



## Roger Zander

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itnetX AG

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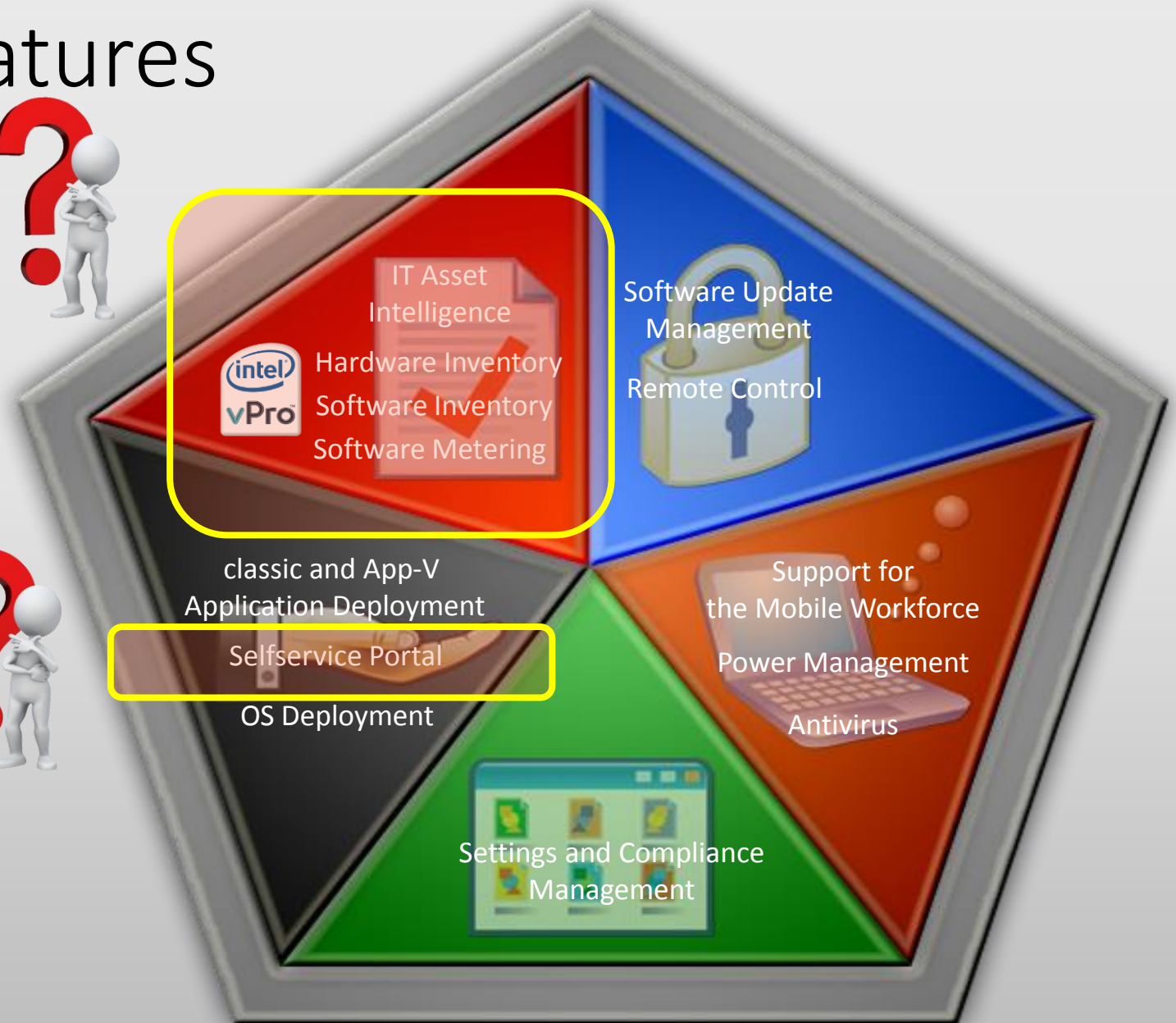
## Dieter Gasser

Head of Software Solutions  
itnetX AG

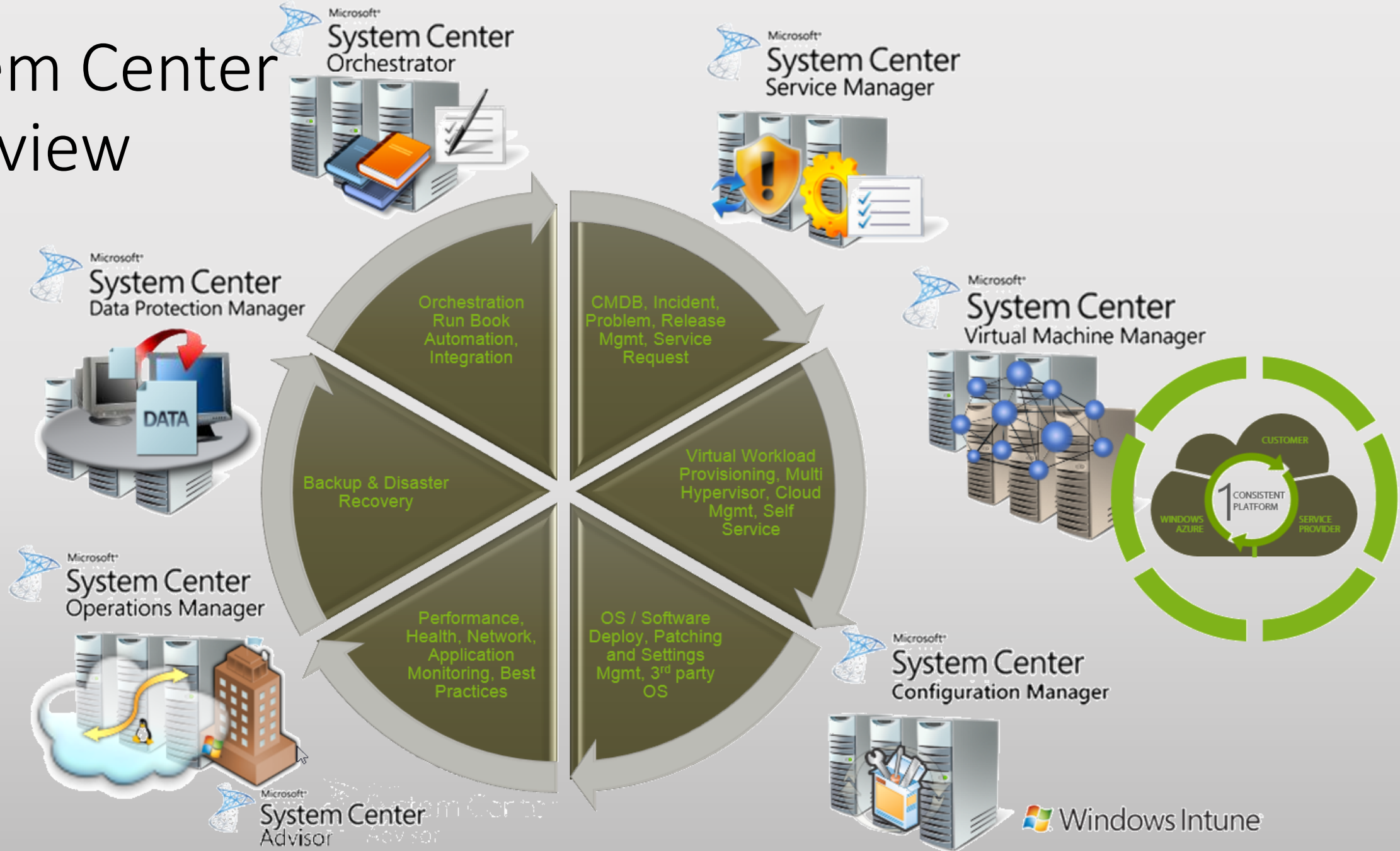
[dieter.gasser@itnetx.ch](mailto:dieter.gasser@itnetx.ch)  
[@DiGaBlog](#)

# Integration SCCM in SCSM

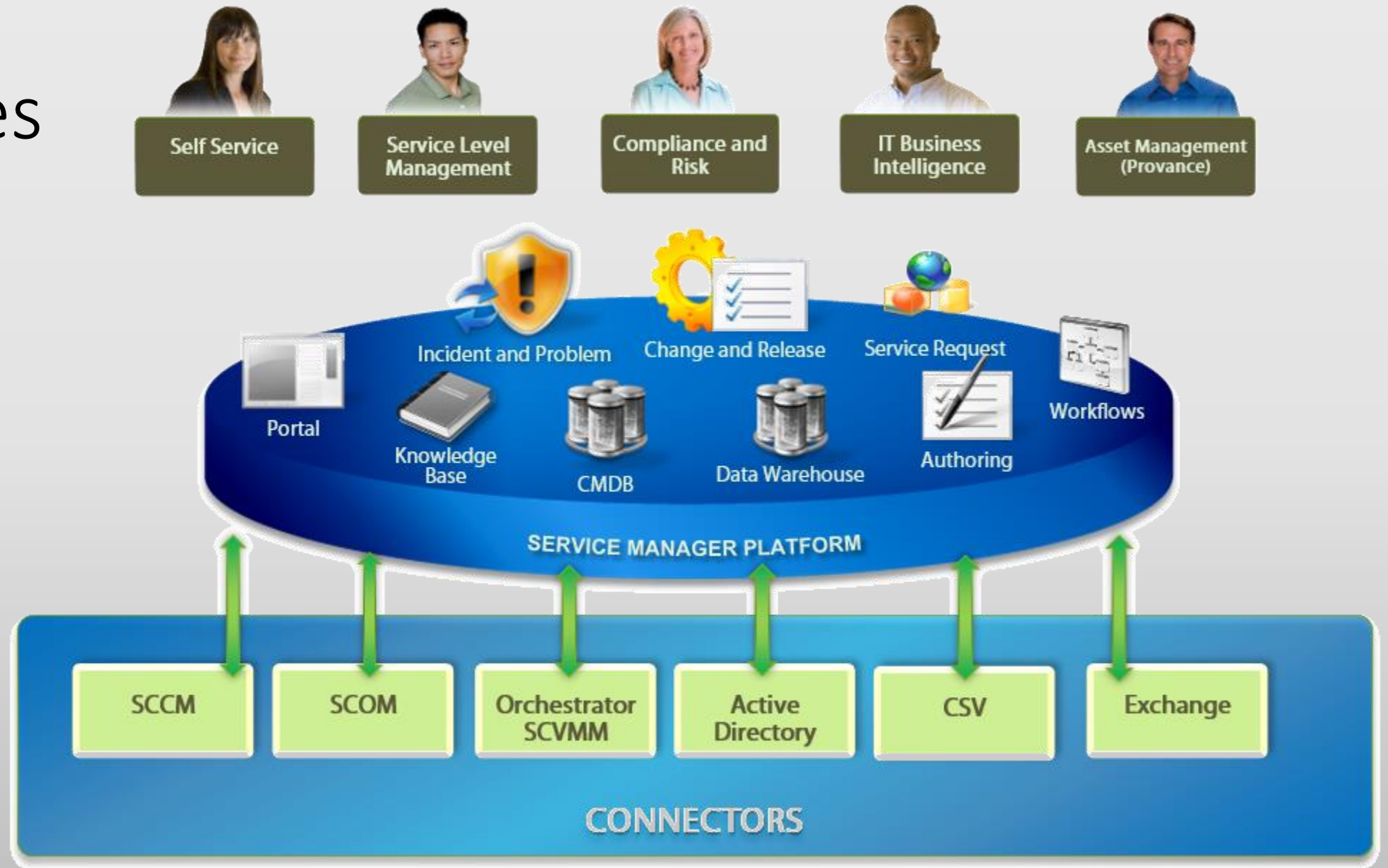
# ConfigMgr Features



# System Center Overview



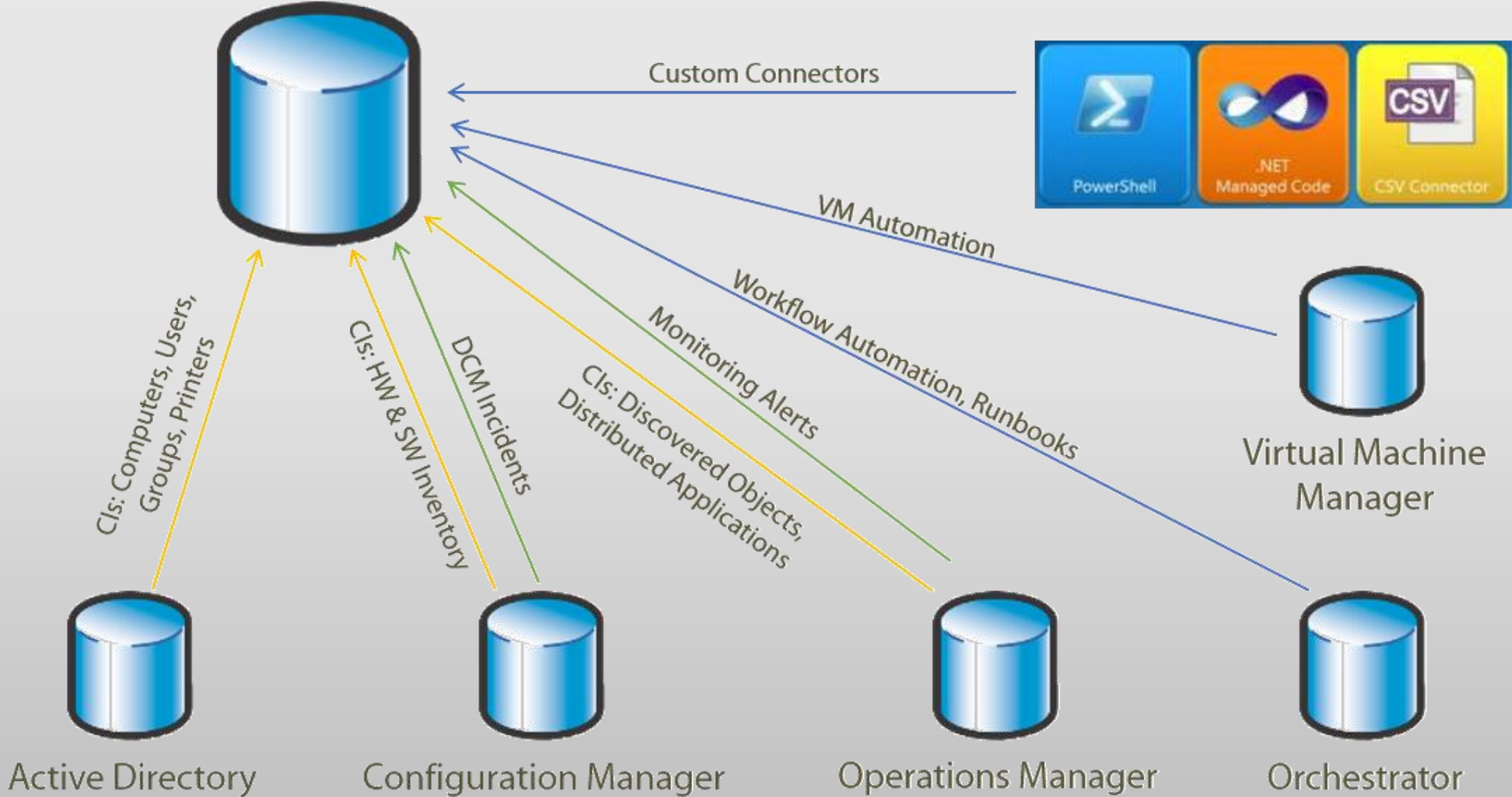
# SCSM Features



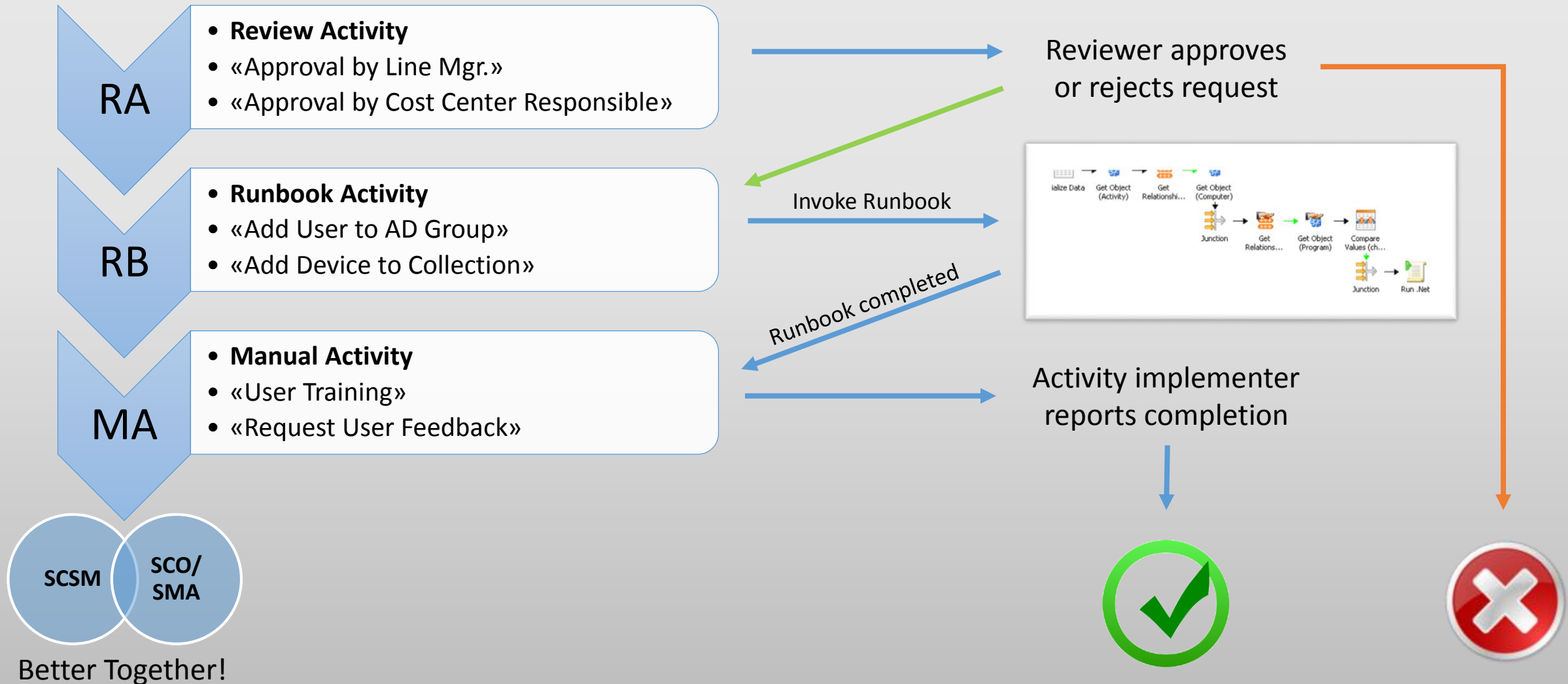


# Service Manager

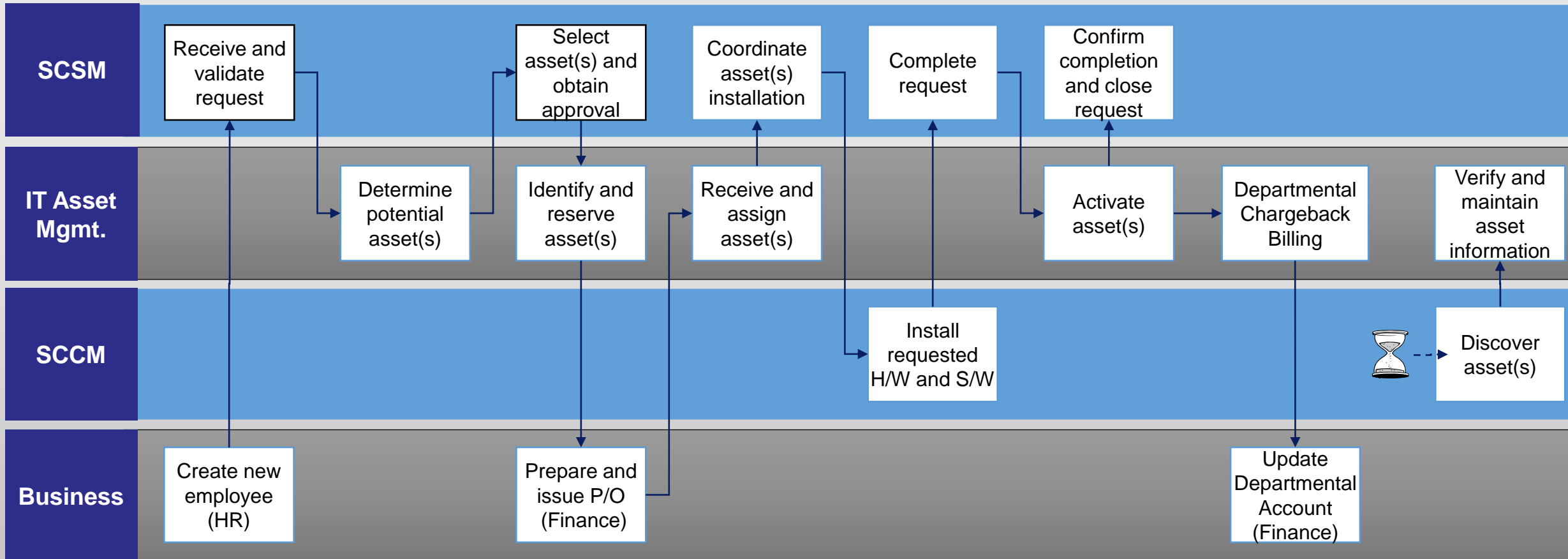
# SCSM Connectors



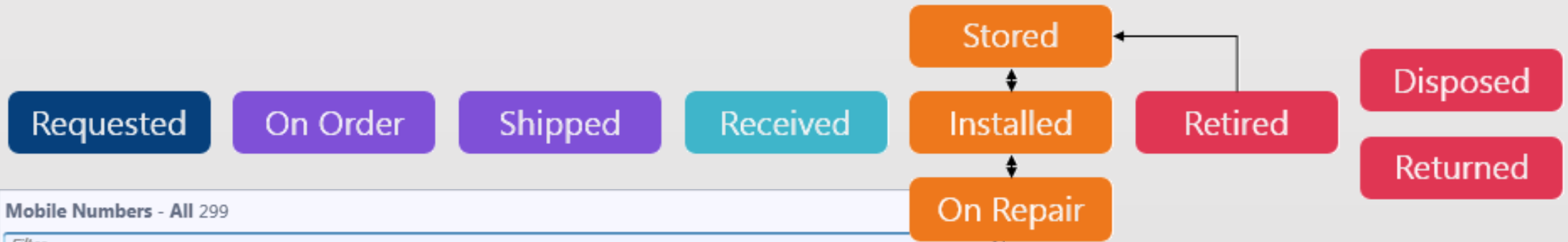
# SCSM Business Workflows



# Integrated IT Asset Management



# Hardware Asset Management



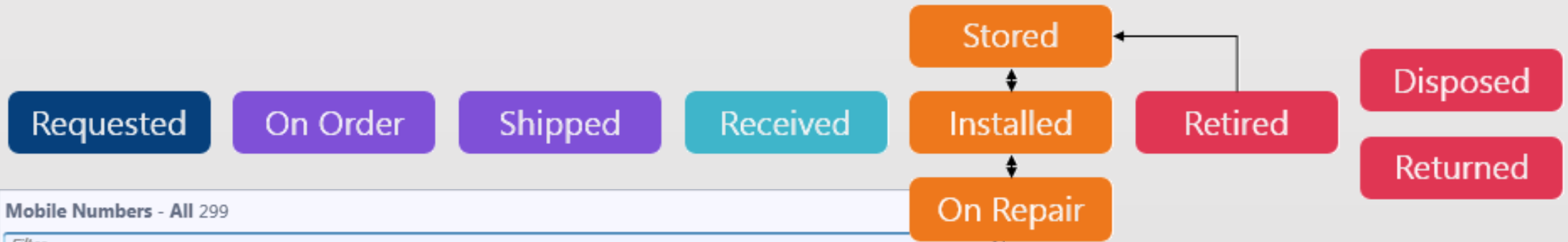
Mobile Numbers - All 299

Filter

Asset Tag	Catalog Item	Life Cycle Status	Owner	Company	Cost Center
07902794274	Swisscom Natel CMN	Installed	...	Meyer Burger AG	2200 Beschaffung
07902794277	Swisscom Natel CMN	Installed	...	Meyer Burger AG	2100 Auftragsabwicklung
07902794278	Swisscom Natel CMN	Installed	...	Meyer Burger Global AG	5-50 IPS
07902794279	Swisscom Natel CMN	Installed	...	Meyer Burger Global AG	5-30 Account Management
07902794287	Swisscom Natel CMN	Installed	...	Meyer Burger AG	6200 Incident Management
07902794288	Swisscom Natel CMN	Installed	...	Meyer Burger AG	6200 Incident Management
07902794289	Swisscom Natel CMN	Installed	...	Meyer Burger AG	3100 EMC
07902794290	Swisscom Natel CMN	Installed	...	Meyer Burger AG	2100 Auftragsabwicklung
07902794291	Swisscom Natel CMN	Installed	...	Meyer Burger AG	2900 Logistik
07902794292	Swisscom Natel CMN	Installed	...	Meyer Burger Global AG	5-10 CCO
07902794293	Swisscom Natel CMN	Installed	...	Meyer Burger Global AG	5-60 Customer Projects
07902794294	Swisscom Natel CMN	Installed	...	Meyer Burger Global AG	4-30 IT Operations
07902794295	Swisscom Natel CMN	Installed	...	Meyer Burger Global AG	4-30 IT Operations
07902794296	Swisscom Natel CMN	Installed	...	Meyer Burger Global AG	5-60 Customer Projects
07902794297	Swisscom Natel CMN	Installed	...	Meyer Burger Global AG	4-20 IT Business Applications
07902794298	Swisscom Natel CMN	Installed	...	Meyer Burger Global AG	4-30 IT Operations
07902794299	Swisscom Natel CMN	Installed	...	Meyer Burger Global AG	5-50 IPS



# Hardware Asset Management



**Mobile Numbers - All 299**

Filter

Asset Tag	Catalog Item	Life Cycle Status	Owner	Company	Cost Center
6796579274	Swisscom Natel CMN	Installed	Meyer Burger AG	Meyer Burger AG	2200 Beschaffung
6796579275	Swisscom Natel CMN	Installed	Meyer Burger AG	Meyer Burger AG	2100 Auftragsabwicklung
6796579276	Swisscom Natel CMN	Installed	Meyer Burger Global AG	Meyer Burger Global AG	5-50 IPS
6796579277	Swisscom Natel CMN	Installed	Meyer Burger Global AG	Meyer Burger Global AG	5-30 Account Management
6796579278	Swisscom Natel CMN	Installed	Meyer Burger AG	Meyer Burger AG	6200
6796579279	Swisscom Natel CMN	Installed	Meyer Burger AG	Meyer Burger AG	6200
6796579280	Swisscom Natel CMN	Installed	Meyer Burger AG	Meyer Burger AG	3100
6796579281	Swisscom Natel CMN	Installed	Meyer Burger AG	Meyer Burger AG	2100
6796579282	Swisscom Natel CMN	Installed	Meyer Burger AG	Meyer Burger AG	2900
6796579283	Swisscom Natel CMN	Installed	Meyer Burger Global AG	Meyer Burger Global AG	5-10
6796579284	Swisscom Natel CMN	Installed	Meyer Burger Global AG	Meyer Burger Global AG	5-60
6796579285	Swisscom Natel CMN	Installed	Meyer Burger Global AG	Meyer Burger Global AG	4-30
6796579286	Swisscom Natel CMN	Installed	Meyer Burger Global AG	Meyer Burger Global AG	4-30
6796579287	Swisscom Natel CMN	Installed	Meyer Burger Global AG	Meyer Burger Global AG	5-60
6796579288	Swisscom Natel CMN	Installed	Meyer Burger Global AG	Meyer Burger Global AG	4-20
6796579289	Swisscom Natel CMN	Installed	Meyer Burger Global AG	Meyer Burger Global AG	4-30
6796579290	Swisscom Natel CMN	Installed	Meyer Burger Global AG	Meyer Burger Global AG	5-50

**IT Asset Management**

- Contract Management
  - Disposal Agreements
  - Hardware Maintenance & Support
  - Lease Agreements
  - Software License Agreements
  - Software Maintenance & Support
  - User Defined Agreements
- Warranty Agreements
  - Active Warranty Agreements
  - All Warranty Agreements

**All Warranty Agreements 3**

Filter

Name	Status
3 Year Bring In	Active
2 Year Bring In	Active
HP Care Pack 3 Years Onsite	Active

# Software Asset Management

All Software Licenses 22						
Filter <span style="float: right;">Edit Criteria ▾</span>						
License Number	Serial Number	Quantity	Publisher	Software Title	Software Version	SKU
AutoCAD LT 2013		18	Autodesk	AutoCAD LT	2013	AutoCAD LT 2013 - Autodesk A
CTP Adobe Acrobat XI		14	Adobe	Acrobat Pro	11 DE	65195565AA01A00 - Adobe Acr
CTP Adobe Acrobat XI		16	Adobe	Acrobat Pro	11 DE	65195283AA01A00 - Adobe Acr
CTP Adobe Acrobat XI		12	Adobe	Acrobat Pro	11 DE	65195565AA01A00 - Adobe Acr
CTP Adobe Dreamweaver 5.5		23	Adobe	Dreamweaver	5.5	65105354AA01A00 - Adobe Dre
CTP Adobe Elements 11		4	Adobe	Premiere Elements	11	65193553AA01A00 - Adobe Pre
CTP Adobe Elements 11		2	Adobe	Premiere Elements	11	65194151AA01A00 - Adobe Pre
CTP Adobe Framemaker 11		3	Adobe	Framemaker	11	65186935AA01A00 - Adobe Fra
CTP Adobe Framemaker 11		3	Adobe	Framemaker	11	65186945AA01A00 - Adobe Fra
CTP Adobe Photoshop CS5		23	Adobe	Photoshop	5	65048681AA01A00 - Adobe Pho
CTP Adobe Suite Des and Web CS6		1	Adobe	Creative Suite Design Standard		65176872AA01A00 - Adobe Cre
CTP Adobe Suite Std CS6		4	Adobe	Creative Suite Design Standard	6.0	65162896AA01A00 - Adobe Cre
CTP Adobe Suite Std CS6		5	Adobe	Creative Suite Design Standard	6.0	65163376AA01A00 - Adobe Cre
CTP Adobe Suite Std CS6		1	Adobe	Creative Suite Design Standard	6.0	65163298AA01A00 - Adobe Cre
CTP Adobe Suite Std CS6		11	Adobe	Creative Suite Design Standard	6.0	65163298AA01A00 - Adobe Cre
EA USA 2014 Project		101	Microsoft	MS Project Standard	2010	D86-01175 - Microsoft Project 2
EA USA 2014 Visio		120	Microsoft	MS Visio Standard	2010	076-01776 - Microsoft Visio 201
EA USA 2014 VSProwMSDN ALNG LicSAPk MVL		15	Microsoft	Visual Studio	2012 Professional	VSProwMSDN ALNG LicSAPk MY
EA USA Project		76	Microsoft	MS Project Standard	2010	D86-01175 - Microsoft Project 2
EA USA Visio		65	Microsoft	MS Visio Standard	2010	076-01776 - Microsoft Visio 201
EA USA VSProwMSDN ALNG LicSAPk MVL		15	Microsoft	Visual Studio	2012 Professional	VSProwMSDN ALNG LicSAPk MY
MindJet MindManager		25	MindJet	MindManager	2012	MindJet MindManager - MindJe



# Software Asset Manage

Software Item	Software Title	Software Version
Adobe Reader 9.1 - Chinese Simplified	Adobe Reader	9
Adobe Reader 9.2 - Chinese Simplified	Adobe Reader	9
Adobe Reader 9.3 - Français	Adobe Reader	9
Adobe Reader 9.5.5 - Chinese Simplified	Adobe Reader	9

SCCM | SCSM

All Software Licenses 22				Software Titles Tracked by Installation 44							
License Number	Serial Number	Quantity	Publisher	Publisher	Software Title	Licensing Status	Installed Quantity	Licensed Installs	Entitlements	Status	Approval Status
AutoCAD LT 2013		18	Autode	Autodesk	AutoCAD LT	✘	27	14	18	Active	Approved
CTP Adobe Acrobat XI		14	Adobe	Adobe	Acrobat Pro	✘	153	42	42	Active	Approved
CTP Adobe Acrobat XI		16	Adobe	Adobe	Photoshop	✘	30	14	23	Active	Approved
CTP Adobe Acrobat XI		12	Adobe	Adobe	Framemaker	✘	8	6	6	Active	Approved
CTP Adobe Dreamweaver 5.5		23	Adobe	Adobe	Dreamweaver	⚠	12	12	23	Active	Approved
CTP Adobe Elements 11		4	Adobe	Adobe	Design and Web Premium	✔	0	0	0	Active	Approved
CTP Adobe Elements 11		2	Adobe	Adobe	Adobe Reader	✘	628	0	0	Active	Approved
CTP Adobe Framemaker 11		3	Adobe	Adobe	MathCad	✔	0	0	0	Active	Approved
CTP Adobe Framemaker 11		3	Adobe	Creo	MathCad	✔	0	0	0	Active	Approved
CTP Adobe Photoshop CS5		23	Adobe	Dassault Syst...	eDrawings	✔	0	0	0	Active	Approved
CTP Adobe Suite Des and Web CS6		1	Adobe	Deutsche Tele...	NetPhone Client	✔	0	0	0	Active	Approved
CTP Adobe Suite Std CS6		4	Adobe	Gadwin	Printscreen Pro	✔	0	0	0	Active	Approved
CTP Adobe Suite Std CS6		5	Adobe	Greenshot-Team	Greenshot	✘	79	0	0	Active	Approved
CTP Adobe Suite Std CS6		1	Adobe	IBM	Cognos Controller	✘	44	0	0	Active	Approved
CTP Adobe Suite Std CS6		11	Adobe	Microsoft	MS Visio Standard	✘	131	120	120	Active	Approved
EA USA 2014 Project		101	Microsc	Microsoft	Office Professional Plus	✘	43	0	0	Active	Approved
EA USA 2014 Visio		120	Microsc	Microsoft	Windows 7 Language Pack	✔	0	0	0	Active	Approved
EA USA 2014 VSProwMSDN ALNG LicSAPk MVL		15	Microsc	Microsoft	Visual C++ Redistributable	✔	0	0	0	Active	Approved
EA USA Project		76	Microsc	Microsoft	System Center Service M...	✔	0	0	0	Active	Approved
EA USA Visio		65	Microsc								
EA USA VSProwMSDN ALNG LicSAPk MVL		15	Microsc								
MindJet MindManager		25	MindJet								



# System Center Licensing (Servers)

## Server Management Licenses

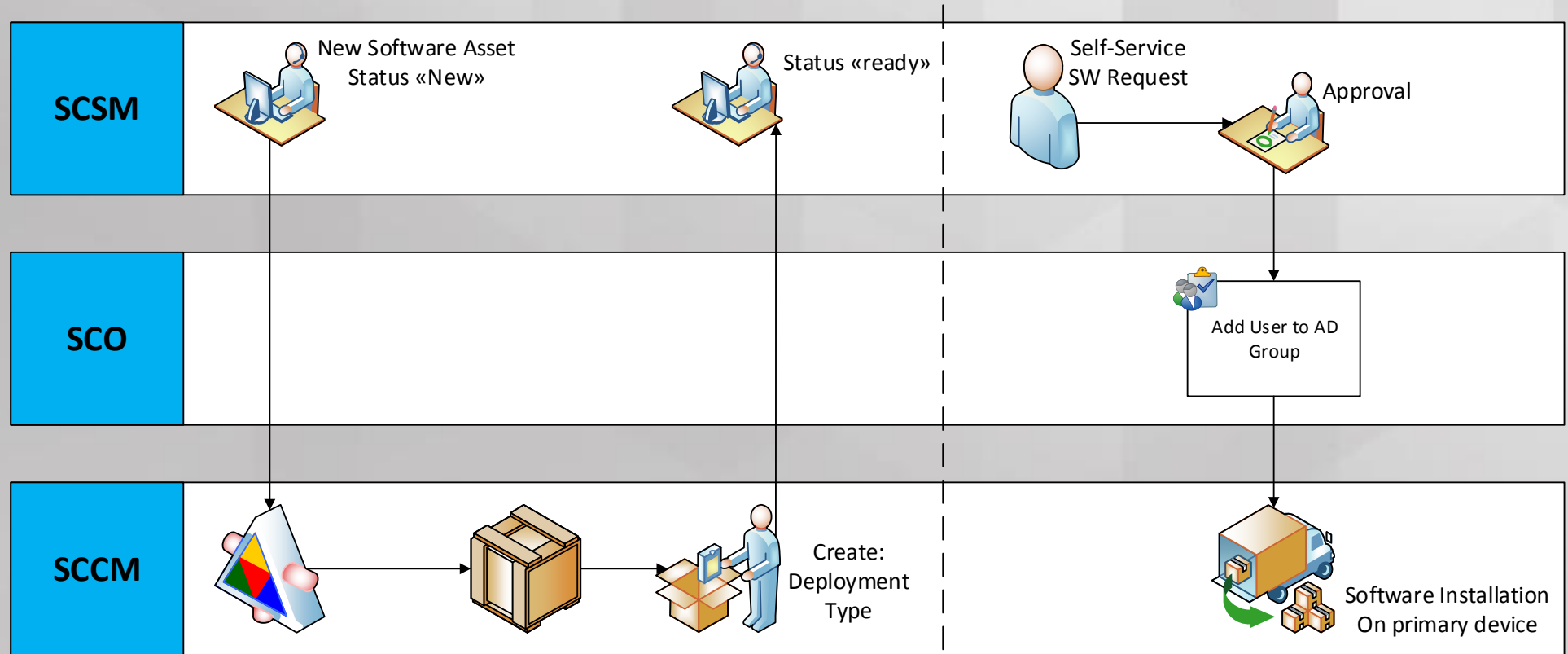
	Datacenter	Standard
Number of physical processors per license	2	2
Number of managed OSEs per license	Unlimited	2
Includes all System Center server management components	✓	✓
Right to run management server software and supporting SQL Server Runtime (SQL Server Standard Edition)	✓	✓
Manage any type of supported workload	✓	✓



# System Center Licensing (Clients)

## Client Management Licenses

	Configuration Manager Client ML	Endpoint Protection Subscription	Client Management Suite Client ML
Components included	Configuration Manager  Virtual Machine Manager	Endpoint Protection	Service Manager  Operations Manager  Data Protection Manager  Orchestrator
Included in Core CAL Suite	✓	✓	
Included in Enterprise CAL Suite	✓	✓	✓



Demo

# Integration SCCM in SCSM





Questions & Answers

Thank you!

# Weitere Infos



## Digicomp Kurse neu

<https://www.microsoft.com/learning/en-us/course.aspx?ID=20695A&Locale=en-us>

<https://www.microsoft.com/learning/en-us/course.aspx?ID=20696A&Locale=en-us>

# Danke



## Herzlichen Dank

Mirko Colemberg @mirkocolemberg @configmgr\_ch #cmce\_ch  
blog.colemberg.ch

## Bewertung der Session: [Configmgr.ch](http://Configmgr.ch)

- Xing: <https://www.xing.com/net/cmce>
- Facebook: <https://www.facebook.com/groups/411231535670608/>
- LinkedIn: <http://www.linkedin.com>
- Twitter: [https://twitter.com/configmgr\\_ch](https://twitter.com/configmgr_ch)

Nächster Event: Donnerstag 29. Oktober Digicomp Zürich