



March 25, 2021

NAME
ADDRESS
CITY STATE ZIP

Dear Budget Billing Customer:

In April 2021, PG&E customers, including customers enrolled in PG&E's Budget Billing, in the cities of Newark, Pleasanton, and Tracy will begin receiving electric generation service from East Bay Community Energy (EBCE), a public agency that increases the use of renewable energy and invests in our local community. The City Councils of Newark, Pleasanton, and Tracy all voted unanimously to join EBCE so that customers can get green energy at low rates. You should have received information about this transition in the mail, and additional information is available at ebce.org/welcome.

When you begin service with EBCE, you will maintain your averaged costs for the PG&E portion of your bill. For most customers, that's natural gas service and electricity delivery. The EBCE portion of your bill - the electric generation portion - will vary as your usage changes from month-to-month.

For some context, an average residential customer in our area uses about 360 kilowatt-hours a month and the electricity portion of their PG&E bill is around \$100. One-third of that, or about \$30, are charges associated with electricity generation. This is the portion of your bill that may vary from month-to-month as your usage varies.

You may also choose to opt out of EBCE, stay with PG&E electricity service, and continue to participate in PG&E's Budget Billing for your full energy bill. EBCE supports your energy choices. To learn more about the EBCE's services and your options, please visit www.ebce.org, email customer-support@ebce.org, or phone 1-833-699-EBCE (3223) weekdays between 7 a.m. and 7 p.m.

Thank you,

Nick Chaset

Nick Chaset
Chief Executive Officer
East Bay Community Energy