

# FAQ's

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## **Who is managing the redevelopment project?**

Our project partners are McNab (construction), Populous | Fentress Studios (design), Planned Performance (project management).

## **Why is the terminal being redeveloped and expanding?**

We appreciate that at times our terminal is already operating at capacity providing a less-than-ideal passenger experience. We have temporary marquees in place to help, but now we have designed the permanent solution. With passenger numbers expected to reach 2.4 million in the next five years, it's the right time to invest in a new terminal expansion that our community can be proud of.

## **What areas are currently under construction?**

The Terminal Redevelopment Project will be delivered in stages to minimise disruption to passengers and ensure continuity of operations. The first stage is already underway, with the new departures checked baggage handling facility scheduled for completion in early 2026.

## **When will it be completed?**

The full terminal expansion is set to be completed in 2027.

## **Will the terminal remain open during construction?**

Yes, the terminal will remain open throughout the redevelopment. Some areas may be temporarily adjusted at times, but online communications, signage and staff will be available to help guide you through any changes.

## **Will flights be affected during the redevelopment?**

Flights will not be affected during the redevelopment with airline operations continuing as scheduled. Our airline partners have been engaged as part of the design process and we will continue to work with them as the project develops.

### **Did the community have a say in the terminal's design?**

Community input has been central to this project, ensuring the redeveloped terminal reflects local needs and expectations. From the design and amenities to the overall passenger experience, community insights have directly shaped key features.

From the look and feel of the terminal to how we welcome and serve travellers, locals helped shape more than just a space, they helped shape a better journey for everyone.

### **How will the community benefit from the redevelopment?**

The expansion nearly doubles the size of the terminal, allowing the airport to accommodate more passengers and flights. This redevelopment will support local jobs, deliver a significant economic boost, and enhance the Sunshine Coast's position as a major gateway for tourism and business.

### **How will the redevelopment improve my travel experience?**

Enhanced security screening delivers the latest in passenger and baggage screening and longer screening lanes will help process more passengers and improve queue wait times. New check-in technology will be incorporated for a more efficient check-in. 18 self-service kiosks and 10 automatic bag drops will provide greater choice and flexibility reducing wait times at check-in.

The terminal's design also reflects the character of our region and community, creating a warm, welcoming environment that feels both local and modern.

### **How is the new terminal designed with sustainability in mind?**

Thoughtfully designed, the terminal incorporates features like energy-efficient systems, rainwater harvesting, and low-impact materials - practical steps that reduce our carbon footprint and support a more responsible future for travel.

**Will there be dust and noise inside the terminal during construction?**

We're taking measures to minimise dust and noise inside the terminal during construction. Our contractors will use industry best practices, including dust control systems and noise mitigation strategies, to make sure the terminal remains a comfortable and safe environment for passengers and staff throughout the project.

**What cultural or public art elements are being incorporated into the design and construction?**

We recognise the importance of integrating cultural and public art elements into the design, and this is something we're carefully considering as the project progresses. We look forward to sharing more details as plans are finalised.