

了解您的帳單

雖然您使用的電力現在是由東灣社區能源(EBCE)購買，不過PG&E將繼續提供帳單和其他服務。

- » PG&E將不再向您收取發電費。現在由EBCE代表您購買電力。這不是一項額外收費。EBCE的收費取代了您原本支付給PG&E的費用。
- » PG&E將繼續收取電力輸送費，也就是對您電力的傳輸和配送收取費用，以及收取規定的監管與計畫費用。這些費用不分用戶的服務提供商是誰一律相同。如要詳細瞭解您的PG&E能源費用明細，請造訪pge.com。
- » 針對Community Choice Energy (社區選擇能源) 計畫所收取的PG&E費用被納入EBCE的價格制定流程。因此，您支付的PG&E帳單總額將會少於 (如果選用EBCE的Bright Choice服務) 或等於 (如果選用EBCE的Brilliant 100服務) 您原本會付給PG&E的發電費。

以下的帳單範本以住宅用戶適用的E1費率方案為例。

EBCE和PG&E的電費比較：

- » 將EBCE淨收費(#13)、電費無差異調整費(#8)、特許經營附加費(#9)加總。這些是您的新收費。
- » 將此總額與發電抵免額(#7)進行比較。這是PG&E根據您的月用量原本會收取的發電服務金額，但現在PG&E以抵免額的形式計入您的帳戶。
- » 以這位選用Brilliant 100方案的用戶為例，比較情況如下： $\$11.81 + \$5.35 + \$0.09 = \17.25 ，此數額與發電抵免額相同。

如果您對您的電費帳單有任何問題，您可以致電 **1-833-699-EBCE (3223)** 洽詢EBCE的電話中心。如需更多資訊，請造訪：ebce.org。





ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: [REDACTED]
Statement Date: 07/19/2018
Due Date: 08/09/2018

Service For:



Questions about your bill?

Monday-Friday 7 a.m.-9 p.m.
Saturday 8 a.m.-6 p.m.
Phone: 1-866-743-0335
www.pge.com/MyEnergy

Local Office Address

1425 Clay St
OAKLAND, CA 94612

Your Account Summary

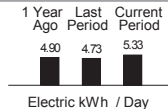
Amount Due on Previous Statement	\$39.05
Payment(s) Received Since Last Statement	-39.05
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$23.71
EAST BAY COMMUNITY ENERGY Electric Generation Charges	12.75
Current Gas Charges	6.59

Total Amount Due by 08/09/2018 \$43.05

Monthly Billing History



Daily Usage Comparison



1 帳號

如果您要變更您的EBCE服務方案 (Bright Choice、Brilliant 100或Renewable 100) , 或是要婉拒EBCE服務, 您需要這個號碼。

2 PG&E 電力輸送費

這是PG&E針對通過其輸電線路輸送電力和維護基礎設施所收取的費用, 以及支援客戶服務和帳單計費等其他收費。

3 EBCE 發電費

這項收費涵蓋EBCE為用戶購買清潔電力的費用。

4 應付總額

這是您支付給PG&E的費用總額, 通過一張帳單收取PG&E和EBCE提供的服務費用, 十分方便。



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: [REDACTED]

Statement Date: 07/19/2018

Due Date: 08/09/2018

Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

High Usage: An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexpplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown

Conservation Incentive	-\$5.66
Transmission	5.13
Distribution	13.78
Electric Public Purpose Programs	2.26
Nuclear Decommissioning	0.03
DWR Bond Charge	0.88
Competition Transition Charges (CTC)	0.21
Energy Cost Recovery Amount	-0.01
PCIA	5.35
Taxes and Other	1.74
Total Electric Charges	\$23.71

*PG&E refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2018 Pacific Gas and Electric Company. All rights reserved.

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您的電費明細

這是包括發電、配送和其他費用、稅費以及為區域或全州計畫提供資金的計畫 (如補助和能源效率回扣計畫) 費用摘要。

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ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: [REDACTED]

Statement Date: 07/19/2018

Due Date: 08/09/2018

Details of PG&E Electric Delivery Charges

06/14/2018 - 07/13/2018 (30 billing days)

Service For: [REDACTED]

Service Agreement ID: [REDACTED] **6**

Rate Schedule: E1 T Residential Service

Service Information

Meter #	[REDACTED]
Current Meter Reading	19,544
Prior Meter Reading	19,384
Total Usage	160.000000 kWh
Baseline Territory	T
Heat Source	B - Not Electric
Serial	S
Rotating Outage Block	50

06/14/2018 - 07/13/2018	Your Tier Usage	1	2
Tier 1 Allowance	210.00 kWh (30 days x 7.0 kWh/day)		
Tier 1 Usage	160.000000 kWh @ \$0.21169		\$33.87
Generation Credit			-17.25
Power Charge Indifference Adjustment			5.35
Franchise Fee Surcharge			0.09
Oakland Utility Users' Tax (7.500%)			1.65
Total PG&E Electric Delivery Charges			\$23.71

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6 服務協議ID

為了計算適用費用，服務協議記錄您與PG&E（包括結算日期，計量資訊和其他因素）的具體安排。對於一個PG&E帳戶下有多個電錶的客戶，每個電錶將具有唯一的服務協議ID號。

7 發電抵免額

這是現在由EBCE提供發電服務的發電費用，因此PG&E將此項費用以抵免額的形式計入您的帳戶，以避免出現重複收取發電費的情況。這項抵免額是PG&E原本會向您收取的電費。

8 電費無差異調整費

PG&E向EBCE收取電費無差異調整費(PCIA)，此項費用根據每月使用的千瓦小時數計算。PCIA旨在確保EBCE用戶支付PG&E在用戶更換電力合約之前為用戶提供電力所支付的費用與該電力目前市價之間的差額。PCIA收費被納入EBCE的價格制定流程。

9 特許經營附加費

特許經營費向PG&E收取，用於支付與使用公共街道提供煤氣和電力服務權利的相關費用。特許經營費被納入EBCE的價格制定流程。

10 公用事業用戶稅

每個城市的公用事業用戶稅各不相同，可能不適用於我們轄區內的每個社區。如果您的企業或住宅原本即有這項稅，您成為EBCE用戶後將繼續繳納。



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: [REDACTED]
Statement Date: 07/19/2018
Due Date: 08/09/2018

Details of EAST BAY COMMUNITY ENERGY Electric Generation Charges

06/14/2018 - 07/13/2018 (30 billing days)

Service For: [REDACTED] **11**
Service Agreement ID: [REDACTED] ESP Customer Number: [REDACTED]

06/14/2018 – 07/13/2018

12	Rate Schedule: E1-Brilliant 100		
	Flat	160.000000 kWh @ \$0.07379	\$11.81
		13 Net Charges	11.81
14	Local Utility Users Tax (7.500%)		0.89
	Energy Commission Tax		0.05
	East Bay Community Energy is your local electricity provider. We offer affordable rates and more clean energy.		

Total EAST BAY COMMUNITY ENERGY Electric Generation Charges \$12.75

Service Information

Total Usage 160.000000 kWh

For questions regarding charges on this page, please contact:

EAST BAY COMMUNITY ENERGY
1111 BROADWAY FL 3
OAKLAND CA 94607
1-833-699-3223
ebce.org

Additional Messages

Thank you for being a valued customer of East Bay Community Energy (EBCE), the official electricity provider of Albany, Berkeley, Dublin, Emeryville, Fremont, Hayward, Livermore, Oakland, Piedmont, San Leandro, Union City, and unincorporated Alameda County. EBCE is a public agency that procures your power, increases the use of renewable energy, and invests revenues back into the community. Electricity from EBCE is delivered to you by PG&E, which remains an essential partner for power distribution, service, and billing. To learn more, please visit ebce.org or call 1-833-699-EBCE (3223).

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ESP用戶編號

這是您的EBCE能源服務提供商(ESP)用戶編號。

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費率表

本行顯示兩項資訊。開頭的字母和數字代表您的費率表，由PG&E決定。住宅客戶通常以E1開頭。費率表之後是您所屬的EBCE服務方案：Bright Choice、Brilliant 100、或Renewable 100。

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淨收費

這是EBCE收取的金額。這裡還有其他收費，包括能源委員會稅以及有時會有的一項本地公用事業用戶稅。所有PG&E用戶都要支付這些費用，因此比較費用時應將這部分排除在外。

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能源委員會稅

這項費用代表加州能源委員收取，適用於所有用戶，無論其服務提供商是誰。加州立法機關在1975年制定能源委員會稅。此稅項為加州能源委員會提供額外資金。