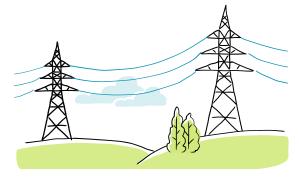
## **Understanding Your Bill**



## EBCE buys clean power at low rates for East Bay customers.

Customers on EBCE's Bright Choice plan can expect to pay slightly less than they would have paid PG&E. Customers on EBCE's Brilliant 100 service pay the same as they would have paid PG&E, but get a cleaner energy mix.



# PG&E delivers that power and handles customer billing.

PG&E bills include the same fees, program charges, low-income discounts, and electric delivery rates for all customers regardless of whether they are on EBCE or not. In the East Bay, customers now receive a "generation credit" on the PG&E bill that offsets EBCE charges.

Generation Credit	\$	A	See page 3 fc
This is the amount PG&E would have charged for their generation service based on your monthly use. Find this on your energy bill in the section labeled 'Details of PG&E Electric Delivery Charges.			explanations of each line.
minus Power Charge Indifference Adjustment	- \$	В	
Find this on your energy bill in the section labeled 'Details of PG&E Electric Delivery Charges.			
minus Franchise Fee Surcharge	- \$	<u> </u>	
Find this on your energy bill in the section labeled 'Details of PG&E Electric Delivery Charges.			
minus EBCE Net Charges	- \$	D	
Find this on your energy bill in the section labeled 'Details of East Bay Community Energy Electric Generation Charges.			
,	= <b>\$</b>		



EBCE now provides generation service for East Bay customers, so PG&E credits this charge back to your account to avoid any duplication of generation fees. The credit is what PG&E would have charged you for electricity.

### B POWER CHARGE INDIFFERENCE -ADJUSTMENT

PG&E charges EBCE customers a
Power Charge Indifference Adjustment
(PCIA), which is calculated based on the
number of kilowatt-hours used each
month. The PCIA is intended to ensure
that EBCE customers pay the difference
between what PG&E paid for power
contracted to serve them prior to their
switch, and the current market value of
that power. The PCIA charge is factored
into EBCE's rate setting process.

### C FRANCHISE FEE SURCHARGE

This fee is collected by PG&E to cover costs associated with rights to use public streets to provide gas and electric service. This fee is factored into EBCE's rate setting process.

#### **ESP CUSTOMER NUMBER**

This is your customer service number for EBCE.

#### **RATE SCHEDULE**

This is your rate schedule determined by PG&E.

#### **ENERGY COMMISSION TAX**

This fee is collected on behalf of the California Energy Commission and applies to all customers, regardless of service provider.

## **D** NET CHARGES

This is the amount EBCE collects for the power that you use.

