

WORKFLOW EFFICIENCY

KNOWLEDGE ASSOCIATE

# The Carrier Process Library



## THE HIDDEN COST OF INEFFICIENCY

Deep information traps within legacy systems and massive underwriting manuals force your staff to abandon their core tasks. When underwriters spend hours searching for specific filing documents and form details, their capacity to write profitable business is severely artificially capped.

## YOUR DIGITAL WORKFORCE

**The Knowledge Associate:** We provide a Smart Process Library to give your team instant answers. Indemn replaces slow manual searches with a digital workforce, creating a “super-search” capability that understands the specific nuances of carrier documentation.

## AGENTIC BUSINESS RESULTS (ABR) DELIVERED

- **Instant Retrieval:** Instantly retrieves accurate answers from thousands of pages of policy forms, claims manuals, and state filing documents.
- **Time Recaptured:** Reduces complex research time from hours to seconds, keeping your staff in their workflow.
- **Elevated Capacity:** Liberates human experts from administrative drudgery so they can dedicate their time to judgment and relationship building.



# PROVEN ARCHITECTURE, ABSOLUTE CONTROL

## COMPLIANCE BY DESIGN

### The Human-in-the-loop Differentiator:

Our human-in-the-loop architecture actively enforces moment-by-moment integrity and NAIC AI Model Bulletin compliance. When ambiguous, the AI queues a response for human review, providing a transparent trail of decision-making.

## INCONTROVERTIBLE MARKET VALIDATION

We approach the market with incontrovertible market validation: the successful creation, scaling, and sale of our fully digital MGA, Eventuguard. During its operation, our AI Associates successfully completed over 90% of policy sales transactions from quote to bind entirely without human intervention. This divestiture structurally de-risks our offering for institutional partners.

## TECHNICAL VALIDATORS

- **Rapid Time-to-Value:** Production-ready in ~60 days.
- **Insurance-Native Architecture:** Understands binding authority and surplus lines out of the box.
- **API-First Integration:** Integrates with AMS/PAS (Guidewire, Vertafore) without breaking stacks.
- **No-Code Control:** Strategy Studio empowers operations teams to update rules without IT support.



Your Growth Partner in Insurance Distribution

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