



Community Aviation Forum

12 October 2021



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Community Aviation Forum October 2021

Agenda

ITEM	TIME	LEAD
Welcome and Introductions <ul style="list-style-type: none">• Actions from meeting 8 July 2021	5:30pm	Ron Brent
Airservices Australia Update <ul style="list-style-type: none">• ATC Update• NCIS complaints Update• PIR Update	5:40pm	Craig Bradshaw Prema Lopez Donna Marshall
Sunshine Coast Airport Update <ul style="list-style-type: none">• Current Airport status and Aviation Update• Terminal Redevelopment Update• Community Aviation Forum – propose continue current arrangements for 2022 and meeting dates for 2022.	6.10pm	Andrew Brodie Andrew Brodie Kylie Ezzy
Member Updates and Other Business	6:20pm	All
Conclusion	6.50pm	Ron Brent

14 October 2021



AIRSERVICES UPDATE

SUNSHINE COAST CAF

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AIRSERVICES UPDATE

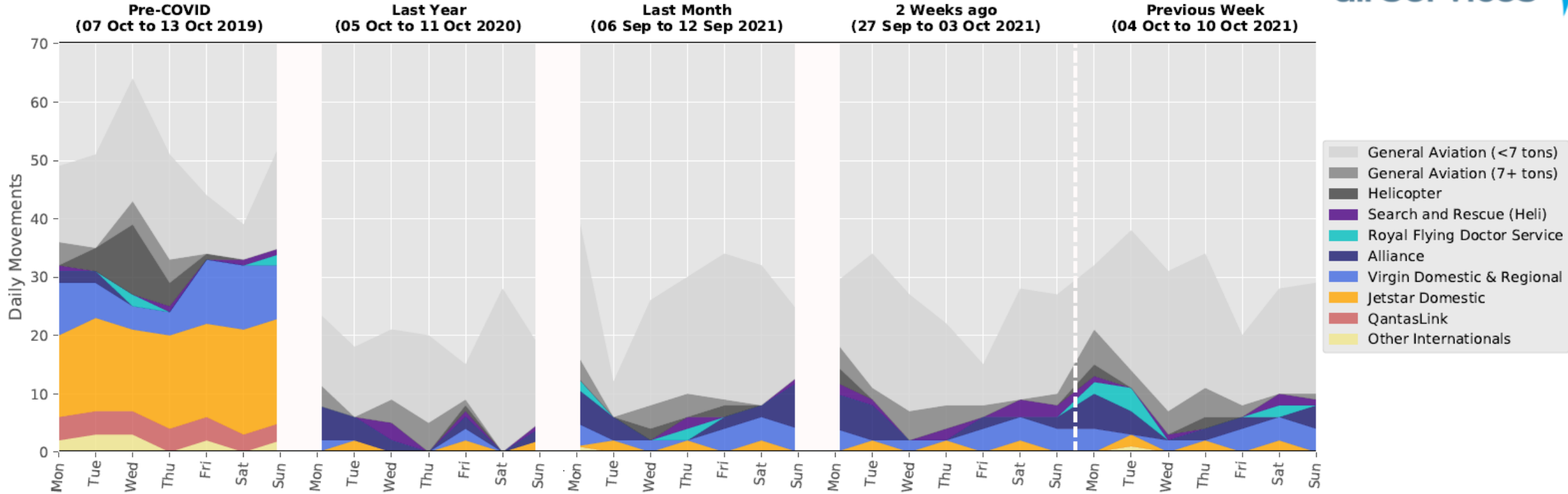
ITEMS

- Tower update
- NCIS update
- PIR update
- Airspace Governance change process
- Airport community group representation

AIR TRAFFIC MOVEMENTS

AIR TRAFFIC MOVEMENTS

Daily Aircraft Movements: SUNSHINE COAST AIRPORT (YBSU) ATC Tower and ARFF Station Location



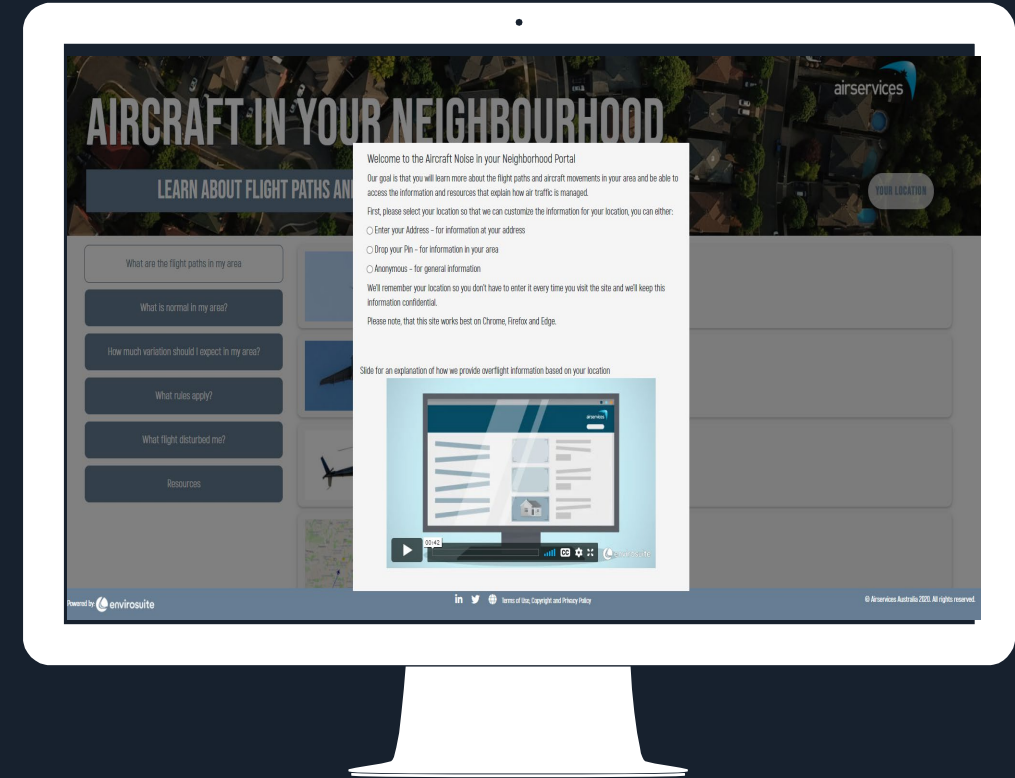
- Other Internationals are Foreign Airlines as well as Short Haul Internationals of Regional Airlines.
- General Aviation (Light) does not include movements without Flight Plan.

Data shown via Stacked Area plots. The values of each group are displayed on top of each other. Movements exclude military and VFR without Flight Plan. All dates based on local times.

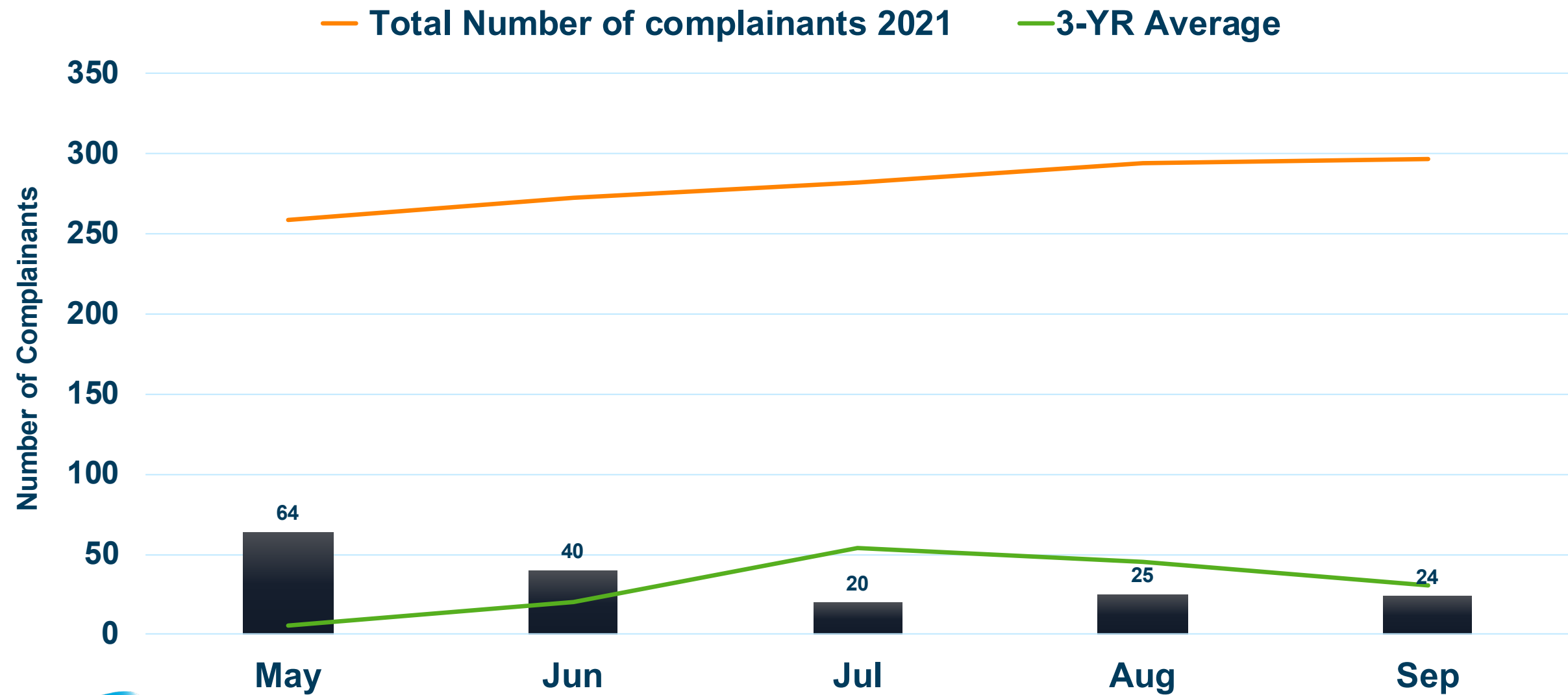
NOISE COMPLAINTS

ONLINE NOISE REPORT

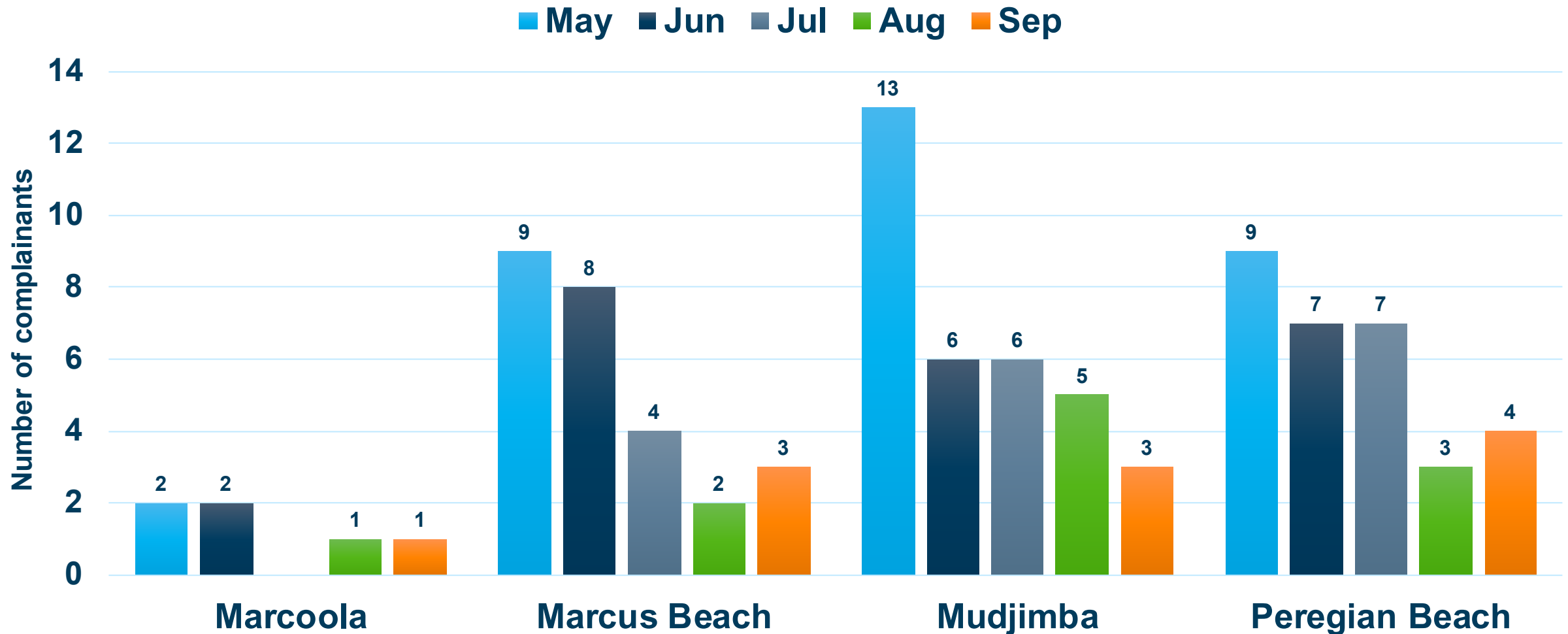
- Available on our website
ircraftnoise.airservicesaustralia.com/
- Enter your address or select Sunshine Coast
- What flight disturbed me and Sunshine Coast complaints report
- January to September 2021 available



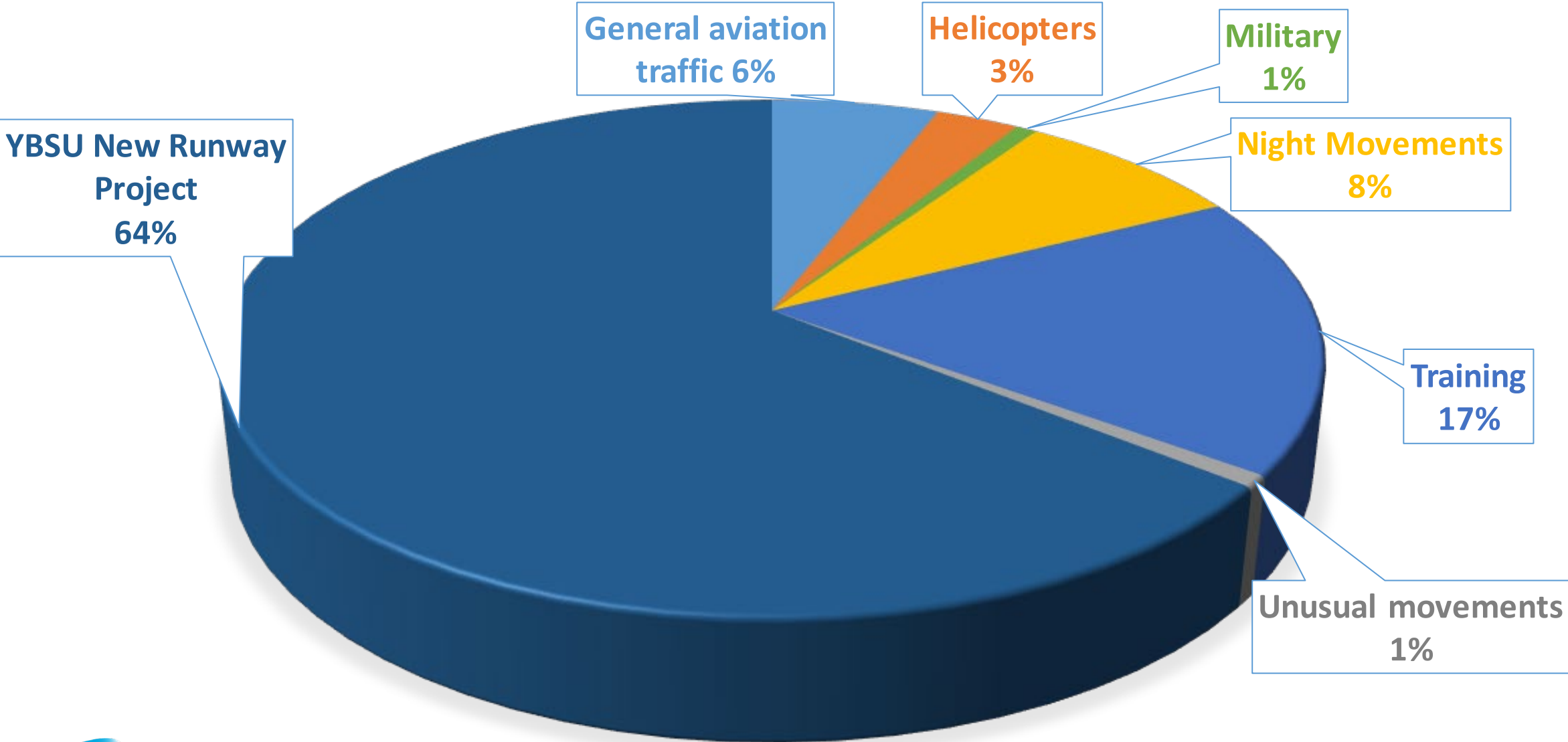
NCIS UPDATE - COMPLAINANT NUMBERS PER MONTH



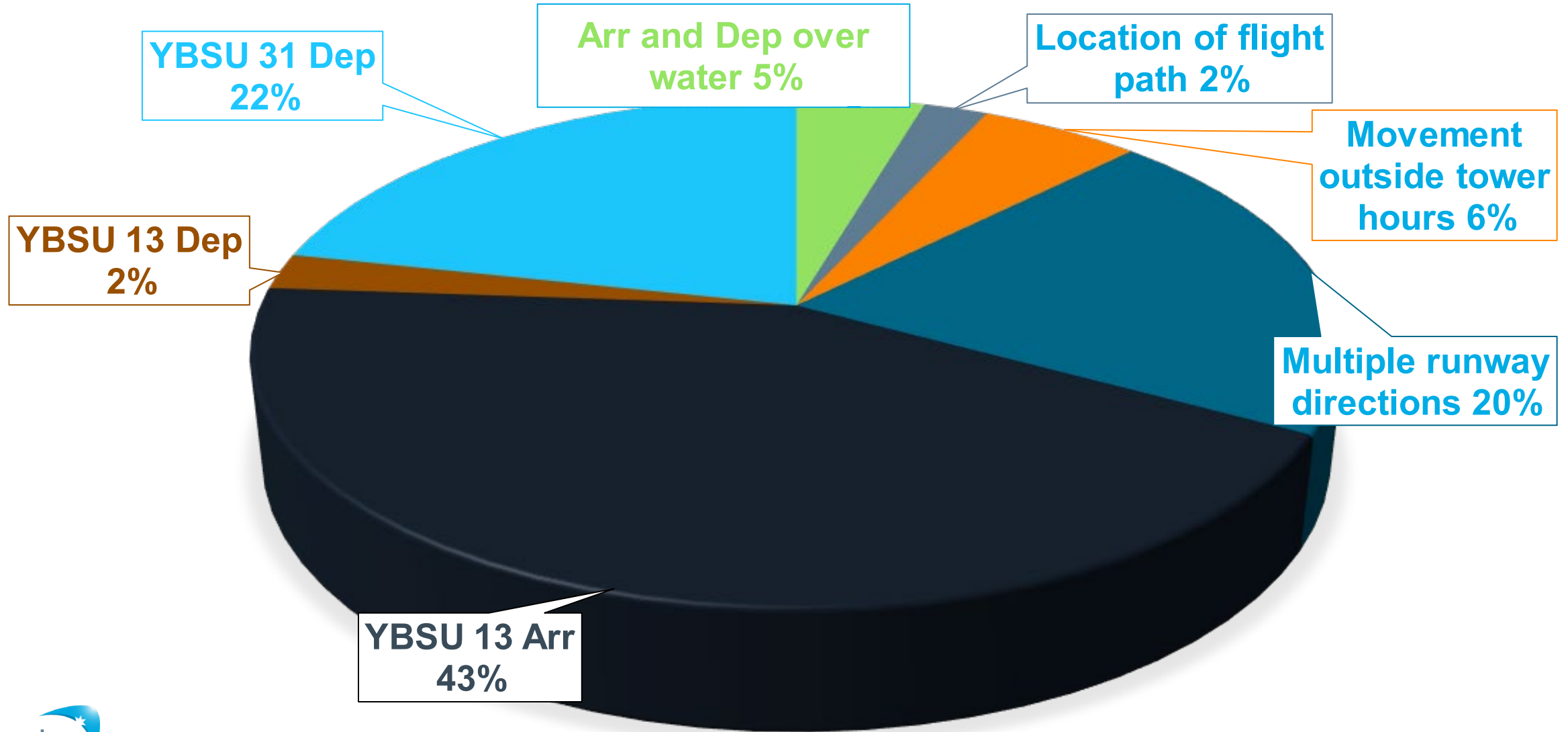
NCIS UPDATE: SUBURBS AND COMPLAINANTS AFFECTED PER MONTH



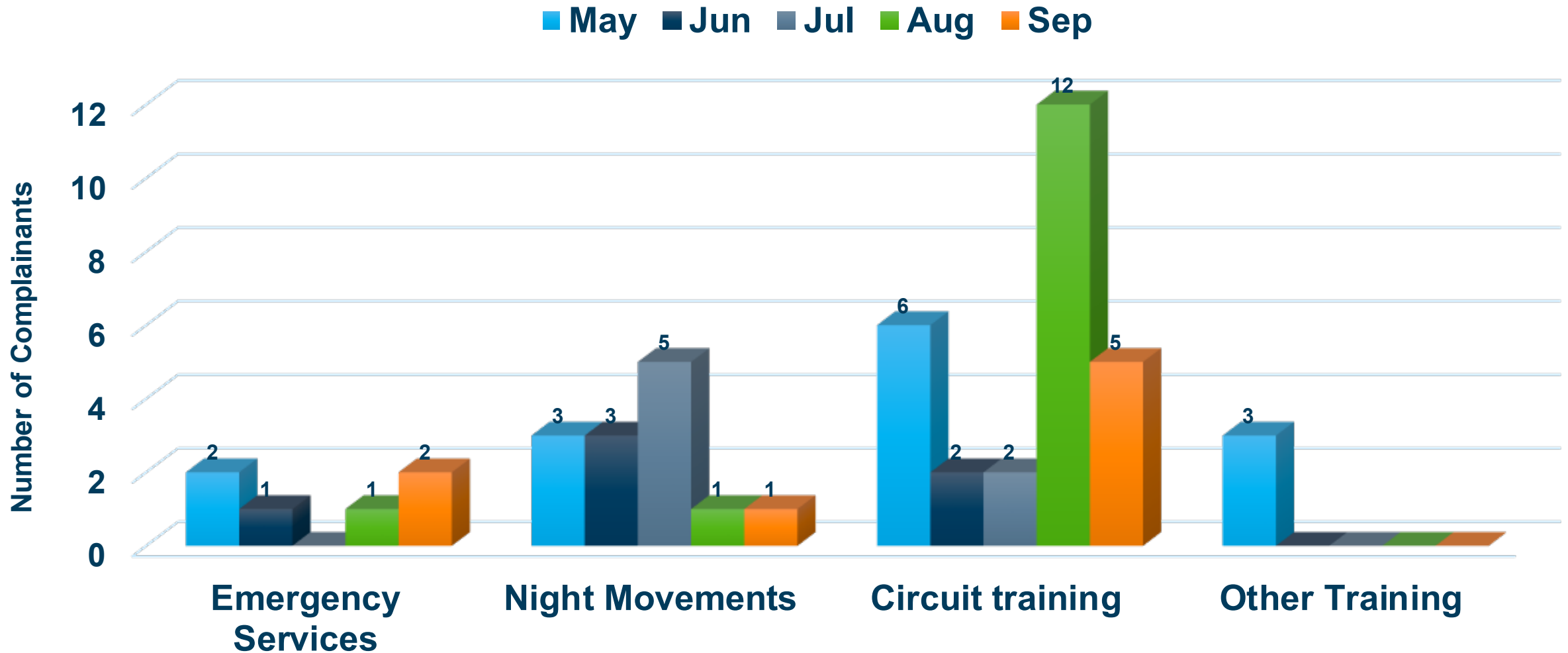
NCIS UPDATE: ALL ISSUES MAY TO SEPTEMBER 2021 INCLUSIVE



NCIS UPDATE: NEW RUNWAY PROJECT ISSUES MAY TO SEPTEMBER 2021 INCLUSIVE



NCIS UPDATE: OTHER ISSUES AND COMPLAINANTS AFFECTED PER MONTH



POST IMPLEMENTATION REVIEW

POST IMPLEMENTATION REVIEW

Noise Monitoring Implementation

- Nominations for potential locations were received from the following locations: Buddina, Castaways Beach, Cooroy Mountain, Eumundi, Marcus Beach, Mudjimba, Tinbeerwah, Valdora, Verrierdale, Weyba Downs, Yandina Creek
- Noise monitors have been installed in
 - Mudjimba
 - Yandina
 - Cooroy Mountain/ Eumundi
- The noise monitors will remain in place for approximately three months before being moved to Weyba Downs and Castaways Beach

Noise Abatement Procedures

- We received 80 submissions.
- Submissions are under review.
- Final review of the proposed options will need to incorporate community suggested alternatives

POST IMPLEMENTATION REVIEW

Community Suggested Alternatives

- Submissions on Community Suggested Alternatives opened on Monday 11 October and will remain open until **COB Friday 24 December 2022**

Next steps

- We will hold a community session in November to discuss the Community Suggested Alternatives and respond to questions.

AIRSPACE GOVERNANCE PANEL AND INFORMATION REQUESTS

AIRSPACE GOVERNANCE PANEL

Airspace Governance Panel

- Airspace Governance Panel reviews all proposed changes and determines those admitted into the change program and the priority
- All changes will be progressed through the following areas for review and design:
 - Flight Path Design
 - Operations
 - Environment
 - Community Engagement
- Safety related changes will be the highest priority

Information requests

- All requests for information to be submitted in writing via the airport community aviation group.

AIRPORT COMMUNITY GROUP REPRESENTATION

ANO FINDINGS

- The Aircraft Noise Ombudsman (ANO) has recently completed an investigation into complaints about flight paths and aircraft operations over inner Melbourne
- The lessons from the investigation include:
 - Community engagement should consider a wider audience than the CACG and communities located immediately surrounding an airport
 - Communities under or near flight paths need to be considered as part of the engagement activities
 - Sightseeing operations that occur a considerable distance away from airports can have an impact on communities sensitive to aircraft noise
- The ANO made three recommendations which Airservices has accepted



AIRSERVICES RESPONSE

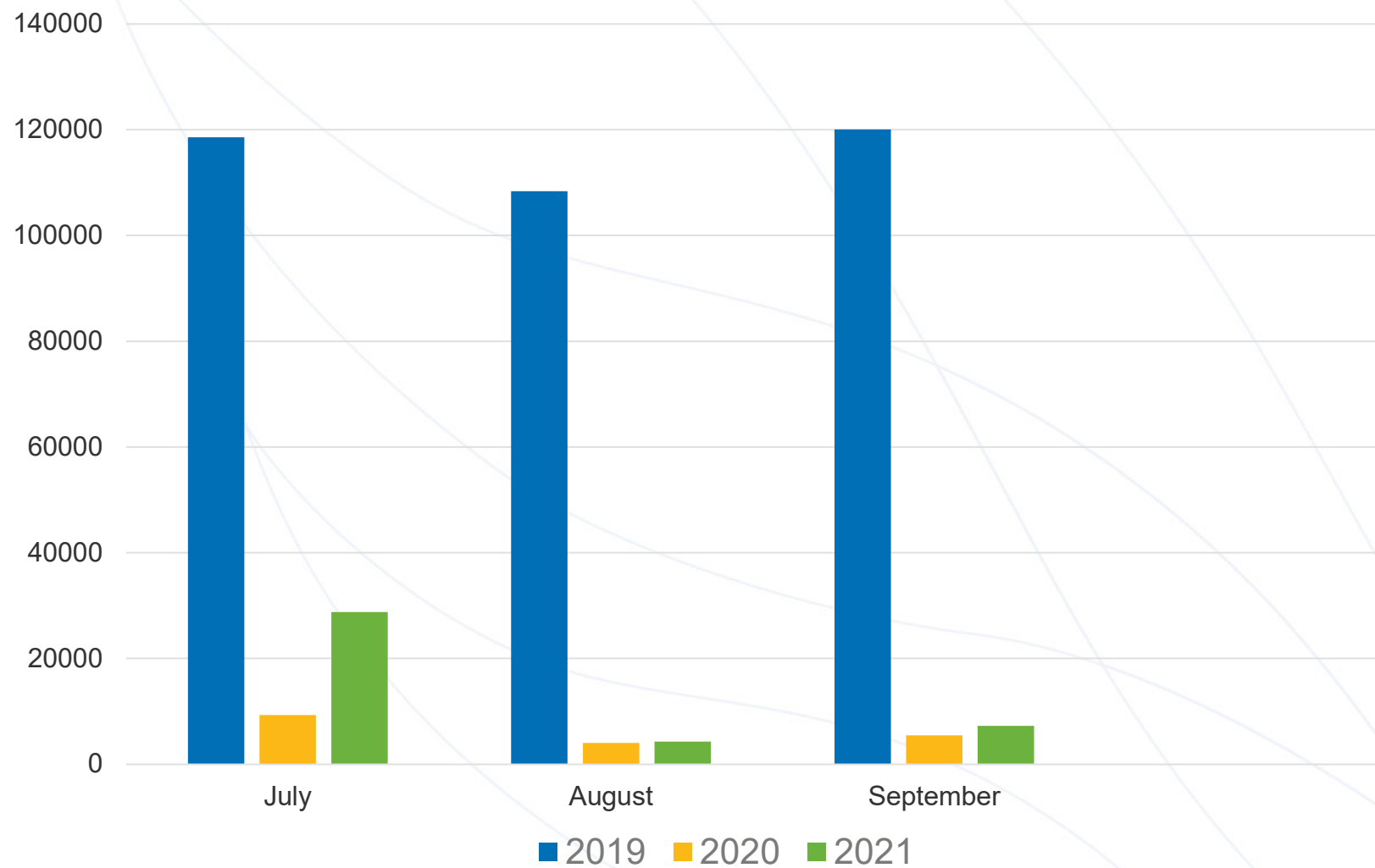
— Recommendation 3:

- *As part of its regular attendance at other airports' CACG meetings, or equivalents, Airservices should present the findings of this report and invite the CACGs to review the adequacy of their representation of their community membership given that the aircraft noise from "smart tracking" flight paths and sightseeing operations affects areas at considerable distances from airports.*
- To aid the CACG in reviewing the adequacy of your membership and representation we have completed the following:
 - We have undertaken a review of aircraft noise complaint hotspots for each CACG location and have shared this information with the airport and CACG chair
 - The complaints hotspots cover the last three years to provide insight into complaints pre-COVID and current operations
 - Detailed information on complaints issues covering 2017 to date are available on our interactive tool available at <https://www.airservicesaustralia.com/community/environment/aircraft-noise/airports/>
- For future flight path change projects:
 - We will request the CACG to consider an expansion of community membership to include potentially affected locations for the duration of the project
- For further information, the full ANO report and Airservices response is available at: www.ano.gov.au

THANK YOU

Aviation Update

Passenger Numbers July - September









CAF Membership and TOR

CAF Membership and Terms of Reference:

- Terms of Reference and CAF Membership due for renewal
- SCA proposing to extend for another 12 months

CAF Chair:

- Linked to Terms of Reference
- SCA proposing to extend for another 12 months

2022 CAF Meeting Dates:

- February, June, October

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Community Aviation Forum July 2021

Member Updates and Other Business



***NEW RUNWAY.
NEW HORIZONS.***

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SUNSHINE COAST AIRPORT

COMMUNITY AVIATION FORUM

MINUTES –12 October 2021

Sunshine Coast Airport – Online Meeting

Attendees

Chair	Mr Ron Brent
Buddina Flight Path Group	Gwen Brown
Hinterland Unite Flight Action (observer)	Ms Susan Crosser
Marcoola Community Group	Ms Susie Chapman
Mudjimba Residents Association	Mr Charles Toms
Noosa Hinterland Residents Association	Tamara Hussin
North Shore Traders Association	Mr Paul King
Seaside Shores Community Association	Mr Richard Dennis
Twin Waters Residents Association	Mr Kevin Lyons
Yandina Creek Progress Association	Mr Phil Vivian
Sunshine Coast Council	Cr Maria Suarez
Airservices Australia	Mr Craig Bradshaw, Air Traffic Control Tower
Airservices Australia	Ms Prema Lopez, Senior Community Engagement Advisor
Airservices Australia	Ms Donna Marshall, Environment and Community Manager
Sunshine Coast Airport	Ms Kate McCreery Carr, General Manager Operations
Sunshine Coast Airport	Ms Ayllie White, Head of Corporate Relations
Sunshine Coast Airport	Ms Kylie Ezzy, Communications and Community Engagement Manager
Sunshine Coast Airport	Mr Andrew Brodie, CEO
Apologies	
Buderim War Memorial Community Group	Marilyn Keelty
Coolum Residents Association	Mark Jones
East West Runway Action Group	Mary McLean
Marcoola South	Ms Dawn MacKinnon
Mudjimba Residents Association	Martin Peelgrane
North Shore Traders Association	Paul King
Pacific Paradise Progress Association	Warren Fraser
Flight Path Forum	Colin Ingram
Noosa Council	Frank Wilkie
State Member for Maroochydore	Ms Fiona Simpson
State Member for Ninderry	Dan Purdie
State Member for Noosa	Ms Sandy Bolton

1. Welcome and Introductions

The Chair welcomed all members and acknowledged the traditional custodians of the land and paid respects to Elders past, present and emerging.

2. Actions from CAF Meeting 8.7.2021

The Chair outlined actions from the last meeting as below:

Meeting date	Action	Responsibility	Date due
08/07/2021 1	SCA would contact Lifeflight to confirm whether Lifeflight Fly Neighbourly Pilot Procedure could be distributed more broadly outside of CAF members and be published on the SCA website.	Kylie Ezzy, SCA	Completed
08/07/2021 2	Mr Peelgrane will communicate directly with Ms Lopez to clarify and review the NCIS question/s to be submitted by Mr Peelgrane. At the next CAF meeting, Mr Peelgrane will provide the CAF with the final question/s submitted to NCIS and any responses received. Ms Ezzy to share Ms Lopez and Mr Peelgrane's contact details with each other to progress issue.	Mr Martin Peelgrane, Mudjimba Residents Association. Ms Kylie Ezzy, SCA	Completed Completed
08/07/2021 3	CASA to provide reference document outlining minimum height requirements to be circulated to CAF as part of distribution of minutes.	Kirstie Winter, CASA	Completed
08/07/2021 4	Ms Lopez will investigate the display of real time movements of aircraft on Webtrak and provide a response at the next CAF meeting.	Ms Lopez, ASA	Completed
08/07/2021 5	ASA to provide further information to the next CAF meeting to help clarify NCIS complaint data collection and reporting. In particular,	Ms Lopez, ASA	Completed

	information is being sought on how cases and issues are reported; how numbers are calculated and reported; and how complaints are given priority. ASA to also provide information on appeal rights.		
08/07/2021 6	Ms Sykes will submit her question to ASA and circulate response to CAF via SCA when received.	Ms Cheryl Sykes, Yandina Creek Progress Association	Next Meeting
08/07/2021 7	It was agreed that Ms Lopez would provide Mr Bell advice on whether the Hinterland had provided a submission for a noise monitor.	Ms Lopez, ASA	Completed
08/07/2021 8	It was agreed that Mr Vivian would check the ASA Noise Monitoring Fact Sheets as suggested by Ms Lopez. If Mr Vivian is unable to find the information he is seeking, Mr Vivian will send an email outlining the information he is seeking to Ms Lopez via SCA.	Mr Vivian, Flight Path Forum	Completed

3. ASA Tower Update (slides 3-4)

Mr Craig Bradshaw outlined air traffic movements at Sunshine Coast Airport, noting a significant reduction in RPT activity due to the ongoing travel restrictions in place due to COVID-19. However an increase in GA activity.

4. Noise complaints (slides 6-11)

Ms Lopez provided an update on complaints received by NCIS.

5. ASA Post Implementation Review Update (13-14)

Ms Lopez provided an outline on the progress of the Post Implementation Review, including an update on the noise monitoring and the opening of community suggested improvements.

Ms Donna Marshall advised that Airservices are providing information to interested stakeholders through the Engage webpage in response to enquiries, rather than directly, in order to ensure all stakeholders had the same information available to them.

ACTION 1: ASA to provide a link to response to questions posed through the CAF along with the CAF minutes

Cr Suarez highlighted Mudjimba and Peregrine Beach saw the highest number of complaints, yet Peregrine Beach was not nominated as a noise monitoring site. Ms Marshall explained that sites are chosen where flight paths go directly over the community because noise monitors do not work effectively where the aircraft noise source is not overhead. Peregrine Beach was not considered directly overflown.

ACTION 2: Cr Suarez will discuss with Ms Marshall the need to consider future monitoring at sites at Peregrine Beach West.

ACTION 3: Mr Vivian to raise his concerns over the way complaints are recorded by ASA with the Chair of CAF and Airservices Australia directly.

Mr Vivian raised concerns around the validity of the noise monitoring, given the low number of sites and not monitoring away from the centre line.

Ms Marshall clarified that the monitoring is used to validate the noise modelling rather than to provide a comprehensive picture of noise impacts. She also advised that there is no threshold which sees noise improvement suggestions considered, all noise improvement suggestions will be considered. Therefore, a noise reading from a monitor is not a requirement for consideration of improvements.

Mr Vivian requested the minutes reflect that he did not accept the ASA position on the adequacy of the noise monitoring program.

6. Airport Community Group Representation (slides 18-19)

Ms Lopez outlined the Aircraft Noise Ombudsman's report on complaints about flight paths and aircraft operations over inner Melbourne, and resulting recommendations. The ANO recommended CACGs review their memberships to ensure they represented all communities given aircraft noise from flight paths affects areas a distance from airports. Although this forum is not a CACG, the Airport has recently reviewed membership of the CAF and will keep membership under constant consideration, subject to the recent changes and the desire for stability of membership (see item 8 below).

7. SCA general update (slides 23-26)

Mr Brodie provided an update on aviation:

- passenger numbers are considerably lower than 2019 due to COVID-19.
- a new service with Virgin Australia to Adelaide was announced today.
- there are current plans to upgrade and expand the terminal building to improve customer touch points and cater for anticipated growth.
- there is a focus on plans to expand the Aerospace Precinct to cater to more general aviation activity.

In a response to a question from Mr Lyons regarding aerobridges, Mr Brodie said consideration was being given to a number of options for onboarding passengers but aerobridges were unlikely in the near future.

8. SCA Community Aviation Forum (slide 27)

Ms Ezzy advised that CAF membership and the Terms of Reference were due for renewal, as was the role of Chair. The Airport proposed to extend the current membership, TOR and Chair for a further 12 months.

The Chair remarked that he thought it important there was stability of CAF membership to support the PIR process and that membership had been expanded by the Airport in December 2019 to recognise the changed impacts of its operations due to the new runway and flight path so was ahead of the ANO's recommendations.

There was some discussion about the role of Flight Path Forum given they were not in attendance this meeting. Ms White advised that Flight Path Forum had agreed it would

be a conduit for a number of resident groups north of the Airport when they had joined the CAF in 2019.

Ms Ezzy also outlined proposed timing for CAF meetings for 2022.

ACTION 4: The Airport to discuss with FPF its position on its ongoing role on the CAF and report back to the CAF.

9. Member updates

Ms Chapman enquired about the mounds of dirt currently stored on the old runway. Mr Brodie confirmed the content was old millings from the previous runway being retained for future re-use.

Ms Chapman enquired if a PFAS management strategy had been developed. Mr Brodie confirmed a PFAS management strategy was under development, and due to be presented to the Airport Board next month.

Mr Lyons enquired about the possibility of a new airline, Bonza, servicing the Sunshine Coast in the future. Mr Brodie advised that the airport would always be open to opportunities that would see more services to more destinations.

10. Action register

The Chair outlined actions from the meeting as below:

Meeting date	Action	Responsibility	Date due
12/10/2021 1	ASA to provide a link to response to questions posed through the CAF along with the CAF minutes	Ms Prema Lopez	Completed
12/10/2021 2	Cr Suarez will discuss with Ms Marshall the need to consider future monitoring at sites at Peregrine Beach West.	Cr Maria Suarez	By next meeting
12/10/2021 3	Mr Vivian to raise his concerns over the way complaints are recorded by ASA with the Chair of CAF and ASA directly.	Mr Phil Vivian	By next meeting
12/10/2021 4	The Airport to discuss with FPF its ongoing role on the CAF and report back to the CAF.	Ms Kylie Ezzy	Next meeting

Prior to the closing of the meeting Mr Ron Brent acknowledged Ayllie White was leaving Sunshine Coast Airport. On behalf of the Community Aviation Forum, Mr Brent thanked

Ayllie for her outstanding contribution over the years, in supporting the CAF and community engagement more broadly.

Ayllie thanked the Chair and CAF members for their constructive engagement with the Airport over the last two years and wished them all the best.

2022 CAF meeting dates will be scheduled for the following dates commencing at 5:30pm and a calendar invite will be sent to CAF members:

- **10 February;**
- **16 June;**
- **13 October.**