



Sunshine
Coast
Airport

Sunshine Coast Airport

...the natural choice

30 November 2023

COMMUNITY AVIATION FORUM

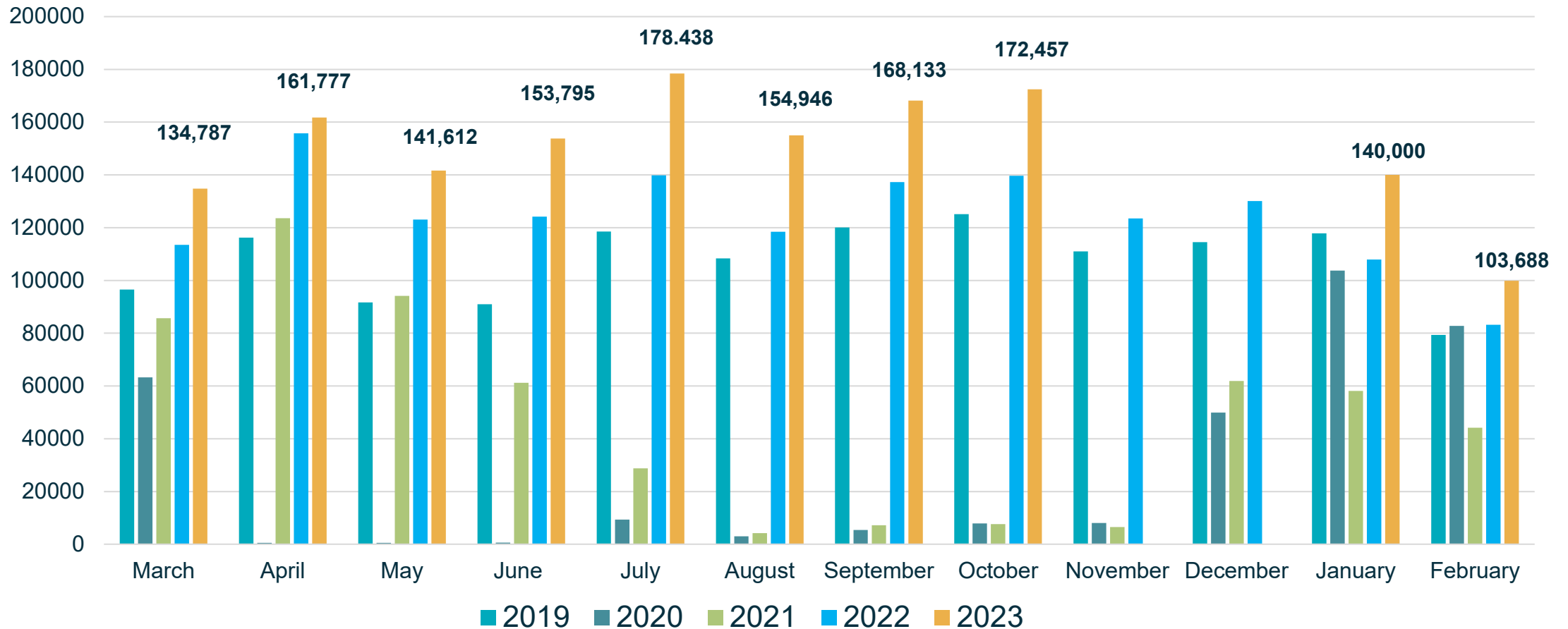
Agenda

ITEM	TIME	LEAD
Welcome and Introductions <ul style="list-style-type: none">• Actions from meeting 20 July 2023	5:30pm	Ron Brent
Sunshine Coast Airport <ul style="list-style-type: none">• Welcome and Airport Update<ul style="list-style-type: none">• Passenger and Connectivity Update<ul style="list-style-type: none">• Accessibility Improvements: BindiMaps and Website	5:40pm	Kylie Ezzy Adrian Bannister
Airservices Australia Update <ul style="list-style-type: none">• ATC Update• NCIS Complaints Update• PIR Update	6.00pm	Donna Marshall John Graham
Member Updates and Other Business	6:20pm	All
Conclusion	6.50pm	Ron Brent

Aviation Update

1.63M
Pax in FY2023

Passenger Numbers 2019 - 2023



Connectivity update

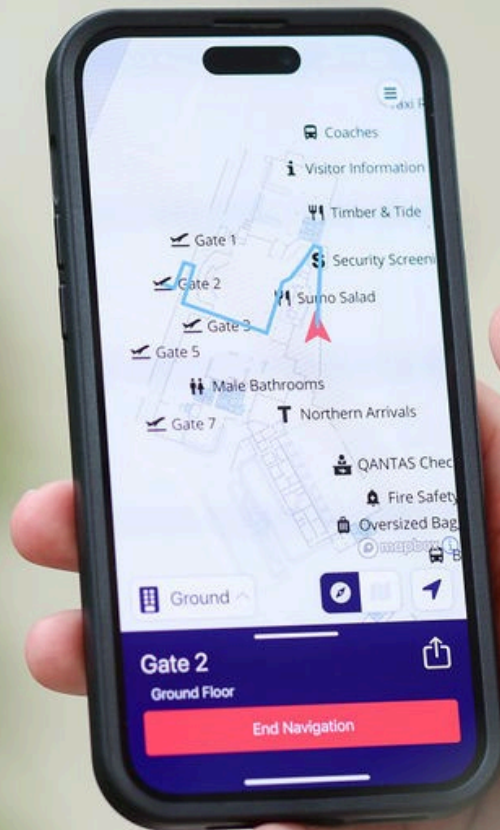


Bonza Changes

- Darwin Inaugural 30 November 2023 (Wed and Sat)



Sunshine
Coast
Airport

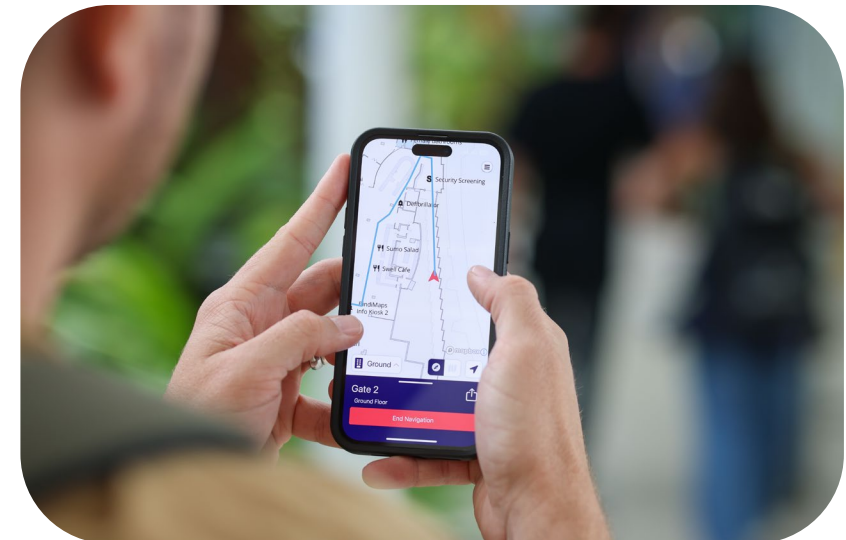


BindiMaps at Sunshine Coast Airport

November 2023

Why did we choose BindiMaps?

- Digital accessible wayfinding similar to Google Maps (Map, Audio or Text)
- The technology was designed with input from hundreds of users who are blind or have low-vision.



BindiMaps at SCA



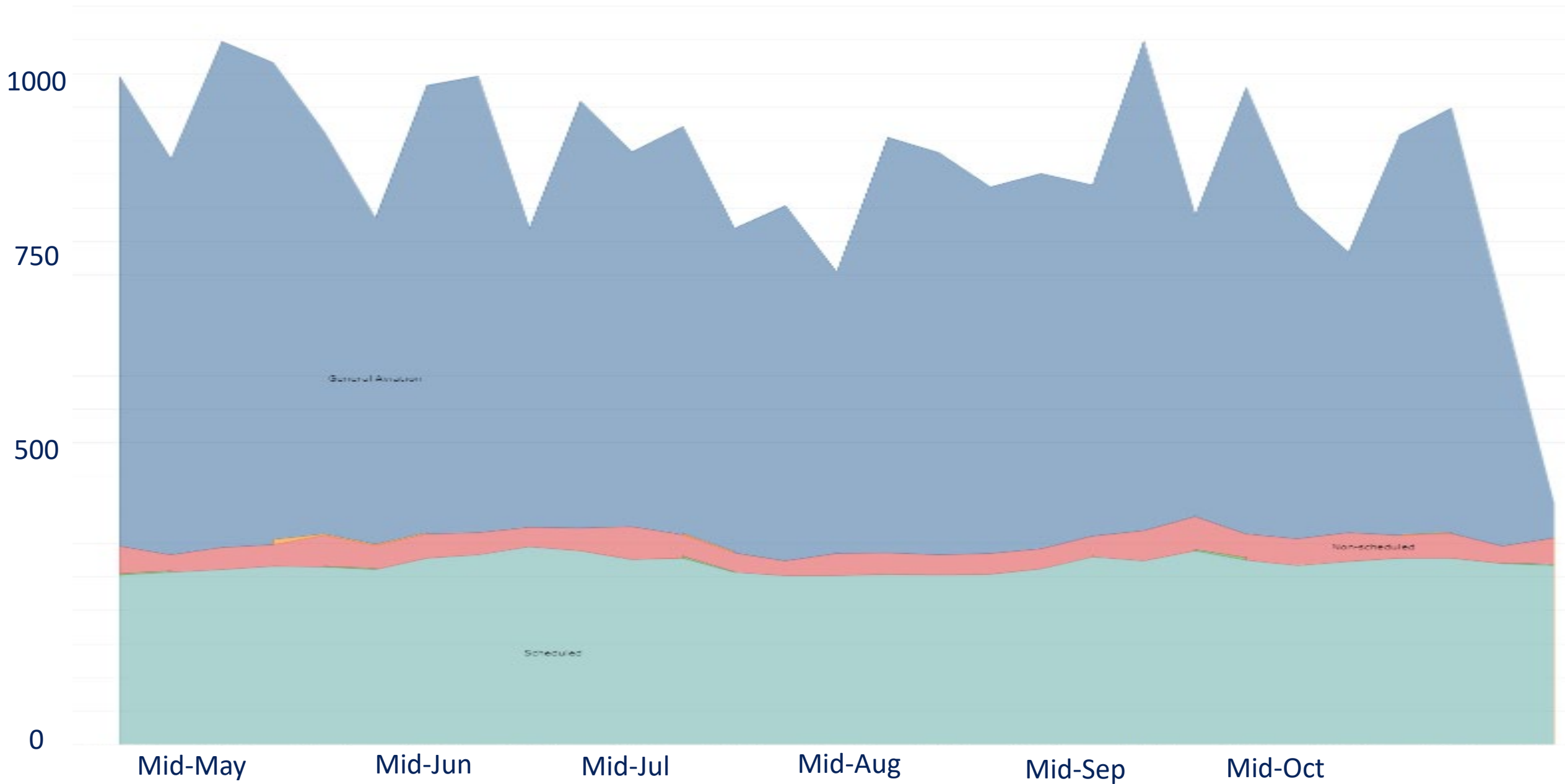
Sunshine Coast CAF Airservices Update



Donna Marshall – Community Engagement Head
John Graham – Community Engagement Advisor

30 November 2023

Air Traffic Movements



Number of complainants/complaints by airport

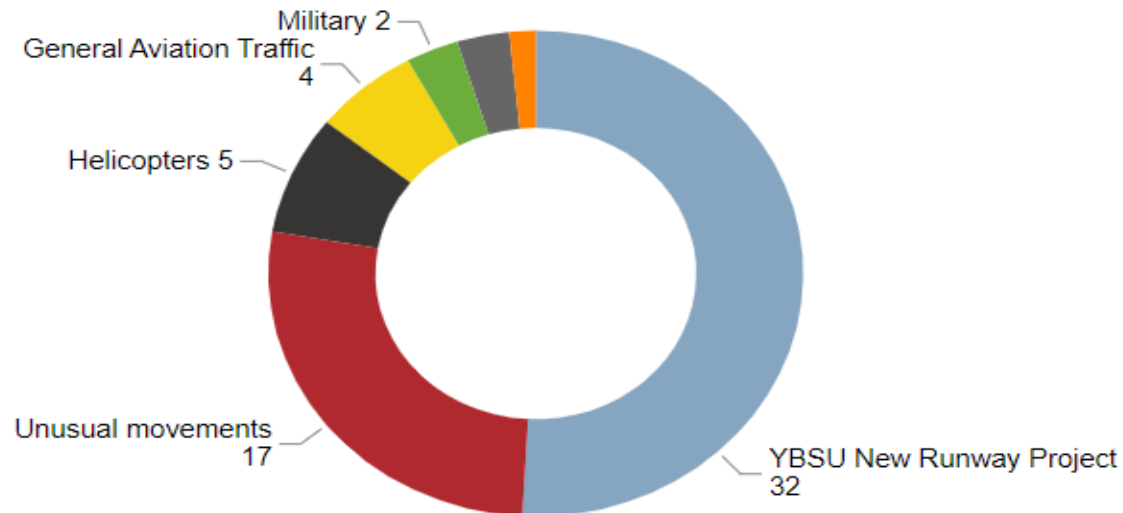
	Complainants	Complaints
Sunshine Coast	55	121

Complainants by Suburb

	Overall Total	55	37
Suburb	Complainants	Issues	
Black Mountain	1	1	
Bli Bli	1	1	
Cooroibah	3	2	
Cooroy	1	1	
Doonan	1	1	
Eumundi	5	1	
Lake Macdonald	1	1	
Marcus Beach	5	2	
Maroochy River	4	3	
Maroochydore	1	1	
Mt Coolum	1	1	
Mudjimba	3	2	
Ninderry	1	1	
Pacific Paradise	1	1	
Peregian Beach	3	2	
Peregian Springs	1	1	

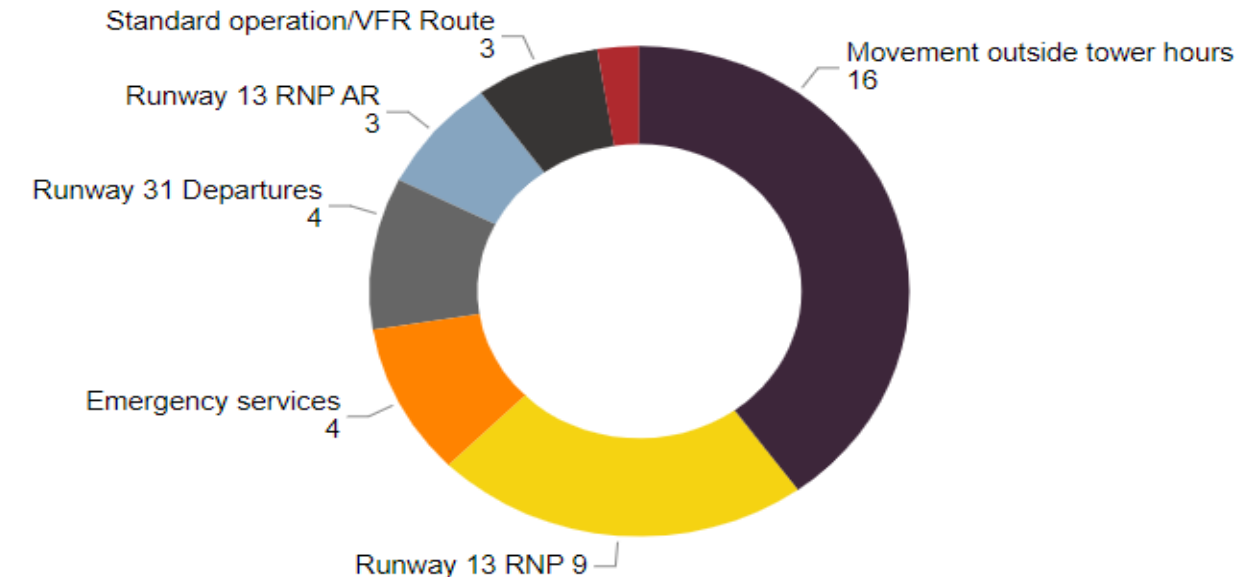
Issues (Top 10)

Select to display all Issues



Classifications (Top 10)

Select to display all Classifications



Aircraft in your neighbourhood

aircraftnoise.airservicesaustralia.com

1. Enter your address or drop a pin
2. What flight disturbed me
3. Sunshine Coast complaints report
4. Select period (up to Oct 2023 available)

Community engagement update

Post Implementation Review

- Final report (& draft report with tracked changes, response to feedback) released 16 October 2023 and is available via Engage Airservices:

engage.airservicesaustralia.com/sunshine-coast-airport-airspace-changes-runway-1331

- 524 community member submissions throughout the public comment period (9 Feb – 26 Mar 2023)

Location	Percent of total respondents
Marcus Beach	22%
Valdora	18%
Peregian Beach	12%
Yandina Creek	11%
Ninderry	5%
Other (<5% each)	32%

Community engagement update

Post Implementation Review (cont)

Recommendation 1: Improved information sharing with the community

- 5 actions

Recommendation 2: Investigate feasible flight path change suggestions

- 11 actions

Recommendation 3: Investigate feasible Noise Abatement Procedure (NAP) improvements

- 6 actions

Recommendation 4: Investigate in parallel with the Noise Action Plan for Brisbane implementation, potentially feasible flight path suggestions that interface with Brisbane operations

- 2 actions

Recommendation 5: Investigate the potential for a noise monitoring program, either permanent or temporary, to provide information on aircraft noise levels to Sunshine Coast communities

- 2 actions

Community engagement update

Post Implementation Review (cont)

Next steps

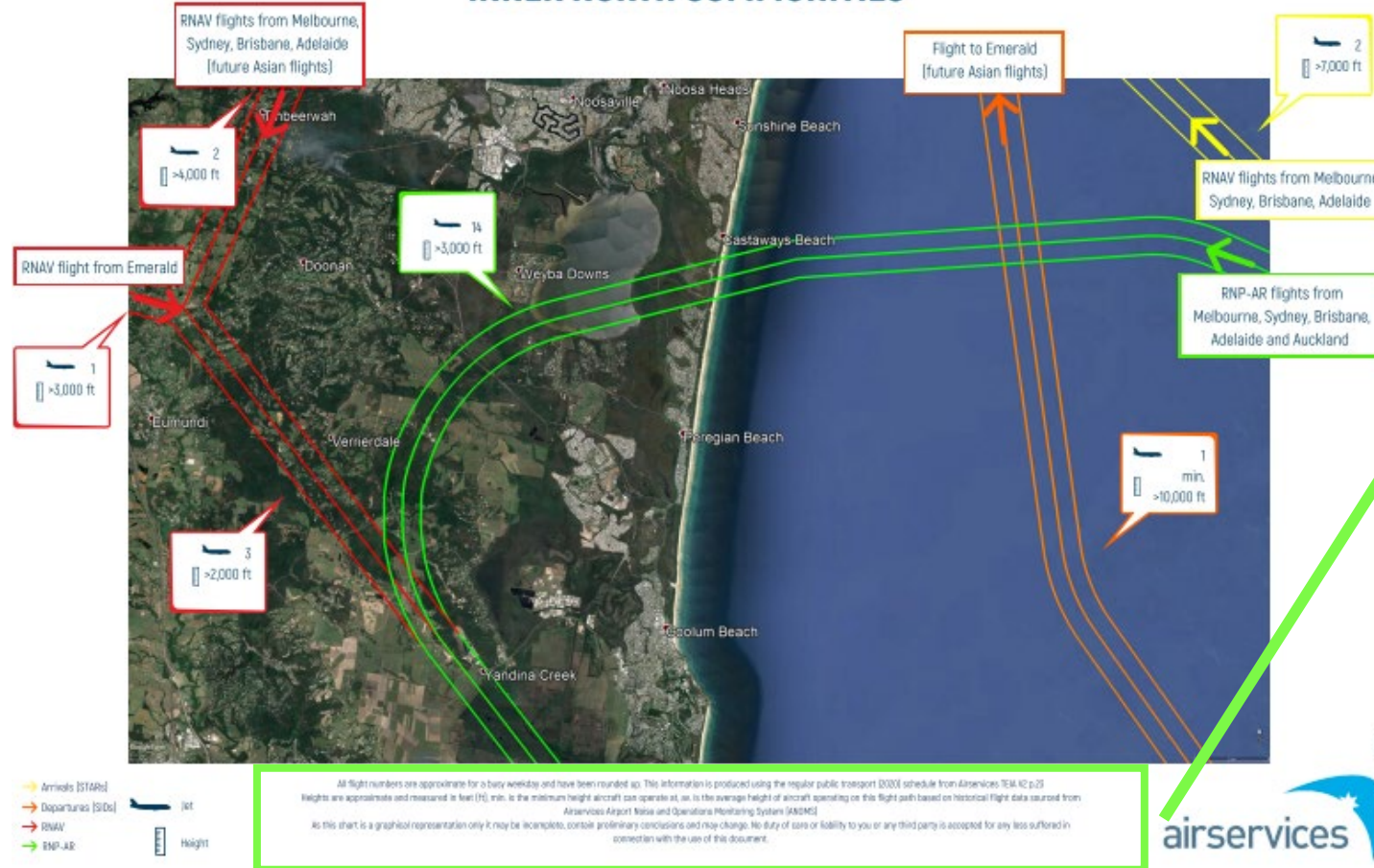
- Proposed design including a safety assessment, simulation, and industry engagement based on options engaged on in PIR
- Environmental assessment to confirm any impacts, the nature of these impacts and if referral to the Federal Minister for the Environment is required, due to the significance of any impacts
- Community engagement
- Final design to respond to community feedback
- Regulatory approvals as required
- Publishing of the new flight path or procedure ahead of implementation
- Community information to ensure awareness of implementation of new flight path/s procedures.

No decisions to make changes to the location of flight paths or aircraft operations will be made prior to community engagement with all potentially affected communities.

Previous meeting actions

Action 15: ASA to provide a statement regarding its obligations and if possible, provide examples of where the information presented to the community was defined as forecast in nature (clear caveats provided).

WHAT WILL I SEE WHEN RUNWAY 13 IS BEING USED? INNER NORTH COMMUNITIES



All flight numbers are approximate for a busy weekday and have been rounded up. This information is produced using the regular public transport (2020) schedule from Airservices TEIA V2 p.23.

Heights are approximate and measured in feet (ft), min. is the minimum height aircraft can operate at, av. is the average height of aircraft operating on this flight path based on historical flight data sourced from Airservices Airport Noise and Operations Monitoring System (ANOMS)

As this chart is a graphical representation only it may be incomplete, contain preliminary conclusions and may change. No duty of care or liability to you or any third party is accepted for any loss suffered in connection with the use of this document.

Thank you



Sunshine
Coast
Airport

Member Updates and Other Business



Thank you

SUNSHINE COAST AIRPORT COMMUNITY AVIATION FORUM

MINUTES – 30 November 2023

Sunshine Coast Airport – 10 Electra Lane Marcoola

Attendees

Chair	Mr Ron Brent
Yandina Creek Progress Association	Ms Cheryl Skyes
Mudjimba Residents Association	Mr Martin Peelgrane
Twin Waters Residents Association	Mr Tony Freeman
Marcoola Community Group	Ms Susie Chapman
Marcoola South	Ms Dawn MacKinnon
East West Runway Action Group	Ms Mary McLean
Airservices Australia	Mr John Graham, Community Engagement Advisor
Airservices Australia	Ms Donna Marshall, Environment and Community Manager
Sunshine Coast Airport	Mr Adrian Bannister, Manager Airport Operations
Sunshine Coast Airport	Ms Kylie Ezzy, GM Corporate Communications
Sunshine Coast Airport	Mr Ethan Clissold, Corporate Media and Communications Manager
Apologies	
Noosa Shire Council	Cr Frank Wilkie
Sunshine Coast Council	Cr Maria Suarez
Twin Waters Residents Association	Mr Kevin Lyons
Flight Path Forum	Ms Marion Kroon
North Shore Traders Association	Mr Paul King
Seaside Shores Community Association	Mr Richard Dennis
Buddina Flight Path Group	Ms Gwen Brown
Hinterland Unite Flight Action	Ms Susan Crosser
Buderim War Memorial Community Group	Ms Marilyn Keelty
Noosa Hinterland Residents Association	Ms Tamara Hussin
Coolum Residents Association	Mr Mark Jones
State Member for Maroochydore	Ms Fiona Simpson
State Member for Ninderry	Mr Dan Purdie
State Member for Noosa	Ms Sandy Bolton
Federal Member for Fairfax	Mr Ted O'Brien
Sunshine Coast Airport	Ms Kate McCreery-Carr, GM Operations
Sunshine Coast Airport	Mr Scott Norris, GM Aviation and Commercial

1. Welcome and Introductions

The Chair welcomed all members and acknowledged the traditional custodians of the land and paid respects to Elders past, present and emerging.

2. Actions from CAF Meeting 20.07.2023

Minutes of the previous meeting held on 23 March were confirmed.

The Chair outlined actions from the last meeting as below:

Actions from 20 July 2023

Meeting date	Action	Responsibility	Date due
Action 15 * 20/07/2023	ASA to provide a statement regarding its obligations and if possible, provide examples of where the information presented to the community was defined as forecast in nature (clear caveats provided).	Ms Donna Marshall	Completed
Action 16 * 20/07/2023	Cr Suarez to provide SCA with the information regarding waste bin sensors.	Cr Suarez	Completed

**(Action numbers will continue from existing list to have a single continuous record)*

3. SCA General Update:

Kylie Ezzy (Slides 3-7)

Ms Kylie Ezzy welcomed all CAF members and provided an update on the development of the new Sunshine Coast Airport website and the introduction of accessibility initiatives across the airport including BindiMaps. Sunshine Coast Airport is the first airport in Australia to install BindiMaps which will improve accessibility throughout the airport precinct.

Ms Ezzy also provided an update on passenger numbers for the last quarter which continued to show strong growth in visitation to the region.

4. ASA Operations and NCIS Update (Slides 08-11)

Mr John Graham provided an update on movements and complaints for the reporting period.

Mr Graham advised the CAF of the work ASA has undertaken in improving the information and functionality of the Aircraft in your Neighbourhood website: aircraftnoise.airservicesaustralia.com. He encouraged the community to explore the site. Mr Graham also advised that Webtrak's time delay has now been reduced to 15 minutes.

5. ASA Community Engagement Update (Slide 12)

Ms Donna Marshall provided an update on Post Implementation Review (PIR) and advised that 524 community members provided submissions during the public comment period (9 February – 27 March 2023).

The final report was released on 16 October 2023 and is available via the Engage Airservices website ([Sunshine Coast Airport Airspace Changes Runway 13/31 | Engage Airservices \(airservicesaustralia.com\)](https://www.engageairservices.com.au/Sunshine-Coast-Airport-Airspace-Changes-Runway-13/31)).

Ms Cheryl Skyes discussed an email she had sent regarding Bonza Aircraft arrivals and what appeared to be a deviation from flight tracks.

ASA acknowledged the questions from Ms Sykes had been received through the CAF secretariat. ASA stated that because Ms Skyes questions has been submitted so close to the meeting, it did not provide ASA with sufficient time to investigate and respond to the issues raised. ASA however did comment that it investigates incidents being reported through NCIS and does monitor deviation. Noting this may occur for a number of reasons including ATC direction. ASA advised that the questions being raised by Ms Skyes were being investigated.

Ms Skyes email was received at 11:52am 30/11/23 regarding Bonza and VFR as outlined below. The email has been included in the minutes as record of receipt.

Bonza and NCIS:

1. *This week, I have again raised two separate reports in (via Webtrak) to Airservices about two Bonza aircraft arrivals. I would like to raise at the CAF for two reasons:*
 - a. *they were (again – I raised this in the last meeting I attended) significant departures from the designated tracks and this needs an explanation ie why and what are the consequences (if any) for Bonza deviating to such an extent, and*
 - b. *there is a question in the community about whether I (or any individual) should be able to report both of these incidents, that is, whether Airservices complaints system penalises, or discounts multiple reports made an individual even when they are separate incidents, such in this case. I would appreciate clarification of this matter.*

ACTION 17:

ASA to provide update on outcomes of the investigation into Bonza's reported deviation from flight tracks at the next meeting.

Ms Skyes then spoke about the second issue with her email being the VFR path and Flight Path Forum's request for ASA to reinstate it (as outlined below).

VFR:

2. *I would also raise the matter of FPFs request that ASA reinstate the VFR path along the coast so all the joy flights and helicopters have to fly at least 2 km off shore. In the ASA PIR final report (v1) there were a few lines that basically said the proposal wasn't safe because there were more flights departing and arriving into Brisbane over the water. However, FPF asserts that:*
 - *Brisbane airport is a long way from the Sunshine Coast - and the VFR that was in place could be reinstated for the area from, say, Coochin Creek north to somewhere north of Rainbow Beach; and/or*
 - *the VFR could include an exclusion zone around Brisbane airport, nonetheless,*
 - *at the required rate of increasing height surely RPT flights would be well above General air traffic using the VFR at 2km off-shore; and*
 - *if none of those are viable surely ASA could come up with an innovative solution or perhaps this is an issue that an independent set of experts could be tasked to do.*

ASA provided further clarification regarding VFR including that VFR is still available on request.

ACTION 18:

Ms Skyes will consider the comments provided by ASA on VFR and determine whether there is still a question for ASA to respond to. Ms Skyes to liaise directly with ASA (Ms Marshall) on this matter.

Mr Martin Peelgrane expressed his disappointment with the outcomes from the PIR Report specifically in relation to the NAP and preferred runway.

Mr Peelgrane stated implementing changes to the preferred runway within the NAP is one of the only areas where an improved outcome could be realised for Mudjimba residents. He further commented that changes to flight paths were immaterial for this community given Mudjimba's close proximity to the airport. Mr Peelgrane stated that the load should be shared on arrivals and departures amongst the broader community.

ASA acknowledged the concerns raised by Mr Peelgrane and referred to Appendix D in the *Sunshine Coast Airport Flight Paths Post Implementation Review (PIR) Final Report* which specifically states that "Airservices recommends further investigation is conducted to remove the Preferred Runways section within the Sunshine Coast Airport NAPS".

ASA reiterated that no decision has been made on the preferred runway and it is being recommended for further investigation.

ASA further stated the community will be engaged in this process and provided with opportunities to give feedback as part of the next stage of consultation and assessment.

Mr Peelgrane stated that he would send an email to ASA on his concerns and asked that the issues he has raised during the CAF meeting on behalf of Mudjimba residents, are recorded in the minutes. *(Note - this has been actioned as outlined above).*

ACTION 19:

Mr Peelgrane will send an email to ASA (Ms Marshall) reiterating his concerns with the preferred runway on behalf of Mudjimba residents.

The flight track of LifeFlight was also queried as it appeared that LifeFlight were starting to fly directly over Mudjimba on return to SCA.

Ms Ezzy commented that following previous community feedback, LifeFlight had developed a Fly Neighbourly Procedure to minimise noise impacts over Mudjimba.

Ms Ezzy stated that SCA would contact LifeFlight to see whether the Fly Neighbourly Procedure was still being followed.

ACTION 20:

SCA to contact LifeFlight to confirm Fly Neighbourly Procedure is still in operation.

6. Member Updates

1. Ms Susie Chapman asked for an update on the SCA Priority Development Area. Ms Chapman expressed her disappointment that SCA had not included an update on the PDA at the start of the meeting.

Ms Ezzy stated this was not intentional and that in future, the PDA would be included as a standing agenda item while the proposed development scheme process was still underway.

Ms Ezzy confirmed that on 28 July 2023 the Minister for Economic Development Queensland (MEDQ) declared SCA a Priority Development Area. Ms Ezzy reiterated the process is managed by EDQ and EDQ will be responsible for preparing the proposed development scheme.

Ms Ezzy explained that while the proposed development scheme is being prepared, development within the airport will be facilitated under an Interim Land Use Plan (ILUP).

Ms Ezzy also explained that the community will be consulted on the proposed development scheme through a public notification period. She also commented that there was no decision at this stage on the date of the notification period and reiterated that this would be determined by EDQ.

ACTION 21:

SCA to include the PDA as a standing agenda item while the proposed development scheme process is carried out.

2. Mr Peelgrane discussed that a resident has raised concerns regarding a high pitch noise and fumes coming from the airport. Mr Peelgrane had provided an email with a recording of the noise.

Mr Adrian Bannister explained the noise was from an aircraft Air Start Unit (ASU) and outlined why the noise was occurring and offered to contact the resident directly to discuss the concerns raised.

ACTION 22:

Martin Peelgrane to provide resident details and SCA to contact resident to discuss the concerns raised.

3. There was also a concern raised about ATC hours not covering the hours of airport operations and the potential conflict between RPT aircraft and General Aviation operators, particularly trainee pilots.

ACTION 23:

ASA to provide information on how the SCA airspace operates outside of tower hours.

Meeting closed at 7.05pm

4. Action register

The Chair outlined actions from the meeting as below:

Meeting date	Action	Responsibility	Date due
Action 17 * 30/11/2023	ACTION 17: ASA to provide update on outcomes of the investigation into Bonza's reported deviation from flight tracks at the next meeting.	ASA	Next meeting
Action 18 * 30/11/2023	Ms Skyes will consider the comments provided by ASA on VFR and determine whether there is still a question for ASA to respond to. Ms Skyes to respond directly to Donna Marshall on this matter.	Ms Cheryl Skyes	Next meeting
Action 19 * 30/11/2023	Mr Peelgrane will send an email to ASA (Ms Marshall) reiterating his concerns with the preferred runway on behalf of Mudjimba residents.	Mr Martin Peelgrane	Next meeting
Action 20 * 30/11/2023	SCA to contact LifeFlight to confirm Fly Neighbourly Procedure is still in operation.	SCA	December 2023
Action 21 * 30/11/2023	SCA to include the PDA as a standing agenda item while the proposed development scheme process is carried out.	SCA	Next meeting
Action 22 * 30/11/2023	Martin Peelgrane to provide resident details and SCA to contact resident to discuss the concerns raised.	SCA	December 2023
Action 23 * 30/11/2023	ASA to provide information on how the SCA airspace operates outside of tower hours.	ASA	Next meeting

**(Action numbers will continue from existing list to have a single continuous record)*

Meeting date	Action	Responsibility	Date due
Action 1 12/10/2021	ASA to provide a link to response to questions posed through the CAF along with the CAF minutes	Ms Prema Lopez	Completed
Action 2 12/10/2021	Cr Suarez will discuss with Ms Marshall the need to consider future monitoring at sites at Peregian Beach West.	Cr Maria Suarez	Completed
Action 3 12/10/2021	Mr Vivian to raise his concerns over the way complaints are recorded by ASA with the Chair of CAF and ASA directly.	Mr Phil Vivian	Completed
Action 4 12/10/2021	<p>The Airport to discuss with FPF its ongoing role on the CAF and report back to the CAF.</p> <p>Summary of discussion:</p> <ul style="list-style-type: none"> SCA and FPF met in December to discuss FPF involvement in CAF. It was agreed that FPF has a valuable role in representing the issues and concerns that are common across its membership/community groups. FPF provided information on the groups who are members of FPF and it was agreed that SCA would ensure that future invites or information would be sent to two email addresses to ensure that FPF was aware of upcoming meetings. FPF provided a list of the membership/community groups it represents: Castaways Beach Residents Association, Cootharaba Community Association, Friends of Lake Weyba, Friends of Marcus Beach', Peregian Beach Community Association, Peregian West Community Association, Verrierdale Residents Group, Yandina Creek Progress Association FPF raised that some of its various member groups also wish to be members of the CAF in their own right as there are issues that are specific to their locality or membership that are not relevant for FPF to pursue. It was acknowledged that some members of FPF are currently members of the CAF in their own right and this would continue as it was agreed at the last CAF meeting 	Ms Kylie Ezzy	Completed

	<p>that the arrangements for the CAF would continue for 2022.</p> <ul style="list-style-type: none"> • SCA discussed that CAF membership has on a number of occasions been reviewed and changes have been made to CAF membership to ensure groups of interest are represented. However, if other FPF member groups wish to pursue membership of CAF, they should write to the Chair of CAF and to Kylie outlining their reasons and why their issues or members interests are not already represented. • To address the needs of community groups or individuals who may want to engage with the airport, SCA reiterated that it was happy for any group or individual to contact the airport on an issue they may have whether they are members of the CAF or not. 		
Action 5 09/02/2022	ASA to provide information on the outcome of the noise monitoring at Mudjimba, Yandina and Cooroy Mountain/Eumundi.	Ms Prema Lopez	Next meeting
Action 6 23/06/2022	ASA to circulate how many of the 102 fight path submissions were taken forward for further consideration by ASA.	Ms Donna Marshall	Completed
Action 7 23/06/2022	Cr Suarez to provide ASA with further information (and links to relevant documents) on the environmental initiatives being progressed on the Sunshine Coast as they may be pertinent to ASA considerations for the PIR review of the Sunshine Coast Airport.	Cr Suarez	Completed
Action 8 20/10/2022	ASA to provide details of current tower hours, the ASA process for extending tower hours and what happens with air traffic control outside of tower operating hours.	Ms Donna Marshall	Completed
Action 9 23/03/2023	ASA to provide a map of the Bonza flights on the existing flight paths.	Ms Donna Marshall	Completed
Action 10 23/03/2023	SCA to schedule a CAF focus group on the TXP and invite members to an online forum.	Ms Kylie Ezzy	Completed

Action 11 23/03/2023	Andrew Brodie to contact SCC CEO Emma Thomas to discuss the letter from OSCAR and any reference to SCA.	Mr Andrew Brodie	Completed
Action 12 23/03/2023	ASA to provide more information on the 34 complainants including issues and specific locations.	Ms Donna Marshall	Completed
Action 13 23/03/2023	SCA to provide an update on the maintenance program for the Eastern Airport Drain.	Ms Kate McCreedy-Carr	Completed
Action 14 23/03/2023	SCA to provide an update on SCA NAP procedures including the process for approvals and unapproved flights.	Ms Kate McCreedy-Carr	Completed
Action 15 20/07/2023	ASA to provide a statement regarding its obligations and if possible, provide examples of where the information presented to the community was defined as forecast in nature (clear caveats provided).	Ms Donna Marshall	Completed
Action 16 20/07/2023	Cr Suarez to provide SCA with the information regarding waste bin sensors.	Cr Suarez	Completed

Greyed action items have been completed and deleted from next action list.