OpenText™ Forensic TX2 Imager 26.1

Release Notes

Product Released: 2026-02-06

1   Introduction

These Release Notes provide an overview of OpenText Forensic TX2 Imager 26.1, including new features, delivery information, and supported platforms.

OpenText recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts exist, the Release Notes supersede the other documentation.

We also recommend that you check OpenText My Support for any patches or documentation updates that may have been posted after the initial release of this product.

1.1   Release Notes revision history

Revision date	Sections revised	Description of revisions
2026-02-06	First release.	All new content.

2   New features and enhancements

The following new features and enhancements are available in this release.

2.1   Drive spanning

Drive spanning allows for resumption of a job that failed due to a full destination, after adding a second drive or creating space on the first drive.

This shortens the imaging time, by allowing the resumption of a job that otherwise would have to be restarted.

2.2   Ethernet port bonding

Enable port bonding of the two 10 Gbps Ethernet ports into a single logical interface, to increase bandwidth or redundancy.

This allows the product to work in network configurations that support bonded ports and super-fast upstream network connectivity, to gain imaging speed or to provide redundancy.

2.3   Logical image searching via hash databases

Use a file hash database as a logical image search tool, to include or exclude files with matching hashes.

Filtering suspect drive files based on file database hash values makes it easier and faster to get to the files that matter. Whether you are looking to include known bad files (for example, known CSAM) or eliminate known good files (for example, Windows OS system files), this feature will reduce investigation time by significantly reducing the number of files needing triage/acquisition.

2.4   File signature analysis

Identification of specific file types (when setting up logical image searches) now uses file (MIME type) signatures, instead of being based on file extensions.

This eliminates reliance on potentially misleading file extensions (false negatives). It ensures more accurate logical file filtering and determination of which files can be viewed directly on OpenText Forensic TX2 Imager.

2.5   Mounting USB Still Image Capture class devices

Ability to mount USB Still Image Capture class devices (such as mobile devices and digital cameras) that support Picture Transfer Protocol (PTP) or Media Transfer Protocol (MTP).

This enables efficient on-screen triage and logical imaging of media-based evidence from these types of devices.

2.6   Readback verification with checkpointing

Ability to pause and later resume the verification portion of a duplication job.

This allows readback verification to resume approximately from where it was paused, saving processing time.

2.7   General enhancements

Ticket number	Ticket description
OCTCR77IJ5093320	Updated the "forced power down" behavior to prevent internal SSD failures.
OCTCR77IJ5086397	Localized the UI new features and enhancements in all supported languages (for details, see Language support).
OCTCR77IJ4945230	Added file hash type setting value to the logical job HTML log.
OCTCR77IJ4878063	Improved messaging of when to start or queue new jobs (related to dynamic resource assessment).
OCTCR77IJ4858446	Implemented a progress bar to be displayed during the Factory Reset process.
OCTCR77IJ4830798	Updated the warning message displayed when attempting to restore to an SMB destination.
OCTCR77IJ4829515	Removed the processor resource percentage from **Active** section header in the **Jobs** tab.
OCTCR77IJ4813936	Added the ability to report when a PCIe drive with no namespaces is attached.
OCTCR77IJ4653029	Added the ability to view and download the Tree Hash specification from the device UI.
OCTCR77IJ3291041	Replaced the error message "Failed to save log" with "Destination unwritable" for scenarios where users attempt to image a CIFS destination but encounter permission issues on the target.

3   Discontinued and deprecated features

No features have been discontinued or deprecated in this release.

4   Downloads

Downloads for OpenText Forensic TX2 Imager firmware are available on My Support.

The software for OpenText Forensic TX2 Imager includes:

- A firmware package file with an extension of *.tx2_pkg*.

5   Documentation

The following OpenText Forensic TX2 Imager documentation is available on My Support:

- *Release Notes* – Provides a product overview, including new features, delivery information, and supported platforms.
- *User Guide* – Documents the product installation, configuration, administration, and usage.

The following OpenText Forensic TX2 Imager documentation is included in the product kit:

- *Quick Reference Guide* – Illustrates the firmware update procedure, drive connections, status LEDs, power button, cable/adapter recommendations, and tips for getting started.

6   Supported environments and compatibility

This section provides details about supported platforms, systems, and versions.

6.1   Supported systems

The following web browsers/versions have been validated for remotely interfacing to the OpenText Forensic TX2 Imager:

- Chrome: 142.0.7444.235
- Firefox: 146.0.1
- Safari: iOS18.4.1 (Safari 18)

6.2   Language support

OpenText Forensic TX2 Imager is currently localized in the following languages. Additional languages may be available in future releases.

UI = user interface only
B = both user interface and online help

Component	EN	DE	ES	FR	KO	PT	RU	TR	ZH
Touchscreen Display and Virtual Keyboard	B	UI	UI	UI	UI	UI	UI	UI	UI

6.3   OpenText Forensic TX2 Imager mobile application data acquisition

OpenText Forensic TX2 Imager can perform backup file acquisitions from most mobile devices running any iOS version and select Android versions.

Android has dropped support for Android Debug Bridge (ADB) starting with version 12. OpenText TX2 relies on that interface to detect Android-based mobile devices and acquire their backup files. If OpenText TX2 is not detecting an Android-based device, check its OS version for compatibility.

> **Note**
>
> As of this release, OpenText Forensic TX2 Imager can detect devices that expose a USB Still Image Capture device running either Picture Transfer Protocol (PTP) or Media Transfer Protocol (MTP). These protocols are commonly supported and can serve as an alternative method of acquiring logical (file) based evidence from a mobile device.

7   Installation and upgrade notes

This section provides additional installation and upgrade information, including related or third-party product information and any required critical patches.

7.1   Installation notes

All required software is loaded during system manufacturing.

7.2   Firmware upgrade notes

Firmware upgrade instructions for the OpenText Forensic TX2 Imager can be found in the *User Guide* and the *Quick Reference Guide*.

OpenText TX2 26.1 firmware package SHA-256 hash value:

ccfd47e25c747a069c339a09ead63e5cb44d240c9c88a231f0f75ea1e3bd6c74

8   Fixed issues

This section provides information about past issues that have been fixed in this release.

Issue number	Issue description
OCTCR77IJ4824739	Elapsed time reports 'Never Completed' in HTML log for blank check, instead of 0 sec.
OCTCR77IJ4815978	OpenText TX2 may mishandle multiple namespaces on some drives.
OCTCR77IJ4814265	Custom hostname "save" button is always "on" in the OpenText TX2 local UI.
OCTCR77IJ4813898	Mobile Backup log reports elapsed time as never completed.
OCTCR77IJ4813811	Warning message that drive has hidden proprietary SED LUN is missing.
OCTCR77IJ4813262	Mobile job with no verification finishes the job but shows 50 % in the job status screen.
OCTCR77IJ4726572	OpenText TX2 source port label for iSCSI may change to "none" if it is encrypted/unlocked.
OCTCR77IJ4652475	OpenText TX2 may not float critical alert up to job setup stepper.
OCTCR77IJ4480644	OpenText TX2 incorrectly shows "Shelve DCO/AMA" dialog for OpenText Forensic bridges.
OCTCR77IJ4442926	OpenText TX2 cannot set up jumbo packets (MTU: 9,000) when the IP address type is Dynamic.
OCTCR77IJ3264352	A default user may not be able to edit all features of a saved advanced logical imaging search.
OCTCR77IJ3263438	Opal Enterprise identification may miss locking bands.
OCTCR77IJ3262454	Importing a saved search may change the include/exclude selection for the search for the current job.

9   Known issues

The following known issues exist in this release.

Issue number	Issue description
OCTCR77IJ5109008	Logical imaging from an iPhone may fail when .MOV (video and Live photo) files are present. This is a known incompatibility that can occur between any non-Apple computer and an Apple mobile device. When configuring an OpenText TX2 logical image job on an Apple mobile device using PTP/MTP, it is recommended to select the "**Continue on error"** error handling option in the **Settings** section. This will ensure that the job continues even after an issue with a .MOV file is encountered.
OCTCR77IJ4451683	Opal encrypted SAS drives will not be identified as Opal encrypted when connected to OpenText TX2 via an OpenText Forensic T6u bridge.

10   Contact information

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For more information, visit the OpenText or My Support websites.