

General Advice

adviceoxford.org.uk

Free, search for nearest advice agencies

Citizens Advice

0808 27 87 909

caox.org.uk

Free advice for issues such as debt, benefits, housing, immigration, asylum, employment and many more

Rose Hill and Donnington

Advice Centre

01865 438634

Provides advice for benefits, housing and debt problems (covers Rose Hill and Donnington areas only)

Housing and Homelessness Support

Connection Support

connectionsupport.org.uk/oxfordshire

01865 711267

Provide help for those experiencing housing issues including homelessness, with mental health problems and older people

Better Housing Better Health

0800 107 0044

Support and financial assistance for heating homes

Other Support

Oxfordshire County Council Family

Information Directory

fisd.oxfordshire.gov.uk

Support for families including local activities, schools advice and disability advice

Donnington Doorstep

01865 727721

Community-based family centre, offering advice and support, activity sessions and cooked meals

Topaz Oxford

topazoxford.org.uk

Youth group for LGBTQ people aged 13-25. Free, self-refer.

Domestic Abuse

Call 0800 731 0055 for access to support or a place to flee (women only), or 999 in an emergency

Oxford Sexual Health Clinic

01865 231231

Provide contraception, STI testing, HIV care and prevention and pregnancy support

Adapt Oxford

adaptoxford.org.uk/referrals

Support, therapy, counselling and supported living for recovering and helping addicts

For urgent safeguarding concerns, call

0345 050 7666 or 999

SUPPORT SERVICES

– Oxford City –

Contacts for help including food, housing and employment support, benefits, health, general advice and community support



Community Activities and Support Groups

oxfordshireallin.org

Coordinates local community support available, including COVID-19 support groups
livewell.oxfordshire.gov.uk
Find community, health and wellbeing support

Oxford Community Action

oxfordcommunityaction.org/sign-up-foremergency-food-package-here

Support BAME communities in Oxford, currently delivering food parcels, no means testing or questions about legal status, cost £2

Oxford Together

oxfordhub.org/oxford-together-get-support
Volunteer programme run by Oxford Hub to help those in need, including collecting food shopping and prescriptions, and phone calls to those who are isolated, free

Carers Oxfordshire

0345 050 7666

carersoxfordshire@oxfordshire.gov.uk
Information, advice and support for carers, Free

Age UK Oxfordshire

0345 450 1276

Offers support for older people, free

Food Support

Food Access Map

<https://www.gfo.org.uk/food-support/community-food-services-map/>
information on local food services.

Selected examples are listed here:



Oxford Mutual Aid

07310 160595

oxfordmutualaid.org

Delivery of food parcels and reheatable meals.

Free to access, can self-refer and no means

Testing

SOFEA Larders

07377 181472

Long-term, low-cost food, runs on a subscription basis of £28 per month for a family and £14 a month for a single person.

Locations: Barton OX3 9LS, Blackbird Leys OX4 6HW, Botley OX2 9JY, Cutteslowe OX2 7SX, East Oxford OX4 1DD, Rose Hill OX4 4HF and Wolvercote OX2 8AU

Community Emergency Foodbank

cefoxford.co.uk

info@cefoxford.co.uk

Free, referrals from GPs and health visitors, citizens advice, the clergy. Referred max 5 times.

Collection or delivery on request

OX4 Free Food Crew

tinyurl.com/ddh5nxb4 to self-refer

Free cooked food for people living in OX4.

Delivery available for those self-isolating or cannot leave home.

Economic Support

Jobcentre Plus Oxford

0845 604 3719

Help finding employment and economic support including Universal Credit, free

Oxford Community Work Agency

01865 744165

oxfordshirewelfarefights.com

Provide general support and benefits advice

Oxfordshire Mind

oxmindguide.org.uk/directory

Provide support including benefits, mental health, for BAME and LGBTQ communities, and for carers

turn2us.org.uk

Support for benefits and grant applications, find local advice centres

Christians against Poverty

0800 328 006

Free advice for debt

Oxford City Council

01865 249811

oxford.gov.uk

Provide advice, emergency support, information about grants, benefits support, housing support and health information, all free. They can refer to other agencies.