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Dear Customer,

As the impact of COVID-19 reaches further into our communities we wanted to assure you that the health and wellbeing of our customers and The Homeplus Homemaker Centre community is the overriding priority.

We are monitoring the official advice from relevant health authorities including the Australian Government Department of Health and other National and State agencies and our actions will reflect guidance we have received.

We have implemented a range of precautionary measures to help mitigate the spread of the virus at the Homeplus Homemaker Centre including a heightened focus on sanitising hard surfaces throughout the Centre such as bathrooms and life lobbies, and have installed additional hand sanitisers in the bathrooms and increased communication to customers regarding hygiene standards.

We continue to monitor the changing circumstances and are working to ensure The Homeplus Homemaker Centre, as the heart of your community, provides a safe environment to service the needs of our shopping.

Our policy and procedures relating to COVID-19 also includes contingency plans should we be required to manage the presence of the virus in our Centre. We are governed by the advice of health authorities and are well prepared for this scenario.

We will continue to communicate with you again as required and strongly encourage you to access and make yourself familiar with the following information sources:

www.health.vic.gov.au

We thank you for your continued support of the retailers at The Homeplus Homemaker Centre. The Centre remains open for business and look forward to seeing you soon.

Yours sincerely
Centre Management