



Warranty Periods for BeefEater Signature S 3000 Series Barbecue Frame: Lifetime for Stainless Steel (S-3000S); 10 years for Porcelain Enamel (S-3000E).

Cast Iron Burners: 5 years.

Valves: 5 years.

Quartz Start Ignition System: 2 years.

Vaporizer Grids and Reflectors: 2 years.

All Other Parts: 2 years.

Cooktops / Cooking Surfaces: Cast Iron Grills: 5 years.

RF Technology Porcelain Enamel Coating: 1 year.

Stainless Steel Grills: Lifetime.

Roasting Hoods: Body: Lifetime for Stainless Steel (S-3000S); 10 years for Porcelain Enamel (S-3000E).

All other parts: 1 year.

Side Burners: Frame: Lifetime for Stainless Steel; 10 years for Porcelain Enamel.

Burner: 5 years.

Cast Alloy Parts: 5 years.

All other parts: 2 years.

Trolleys: Stainless Steel Parts: Lifetime.

Galvanized Steel Parts: 1 year.

Timber Parts: 1 year.

All other parts: 1 year.

Optional Cast Stainless Steel Burners(94735): Lifetime.

Optional Pressed Stainless Steel Burners(94721): 5 Years.

Coverage Details if a part fails due to defective workmanship or materials within the specified period from purchase, BeefEater or its distributor will repair or replace it (at their option) free of charge (Customers are responsible for shipping costs. The porcelain enamel on RF Technology grills is covered for defects in materials/workmanship for 12 months. Gas cylinders are handled by their manufacturer. Exclusions (Not Covered) Damage from lack of maintenance, abuse, neglect, misuse, accidents, or improper installation. Scratches, dents, corrosion, or discoloration from heat, cleaners, or chipping on porcelain.

Damage from elements, grease fires, insects, weather, or hail (grills must be covered when not in use).

Normal cleaning, wear and tear, or service calls for these.

Rust on cast iron parts (maintain by cleaning and oiling as per manual).

Commercial use.

Unauthorized repairs.

Removal/re-installation costs.

Cracks/weathering of timber from exposure to elements, heat, insects, chemicals, or food acids/juices.



Conditions Deliver the appliance to the distributor's service department ; owner pays freight both ways (no liability for transit damage).

Must be installed, operated, and maintained per instructions by qualified personnel.

Installation complies with local gas, electrical, and building codes.

No unauthorized alterations or repairs.

Provide proof of purchase and warranty card to claim; only original purchaser covered.

Warranty starts from purchase date; doesn't extend after repairs.

Statutory rights prevail if conflicting with local laws.

Using non-BeefEater parts voids warranty.

How to Claim Contact after-sales service with:Model and serial number.

Retailer and purchase date.

Gas type (LPG/Propane or NG).

Proof of purchase.

In the US, call toll-free 1-866-550-2333. In Australia or elsewhere, contact Beefeater or distributor. No registration is required, but keep your receipt. If this doesn't match your model (e.g., Discovery, 1500, 1600, or 7000 series), provide more details for me to refine the search. You can also visit beefeaterbbq.com for manuals and support resources tailored to your region.