

### ALL-IN-ONE DISPENSARY SOLUTION

Copyright © 2025 DispenseFirst. All rights reserved.

### Agenda

S

System Overview

State Compliance

Product & Inventory

POS & Ordering

Customers, Check-In, & Loyalty

Online Ordering

In-store Shopping

Accounting & Reporting

Demo



### **SYSTEM OVERVIEW**

### CLOUD BASED ARCHITECTURE

- DispenseFirst is a cloud-based system. Meaning there is limited downtime and nearly non-existent setup at the store.
- Each organization shares a server and database across all stores allowing data sharing throughout the organization.
- This organization store hierarchy allows for flexibility and scalability. DF grows as you grow.





## **STATE COMPLIANCE**

### KEEPING SCORE WITH THE STATE

- DispenseFirst prioritizes state compliance at every step within the dispensary.
- A virtually hands-off, data reliant system;
  DispenseFirst includes batch management and manifest importing.
- DispenseFirst incorporates safeties during ordering, in which orders cannot be placed if the state system is unreachable or customer has exceeded limits.
- State adjustments are fully managed in DispenseFirst – without the need to log into a state system.





# **PRODUCT & INVENTORY**

#### MANAGING INVENTORY

### SZ2

#### Purchasing Side

The only time a user will have to use the state-system is to verify and accept a manifest. DispenseFirst will reach out to the state system and pull all manifest data, reducing the need for manual data entry.

#### Sales Side

- When customers place orders, product batches are reserved in different rooms. DispenseFirst is aware of all times of how much product was purchased, working inventory, vault, on-hand, and truly available for purchase.
- As inventory depletes for a specific product, DispenseFirst starts pulling from the next batch available in working inventory until all batches are consumed.
- Batches can be transferred across rooms to keep products organized within the dispensary.

### MANAGING PRODUCT CATALOGUE

#### Organization Level

#### Store Level

DispenseFirst's unique data model around products serve as templates at the organization level, setting common properties such as Supplier, Brand, Group, Units, Medical/Recreational, Display Name, Images, and Filter's that will be shared across all stores.

This information comes to life in our reporting module.

- Stores can import Organization product templates, creating all necessary shared properties, streamlining product creation.
- Additionally, they may choose to override some of these properties to fit their needs. Some needs include:
  - Cost
  - Sale Pricing
  - Hide from Ecommerce site
  - Inventory Adjustments

#### **PRODUCTS & ITEMS**

#### Products

Products at the store level contain necessary information to give fine-grain control of how a product looks and feels to the end-user.

They also hold the shared information between batches and packages (Items).

#### Items

- DispenseFirst tracks all inventory at the item level to state tracking systems.
- Items are allowed to be moved across rooms and are the final good that the user receives.
- All items are linked to a product, sharing the same properties, except for various data-points needed to keep the dispensary in compliance.





## **POS & ORDERING**

### **POS & ORDERING**

Serving as the focal point to budtenders, the POS is intuitive and easy to use.

Budtenders are allowed to:

- Create or Archive.
- Lookup or Create Customers.
- Scan or lookup products by Group,
  Supplier, Cannabis vs Non-Cannabis.
- Apply Discounts, Coupons or Loyalty Rewards.
- Process Payments.
- Print Receipts.

S.	Admin local	Q Sea	rch 💄+	Enroll Customer	💄 Loyal	ty Lookup	Archive	× Close
<u>کہ</u> ۵	FREST TIME CLISTOMER    INESTATE      Mike Gulik    Account type      Code    Account type      100052    Medical & Recreational	Order type Recreational	\$85.00×1	ERRY SPACE CAK		1G   CRESCO		o Total <b>\$85.00</b>
	Flowers 0/30 g Concentrates 1.000/5 g Infused	0/0.5 g						
\$	Barcode							
M	# FLOWER BEDFOR	*						
	BG-CHICAGO DAWG-1G Quantity 100	Bedford <b>\$26.00</b>						
	BG-CHICAGO DAWG-28G Quantity 100	Bedford Grow \$215.00						
	BG-CHICAGO DAWG-3.5G Quantity 100	\$76.00						
						_		
Offline			Sub Total		PREORD	ER		\$85.00
Q			Discount Tax					\$0.00 \$0.00
•			Total					\$85.00
			\$	%	÷		Ð	Ø

### ORDERS, PAYMENTS, AND THE STATE

DispenseFirst allows multiple ways to process payments.

- Cash
- Debit (via TransactFirst Terminals)
- CanPay (online payments)

As Orders are paid for and completed, DispenseFirst will:

- Process Orders, Loyalty, and Payments
- Update Inventory
- Send State Messages
- Create Accounting Journal Entries









# CUSTOMERS, CHECK-INS, & LOYALTY

### S

### **CUSTOMERS & CHECK-IN**

Customers are stored at the organization level, meaning that a single account can be used across all stores, transferring customer information and loyalty points they have redeemed.

Customers can also create accounts themselves to place orders online. Receipts will be emailed upon completion with a QR code that can be scanned on arrival.

Once in the store, DispenseFirst allows for check-in through lookup or scanning a state ID. A check-in receipt can be printed and then scanned by a kiosk to resume or creating an order.





### LOYALTY

DispenseFirst includes a built-in loyalty system that can be shared across stores. There are other options however, as DispenseFirst has integrations with third-party loyalty providers, such as:

- SpringBig
- AlpinelQ
- Clutch









## **ONLINE-ORDERING**



### **ONLINE-STORE**

- DispenseFirst utilizes store level Product's to display to the online-store. Each store will have its own color-branded website optimized with SEO.
- The product catalogue is fully managed within the DispenseFirst platform; categories, product ordering, and inventories can be controlled and displayed.
- Special Pricings and Discounts will show automatically, as the menu loads to display the best price to the consumer.
- Customers can create accounts and login to place orders that feed directly into the POS.
   Canpay can be used for online transactions.





# **IN-STORE SHOPPING**



### KIOSK

- DispenseFirst's Kiosk mimics most features of the online-store making customers feel right at home. Being a website, the kiosk supports most hardware.
- If the kiosk is configured with a scanner, customers can login from a check-in receipt or the customer account. Additionally, products can be scanned to produce their information pages.
- Once again, the product catalogue is fully managed within the DispenseFirst platform; categories, product ordering, and inventories can be controlled and displayed. Orders are fed directly to the POS.
- The same check-in receipt can be used to link the kiosk order to that on the POS.





# ACCOUNTING & REPORTING

### **ACCOUNT & REPORTING**

As inventory moves in/out of the store, DispenseFirst tracks every step of the way seamlessly integrating with the top accounting platforms. With Journal Entries being exported nightly, books will always be up-to-date.

Similarly, DispenseFirst comes with 30+ reports to track different metrics throughout the dispensary giving insights into how business is doing and how business can grow.



### **ORACLE**<sup>®</sup> **NET**SUITE







DispenseFirst Demo



### **THANK YOU**

DispenseFirst

sales@dispensefirst.com

www.dispensefirst.com