## Thank you for purchasing tickets to an event in Sosnick Courtyard! Sosnick Courtyard is located at 51 Parsons St. in Detroit, adjacent to the DSO's parking garage.

DSO SAFETY POLICIES: Masks are strongly recommended for all patrons attending events at The Max and other DSO venues. Proof of full vaccination for COVID-19 or a negative COVID-19 test for all guests is not required for events in Sosnick Courtyard and other outdoor venues. Visit dso.org/safetyplan for the latest updates.

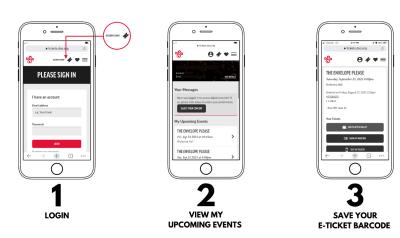
**Parking:** If you have prepaid for parking, there will be a separate parking barcode available in your account on dso.org. Please present this barcode to the attendants upon entry into the parking garage.

Ticket holders with questions may contact the DSO Box Office at 313.576.5111 or tickets@dso.org, open Monday through Friday, 11 a.m. to 5 p.m.

## **E-TICKETING**

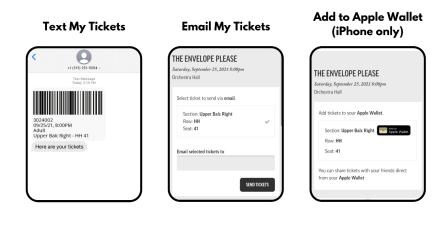
We have transitioned from printed tickets to contactless e-ticketing. E-tickets are digital tickets accessible via your mobile device.

You will be asked to present the barcode for your e-tickets at the second entry point – after you present your vaccine or test results. **Before you arrive, please complete the below steps in order to have your e-ticket barcode ready to display on your screen for our ushers to scan.** 



- **1.** Navigate to **dso.org/login** or click "**Account Login**" on the homepage to log in using the email address associated with your account, or to set up an account.
- 2. Go to My Upcoming Events and click the arrow next to the ticket you want to manage.
- **3.** Select how you want to save your e-ticket barcode. You may select "Show My Barcode" to immediately display your barcode, however, we highly recommend saving your tickets ahead of time for easy access at the door:
  - Text My Tickets
  - Email My Tickets
  - For iPhone users: Add to Apple Wallet

You may also use "Text My Tickets" or "Email My Tickets" to send tickets to someone else in your party. Please note that these methods will send all of the e-tickets together, so coordinate with your party to ensure each guest only presents their individual e-ticket barcode.



While we strongly prefer that patrons use digital e-ticketing, we acknowledge that some patrons may prefer to print their e-ticket barcode at home. If you wish to do so, please select "Email My Tickets" and print the file you receive in your email to ensure all information is included on your ticket.

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