

Staff Report Item 6

TO: East Bay Community Energy Board of Directors

FROM: Nick Chaset, Chief Executive Officer

SUBJECT: CEO Report (Informational Item)

DATE: April 22, 2020

Recommendation

Accept Chief Executive Officer (CEO) report on update items below.

Executive Committee Meeting

The Executive Committee met on March 27, 2020 where they were briefed on EBCE's Response to COVID-19 by CEO Chaset and received an informational update on new contracts. The next meeting will be held on Friday April 24,2020 at 12 pm.

Finance, Administration and Procurement Subcommittee Meeting

The March 13, 2020 meeting of the Finance, Administration and Procurement Sub-committee was cancelled due to issuance of the COVID-19 shelter in place order. The next meeting will be held on Friday May 15, 2020 at 3 pm.

Marketing Regulatory and Legislative Subcommittee Meeting

The next Marketing, Regulatory and Legislative Subcommittee will be held on Thursday May 21, 2020 at 3 pm.

Marketing and Account Services Update

New Bill Presentation

Updates went into effect on April 1 to improve the presentation of customer savings on the bill. Customer bills still have a section for PG&E delivery charges, which includes the fees charged to CCA customers called the Power Charge Indifference Adjustment (PCIA) and Franchise Fee. The difference is that now the EBCE section of the bill shows a credit for the same amount of PCIA and Franchise Fee, and a line for Bright Choice savings.

Two improvements are achieved with this change:

1. Savings is directly shown to a customer without the need to go through a complicated calculation

2. The rate discount is now 1.5% for all customers, regardless of their PCIA vintage because the credit for PCIA and Franchise Fee are now calculated for each customer

General Example

Details of PG&E Electric Delivery Charges 03/03/2020 - 03/31/2020 (29 billing days) Service Agreement ID: Rate Schedule: E1 X Residential Service				Details of East Bay Community Energy Electric Generation Charges		
				03/03/2020 - 03/31/2 Service For: Service Agreement ID:		
03/03/2020 - 03/31/2020	Your Tier Usage	▼ 1 2		03/03/2020 – 03/31/2020 Rate Schedule: E1-Bright	Choice	
Tier 1 Allowance Tier 1 Usage Tier 2 Usage Generation Credit	304.50 kWh 304.500000 kWh 180.500000 kWh	(29 days x 10.5 @ \$0.23522 @ \$0.29600	kWh/day) \$71.62 53.43 -57.12	Flat Power Charge Indifference Adju Franchise Fee Surcharge Credi Bright Choice	485.000000 kWh @\$0.11778 Istment Credit	\$57.1 -13.1 -0.3 -0.8
Power Charge Indifference Adjustment 13.14 Franchise Fee Surcharge 0.33			13.14 0.33	Energy Commission Tax EBCE offers Bright Choice	Net Charges 42.79 at a 1.5% discount to PG&E generation rates rates for Brilliant 100. Learn more at ebce.org	
Total PG&E Electric Delivery Charges \$81.40 2018 Vintaged Power Charge Indifference Adjustment \$81.40			Total East Bay Con Electric Generation	munity Energy	\$42.94	

Same charges for generation

Provide credit for PCIA and Franchise Fee

Show discount at individual line item

Image 1: Residential, E1 Bright Choice customer

	Details of East Bay Community Energy Electric Generation Charges
Details of PG&E Electric Delivery Charges	03/03/2020 - 03/31/2020 (29 billing days)
03/03/2020 - 03/31/2020 (29 billing days) Service For:	Service For: Service Agreement ID: ESP Customer Number:
Service Agreement ID: Rate Schedule: E1 X Residential Service	03/03/2020 - 03/31/2020
▼ 03/03/2020 - 03/31/2020 Your Tier Usage 1 2	Rate Schedule: E1-Bright Choice Flat 485.000000 kWh @ \$0.11778 \$57.12 Power Charge Indifference Adjustment Credit -13.14
Tier 1 Allowance 304.50 kWh (29 days x 10.5 kW Tier 1 Usage 304.500000 kWh @\$0.23522 Tier 2 Usage 180.500000 kWh @\$0.29600 Generation Credit 304.500000 kWh %\$0.29600	/h/day) Franchise Fee Surcharge Credit -0.33 \$71.62 Bright Choice -0.86 53.43 Net Charges 42.79 -57.12 Energy Commission Tax 0.15
Power Charge Indifference Adjustment Franchise Fee Surcharge	13.14 EBCE offers Bright Choice at a 1.5% discount to PG&E generation rates and 0.33 matches PG&E generation rates for Brilliant 100. Learn more at ebce.org/bill
Total PG&E Electric Delivery Charges 2018 Vintaged Power Charge Indifference Adjustment	\$81.40 Total East Bay Community Energy Electric Generation Charges \$42.94

Image 2: Small commercial, A1X Brilliant 100 customer

			Details of East Bay Community Energy Electric Generation Charges			
Details of PG&E	Electric Delivery C	harges	03/02/2020 - 03/30/2020 (29 billing days)			
03/02/2020 - 03/30 Service For: Service Agreement ID:)/2020 (29 billing da	ys)	Service For: Service Agreement ID: ESP Customer Number:			
	General Time-of-Use Service)	03/02/2020 - 03/30/2020			
03/02/2020 - 03/30/2020	r .		Rate Schedule: A1X-Brilliant 100 Off-Peak Winter 91.845000 kWh @\$0.10323 \$	9.48		
Customer Charge Energy Charges Part Peak Off Peak Generation Credit Power Charge Indifference A Franchise Fee Surcharge Oakland Utility Users' Tax (7	0.519000 kWh 91.845000 kWh		33 Part-Peak Winter 0.519000 kWh @ \$0.12414 Power Charge Indifference Adjustment Credit - 13 Franchise Fee Surcharge Credit - 14 Net Charges 6.99 154 Local Utility Users Tax (7.500%) - 159 EBCE offers Bright Choice at a 1.5% discount to PG&E generation rates and	0.06 -2.49 -0.06 0.52 0.03		
Details of PG&E	1999 - 1990 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -		Customer Details of East Bay Community Energy Electric Generation Charges 03/02/2020 - 03/30/2020 (29 billing days)			
Service For: Service Agreement ID: Rate Schedule: Time-of-U	se (Peak Pricing 4 - 9 p.m. E	Every Day)	Service For: Service Agreement ID: ESP Customer Number:			
03/02/2020 - 03/30/202	20		03/02/2020 - 03/30/2020			
Baseline Allowance	237.80 kWh	h (29 days x 8.2 kWh/day)	Rate Schedule: ETOUC-Brilliant 100 Off-Peak Winter 353.069200 kWh @ \$0.10428 \$36			
Energy Charges Peak Off Peak Baseline Credit Generation Credit Power Charge Indifference Franchise Fee Surcharge Berkeley Utility Users' Tax	123.975300 kWh 353.069200 kWh 237.800000 kWh	n @\$0.28836 10 n @-\$0.08517 -2	Peak Winter 123.975300 kWh @ \$0.11931 14 37.90 Renewable100 477.044500 kWh @ \$0.01000 47 01.81 Power Charge Indifference Adjustment Credit -12 -12 -12 20.25 Franchise Fee Surcharge Credit Net Charges 43.14 -12 51.61 Net Charges Tax (7.500%) 14 -12 -12 -12	6.82 4.79 4.77 2.92 0.32 3.24 0.14		

COVID-19 Relief Campaign

On April 2, EBCE launched a COVID-19 Relief campaign with an earmarked \$1.5 million toward community relief efforts in Alameda County. EBCE created a website that will catalog its relief efforts, available at: https://ebce.org/covid

Some of those efforts include:

- Temporarily Suspending Customer Collection Activities and Offering Flexible Customer Payment Plans: EBCE has suspended the return of non-paying customers back to PG&E service and is suspending collections activities through at least May 2020. EBCE is also to implement flexible payment plans for customers impacted by the Covid19 crisis.
- Community Relief Funding: EBCE will contribute \$1,100,000 to the twelve communities we serve to support their community relief efforts.
- **Corporate Partners Donation Initiative:** EBCE is spearheading an initiative soliciting • donations from our largest customers, with a goal of raising \$1 million in April for the County food bank and Meals on Wheels programs.
- **Donation to Local Food Agencies:** EBCE's board approved \$70,000 in grants to local • support programs at Alameda County Community Food Bank and Meals-on-Wheels of Alameda County.

• **Community Grant Funds:** EBCE has allocated over \$300,000 in additional funds to use for community grants in our response to COVID-19 and is developing effective strategies to utilize these funds.

Funding agreements are currently signed or in progress with:

- Berkeley Relief Fund
- Hayward Community Relief Fund
- Oakland COVID-19 Relief Fund
- UCSF Benioff Children's Hospital Oakland
- Washington Hospital Healthcare Foundation
- St. Rose Hospital Foundation
- Alameda Health System Foundation