

TECHNICAL SERVICE BULLETIN

TSB C-GN-PT-0097

Date: July 1, 2026
To: All Service and Parts Managers
From: Technical Services Department
Subject: EEM Blower Motor Dropping Out

This is an important Technical Service Bulletin to be carried out by trained and certified service technicians. The intent of this bulletin is to inform our customers of an intermittent issue with circulator blower operation on our non-communicating multi-speed furnaces. On a limited number of non-communicating furnaces, the control board might momentarily change the blower speed before reverting to its original speed.

When this occurs, the blower motor might slow down as it changes to the new blower speed and then operate the same as it reverts to the original blower speed. This occurrence has been described as the blower motor dropping out for a short time and restarting, or the fan speed changing on the control board display (Example: F01 to F02). If the furnace is operating in gas heat mode, this occurrence might also cause the gas heat to turn off and restart once the original blower speed has returned.

A firmware update is planned for the non-communicating control boards that will resolve this issue and provide additional improvements to the non-communicating control boards. In the meantime, a field solution has been developed. Per **Figure 1** below, connect an 18-24awg jumper wire from the unused 3/16" QC TWIN connection on the control board to the "C" terminal on the Thermostat connections.



Figure 1



Figure 2

(Continued on next page)

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When using this field solution, the control board will display the “EEH” error code (Twinning Error) shown in **Figure 2** in the Status loop. The EEH error code will not affect system operations and should be ignored. The twinning function of the control board becomes unavailable when this field solution is applied.

NOTE: This field solution **cannot** be used if two R-32 compliant non-communicating furnaces are twinned together using the IO-2001 Furnace Twinning for R-32 Systems instructions.

If you have technical questions, please call 1-855-DAIKIN1 or e-mail TechSupport@daikincomfort.com.

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