

Addressing rattling noise on your new treadmill

Upon initiating your treadmill and the running belt begins to move, you might detect a rattling noise. If you experience this, please follow the instructions outlined below:

- 1. Locate the origin of the noise:** Do your best to determine if the noise is emanating from the front or the back of the treadmill.
- 2. Adjust the rubber feet:** Ensure that the six rubber feet located beneath the machine are properly adjusted and positioned.
- 3. Secure fastenings:** Examine all screws, nuts, and bolts to ensure they are tightly secured.
- 4. Check the running belt alignment:** Ensure the treadmill's running belt is centered and taut enough so it doesn't slip or deviate.
- 5. Run a quick test:** Set the treadmill to a higher speed, such as 6mph, and let it run for about 4-5 minutes.

If you've followed the aforementioned steps and the rattling noise still persists, kindly reach out to us at customerservice@kathysuniverse.com for further assistance.

The Ksports Team