

News from Sage Homes

NOVEMBER 2024

**GETTING THE
MOST FROM
YOUR HOME AND
NEIGHBOURHOOD**
this winter

With the weather getting chillier and festive times on the way, we've crammed this newsletter full of hints, tips and useful information to help you prepare your home and your wallet for the winter.

Seasonal get togethers with the neighbours

Four of our communities recently came together for seasonal events, hosted with Sage's help, and there are more on the way. Take a look at what people have been up to; could these spooky snaps inspire *your* next community event?

Don't forget that you can apply for community events support all year round.



[COMMUNITY EVENT PHOTOS >](#)



Competition: get your festive on

We want to see how you decorate your homes to get in the festive spirit. Share your photos with us and we'll pick our favourite three to win a £20 voucher.

[FIND OUT MORE >](#)



Expert's corner: Switchee discuss energy efficiency

Our partner Switchee give you some top tips for making your home as energy-efficient as possible this winter – and discuss how we're trialling their services in some of our homes.

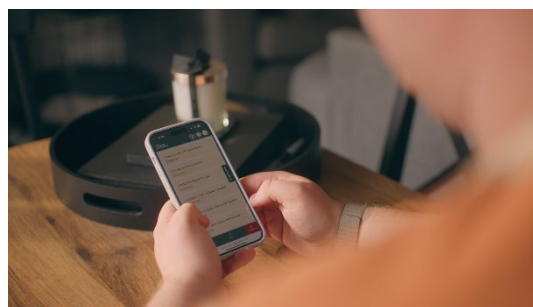
[FIND OUT MORE >](#)



Brrr... get ready for the cold

With more icy weather ahead, it's time to make sure that your home is winter-ready. From bleeding your radiators to wiping away condensation – this helpful checklist will sort you out.

[FIND OUT MORE >](#)



Repairs made quicker with My Sage Home

We've made more improvements to your online account, [My Sage Home](#). You can now send us pictures and videos of issues, meaning we can diagnose and repair things more effectively.

[FIND OUT MORE >](#)



Could you get more help this winter?

You might be entitled to more financial support than you know. Read more about who's eligible for winter fuel payments and more this November.

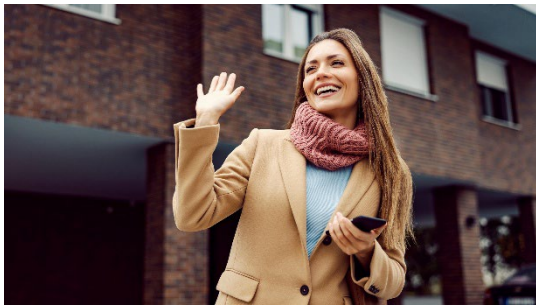
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Start planning your festive budget today

Christmas is around the corner and we know it can be a tricky time of year financially. Use our budgeting tool along with these handy hints to make the festive season as worry-free as possible.

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Happy neighbours, happy life

Help to keep yourself and your neighbours safe and happy this winter with these useful tips, like keeping your communal areas clear of items (sorry, this includes festive decorations, as they're a fire risk).

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Round the (U) bend: don't flush wet wipes

Please don't flush wet wipes down the toilet as they could block your (and your neighbours') pipes. Blockages like this are not a 'defect' (an item covered by your warranty), and we'll have to charge you for the repair. Instead, please pop them in the bin and keep your pipes clear.

Win £150 with My Sage Home

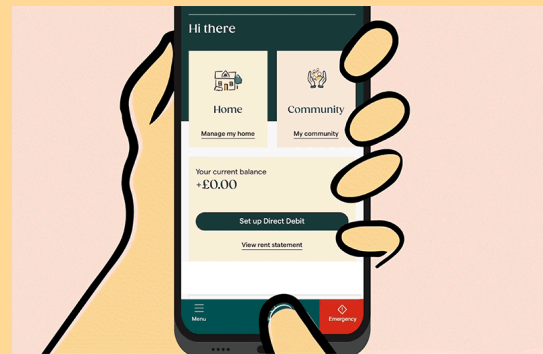
With Christmas just around the corner, how do you fancy £150 of shopping vouchers in your pocket? With your online account, [My Sage Home](#), it's easy.

Sign in, click '*Help*', type '*Prize draw*' in the live chat, fill in your details, and your name will be entered into the draw for **one of five £150 prizes**.

If you aren't signed up for My Sage Home already, it's quick and easy – just click the button below to get started.

MY SAGE HOME: PRIZE DRAW >

Terms and conditions apply. To find out more visit sagehomes.co.uk/tc-prize-draw.



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