

WORKFLOW EFFICIENCY

TICKET ASSOCIATE

Remove Internal Friction



THE HIDDEN COST OF INEFFICIENCY

Your most highly compensated talent—senior underwriters, actuaries, and IT staff—are constantly interrupted by routine internal questions from the broader organization. This high-volume administrative noise prevents your experts from scaling their output.

YOUR DIGITAL WORKFORCE

The Ticket Associate: Ensure your experts are focused strictly on high-value tasks. Deploy the Ticket Associate to serve as an internal Tier 1 Ticket Deflection capability, providing instant, accurate answers to your workforce 24/7.

AGENTIC BUSINESS RESULTS (ABR) DELIVERED

- **Immediate Resolution:** Automatically resolves routine workflow and system inquiries from staff.
- **Expertise Protection:** Functions without requiring IT or senior underwriting intervention, protecting their time.
- **Unblocked Operations:** Eliminates internal bottlenecks to ensure the entire carrier operates at maximum velocity.



PROVEN ARCHITECTURE, ABSOLUTE CONTROL

COMPLIANCE BY DESIGN

The Human-in-the-loop Differentiator:

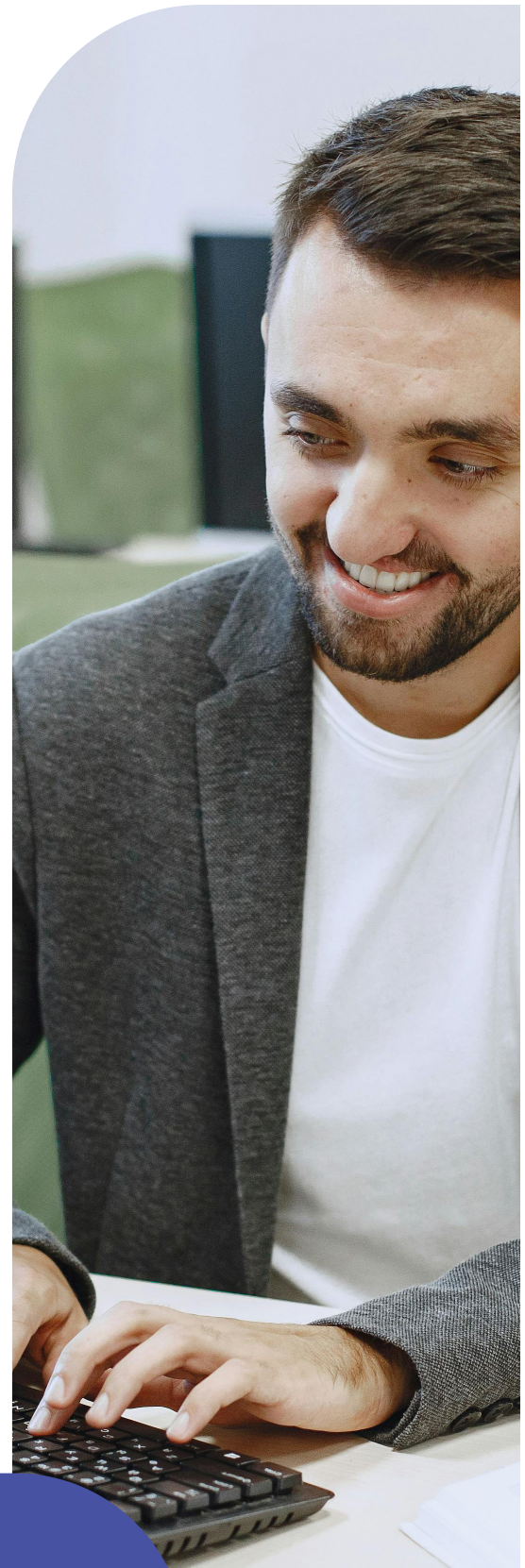
Our human-in-the-loop architecture actively enforces moment-by-moment integrity and NAIC AI Model Bulletin compliance. When ambiguous, the AI queues a response for human review, providing a transparent trail of decision-making.

INCONTROVERTIBLE MARKET VALIDATION

We approach the market with incontrovertible market validation: the successful creation, scaling, and sale of our fully digital MGA, Eventuguard. During its operation, our AI Associates successfully completed over 90% of policy sales transactions from quote to bind entirely without human intervention. This divestiture structurally de-risks our offering for institutional partners.

TECHNICAL VALIDATORS

- **Rapid Time-to-Value:** Production-ready in ~60 days.
- **Insurance-Native Architecture:** Understands binding authority and surplus lines out of the box.
- **API-First Integration:** Integrates with AMS/PAS (Guidewire, Vertafore) without breaking stacks.
- **No-Code Control:** Strategy Studio empowers operations teams to update rules without IT support.



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