

Shivam Gaur

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Professional Summary

Full-Stack MERN Developer with 1.6 years of experience building scalable and production-ready web applications using React.js, Next.js, Node.js, Express.js, and MongoDB. Experienced in real-time applications, REST APIs, authentication, cloud deployment, and AI-powered chatbots.

Technical Skills

- **Languages:** JavaScript, TypeScript
- **Frontend:** React.js, Next.js, React Native, Tailwind CSS, Redux Toolkit, RTK Query
- **Backend:** Node.js, Express.js, REST APIs, Socket.io, JWT, RBAC
- **Databases:** MongoDB, PostgreSQL, Redis
- **AI:** AI Chatbots, Generative AI, LLM API Integration
- **Cloud & DevOps:** AWS EC2, Docker, Nginx, Ubuntu/Linux, GitHub Actions
- **Tools:** Git, GitHub, Postman

Professional Experience

Bitmax Technology

Greater Noida, India

MERN Stack Developer

Sep 2025 – Jul 2026

- Developed and maintained scalable REST APIs using Node.js, Express.js, and MongoDB for enterprise CRM, workforce management, and project management apps.
- Built real-time features with Socket.io, including live chat, notifications, and collaborative updates, while implementing JWT authentication and RBAC.
- Optimized backend performance using MongoDB indexing, aggregation pipelines, and efficient query design, reducing API response time by **30%**.
- Deployed and maintained production apps on Ubuntu VPS using Nginx, GitHub Actions, Railway, and Docker for reliable deployments.

Projects

Chat CRM – Enterprise Multi-Tenant CRM Platform

- Built a production-grade multi-tenant CRM using React.js, Node.js, and MongoDB, with real-time live chat via Socket.io and Email Ticketing using IMAP/SMTP and Nodemailer.
- Implemented RBAC across 5 roles with dedicated dashboards, QA workflows, and agent performance analytics using Recharts.
- Developed workforce modules including geo-cam attendance verification, IP-based access control, automated shift scheduling, and salary invoice generation.

Enterprise Kanban System – Real-Time Project Management Tool

- Architected a multi-tenant Kanban platform using React.js and Node.js with real-time board synchronization powered by Socket.io and Redis Pub/Sub.
- Implemented secure JWT authentication, invite-based team registration, and RBAC across 5 roles with strict tenant-level data isolation.
- Built a responsive UI using ShadCN and Tailwind CSS, with Cloudinary file attachments and RTK Query for efficient data fetching.

AP News – Scalable Multilingual News Platform

- Built a multilingual news platform using Next.js with SSR, dynamic OG metadata, and JSON-LD SEO markup, achieving Largest Contentful Paint (LCP) under 2.5s.
- Engineered a Redis caching layer that reduced API overhead by 80%; implemented Helmet.js, rate limiting, and strict CORS policies.
- Deployed the application on an Ubuntu VPS behind Nginx with automated SSL certificate renewal.

Education

GNIOT Institute of Technology

Greater Noida, India

Bachelor of Computer Applications (BCA)

2022 – 2025