

Wi-Fi 7 BE6400 EASYMESH SATELLITE

NS71

Quick Start Guide



NetComm



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GETTING STARTED

Download the Aurora app

Configuring your Gateway and finding the best place for your Satellite is easy using the Aurora app. Follow the on-screen instructions to set up your Gateway.



Get it on the **App Store** or **Google Play**.

Can't scan the QR code?

Click on the link <https://qr.netcomm.com/m/aurora>, to download the app.

NF71
Gateway



NS71
Satellite



POWER ON YOUR SATELLITE

1. Place the Satellite next to your Gateway for initial pairing and setup.

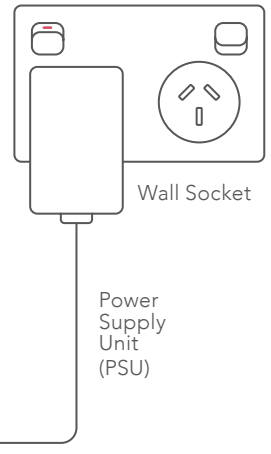


Gateway



Satellite

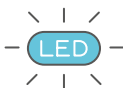
2. Connect the power supply unit (PSU) to the Satellite, then plug the PSU into a power point.



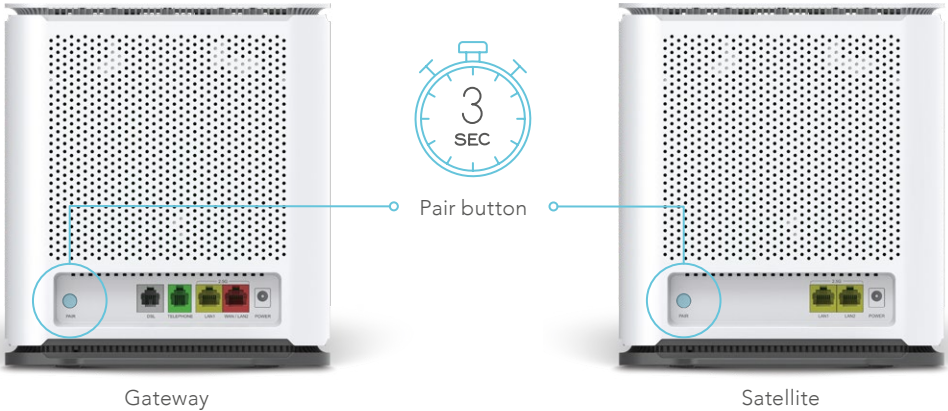
WAIT FOR THE SATELLITE TO BE READY

Please wait up to **3 minutes** for the Satellite to start up.

The Satellite is ready to pair when the **LED** on the Satellite is **flashing blue**.



PAIRING THE SATELLITE



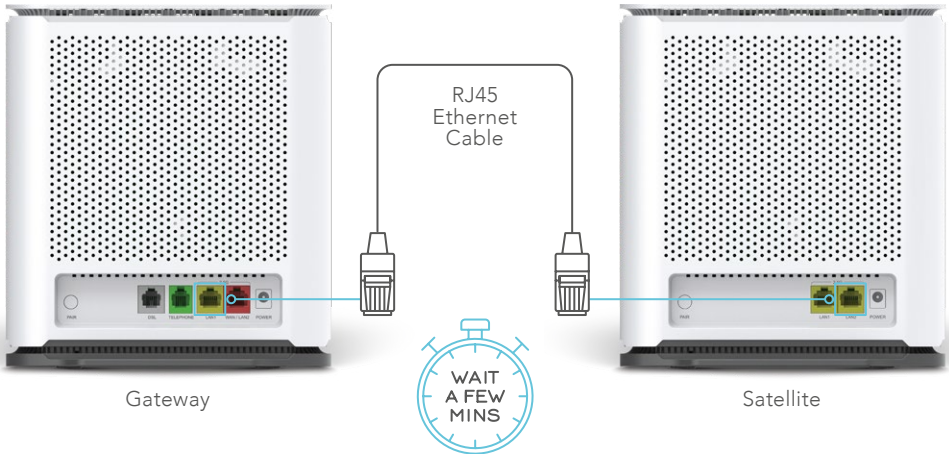
1. Press and hold the '**PAIR**' button located on the back of the **Gateway** for **three seconds**, then release. The **LED** on the bottom will begin flashing.
2. Now, press and hold the '**PAIR**' button located on the back of the **Satellite** for **three seconds**, then release. The **LED** on the bottom will begin flashing.
3. The **Gateway** and **Satellite** will begin pairing, please wait a **few minutes** for the pairing to complete.



A solid **White** or **Blue** LED means the **Satellite** has been paired with the **Gateway** and is **ready to use**.

A solid **Amber** LED means the **Satellite** needs to be **moved closer** to the **Gateway**.

PAIRING THE SATELLITE VIA ETHERNET



1. Connect one of the **LAN ports** on the **Satellite** to the **Gateway's LAN port** using an **Ethernet cable**.
2. Once connected, the **Gateway** and **Satellite** will automatically begin the pairing process.
3. **Wait a few minutes** for the pairing to complete.

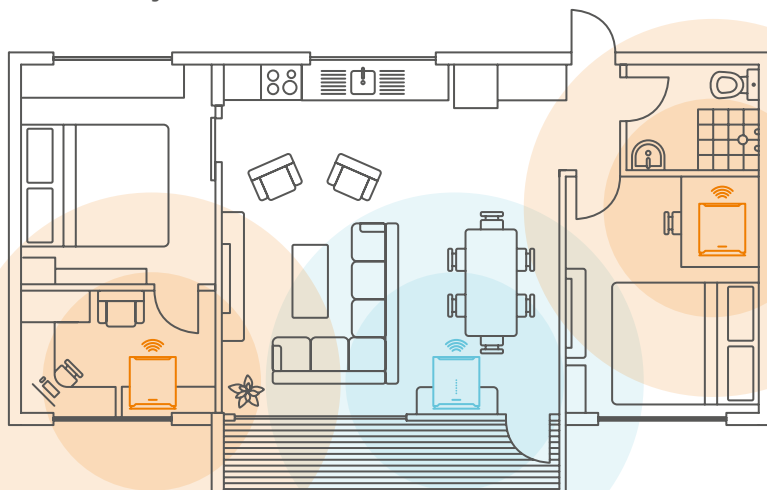


4. A **solid white LED** on the **Satellite** indicates that pairing has been **successful**.

PLACING THE SATELLITE

Your Satellite is now paired.

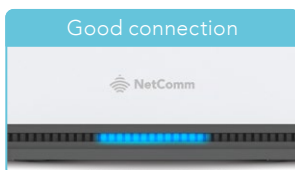
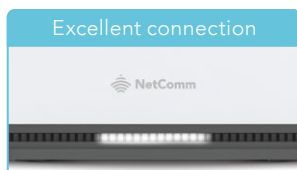
Your choice of **Satellite location** is important for the **stability** and **speed** of your internet service. Ideally, your **Satellite** should be no more than two rooms away from the **Gateway**.



Find best location

Unplug and move your **Satellite**, once your Satellite is in its new location, reconnect power and wait until the **Satellite** connects to the **Gateway**.

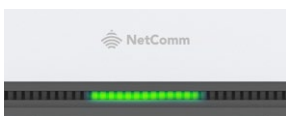












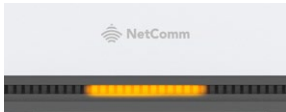

The Satellite is paired when the **LED** colour is **White, Blue** or **Amber**.



MULTIFUNCTIONAL BASE LIGHT



There is also an **indicator light** at the **base** of the **Satellite**

LED	COLOUR	DESCRIPTION
	 Green	Power on
	 Green blinking	Firmware upgrade in progress
	 Blue fast blinking	WPS pairing in progress
	 Blue blinking	Ready to pair to Gateway
	 Blue	Good connection to Gateway
	 White blinking	Blinks 3 times when the Wi-Fi function toggles between on and off
	 White	Excellent connection to Gateway
	 Red	No Internet connection
	 Red blinking	Overheating error, performance reduced, system may shut down
	 Amber	Poor connection to Gateway, move closer

Note: The multifunctional LED will automatically turn off after 10 minutes and will turn on again when required.

SAFETY & PRODUCT CARE



Location

- › The device is designed for indoor use only
- › Place the device in a central location for the best Wi-Fi performance



Airflow

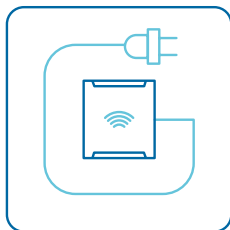
- › Do not restrict airflow around the device
- › The device is air-cooled and may overheat if airflow has been restricted
- › Always allow minimum clearance of 5cm around all sides and the top of the device
- › The device may become warm during normal use
- › Do not cover, do not put in an enclosed space, do not put under or behind large items of furniture



Environment

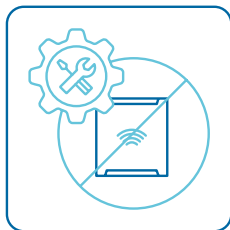
- › Do not place the device in direct sunlight or any hot areas
- › The safe operating temperature of the device is between 0° and 40°C
- › Do not allow the device to come in contact with any liquid or moisture
- › Do not place the device in any wet or humid areas such as kitchen, bathroom or laundry rooms

Safety & Product Care Continued



POWER ADAPTER

- › Always use the power adapter that came with the device
- › You should immediately stop using the power adapter if the cable or power adapter is damaged



SERVICE

- › Do not attempt to disassemble, repair, or modify the device
- › There are no user-serviceable components in the device



Small Children

- › Do not leave the device or its accessories within the reach of small children or allow them to play with it
- › The device may contain small parts with sharp edges that could cause an injury or which could become detached and create a choking hazard

Safety & Product Care Continued



RF Exposure

- › The device contains a transmitter and a receiver. When it is on, it receives and transmits RF energy
- › The device conforms with the radio frequency (RF) exposure limits adopted by the Australian Communications and Media Authority, when used at a distance of not less than 20 cm from the body



Product handling

- › Always treat the device and its accessories with care and keep them in a clean and dust-free place
- › Do not expose the device or its accessories to open flames
- › Do not drop, throw or try to bend the device or its accessories
- › Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories
- › Do not paint the device or its accessories
- › Please check local regulations for disposal of electronic products
- › Arrange power and network cables in a manner such that they are not likely to be stepped on or have items placed on them

DATA PRIVACY STATEMENT



FOR NETCOMM Wi-Fi DEVICES ("DEVICE") AND AURORA MOBILE APPLICATION ("APP")

Last updated: 24 November 2025

About NetComm and its Device and App

Throughout this document, any reference to "we" or "us" is a reference to **NetComm Wireless Pty Ltd**. We are a leading global innovator of telecommunication solutions aiming to give everyone the connected life they need.

The Device has been designed to connect to a cloud-based platform that will process and store certain device and network parameters (see next section for more details) collected from the Device to improve your home Wi-Fi experience. The Device will be connected to such a platform based in **Australia**. To do so, the Device must be setup in accordance with the **Quick Start Guide**, included in the box, and connected to the internet.

The Device may be marked with your **ISP's brand** so you may need to check the **Device's label** to determine that it is a **NetComm Device**.

The **App** has been designed to enable you to access data about the **Device** and your **Wi-Fi performance**.

This **Data Privacy Statement** explains how we - independently, or on behalf of the ISPs - use, store and share the information we collect about you in relation to your use of the **App** and the **Device**. It also explains how you can exercise your privacy rights, and the measures we have in place to protect your privacy.

FOR MORE DETAILED INFORMATION ON HOW NETCOMM COLLECTS, USES, DISCLOSES AND OTHERWISE HANDLES PERSONAL INFORMATION COLLECTED THROUGH THE DEVICE, PLEASE SEE OUR PRIVACY POLICY AT <https://www.netcomm.com/legal> ("Privacy Policy").

Other ISP terms and conditions may also apply to your use of the Device and their use, collection, disclosure and handling of your personal information. For more information on how your ISP collects, uses, discloses or handles your personal information collected through the Device, visit your **ISP's privacy policy**.

We reserve the right to modify this **Data Privacy Statement** from time to time. We will post the modifications on our **website**.

We comply with all applicable laws which relate to the protection of individuals with regards to the processing of personal information, including, to the extent applicable, and without limitation:

- › Privacy Act 1988 (Cth);
- › Privacy Act 1993 (NZ);
- › the General Data Protection Regulation (EU) 2016/679 ("**EU GDPR**");
- › the EU GDPR as it is incorporated into the law of the UK (the "**UK GDPR**") and UK Data Protection Act 2018;
- › the California Consumer Privacy Act 2018 ("**CCPA**"); and
- › the Canadian Personal Information Protection and Electronic Documents Act, (together, "**Privacy Laws**").

What personal information do we collect?

We collect a range of information through the Device and the App. This includes:

- › MAC/IP address
- › Service set identifier (SSID)
- › Serial numbers
- › Model numbers
- › Network connection
- › Device connection status
- › Device password
- › Internet connection setup credentials
- › Domain account-related information (Email, Credentials, contact phone number)

(above list items collectively referred to in this Data Privacy Statement as “Data”).

If the Data is not collected, your ISP may not be able to properly resolve technical problems remotely should you require assistance. Also, the Device might not be able to function as intended to optimise your home Wi-Fi experience. If you do not wish for your Data to be collected, **you should not use the Device.**

Who has access to the Data and what purpose is it used for?

Both NetComm and your ISPs may have access to the Data via a cloud-based platform.

We may use the Data to provide your ISP with the cloud-based service mentioned above and related services to your ISP. We may use the Data to improve the quality of our product and services. We may also aggregate the Data we collect from you with data from other users.

We provide secure access to and may disclose the Data to third party service providers who assist us with the delivery of the services mentioned in this **Data Privacy Statement**.

We do not ‘sell’ your personal information as that term is defined under the CCPA. California residents can find additional information regarding their CCPA rights in the “California Privacy Rights” section in the Privacy Policy.

For more information about who has access to your Data, please refer to the “Disclosure of Personal Information” section in the Privacy Policy.

What is the lawful basis for our processing?

If the EU GDPR or UK GDPR applies, our legal basis for collecting and using your Data are set out in the Privacy Policy in the section titled “How we use the personal information we collect”.

How long is my Data retained for?

We retain your Data for as long as required for the purposes set out in this **Data Privacy Statement**. In particular, the Data collected by the Device, App and cloud service are as follows:

Smartphone App	Retained until the App is deleted from the user’s smartphone.
MPM Device (Wi-Fi 7 Device)	Retained until the user performs a factory reset of the Device.
MPM Cloud	For the lifetime of the MPM Device.

For more information about our data retention practices, please refer to the “Data Retention” section of our Privacy Policy.

What rights do you have in relation to your Data?

Depending on the **Privacy Laws** applicable to your Data, you may have a number of rights in relation to the way we process your Data.

Our **Privacy Policy** includes information about how you can exercise your rights to access your personal information or seek correction of your personal information that we hold. The rights available to you, and information about how to exercise those rights, are set out in our **Privacy Policy** under the section titled "Accessing and correction your personal information".

Where your Data is subject to a **Privacy Law** that provides for additional rights in respect of your Data, these rights can be found under the section applicable to that Privacy Law e.g. the "California Privacy Rights" section and the "EU GDPR and UK GDPR Privacy Rights" section.

Cookies and similar technologies

We do not use cookies or any similar technologies in our App.

How can I contact you?

If you have any questions about our privacy practices or this **Data Privacy Statement**, you can contact us as follows:

NetComm Wireless
Level 1, 18-20 Orion Road
Lane Cove, NSW 2066, Australia

Attention: Privacy Officer
Email: privacy@netcomm.com
Phone: +61 2 9424 2000

Further information about how to raise a question or complaint, including your right to make a complaint to your local data protection authority, is set out in the "Complaints about the handling of your personal information or data" section of our **Privacy Policy**.



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