

WORKFLOW EFFICIENCY

INBOX ASSOCIATE

Smart Inbox



THE HIDDEN COST OF INEFFICIENCY

Across a busy distribution network, endless inbox management is an administrative drudgery that severely artificially caps operational output. When your highly skilled underwriters and adjusters lose hours every day simply sorting correspondence, reading routine inquiries, and drafting repetitive status updates, they have less capacity to actually bind business and service complex accounts.

YOUR DIGITAL WORKFORCE

The Inbox Associate: Stop relying on finite efficiency tools and start scaling infinite capacity. Indemn acts as your Growth Partner by deploying the Inbox Associate to serve as an intelligent Smart Inbox capability for your entire distribution team. It reads intent, synthesizes data, and queues up the work so your human experts simply have to review and send.

AGENTIC BUSINESS RESULTS (ABR) DELIVERED

- **Intelligent Drafting:** Automatically generates context-aware, pre-drafted emails regarding claims status or complex underwriting questions.
- **Velocity Multiplier:** Allows your adjusters and underwriters to significantly increase their correspondence velocity, turning days of backlog into hours.
- **Elevated Focus:** Liberates your human staff from high-volume administrative noise so they can focus strictly on judgment, relationships, and revenue generation.



PROVEN ARCHITECTURE, ABSOLUTE CONTROL

COMPLIANCE BY DESIGN

The Human-in-the-loop Differentiator:

Our human-in-the-loop architecture actively enforces moment-by-moment integrity and NAIC AI Model Bulletin compliance. When ambiguous, the AI queues a response for human review, providing a transparent trail of decision-making.

INCONTROVERTIBLE MARKET VALIDATION

We approach the market with incontrovertible market validation: the successful creation, scaling, and sale of our fully digital MGA, Eventuguard. During its operation, our AI Associates successfully completed over 90% of policy sales transactions from quote to bind entirely without human intervention. This divestiture structurally de-risks our offering for institutional partners.

TECHNICAL VALIDATORS

- **Rapid Time-to-Value:** Production-ready in ~60 days.
- **Insurance-Native Architecture:** Understands binding authority and surplus lines out of the box.
- **API-First Integration:** Integrates with AMS/PAS (Guidewire, Vertafore) without breaking stacks.
- **No-Code Control:** Strategy Studio empowers operations teams to update rules without IT support.



Your Growth Partner in Insurance Distribution

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