



Schwartz/Reisman Centre- Fitness Attendant (Part- Time)

Job Type: Fitness Attendant (Part-Time)

Rate of Pay: \$18.00 - \$22.00 per hour (based on experience)

Location: Schwartz/Reisman Centre, 9600 Bathurst Street, Vaughan, ON

Weekly Hours: 15-30 * Please indicate your availability when applying*

Who We Are

The Jewish Community Centre (JCC) is more than just a workplace—it's a vibrant community where people connect, grow, and thrive. As one of the largest community organizations in the Greater Toronto Area, we welcome more than 75,000 members and visitors each year through our fitness centres, aquatics, recreation, arts, education, camps, and wellness programs.

At the Prosserman JCC, our Fitness Centre is more than a gym—it's a place where members build healthier lifestyles, form lasting relationships, and achieve their personal wellness goals. We're committed to creating an inclusive, supportive environment where both our members and our employees can succeed.

Every year, our team makes a meaningful impact by delivering:

- 🧑‍🦰 8,400 Personal Training sessions
- 🚀 1,800 FitStart new member onboarding sessions
- 🎉 Nearly 6,000 Group Fitness classes, creating over 200,000 class experiences
- 🏊 1,700 annual swim lesson participants
- 🏓 More than 1,000 hours of Pickleball open play

When you join our team, you'll play an important role in helping thousands of members achieve their health and wellness goals while contributing to one of the GTA's most active and engaged fitness communities.

Start Your Fitness Career with Us

Are you passionate about health, fitness, and helping others? Whether you're an aspiring Personal Trainer, Fitness Supervisor, or future Fitness Manager, this role is an opportunity to gain valuable hands-on experience while working alongside experienced fitness professionals.

As a Fitness Attendant, you'll be the welcoming face of our Fitness Centre, supporting members throughout their wellness journey while developing the operational, customer service, and leadership skills needed to grow your career in the fitness industry. You'll build meaningful relationships with members, gain exposure to fitness operations, and have the opportunity to pursue Personal Training while working in a collaborative, community-focused environment.

If you're looking for more than just a job and want to build a long-term career in fitness, we'd love to have you join our team.

What You'll Do

Create an Outstanding Member Experience

- Welcome members and guests to the Fitness Centre and provide exceptional customer service.
- Build positive relationships with members and support member engagement and retention.
- Respond to member inquiries and provide information regarding fitness programs, services, and facility policies.
- Assist members with navigating the Fitness Centre and accessing available services.
- Promote a positive, welcoming, and inclusive fitness environment.
- Interact proactively with members on the fitness floor and provide support when needed.
- Address and de-escalate concerns, while enforcing member Code of Conduct.
- Assist with member outreach initiatives, including low user/retention calls.



Support Fitness Centre Operations

- Monitor the fitness floor to ensure member safety and adherence to Fitness Centre policies and procedures.
- Ensure fitness equipment is clean, organized, and functioning properly.
- Re-rack weights and ensure all equipment is returned to its proper location.
- Maintain the cleanliness and appearance of the Fitness Centre and surrounding areas.
- Support the upkeep of fitness equipment and report maintenance concerns to management.
- Help ensure the Fitness Centre remains organized, safe, and operating efficiently during busy periods.
- Assist with fitness programs, events, and special initiatives as required.
- Support group fitness class set-up and attendance tracking when needed.

Support the Fitness Team

- Work closely with Full-Time Fitness staff to support daily operations and member needs.
- Assist with departmental initiatives and member engagement activities.
- Help create a positive team environment and contribute to the success of the Fitness Department.
- Support fitness instructors and staff with operational needs as required.

Be a Team Player

- Work collaboratively with fitness staff and other departments to deliver an exceptional member experience.
- Assist with administrative tasks and member service initiatives as required.
- Support the overall goals and success of the Fitness Department.
- Support promotion and marketing initiatives.

What You Bring

- Passion for fitness, health, and helping others achieve their wellness goals.
- Excellent customer service and interpersonal skills.
- Strong communication and problem-solving abilities.
- Ability to work independently and as part of a team.
- A positive attitude and commitment to creating a welcoming environment for all members.
- Ability to remain organized and proactive in a fast-paced environment.
- Current First Aid and CPR Certification.
- Fitness, Kinesiology, Recreation, or related education.

Bonus Points

- Previous experience in a fitness centre, recreation facility, or customer service environment.
- Knowledge of fitness equipment and exercise best practices.

To Apply:

We welcome and encourage applications from all qualified candidates. Accommodation is available upon request throughout all stages of the hiring process and will be provided wherever possible. Please submit your resume to **Mari Beiles, HR Generalist, at mari@srcentre.ca** no later than **Friday July 24**. **We appreciate your application; however, we will only be contacting the candidates we wish to interview.**

Don't self-select out if you're missing a bullet point or two of this job description from your resume. We are open to candidates of all backgrounds and are committed to cultivating a diverse and inclusive team. If this job description energizes you, let's talk. The JCC does not use AI in hiring selection.