

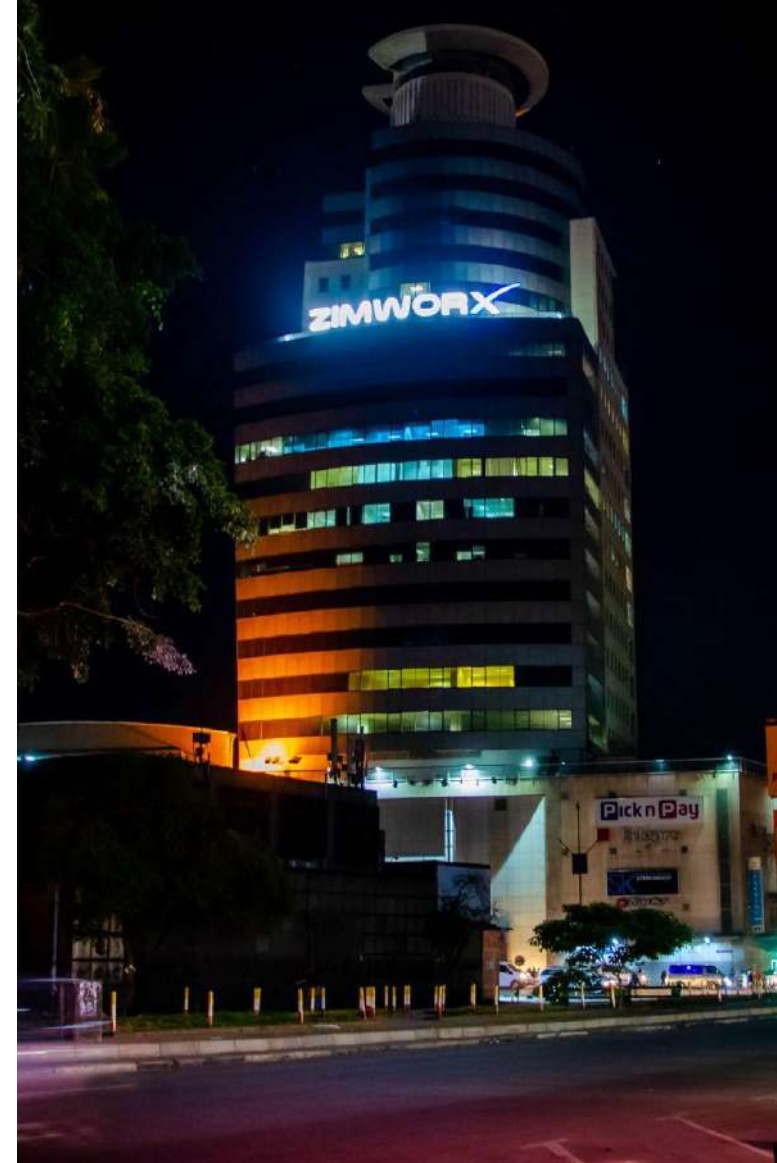
RCM SOLUTIONS



by  SupportDDS

WHO WE ARE

- **SupportDDS is an outsourcing company that helps companies find the best virtual remote teams for their business.**
- **We enable business growth with an affordable and scalable approach to resource allocation and strategic planning whilst producing career opportunities for Zimbabweans and Costa Ricans.**
- **SupportDDS' outsourcing expertise helps improve organizations' performance and productivity by providing an all-encompassing virtual support team that empowers your local teams so they can excel.**



MISSION & CORE VALUES



“Transforming the Lives of Our Team Members while making a Global Impact for the Kingdom.”

FAITHFULNESS

INSPIRATIONAL

GENEROSITY

EXCELLENCE

RESILIENCE

ABOUT US



**University-Educated
Team Members**



**Dedicated Team Members
align with your time zone**



**Team Members speak the
"Queen's English"**

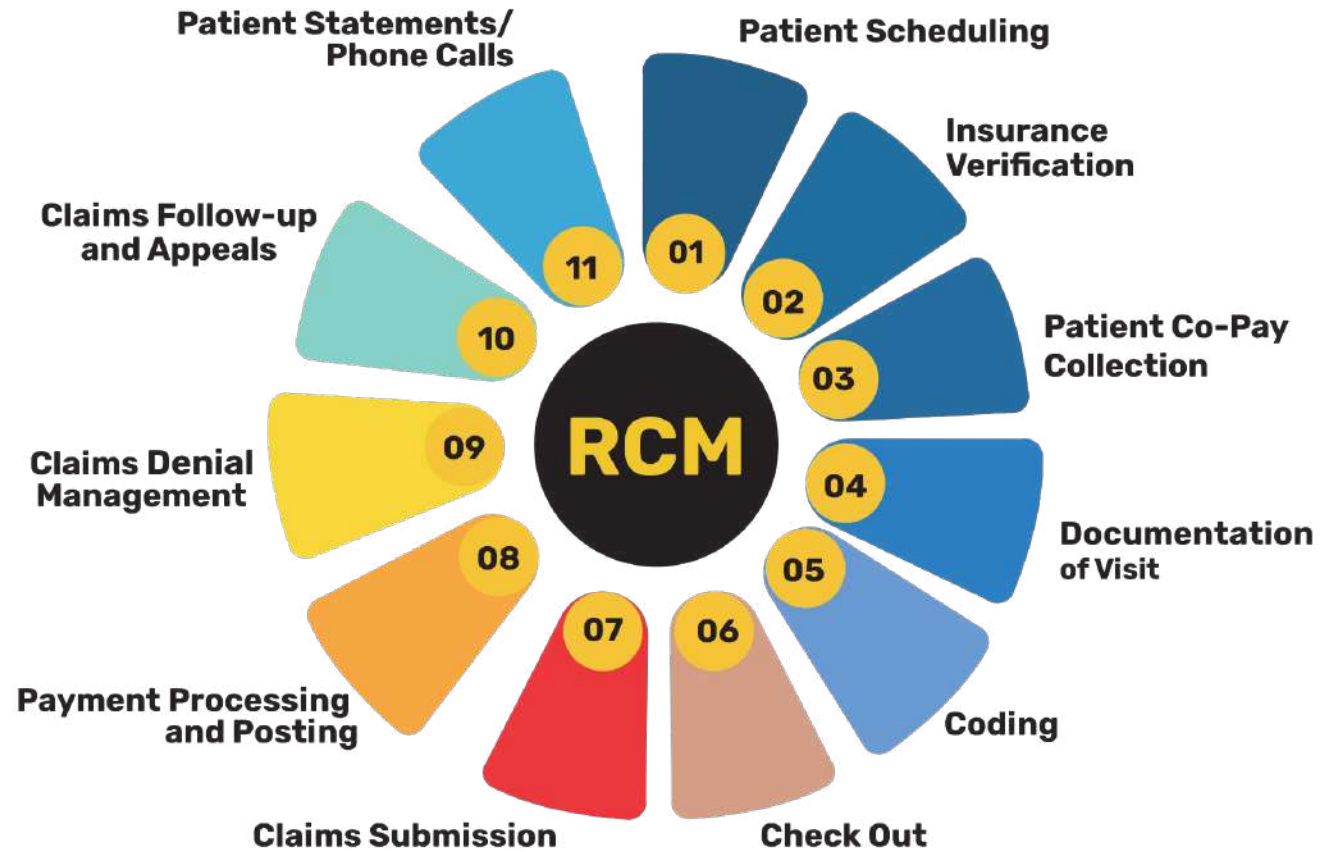


No long-term contracts



No work from home

WE SUPPORT ALL RCM PILLARS



WHY OUTSOURCE RCM?



- **Scalability**
- **Expertise**
- **Technology**
- **Cost-efficiency**
- **Standardization in Operations**
- **Focus on Patient Care**



BENEFITS OF USING US



INCREASED REVENUE



REDUCED
ADMINISTRATIVE
BURDEN



ENHANCED
COMPLIANCE



STRATEGIC GROWTH

- **We provide Workstations, PC infrastructure, IT Support and Cybersecurity.**
- **HR, Finance and Account Managers who liaise between you and your team member.**
- **We offer employee benefits, private transportation, and healthcare insurance to our team members.**
- **A well supported team member is a productive member of your business- we offer spiritual, emotional and counselling support through our Workplace Wellness/Pastoral Care department.**
- **All provided at a flat monthly fee.**

OUR LOCATIONS & FACILITIES



- **We have two centers. Our primary center in downtown Zimbabwe and our Spanish/bilingual center in Costa Rica.**
- **Zimbabwe has over two million university educated men and women who are motivated to provide for their families.**
- **The World Economic Forum* calls the Costa Rican workforce the best human capital resource in Latin America due to its highly educated workforce.**



PRICING



RCM ESSENTIALS

RCM Essentials. Starting at \$2.180 Get the best of our entry-level services when you sign up for RCM Essentials. This includes Training, a dedicated CSP, and SOP.

RCM ELITE

RCM Elite. Starting at \$2.980 We offer the very best in RCM solutions. This is a full bouquet of services offering smooth workflow and reliable RCM services for your business.

OUR PROCESS



1. **Schedule a Discovery Call**
2. **Interview team members**
3. **Select Candidate**
4. **Sign Documentation**
5. **Onboarding and IT Integration**
6. **Go!**

Process takes as little as 5-7 business days.



WHY SUPPORTDDS



- **“Transforming the Lives of Our Team Members while making a Global Impact for the Kingdom.”**
- **We believe in Our Three Wins**

A WIN for our clients who benefit from increased efficiency and reduced operational costs.

A WIN for our team members who gain employment and benefits that empower them to provide for themselves and their families.

A WIN for the ministries we support around the world as we donate 51% of profits.



LET'S GET STARTED

- **50 – 70% lower payroll costs**
- **Dedicated, dependable and University-educated team members**
- **HIPAA certified**
- **High level cyber-security**
- **Flat monthly fee**
- **No long term contracts**



 **Support**DDS.com/RCM