in education, research, training activities, besides capacity building of students in diverse fields.

Progress towards SSDO'S Functional Objectives

MONITORING, EVALUATION AND LEARNING 01

In 2020, SSDO undertook its organizational strategic review to set the basis for the new strategy that is aligned with the rapidly changing context of the country and at the same time meet the needs of the alignment with the international frameworks e.g., SDGs. To gauge the effectiveness and efficiency with the application of SSDO's youth engagement approach a regular review and reflection process was initiated in the later part of the year which has generated a lot of lessons and identified key differentiation points for SSDOs response to programming and working with youth and communities, which will be helpful for organization to feed into new strategy. SSDO has also laid foundations for the organizational level M & E system to strengthen multiple accountabilities within and outside the organization and better track the progress on the strategy.

REVIEW AND REFLECTION 02

SSDO has initiated regular review and reflection workshops with implementing partners to improve coordination between and among SSDO and partners, better understand the degree of program quality, effectiveness and efficiency and plan and mode of future engagements. This on one hand ensured transparency while on the other hand was instrumental in improving program quality and meeting targets in stipulated time. SSDO made significant efforts to improve its monitoring, shared learning and planning mechanisms. Major emphasis remained on improving coordination, reporting and promotion of quarterly programme and project review and reflection processes.

COMMUNICATIONS 03

Between 2016-2020, Communications unit actively supported and contributed to SSDO's policy interventions in the areas of countering violent extremism, just and democratic governance, peace and conflict transformation and women's rights. During the reporting period, Communications function focused on building SSDO's profile, networking and building strategic partnerships with the media; facilitating organizations' policy and programmatic interventions, and proactively participating in and contributing to organization's thematic areas.

SAFEGUARDING AND CHILD PROTECTION 04

Protecting children, young people and vulnerable adults from harm is central to achieving our mission and vision. SSDO is committed to ensuring the experience of our organization is one that is free from any form of abuse or exploitation. Everyone who comes into contact with any person associated with SSDO should at all times feel respected and safeguarded. To enforce this, SSDO's safeguarding policy has a range of preventative measures and systems to prevent any form of abuse, and clear procedures for disciplinary action in the event this policy is breached. SSDO code of conduct which sets out the standards and expectations of

employees in terms of professional ethics, integrity, acting as a representative and safeguarding, which support our vision, mission and values.

HUMAN RESOURCES AND ORGANISATIONAL DEVELOPMENT & IT 05

During 2011, HR/OD function facilitated processes associated with fast and merit-based recruitments, staff orientation, capacity building, strategic planning and systems improvement across the organization. Several trainings and orientation sessions were organized to facilitate staff's and Partner organizations professional development and performance.

PARTNERSHIP DEVELOPMENT & RESOURCE MOBILIZATION 06

Between 2016-2020, Partnership Development Unit has taken significant initiatives for profiling the organization with bi-lateral and international institutions, and high value donors vis-à-vis foundations. SSDO has expanded its partnership base through institutions of international and national repute. Keeping in view of the current context of the country, SSDO has planned to raise its donor base in the years to come.

INFORMATION TECHNOLOGY 07

During the reporting period, the IT function of SSDO continued to work closely with other units and facilitated them in all IT related requirements. This includes assessment of equipment, capacity. Building and trainings for staffs. Focus was on supporting head and area offices in improving their IT infrastructure management.

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Donors & Partners

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Accountability Lab

Trust for Democratic Education and Accountability (TDEA)

Child Rights Movement

DAI

Free & Fair Election Network (FAFEN)

Citizens Voice Project

Pakistan Forum for Democratic Policing (PFDP)

Alif Ailan

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