



Sunshine  
Coast  
Airport

# Sunshine Coast Airport

*...the natural choice*

1 May 2025

**COMMUNITY AVIATION FORUM**

## ACKNOWLEDGEMENT OF COUNTRY

# Wunya Ngulum

*Welcome everyone*

Sunshine Coast Airport would like to begin by acknowledging the Traditional Owners of the land on which we meet today, the Kabi Kabi people and pay our respects to Elders past and present.

We also wish to extend that respect to any Traditional Owners here with us today.



# Agenda

ITEM	TIME	LEAD
<b>Welcome and Introductions</b> <ul style="list-style-type: none"><li>• Acknowledgement of First Nations traditional owners Kabi Kabi peoples</li><li>• Introduction of new CAF members and CAF overview</li><li>• Update on actions from last meeting</li></ul>	5:30pm	Ron Brent
<b>Airservices Australia Update</b> <ul style="list-style-type: none"><li>• ATC Update</li><li>• NCIS Complaints Update</li><li>• PIR Update</li></ul>	5:45pm	Hannah Johnson (online)
<b>Sunshine Coast Airport Update</b> <ul style="list-style-type: none"><li>• Outcomes of CAF membership review</li><li>• PDA</li><li>• Aviation update</li><li>• New initiatives and/or updates</li></ul>	6:15pm	Scott Norris, Kylie Ezzy, Kate McCreery-Carr, Ethan Clissold
<b>Member Updates and Other Business</b>	6:30pm	All
<b>Conclusion</b>	6.55pm	Ron Brent



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# Action 29: Buddina Flight Path Group



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# Action 30: LifeFlight

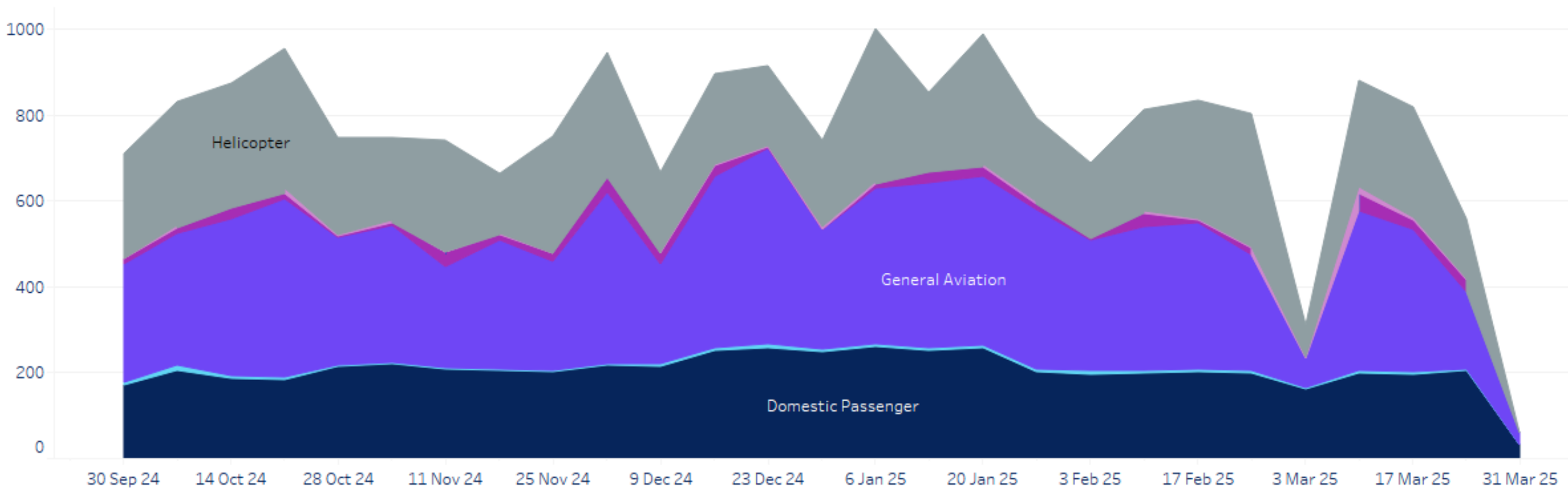


# Sunshine Coast CAF Airservices Update

Hannah Johnson – Community Engagement Advisor

1 May 2025

# Air Traffic Movements (weekly)



Helicopter

Medical/mercy

Flight training

General aviation

International passenger

Domestic passenger

# NCIS UPDATE

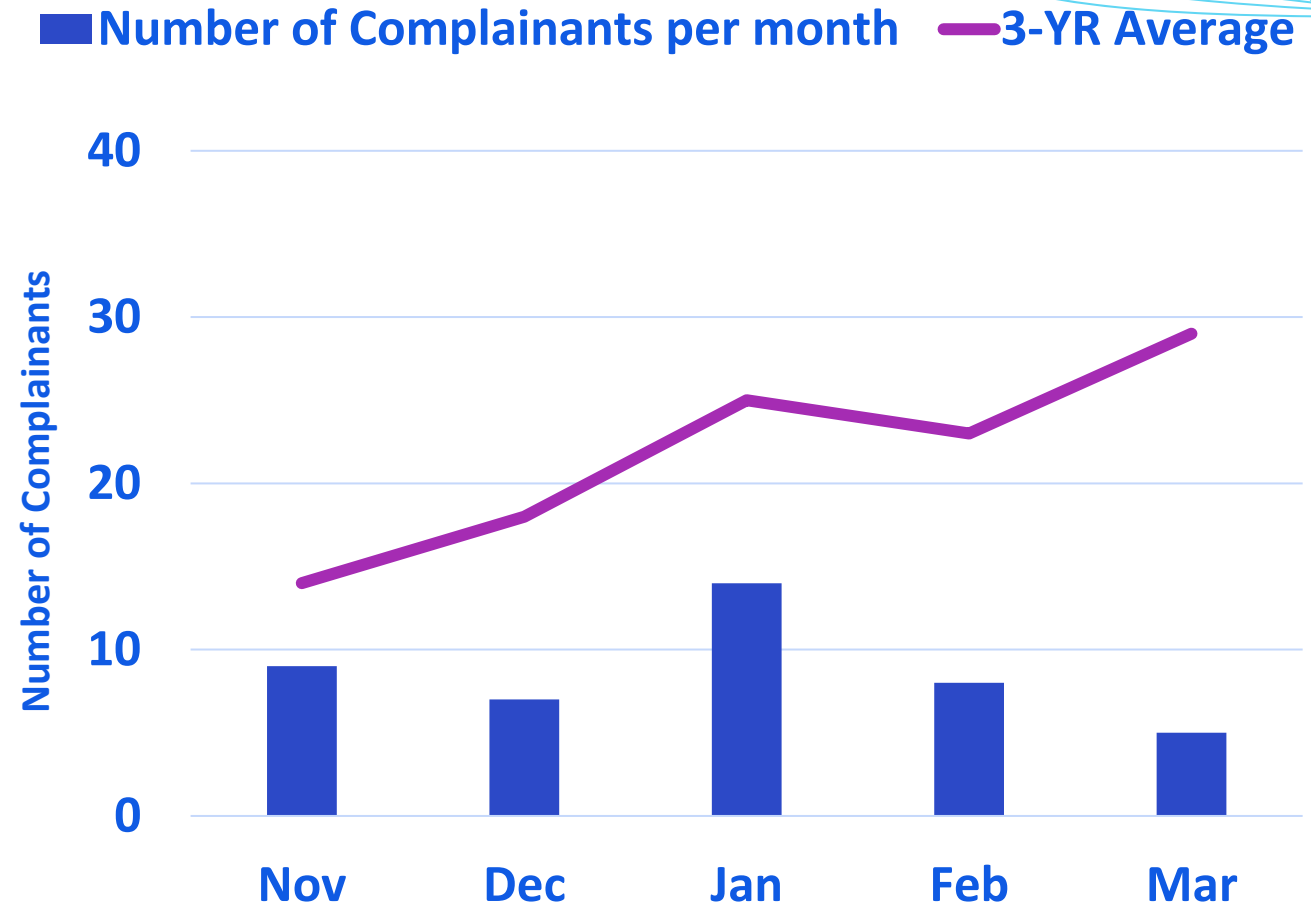
## November 2024 – March 2025

### Complainants

- 28 individual complainants
  - 56 contacts
  - 7 new complainants

### Suburb

- 15 suburbs recorded complainants
  - Mudjimba & Verrierdale – 5 each
- 10 suburbs recorded a single complainant



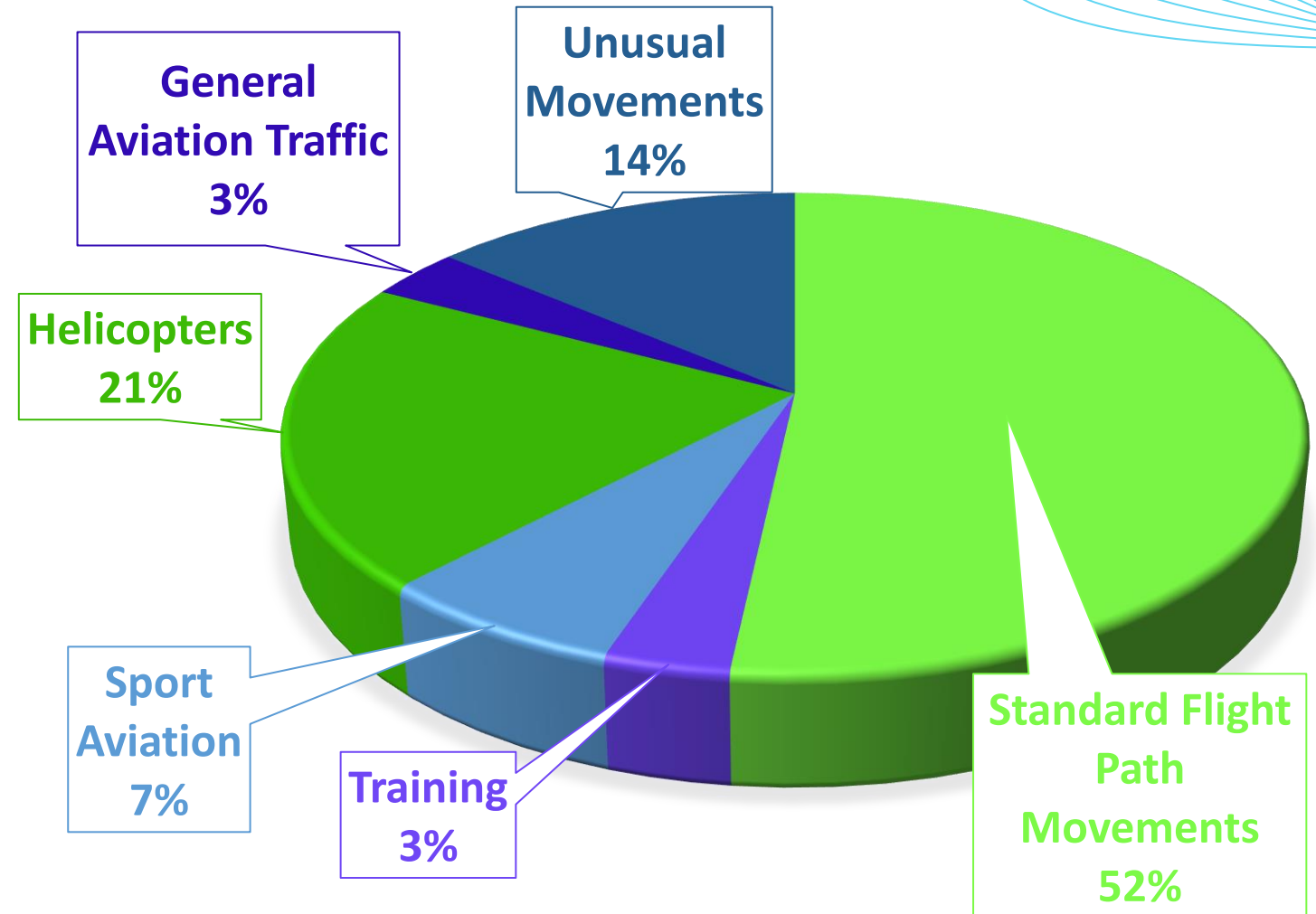


# NCIS UPDATE

## November 2024 – March 2025

### Issues

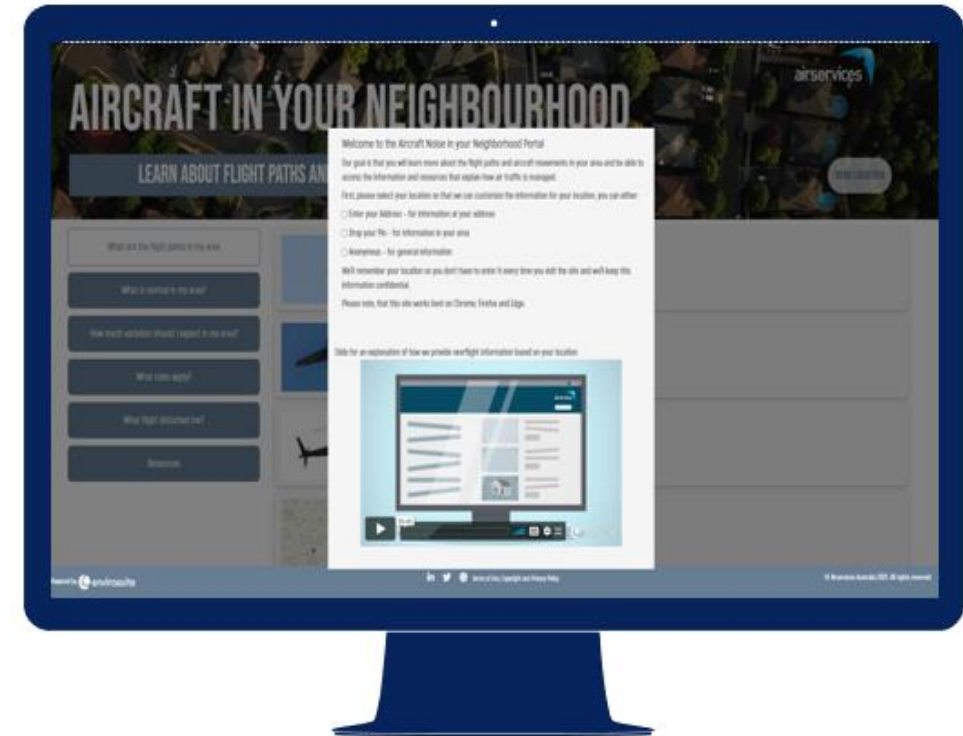
- Standard flight path movements
  - movement outside tower hours – 5
  - Runway 13 arrivals – 5
  - multiple runway directions – 2
  - Runway 31 departures – 2
- Helicopters
  - emergency services night – 5
  - emergency services day – 2
- Unusual movements
  - traffic management – 3
  - movement outside tower hours – 1
- Sport aviation
  - parachute operations – 2
- General aviation
  - standard operations day – 1
- Training
  - fixed wing circuit training – 1



# Aircraft in your Neighbourhood

[aircraftnoise.airservicesaustralia.com](http://aircraftnoise.airservicesaustralia.com)

- Enter your address or select Sunshine Coast and drop a pin
- Select 'What flight disturbed me' and 'Sunshine Coast complaints report'
- Up to March 2025 now available



# Aircraft in your Neighbourhood

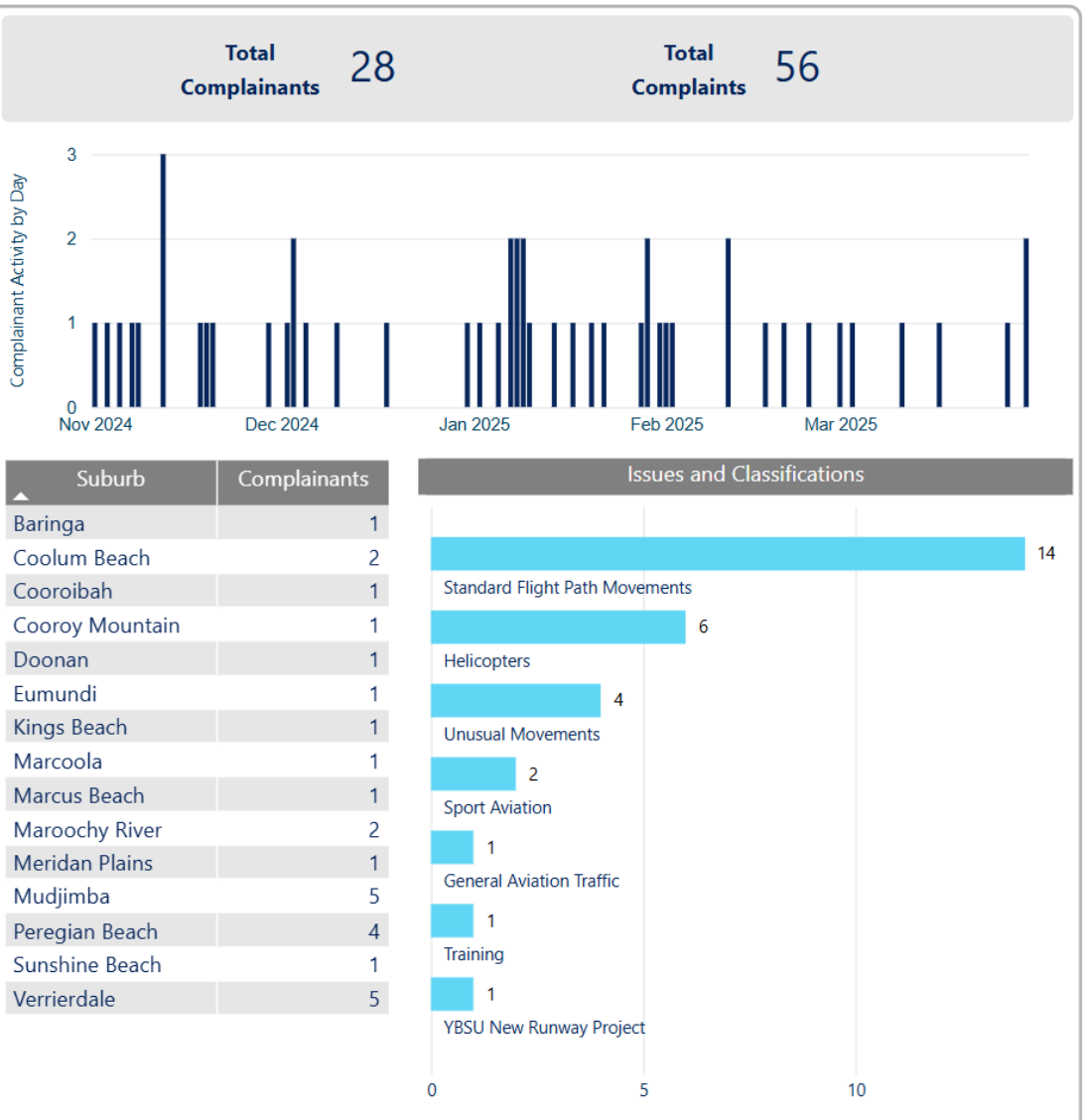
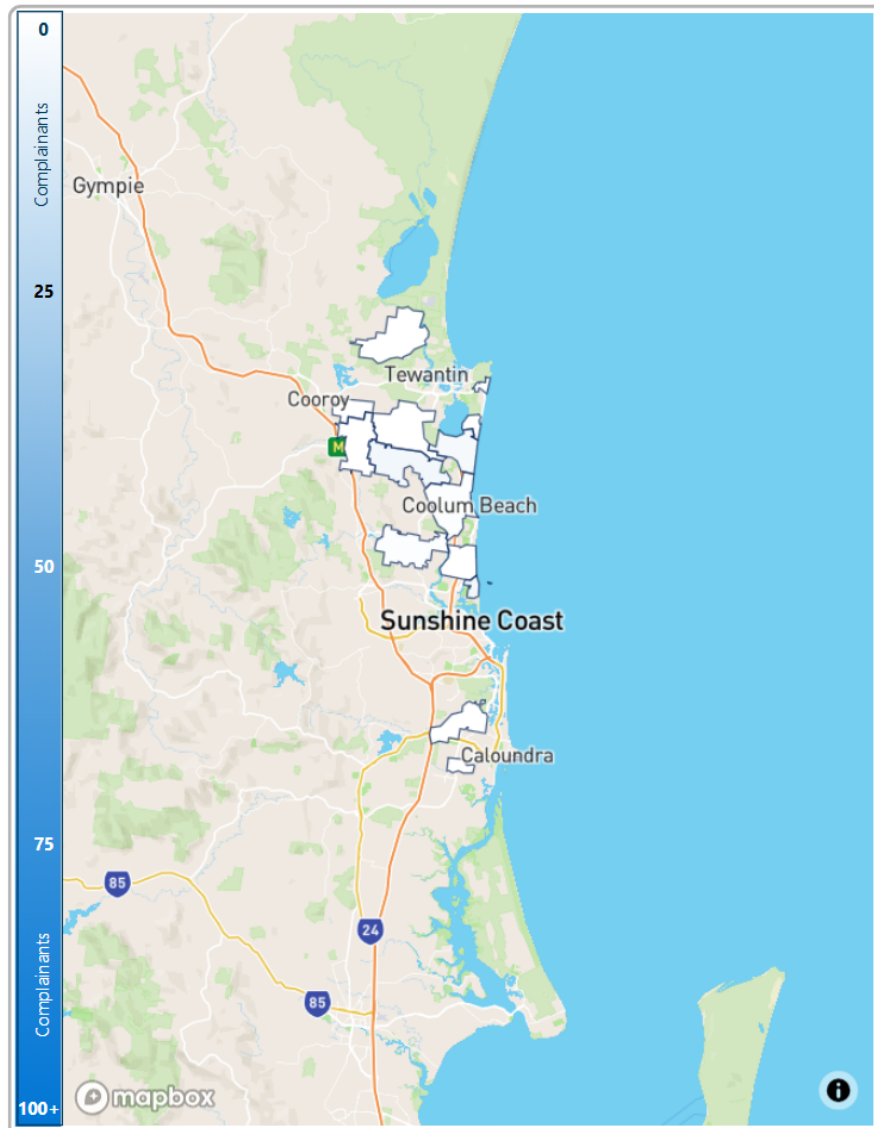
## Noise Complaints and Information Service Report

Select airport:

Sunshine Coast

Select date range:

11/1/2024 3/31/2025



# CAF questionnaire results

1) Flight paths, noise and aircraft operations

2) Terminal expansion

3) SCA PDA and Dev Scheme

4) General Airport Updates

5) Environment and Sustainability

More timely distribution of meeting meetings and agenda

More business collaboration and opportunities

New focus and move agenda away from noise

Equal time for member questions

Environment and sustainability should be covered consistently

Clarity of CAF purpose

More reporting of compliance and strategies to reduce noise – less on airport



# Aviation Update







# Travel options for our residents

**80+** Flights  
to **Sydney & Melbourne**  
per week



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The **Natural** Choice



 Circular Quay  Destination NSW

**Now Flying  
to Cairns**



Sunshine  
Coast  
Airport

The **Natural** Choice

 Great Barrier Reef  Tourism and Events Queensland

**Now Flying  
year-round to  
Auckland**



Sunshine  
Coast  
Airport

The **Natural** Choice

 Mount Eden  Auckland Unlimited



# SCA Updates

- Passenger security screening equipment – Dec 2024
- The Wave – Metro from Maroochydore CBD to Sunshine Coast Airport
- PDA – Precinct Master Planning continuing
- Outbound baggage handling facility



# Community Partnerships

- Community Support Fund
- Australian Wearable Art Festival
- Australian Deaf Games
- Sunshine Coast Business Awards





# Environmental Updates

- Simply Cups – Recycling initiative
- Containers for Change Expansion
- Plastic Free Coolum
- Planned Burn - May





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# Member Updates and Other Business

**Next Meetings:**

**28 August 2025**

**27 November 2025**



Thank you

## SUNSHINE COAST AIRPORT COMMUNITY AVIATION FORUM

**MINUTES – 1 May 2025**

**Sunshine Coast Airport – 10 Electra Lane Marcoola**

### **Attendees**

Chair	Mr Ron Brent
Yandina Creek Progress Association	Ms Cheryl Sykes
Mudjimba Residents Association	Mr Martin Peelgrane
Twin Waters Residents Association	Mr Kevin Lyons
East West Runway Action Group	Ms Mary McLean
Marcoola South	Ms Dawn MacKinnon
Seaside Shores Community Association	Mr Richard Dennis
North Shore Traders Association	Mr Paul King
Sunshine Coast Council	Cr Taylor Bunnag
Buddina Flight Path Group	Mr Quentin Brown
Marcoola Community Group	Ms Susie Chapman
Coolum Business Tourism Association	Mr Paul Miley
OSCAR Inc	Ms Melva Hobson
Hinterland Matters	Mr Richard Lickfold
Valdora Community Hall Association	Mr Andrew Meriefield
Airservices Australia	Ms Hannah Johnson, Community Engagement Advisor
Sunshine Coast Airport	Ms Kate McCreery-Carr, GM Operations
Sunshine Coast Airport	Ms Kylie Ezzy, GM People and Communications
Sunshine Coast Airport	Mr Scott Norris, GM Aviation and Commercial
Sunshine Coast Airport	Mr Ethan Clissold, Corporate Media and Communications Manager
<b>Apologies</b>	
Sunshine Coast Airport	Mr Adrian Bannister, Manager Operations
State Member for Ninderry	Mr Dan Purdie
State Member for Maroochydore	Ms Fiona Simpson
Airservices Australia	Ms Donna Marshall, Head of Community Engagement
Noosa Shire Council	Lynne Banford
Federal Member for Fairfax	Mr Ted O'Brien
State Member for Noosa	Ms Sandy Bolton
<b>Not attended</b>	
Flight Path Forum	Mr Colin Ingram, Ms Marion Kroon



## **1. Welcome and Introductions**

The Chair welcomed all members and guests and acknowledged the traditional custodians of the land and paid respects to Elders past, present and emerging.

The Chair welcomed the new members to the Community Aviation Forum (CAF), including Hinterland Matters, Valdora Community Hall Association Inc and OSCAR Inc.

The Chair explained the role and function of the CAF as well as the role of the independent Chair and the support the Chair can provide to CAF members.

The Chair also detailed his expectation that CAF meetings will continue to be conducted with the utmost respect and courtesy, and that all participants, including new members, are welcomed and afforded the opportunity to contribute meaningfully.

The Chair extended an open invitation to all members for ongoing communication and support outside of official CAF meetings, encouraging open dialogue and engagement at any time to support the flow of CAF meetings. The Chair provided his contact information directly to those in attendance.

## **2. Actions and Minutes from CAF Meeting 21.11.2024**

The minutes of the meeting held on 21 November 2024 were confirmed as a true and accurate record. The actions from the meeting were closed as outlined below:

- **Action 29: Closed.**

Addressed via email to Mr. Quentin Brown. Response also distributed to all CAF members with May Agenda.

- **Action 30: Closed.**

SCA facilitated meeting between LifeFlight and Mr Martin Peelgrane on 15/01/25. At the meeting it was agreed that LifeFlight would:

- Provide SCA with a copy of NOTAC issued to crew RE: noise management and fly neighbourly policy.
- Review recent training at Mudjimba Island and the flight path used to return to airport and discuss with the Chief Pilot any alternatives if practicable.
- Continue to work with new and visiting crew to raise their awareness of agreed noise mitigation measures where weather and conditions allow.

LifeFlight has updated their Fly Neighbourly operations following the meeting which has also been issued to all pilots.

### **Discussion Points:**

Mr Brown responded to action item 29, expressing satisfaction with the response provided, however, raised additional questions and concerns. Mr Brown raised questions regarding light aircraft noise levels, types, and frequency, particularly in Caloundra. He questioned the roles of Airservices and CAF in addressing noise and health impacts, referencing WHO data and progressive international efforts.

The Chair emphasised the limits of applying international standards to regional airports like SCA but acknowledged the concerns raised by Mr Brown. The Chair offered to meet with Mr Brown separately to discuss his concerns to help clarify and define specific questions which can be tabled at the CAF. This will also assist the CAF in providing accurate and helpful responses to Mr Brown.

Mr Peelgrane expressed his thanks to SCA for arranging the meeting with LifeFlight and was positive about the agreed outcomes, stating the new guide for pilots meets his expectations and reinvigorated his faith in the CAF.

**Action 31: Mr Brown to contact the Chair to arrange a separate meeting to clarify Mr Brown's concerns and develop specific questions to table at the next CAF meeting.**

The Chair outlined actions from the last meeting as below:

#### **Actions from 24 November 2024**

Meeting date	Action	Responsibility	Date due
<b>Action 29*</b> 21/11/2024	ASA to provide response to Mr Brown at next CAF meeting.  Response:  ASA responded to Mr Brown's questions via email on 29 April 2025.	ASA	Completed
<b>Action 30*</b> 21/11/2024	Meeting between SCA, LifeFlight and Mr Peelgrane regarding operations and impacts on community.  Meeting occurred on 15 January 2025.	SCA	Completed

*\*(Action numbers will continue from existing list to have a single continuous record)*

### **3. ASA Operations, NCIS and Community Engagement Update (Slides 5-10)**

Ms Hannah Johnson represented Airservices Australia following an apology from Donna Marshall. Ms Johnson detailed traffic movements from October to current, providing an overview of weekly traffic movements.

Ms Johnson stated there has been a reporting refresh including updates to improve readability and clarity. It was noted there was a significant reduction in air traffic around March 3 due to Ex-Tropical Cyclone Alfred.

Queries and complaints were detailed from November to March, focusing on specific aircraft movements. New complaint data was mainly from residents in Mudjimba and Verrierdale.

Ms Johnson stated that on further investigation of the complaints, ASA confirmed the unusual movements were safety related to facilitate the safe separation of aircraft. Helicopter complaints accounted for 21% of total complaints.

Mr Lickfold raised the difference between complaints about emergency flights, everyday flights, and training flights. He noted the difference in routes between these flights. Ms Johnson responded and emphasised the importance of understanding Visual Flight Rules (VFR) deviations during emergencies, which can result in longer flight paths. Mr Lickfold acknowledged however questioned the need due to little traffic at the time of complaints.

Mr Lickfold and the Chair discussed the accuracy of complaint figures and the recording process with Mr Brown suggesting ASA add more details to complaints data for clarity. The

Chair provided some background information on the complaints process, complaints versus complainants data capture and reporting improvements that had been made over time.

Cr Bunnag highlighted the need for community education on the complaints process and how to make a complaint to improve community understanding and make sure the data reflects the actual issues.

The Chair suggested moving away from discussing individual complaints to focus on and address, broader questions and issues within the forum. The Chair offered to discuss the complaints in more detail with Mr Lickfold.

**Action Item 32: Mr Lickfold to provide detailed information on his complaints to the Chair for discussion.**

Ms Johnson advocated to the Forum for a holistic view of airspace operations and reminded the group that all presented data is available online.

Following this, Ms Johnson provided an update on the Post Implementation Review (PIR) stating engagement dates are pending due to the upcoming election. Ms Johnson stated that depending on the outcome, it may impact the timing of public consultation until later in 2025 if a new Government or Minister was appointed. The Chair request ASA to provide an update on timings for the PIR once available.

ASA also advised noise abatement procedure compliance will be published online by July.

**Action Item 33: ASA to provide CAF with timetable for PIR.**

**4. Sunshine Coast Airport - CAF membership and Update (Slides 10-15)**

Mr Ethan Clissold provided the CAF with an overview of the outcomes from the recent CAF questionnaire and membership review. Mr Clissold thanked CAF members for their participation and said the feedback provided was important to help support the function of the CAF and its role moving forward.

Mr Clissold stated the results from the questionnaire indicated CAF members were interested in a broad range of topics. He further commented that flight paths, noise and aircraft operations remained the most important topic for members. However, further information and updates on terminal expansion and the SCA Priority Development Area (PDA) rated highly. Mr Clissold provided members with an updated copy of the SCACAF Terms of Reference, highlighting the inclusion of a new Code of Conduct section. Members were asked to review and bring a signed version to the August CAF meeting. It was noted that some members signed the SCACAF Terms of Reference at the May meeting.

Ms Hobson was pleased with the inclusion of PDA and environmental concerns in the review and as a focus moving forward.

Mr Brown raised concerns with the PDA and emphasised the need for strategic engagement with the State Government on specific concerns. Ms Ezzy advised that Economic Development Queensland (EDQ) had previously presented to the CAF.

She also raised the next stage of the Precinct Master Planning (PMP) for the Gateway Precinct was underway and the CAF and community will have the opportunity to have their say as part of the public notification process. Ms Ezzy also advised that SCA will provide a briefing to CAF.

Ms Hobson raised a potential conflict of interest due to her CAF membership and a potential future submission in her role as president of OSCAR Inc. This was acknowledged by the Chair.

Mr Norris provided updates on Sunshine Coast Airport (SCA) and post-Bonza activities. He highlighted marketing campaigns and new services to Cairns and Auckland, increased frequency to Sydney and Melbourne, and the return of seasonal Air New Zealand flights in June.

Ms Hobson noted that Bonza offered lower prices, however airline prices have generally decreased since 2022-2023.

Mr King expressed interest in understanding if there was the potential for expanding international flights, particularly to New Zealand. Mr Norris confirmed there was interest in expanding international flights, with New Zealand the most likely destination, however noted there were limitations with the current international facility.

Ms Ezzy then highlighted the new passenger security screening equipment installed in December 2024. Ms Ezzy also spoke about the recent State Government announcement of the Wave connection to the Maroochydore CBD and SCA. While it was acknowledged there are still a lot of details to work through, SCA was excited about the opportunity for improved public transport connection and would work closely with the State Government on its implementation.

Ms Hobson raised concerns with the Wave and whether it would operate on the existing transport network stating she had not had a response from TMR to date.

Ms Chapman spoke about traffic modelling for the PDA and her concerns regarding traffic on David Low Way. Discussion on traffic management across the area was held. Cr Bunnag commented on the Council's focus on Suncoast Beach Drive and South Coolool Road and the linkages and improvements to the Sunshine Motorway that were required. He raised Council was discussing bringing funding for the East West Link forward to relieve pressure on the existing transport network.

Ms Ezzy spoke about a new outbound baggage handling facility that was underway and new SCA supported community partnerships and sponsorships. Mr Clissold raised an upcoming planned burn as a potential point of interest.

**Action Item 34: Planned burn notification to be communicated to CAF.**

## **5. Member Updates (Slide 16)**

Mr Meriefield raised some questions regarding aircraft departure heights from Runway 31. He believed that the height of departing aircraft had increased, and while this might be seen as beneficial to some in the broader community, he felt it was negatively affecting the Valdora community. The Chair acknowledged his concerns and asked ASA to investigate historical comparisons and height of departures.

**Action Item 35: ASA to investigate historical comparisons and incline of departures on Runway 31.**

Cr Bunnag also raised timings of commercial flights and their impacts on ANZAC Day ceremonies in Mudjimba. He requested SCA and ASA investigate scheduling timings to avoid impacts on ceremonies. The concerns raised were acknowledged and it was noted that it may not be possible to implement changes given scheduling is determined by airlines.

**Action Item 36: The Chair to discuss potential options about Anzac Day flights with SCA and ASA to respond to the concerns raised.**

Meeting closed at 7.03pm

## 6. Action register

The Chair outlined actions from the 1 May meeting as below:

Meeting date	Action	Responsibility	Date due
<b>Action 31 *</b> 1/05/2025	<b>Mr Brown to contact the Chair to arrange a separate meeting to clarify Mr Brown's concerns and develop specific questions to table at the next CAF meeting.</b>	Mr Brown	Next meeting
<b>Action 32 *</b> 1/05/2025	<b>Mr Lickfold to provide detailed information on his complaints to the Chair for discussion.</b>	Mr Lickfold	Next meeting
<b>Action 33 *</b> 1/05/2025	<b>ASA to provide CAF with timetable for PIR.</b>	ASA	Next meeting
<b>Action 34 *</b> 1/05/2025	<b>Planned burn notification to be communicated to CAF.</b>	SCA	Prior to burn commencement
<b>Action 35 *</b> 1/05/2025	<b>ASA to investigate historical comparisons and incline of departures on Runway 31.</b>	ASA	Next meeting
<b>Action 36 *</b> 1/05/2025	<b>The Chair to discuss potential options about Anzac Day flights with SCA and ASA to respond to the concerns raised.</b>	SCA, ASA, the Chair.	Next meeting

*\*(Action numbers will continue from existing list to have a single continuous record)*

Meeting date	Action	Responsibility	Date due
<b>Action 1</b> 12/10/2021	ASA to provide a link to response to questions posed through the CAF along with the CAF minutes	Ms Prema Lopez	Completed
<b>Action 2</b> 12/10/2021	Cr Suarez will discuss with Ms Marshall the need to consider future monitoring at sites at Peregian Beach West.	Cr Maria Suarez	Completed
<b>Action 3</b> 12/10/2021	Mr Vivian to raise his concerns over the way complaints are recorded by ASA with the Chair of CAF and ASA directly.	Mr Phil Vivian	Completed
<b>Action 4</b> 12/10/2021	<p>The Airport to discuss with FPF its ongoing role on the CAF and report back to the CAF.</p> <p>Summary of discussion:</p> <ul style="list-style-type: none"> <li>• SCA and FPF met in December to discuss FPF involvement in CAF. It was agreed that FPF has a valuable role in representing the issues and concerns that are common across its membership/community groups. FPF provided information on the groups who are members of FPF and it was agreed that SCA would ensure that future invites or information would be sent to two email addresses to ensure that FPF was aware of upcoming meetings. FPF provided a list of the membership/community groups it represents: Castaways Beach Residents Association, Cootharaba Community Association, Friends of Lake Weyba, Friends of Marcus Beach', Peregian Beach Community Association, Peregian West Community Association, Verrierdale Residents Group, Yandina Creek Progress Association</li> <li>• FPF raised that some of its various member groups also wish to be members of the CAF in their own right as there are issues that are specific to their locality or membership that are not relevant for FPF to pursue. It was acknowledged that some members of FPF are currently members of the CAF in their own right and this would continue as it was agreed at the last CAF meeting</li> </ul>	Ms Kylie Ezzy	Completed



	<p>that the arrangements for the CAF would continue for 2022.</p> <ul style="list-style-type: none"> <li>• SCA discussed that CAF membership has on a number of occasions been reviewed and changes have been made to CAF membership to ensure groups of interest are represented. However, if other FPF member groups wish to pursue membership of CAF, they should write to the Chair of CAF and to Kylie outlining their reasons and why their issues or members interests are not already represented.</li> <li>• To address the needs of community groups or individuals who may want to engage with the airport, SCA reiterated that it was happy for any group or individual to contact the airport on an issue they may have whether they are members of the CAF or not.</li> </ul>		
<b>Action 5</b> 09/02/2022	ASA to provide information on the outcome of the noise monitoring at Mudjimba, Yandina and Cooroy Mountain/Eumundi.	Ms Prema Lopez	Next meeting
<b>Action 6</b> 23/06/2022	ASA to circulate how many of the 102 flight path submissions were taken forward for further consideration by ASA.	Ms Donna Marshall	Completed
<b>Action 7</b> 23/06/2022	Cr Suarez to provide ASA with further information (and links to relevant documents) on the environmental initiatives being progressed on the Sunshine Coast as they may be pertinent to ASA considerations for the PIR review of the Sunshine Coast Airport.	Cr Suarez	Completed
<b>Action 8</b> 20/10/2022	ASA to provide details of current tower hours, the ASA process for extending tower hours and what happens with air traffic control outside of tower operating hours.	Ms Donna Marshall	Completed
<b>Action 9</b> 23/03/2023	ASA to provide a map of the Bonza flights on the existing flight paths.	Ms Donna Marshall	Completed
<b>Action 10</b> 23/03/2023	SCA to schedule a CAF focus group on the TXP and invite members to an online forum.	Ms Kylie Ezzy	Completed

<b>Action 11</b> 23/03/2023	Andrew Brodie to contact SCC CEO Emma Thomas to discuss the letter from OSCAR and any reference to SCA.	Mr Andrew Brodie	Completed
<b>Action 12</b> 23/03/2023	ASA to provide more information on the 34 complainants including issues and specific locations.	Ms Donna Marshall	Completed
<b>Action 13</b> 23/03/2023	SCA to provide an update on the maintenance program for the Eastern Airport Drain.	Ms Kate McCreedy-Carr	Completed
<b>Action 14</b> 23/03/2023	SCA to provide an update on SCA NAP procedures including the process for approvals and unapproved flights.	Ms Kate McCreedy-Carr	Completed
<b>Action 15</b> 20/07/2023	ASA to provide a statement regarding its obligations and if possible, provide examples of where the information presented to the community was defined as forecast in nature (clear caveats provided).	Ms Donna Marshall	Completed
<b>Action 16</b> 20/07/2023	Cr Suarez to provide SCA with the information regarding waste bin sensors.	Cr Suarez	Completed
<b>Action 17</b> 30/11/2023	ASA to provide update on outcomes of the investigation into Bonza's reported deviation from flight tracks at the next meeting.	ASA	Completed
<b>Action 18</b> 30/11/2023	Ms Sykes will consider the comments provided by ASA on VFR and determine whether there is still a question for ASA to respond to. Ms Sykes to respond directly to Donna Marshall on this matter.	Ms Cheryl Sykes	Completed
<b>Action 19</b> 30/11/2023	Mr Peelgrane will send an email to ASA (Ms Marshall) reiterating his concerns with the preferred runway on behalf of Mudjimba residents.	Mr Martin Peelgrane	Completed
<b>Action 20</b> 30/11/2023	SCA to contact LifeFlight to confirm Fly Neighbourly Procedure is still in operation.	SCA	Completed
<b>Action 21</b> 30/11/2023	SCA to include the PDA as a standing agenda item while the proposed development scheme process is carried out.	SCA	Completed

<b>Action 22</b> 30/11/2023	Martin Peelgrane to provide resident details and SCA to contact resident to discuss the concerns raised.	SCA	Completed
<b>Action 23</b> 30/11/2023	ASA to provide information on how the SCA airspace operates outside of tower hours.	ASA	Completed
<b>Action 24</b> 27/03/2024	ASA to discuss with Chair how complaints are handled and whether all options for responding to flight track deviations are considered. Topic to be included for discussion at the next CAF meeting.	ASA	Completed
<b>Action 25</b> 27/03/2024	ASA to follow up on ASA complaint response letters and whether root causes of complaints are assessed. To be discussed at the next CAF meeting.	ASA	Completed
<b>Action 26</b> 27/03/2024	SCA to investigate CAF membership to discuss at next CAF meeting.	SCA	Completed
<b>Action 27</b> 15/08/2024	SCA to discuss with LifeFlight the concerns raised by Mr Peelgrane and provide a response at next CAF meeting.	SCA	Completed
<b>Action 28</b> 15/08/2024	SCA to outline the proposed steps in reviewing CAF membership and advise at November meeting.	SCA	Completed
<b>Action 29</b> 21/11/2024	ASA to provide response to Mr Brown at next CAF meeting.	ASA	Completed
<b>Action 30</b> 21/11/2024	SCA to arrange a meeting between SCA, LifeFlight and Mr Peelgrane to raise his concerns.	SCA	Completed

Greyed action items have been completed and deleted from next action list.