



JCC Aquatics Supervisor

Job Type: Part-Time Position (Saturday 1:30pm-8:00pm required, additional shifts as available)

Wage: \$26.00/hour

Location: ProssermanJCC, 4588 Bathurst Street, North York ON (Bathurst St. and Sheppard Ave. W.)

Who We Are:

The Jewish Community Centre (JCC) is more than just a workplace—it's a vibrant hub of culture, connection, and community. As one of the largest engagement platforms in the Greater Toronto Area, we offer a diverse range of programs, including arts, fitness, education, daycare, summer camps, and more.

With a bold goal to triple our community engagement by 2026, we are on a transformative path to become the beating heart of Jewish life in the region. Join us in shaping the future of the JCC experience for 75,000+ people annually!

Are YOU our ideal JCC Aquatics Supervisor?

The Aquatics Supervisor actively engages clients, students, instructors, lifeguards in a face-to-face manner during operational hours. They create individual plans for staff for improvement on lessons, lifeguarding skills and facilitating cleanliness. When working with members and guests, the Aquatics Supervisor responsibilities include excellent customer service, problem solving for client concerns/complaints and de-escalation of situations where members are involved.

Key Responsibilities:

Customer Service & Leadership

- Maintain high standards of professionalism and conduct.
- Train and evaluate staff in customer service and conduct expectations.
- Provide ongoing feedback and support to staff
- Share accurate information about aquatic and facility-wide programs.
- De-escalate and manage participant and family concerns.

Staff Supervision

- Support hiring, onboarding, training, and supervision of aquatic staff.
- Promote clear and open communication within the team.
- Help implement safety and skills training programs.
- Communicate policies and decisions from management to staff.
- Address disciplinary issues and ensure operational standards are upheld.
- Supervise lifeguard rotations and health/safety compliance.
- Complete swim assessments, attendance, and report cards.
- Teach, supervise, and support swim lessons and lifeguarding duties.
- Conduct performance audits and document staff interactions.

Facility Operations

- Maintain cleanliness of pool deck and storage areas.
- Ensure completion of pool chemical tests and documentation.
- Assist with administrative tasks as assigned.
- Ensure all safety equipment is functional and up to standard.

**What do you bring?**

- National Lifeguard Certification, Standard First Aid CPR-C, LSS instructor
- AST and/or Pool Operators, or within probation period
- Exceptional communication and customer service skills
- All certifications up to date and valid through following Aquatics Session

Who We Are:

The Jewish Community Centre (JCC) is more than just a workplace—it's a vibrant hub of culture, connection, and community. As one of the largest engagement platforms in the Greater Toronto Area, we offer a diverse range of programs, including arts, fitness, education, daycare, summer camps, and more.

With a bold goal to triple our community engagement by 2026, we are on a transformative path to become the beating heart of Jewish life in the region. Join us in shaping the future of the JCC experience for 75,000+ people annually!

Perks & Benefits:

- Discounted JCC Membership
- Free Parking
- Work-Life Balance – A flexible, people-centered work environment that values your well-being.

Ready to Make an Impact? Apply Today!

We welcome candidates from all backgrounds and experiences—don't self-select out if you don't meet every requirement. If this role excites you, we want to hear from you!

To apply, send your resume and cover letter to **Kevin Power, PJCC Aquatics Manager**, at kevin@prossermanjcc.com **no later than July 11, 2025.**

We appreciate every application; however, only selected candidates will be contacted for an interview. If you require accommodations at any stage of the hiring process, let us know—we are committed to creating an accessible and inclusive workplace.

Let's build something amazing together!