

WELCOME TO THE COMMUNITY

You are now part of the East Bay's green energy transition.

East Bay Community Energy (EBCE) is your local, public power agency providing green energy, offering low rates, and supporting local community programs. Your city council members voted to join EBCE to provide the community a choice of electric supply.

Community members can choose 100% green energy from California wind and solar (EBCE's Renewable 100) or a lower-cost service (EBCE's Bright Choice) or return to PG&E bundled service. Visit [ebce.org](https://www.ebce.org) or contact EBCE at **1-833-699-EBCE (3223)**. Participants in **CARE, FERA, and/or Medical Baseline Allowance** programs continue to receive their same discounts while on EBCE service.



EBCE's Scott Haggerty Wind Energy Center in Livermore

Your PG&E bill includes a monthly Generation Credit from PG&E showing what you would have paid them; that credit will offset EBCE charges which also appear on the bill. Visit ebce.org/understand-your-bill to learn more.

Your EBCE service plan is **Bright Choice**,
at a 3% discount to PG&E (including all fees).

To change your service plan or return to PG&E service visit ebce.org/change-my-plan

Enrollment and Service Options: East Bay Community Energy (EBCE) is the default electric provider serving Alameda County (except the City of Alameda) and the city of Tracy.

Rates and Fees: EBCE's electric generation rates are managed to provide green electricity to our community at competitive rates. Any future rate changes will be adopted at duly noticed public meetings of the EBCE Board. As an EBCE customer, PG&E charges you a monthly Power Charge Indifference Adjustment (PCIA) and Franchise Fee Surcharge. EBCE has accounted for these additional fees and charges in its rate setting process.

Billing: As an EBCE customer, you continue to receive a single monthly bill from PG&E that includes all electricity-related charges,

including EBCE's electric generation charges. PG&E continues to charge for gas services, transmission, distribution, public goods programs, and other non-generation charges at the same rates it charges customers who do not receive EBCE service.

Opt Out: You may opt out of EBCE electric generation service at any time by calling 1-833-699-3223 or by completing the opt-out form at ebce.org/optout.

Customer Confidentiality: EBCE is committed to protecting customer privacy. EBCE's policy on customer confidentiality can be found at ebce.org/confidentiality or by calling 1-833-699-3223.

Visit ebce.org/terms for full details of the **EBCE Terms and Conditions**.



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Contact us

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