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INFORMATION

# Travel Document Requirements

The following information will cover all aspects of documents required for travel.

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**Please ensure the validity of your passports, secure travel insurance promptly, and check visa requirements. These essential steps will contribute to a smooth and worry-free travel experience.**

## Passports

Assuming all passengers on the booking are New Zealand Citizens and hold a New Zealand passport, you must have have at least six months validity after the date of your return, or you may be refused boarding.

If any of the passengers in your party do not hold a New Zealand passport, they will need to check with their relevant embassy to ensure they are eligible to travel.

Please ensure that the names provided at the time of booking exactly match those on the passports to avoid any later amendment fees.

You can also update your passport information via **Manage My Booking** on our website.

Note: Information accurate at time of publishing: July 2026

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## Safe Travel

safetravel.govt.nz

## Visas

All passengers are responsible for obtaining the necessary visa(s) for their holiday prior to travel.

Your visa requirements may differ if you do not hold a New Zealand Citizen passport, should this be the case, you can contact the relevant embassy or consulate for advice.

When seeking Visa advice from the relevant embassy, be sure to advise if you are travelling by sea, as your visa requirements may be different to the standard advice supplied for air travel.

Fines may be imposed if you travel without the correct documentation, and it is important we point out that it is your responsibility to ensure you have the correct documents prior to travel or when in transit to the countries included in your itinerary.

Failure to have the correct documents will result in denial of boarding or repatriation, in line with government regulations. Please be sure to check your itinerary and obtain the visas required for the specific countries you will be visiting during your cruise.

Visas are required when embarking/ disembarking or staying on board a cruise ship, please check your booking on the cruise line's website for further clarification.

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## Safe Travel

safetravel.govt.nz

The below is correct at time of publishing and pertains to New Zealand passport holders and should be used for guidance only.

Any visa that is obtained on board a ship is charged in the ship's currency, this will be converted to New Zealand Dollars (and charged at the conversion rate of the day) to your on board account.

## Where can I find advice on destinations I am travelling to?

The New Zealand Government issues travel advice on destinations, please visit their dedicated website for information which includes passports, Visas, health, safety, security and more.

## Your Responsibilities

Please note that there may be a visa requirement for your cruise, and it is the responsibility of each guest to ensure that they are in possession of all travel documents required for their itinerary. Guests who do not possess the proper documentation may be prevented from boarding their flight or ship or from entering a country. In some cases, this may lead to large fines which you will be required to pay and/or immediate repatriation to your home country at your own expense. Please ensure you check your requirements carefully before you travel to avoid any unnecessary expense and inconvenience.

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**Please also ensure you read the Important Information below:**

- When applying for your visa you must ensure that all guests' full names are exactly the same as they appear as in their passport. If there is any difference, you may be refused entry onto your flight/cruise.
- Passport and visa requirements may change and vary by destination. We regret we cannot accept any liability if you are refused entry onto any flight, cruise or into any country, or otherwise suffer any difficulties or incur any costs as a result of not having the correct passport and/or any required visa(s).
- It is your responsibility to ensure that you are in possession of all necessary travel and health documents before departure. You must pay all costs incurred in obtaining such documentation. Certain Port Authorities may require photo identification when you depart the ship during the cruise. We strongly suggest that you take photocopies of your passport information page with you in addition to, but separately from your passport itself, and that you carry the photocopy with you each time you depart the ship. This will help to provide an official means of identification whilst ashore in case it is required or due to loss/ theft of your passport.
- The information is correct at time of publishing and is subject to change at any time. This information applies to holders of a New Zealand passport only. Holders of another nation's passport must check requirements with the relevant authority. There is often a stipulation on having a minimum amount of validity left on your passport and a number of clear pages in order to gain entry, which can be up to a six month requirement. Again, please check with the relevant authority.

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## Visa application timescales

Visa time scales may be longer during periods such as Christmas and/or when embassies are closed or busy. In addition, your own personal circumstances may affect timescales quoted. We recommend that you obtain your visa as early as possible.

**Disclaimer**

Visa and passport requirements are subject to change, so it is essential to review your passport and visa status no later than three weeks before departure. The information provided in this document is accurate at the time of publishing and may be subject to updates. It is your responsibility to ensure that you possess the correct travel documents for your journey. While we are unable to provide specific visa advice, we are knowledgeable about the visa requirements for the destinations on your itinerary. We strongly advise you to initiate the visa application process promptly to avoid any potential delays or complications.

## Travel Insurance

**Do I need travel insurance?**

Yes, we strongly advise obtaining adequate travel insurance from the day the booking is made. Imagine Cruising will not accept any liability for any passengers who fail to obtain adequate travel insurance.

## Medical, Dietary or Mobility Requirements

We want to make your holiday as comfortable and memorable as we can. To help us look after you on this trip, please advise our Customer Support Team of any medical conditions, special needs, medical equipment, or dietary requirements you may have.

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## Please Note:

*Imagine Cruising will attempt to assist where possible and endeavour to provide resources to assist, however we are not liable for the information provided. Please ensure you are aware of all mandatory travel requirements before you depart for your holiday.This information may change before you depart. It is your responsibility to keep updated prior to departure.*

Please ensure you inform us of the weight and dimensions of any equipment you need to take with you, including walking aids and wheelchairs, as these will need to be authorised with the relevant travel provider prior to your departure.

This way we can make sure you are completely looked after on your holiday.

## Vaccinations

We are unable to provide specific health requirements for travel destinations. Please check the Safe Travel website for updates or contact your GP.

## Vaccination Requirements

Rules and regulations are constantly changing in the destinations we visit. We want to do everything we can to make travelling as easy as possible for you, so have created a checklist of things you need to do and check before departure.

- Country Entry Forms/Passenger Declaration forms for all countries you are visiting.
- Vaccination Requirements for all countries you are visiting.
- Cruise line requirements for vaccination and testing policies, including each port of call. Please check your individual booking on the cruise line website/App for the most up to date information.
- Complete your Cruise Line check in, pre-cruise health declarations and download their apps for ease.
- Travel insurance, please ensure you have Covid-19 cover.

Destination advice can be found on the Foreign Office Travel Advice website.

safetravel.govt.nz/

Cruise line policies must be checked on their specific Travel Protocol/ Health web pages.

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# Holiday Checklist

To make the lead up to your holiday as smooth as possible, we've created a guide to **Your Next Steps.**

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## Travel Documents:

- Valid passports for all travellers
- Cruise tickets and holiday vouchers
- Visa or entry requirements (if applicable)
- Travel insurance documents
- Any necessary medical documents or prescriptions
- Print or save electronic copies of important documents

## Packing Essentials:

- Clothing suitable for the cruise duration and destination
- Comfortable walking shoes
- Formal attire for any formal nights or events
- Weather-appropriate clothing (e.g., jackets, hats, sunscreen)
- Toiletries and personal care items
- Medications
- Electrical adapters and chargers for electronic devices

## Money & Finances:

- Sufficient cash or credit cards for onboard expenses and shore excursions
- Currency exchange, if necessary
- Please check local tipping/ gratuity etiquette and requirements

## Technology:

- Consider purchasing an international calling or data plan
- Download necessary travel apps (for example cruise line and airline)

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