Saudi Digital ID

Step-by-Step Guide

A complete beginner-friendly guide to obtaining your Saudi Digital ID, activating your electronic SIM, registering on Absher, and opening a Saudi bank account — all from start to finish.

7 STEPS | BEGINNER FRIENDLY | OFFICIAL PROCESS

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Introduction & Overview

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This guide is designed for individuals who need to obtain a **Saudi Digital ID** — whether you are a Saudi citizen living abroad, a new resident, or anyone required to establish a verified digital identity with the Kingdom of Saudi Arabia. Following this guide from beginning to end will walk you through every official step in the correct order.

You will learn how to create an account and book your embassy appointment, complete biometrics, receive your Digital ID, get a Saudi electronic SIM card, activate it, register on the Absher platform, and finally open a Saudi bank account.

Step 1

Book Appointment

Register online and schedule your embassy visit.

Step 2

Biometrics

Visit the Saudi Embassy and complete fingerprinting.

Step 3

Receive Digital ID

Get notified and download your Digital ID.

Step 4

Get eSIM

Issue a Saudi electronic SIM card.

Step 5

Activate eSIM

Follow the activation steps for your SIM.

Step 6

Absher

Register and activate your digital identity.

Step 7

Bank Account

Open a Saudi bank account online.

ⓘ Before you begin, make sure you have a valid national ID or passport, a working email address, and a personal mobile number ready.

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STEP 1 OF 7

Step 1 – Create an Account & Book an Appointment

The first step is to create an account on the official Saudi Embassy or Consulate appointment portal for your country of residence. This platform allows you to register your personal details and schedule a visit to complete your biometric enrollment.

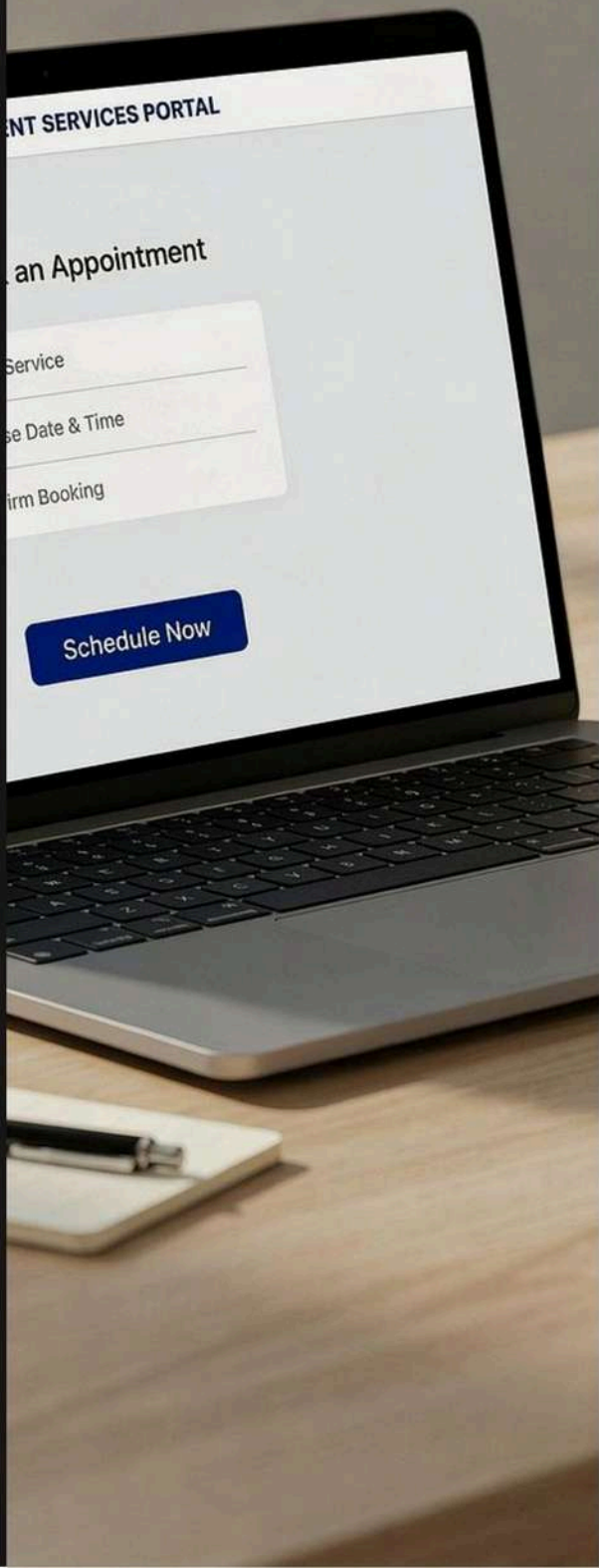
How to Register

1. Visit the official Saudi Embassy appointment website for your region.
2. Click **"New User Registration"** and enter your full name, national ID number, date of birth, email address, and mobile number.
3. Verify your email address by clicking the confirmation link sent to your inbox.
4. Log in and navigate to **"Book New Appointment."**
5. Select the service type: **Digital ID / Biometric Enrollment.**
6. Choose your preferred date, time, and embassy location.
7. Confirm the booking and save or print your appointment reference number.

📋 Information You Will Need

- Full legal name (as it appears on your ID)
- National ID number or Iqama number
- Date of birth
- Valid email address
- Active mobile phone number
- Passport copy (scanned or photographed)

Appointment slots can fill up quickly. It is recommended to book as early as possible and keep your confirmation email saved.



Step 2 – Visit the Saudi Embassy & Complete Biometrics



Saudi Passport



Saudi Embassy



Biometric Process

STEP 2 OF 7

On the day of your appointment, you will attend the Saudi Embassy or Consulate in person. This visit is mandatory and cannot be completed remotely. The purpose is to capture your biometric data — fingerprints and a facial photograph — which will be linked to your Saudi Digital ID.

📋 What to Bring

- Original national ID or passport
- Your appointment confirmation (printed or on phone)
- Any supporting documents requested at booking

🏛️ At the Embassy

- Arrive 10–15 minutes before your appointment
- Check in at the reception desk with your reference number
- Wait to be called to the biometric station

🖐️ Biometric Process

- All ten fingerprints will be scanned digitally
- A facial photograph will be taken
- Staff will verify your identity documents

✅ After Biometrics

- You will receive a receipt or SMS confirmation
- Processing begins immediately after your visit
- No further in-person action is required at this stage

The entire appointment typically takes between **15 to 30 minutes**. Dress professionally and ensure your face is clearly visible for the photograph. Remove glasses or head coverings only if instructed by staff.

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Step 3 – Receive Your Digital ID

STEP 3 OF 7

After your biometric appointment, your data will be sent to the Saudi National Information Center for verification and processing. This process is fully automated and typically takes a few business days. You do not need to take any action during this period — simply wait for a notification.

How You Will Be Notified

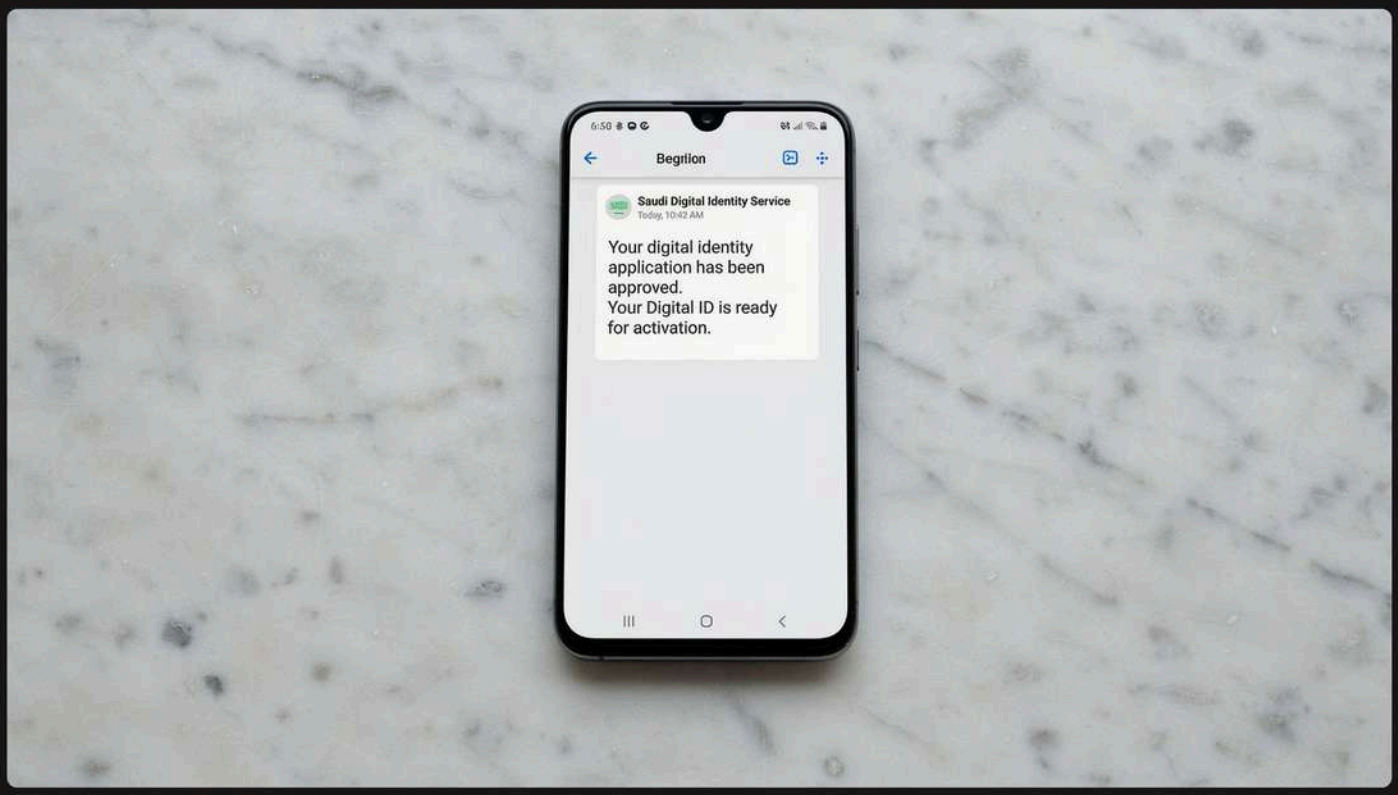
- An **SMS message** will be sent to the mobile number you registered with
- An **email notification** may also be sent to your registered email address
- The message will confirm your Digital ID is ready and provide instructions for access

Processing Time

Processing typically takes **3 to 7 business days** after your biometric appointment. Times may vary depending on application volume.

Accessing Your Digital ID

1. Once notified, log in to the appointment portal or the official Saudi Digital ID platform.
2. Navigate to **"My Digital ID"** or **"View ID Card."**
3. Your Digital ID will be displayed with your photo, ID number, and validity dates.
4. You can download or save it to your device for future use.

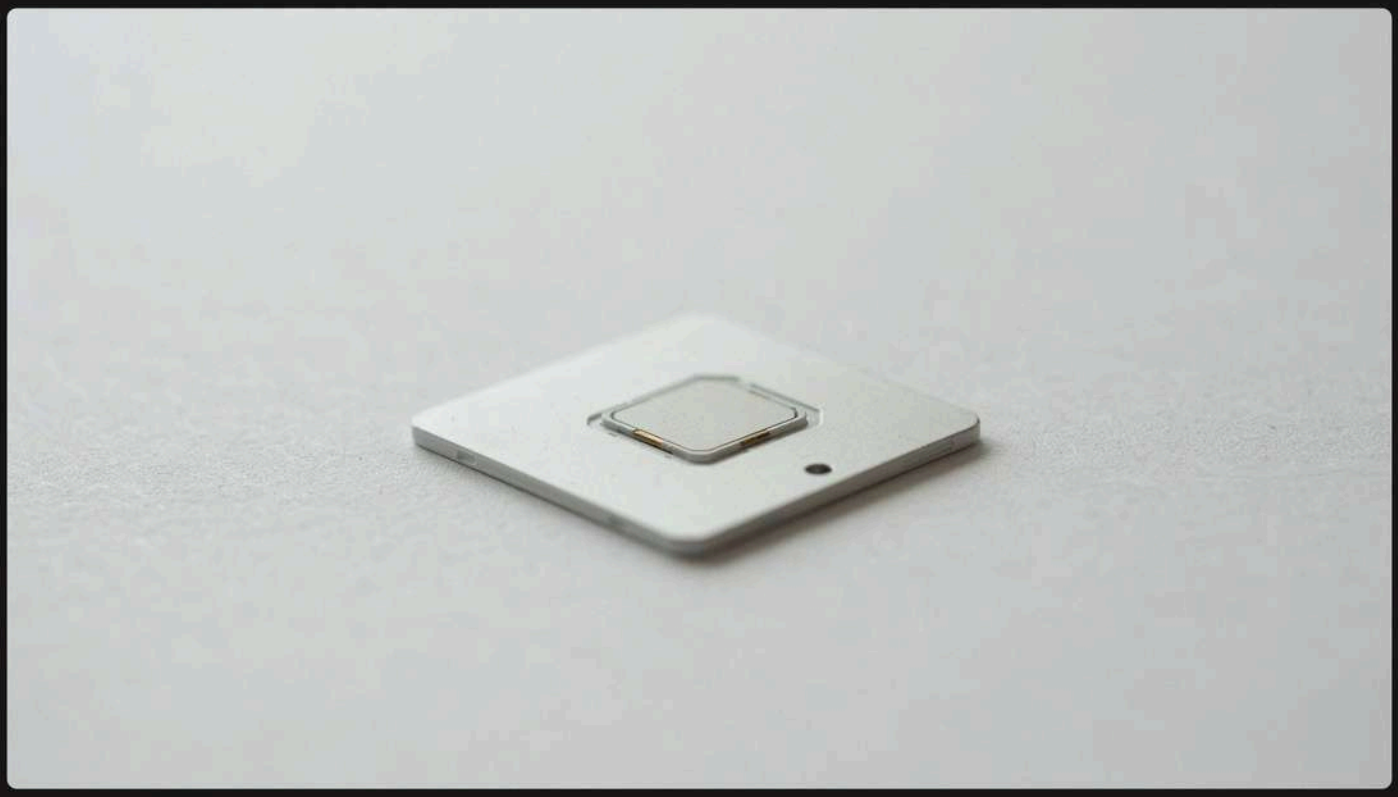


Once you have received your Digital ID, you are now ready to proceed to issuing your Saudi Electronic SIM card — Step 4.

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Step 4 — Issue a Saudi Electronic SIM

STEP 4 OF 7



With your Saudi Digital ID verified, you can now issue a Saudi electronic SIM card (eSIM or physical SIM). A Saudi mobile number is essential for the next steps, including activating Absher and opening a bank account. The SIM must be registered under your verified Digital ID.

STC (Saudi Telecom)

The largest provider in Saudi Arabia. Visit **stc.com.sa** or an authorized agent abroad to issue a SIM linked to your Digital ID. eSIM issuance available online.

Mobily

A major Saudi telecommunications provider. Visit **mobily.com.sa** to register and request an eSIM using your Digital ID number and biometric verification.

Zain KSA

Available at **sa.zain.com**. Zain offers electronic SIM registration for verified Digital ID holders. Select the eSIM option and follow the online registration steps.

General Steps to Issue Your SIM

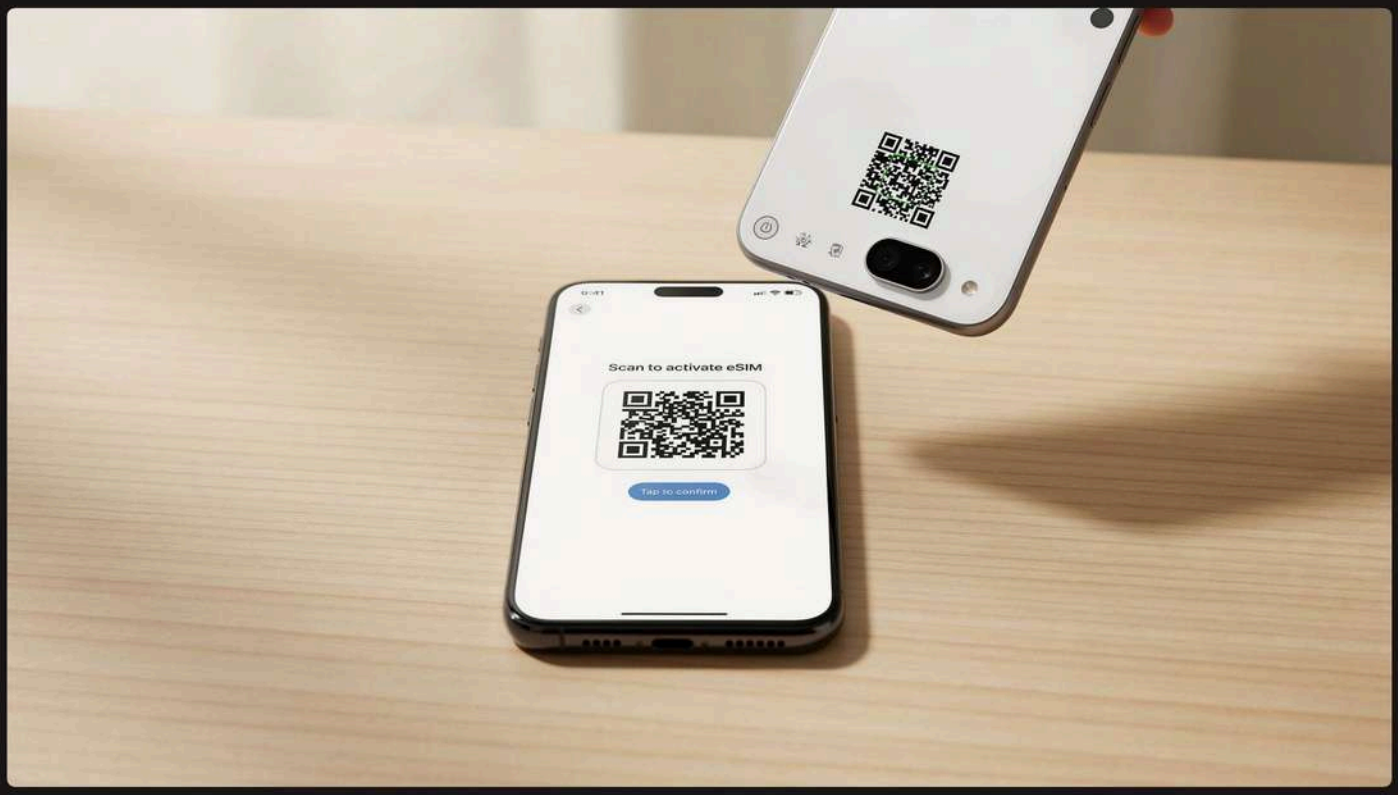
1. Visit your chosen provider's official website.
2. Select **"New SIM"** or **"Issue eSIM"** from the services menu.
3. Enter your Saudi Digital ID number and verify your identity.
4. Choose a plan and complete the registration form.
5. Your SIM details or QR code (for eSIM) will be delivered to you.

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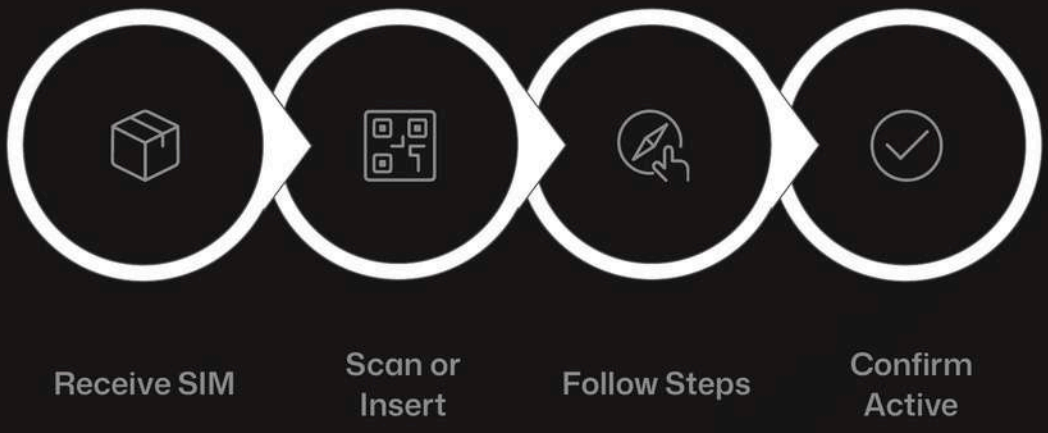
Step 5 – Activate Your Electronic SIM

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STEP 5 OF 7



After receiving your Saudi SIM card or eSIM QR code, you must complete the activation process to make the number live and usable. Activation links your physical or electronic SIM to your registered Digital ID and selected mobile plan. Follow the steps below carefully.



For Physical SIM Cards

1. Insert the SIM card into your device.
2. Restart your phone and wait for the network signal.
3. Follow the activation SMS instructions sent to the new number.
4. Call the provider's activation line if prompted.
5. Confirm your number is active by making a test call or sending an SMS.

For eSIM (Electronic SIM)

1. Go to your phone's **Settings → Mobile Data → Add eSIM**.
2. Select **"Use QR Code"** and scan the QR code provided by your carrier.
3. Follow on-screen prompts to complete the download and installation.
4. Activate the eSIM line and set it as your primary or secondary number.
5. Restart the device and confirm connectivity.

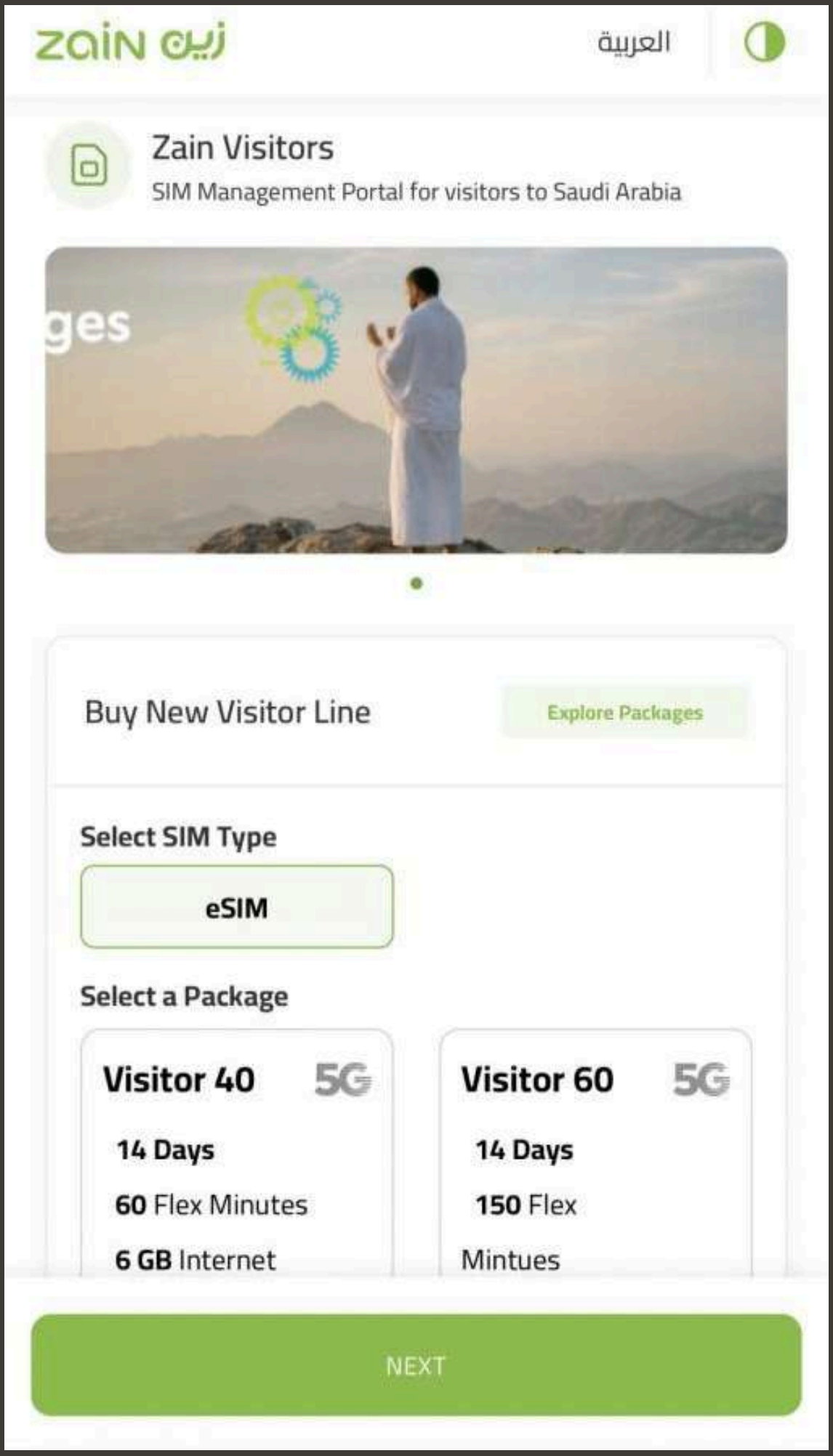
For detailed screenshots and a step-by-step visual walkthrough, refer to the **Detailed Steps Guide PDF** provided alongside this guide. It contains carrier-specific instructions for STC, Mobily, and Zain.

Log in to the Nafath application to activate the electronic Saudi SIM card you issued in the previous step.

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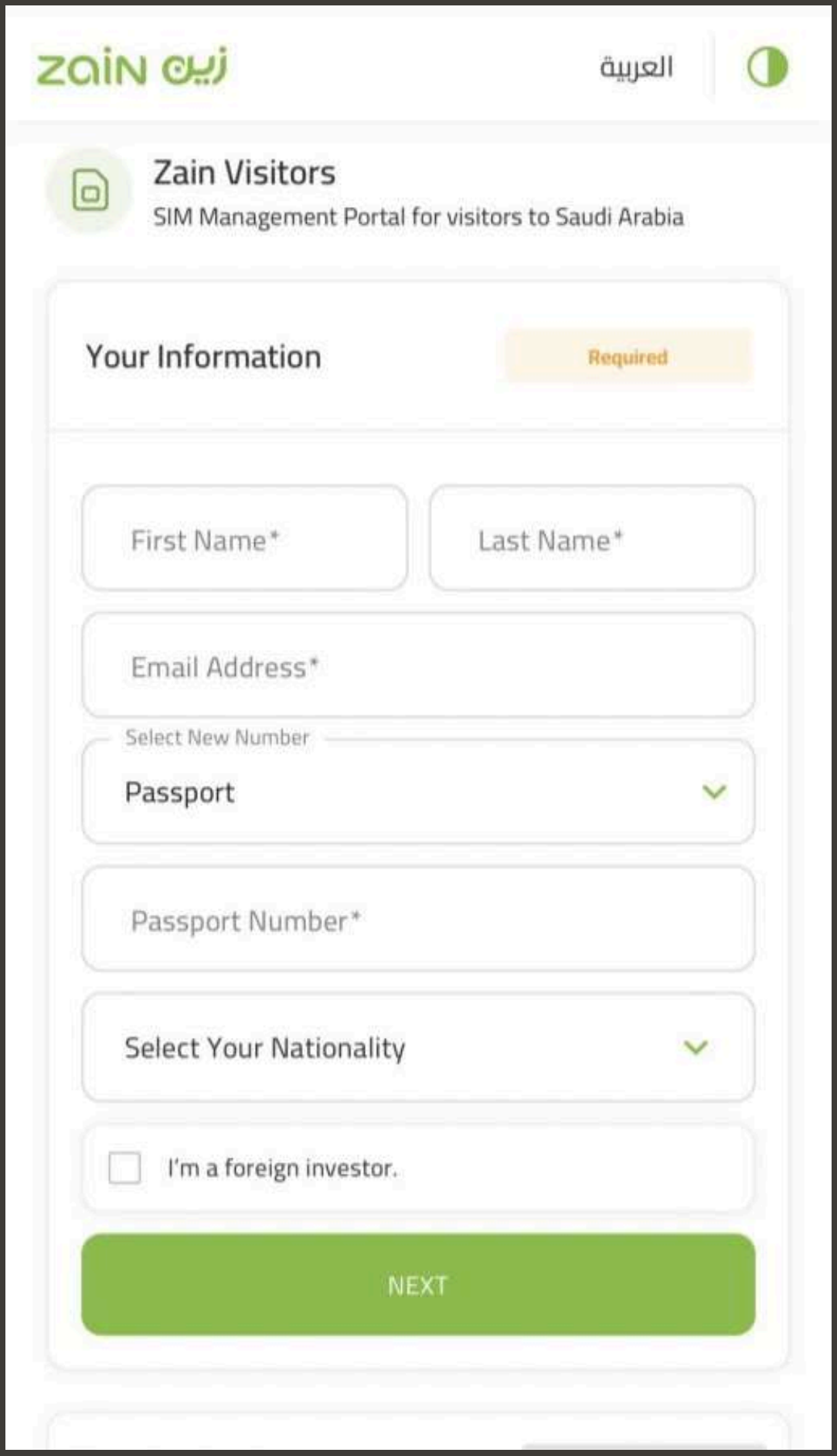
Zain Saudi Arabia SIM card issuance process



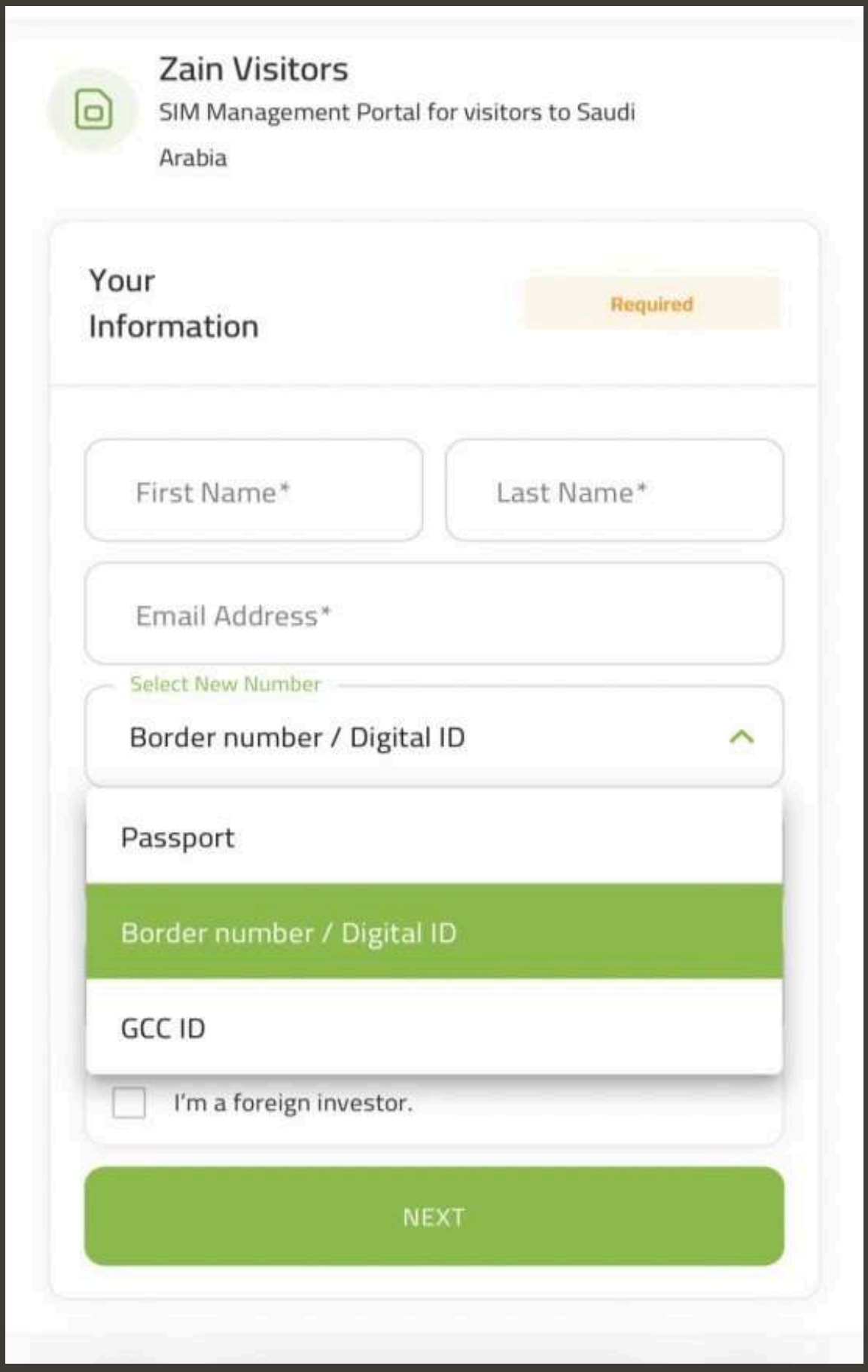


Select a package from Zain Vistors packages

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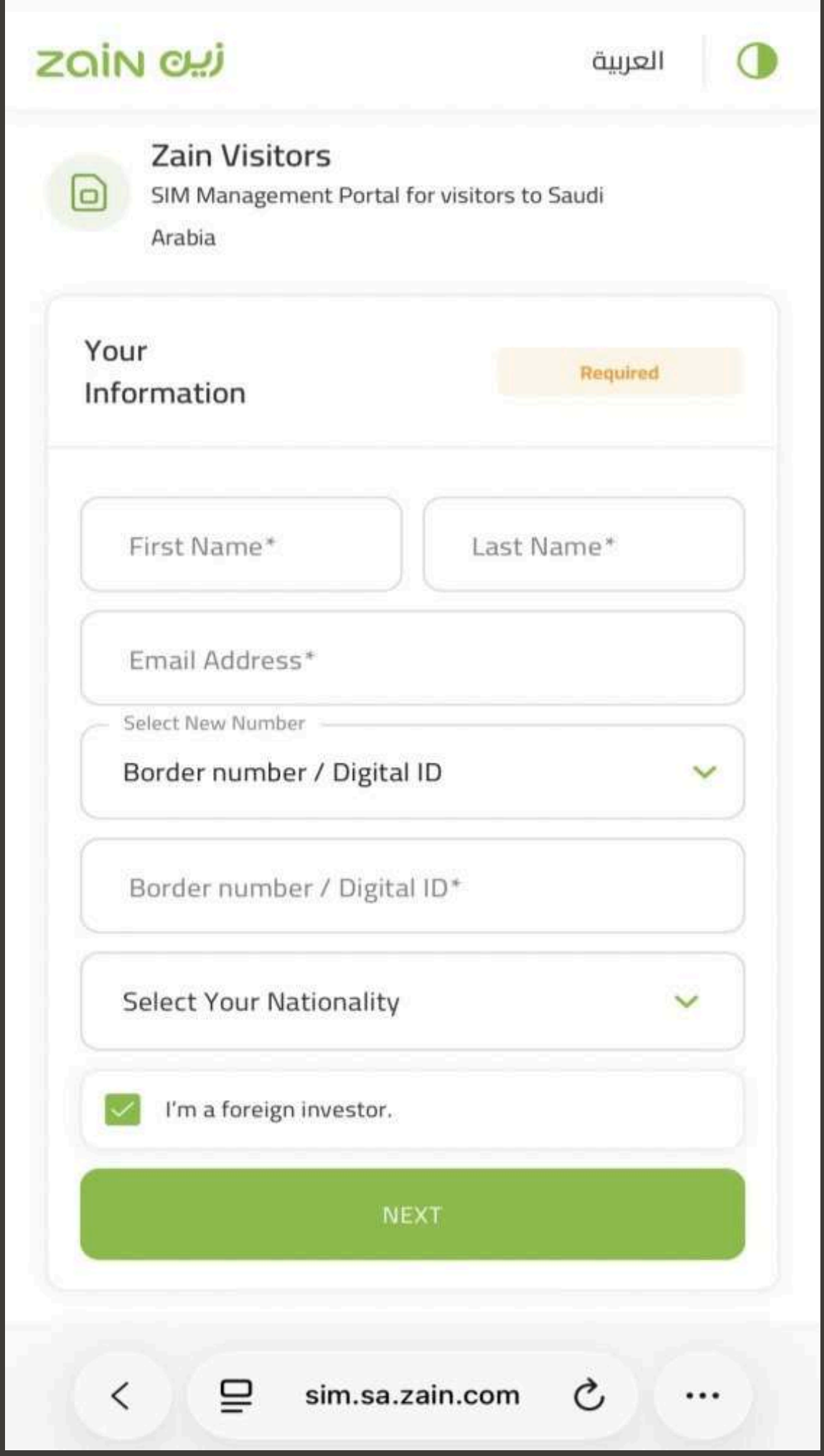


Fill in your personal information



Choose “Border Number / Digital ID”

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complete the required fields, and select “I am a foreign investor”, then click “Next” to proceed with the eSIM issuance and
verification via “Nafath” app

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Step 6 – Activate Your Digital Identity Through Absher

STEP 6 OF 7

Absher is the official Saudi Arabian digital government platform that allows citizens and residents to manage their identity documents, government services, and official requests online. Activating your Digital ID through Absher is a critical step that unlocks access to a wide range of services, including bank account opening.

1 Download the Absher App

Download **Absher Individuals** from the Apple App Store or Google Play Store. Ensure you are downloading the official app from the Ministry of Interior, Saudi Arabia.

2 Register with Your Digital ID

Open the app and tap **"New User."** Enter your Saudi National ID number, date of birth, and your newly activated Saudi mobile number. An OTP will be sent to verify your number.

3 Set Your Password & Security

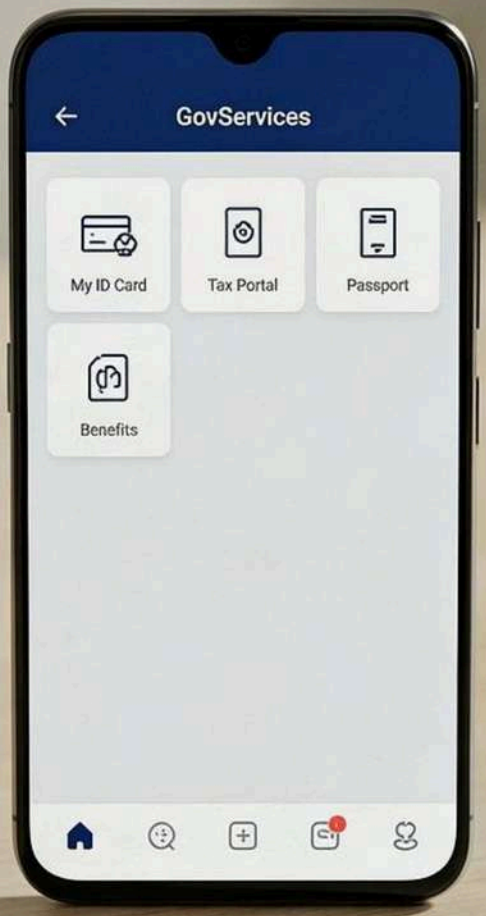
Create a strong password and set up your security questions. You will then be prompted to set a 4-digit PIN for quick access to the app.

4 Complete Identity Activation

Navigate to **My Services → Identity Services → Activate Digital Identity.** Confirm your details and submit. You will receive a confirmation that your digital identity is now active on the Absher platform.

A **Detailed Steps Guide PDF** with screenshots for the full Absher registration and activation process is included with this guide. Please refer to it if you encounter any difficulty at any stage.

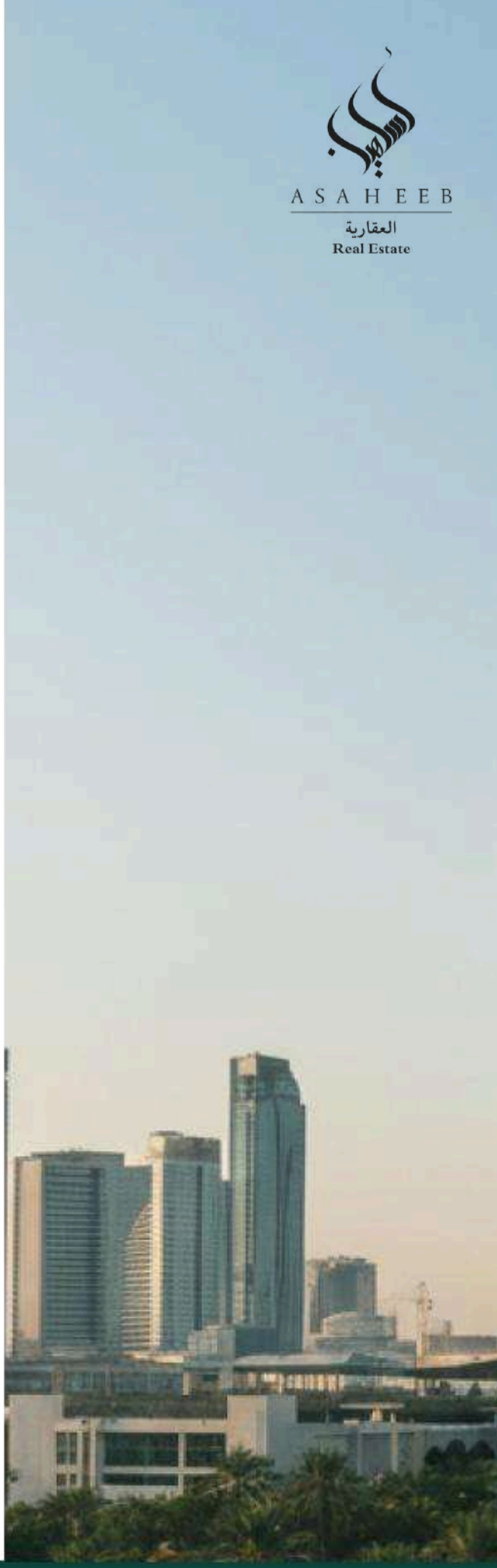
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Details of the steps for verifying the SIM card through the Nafath app.

Details of step number “5" in the process of issuing the digital identity



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Procedure for verifying the SIM card through the Nafath app

How to access the Nafath app via mobile phones.

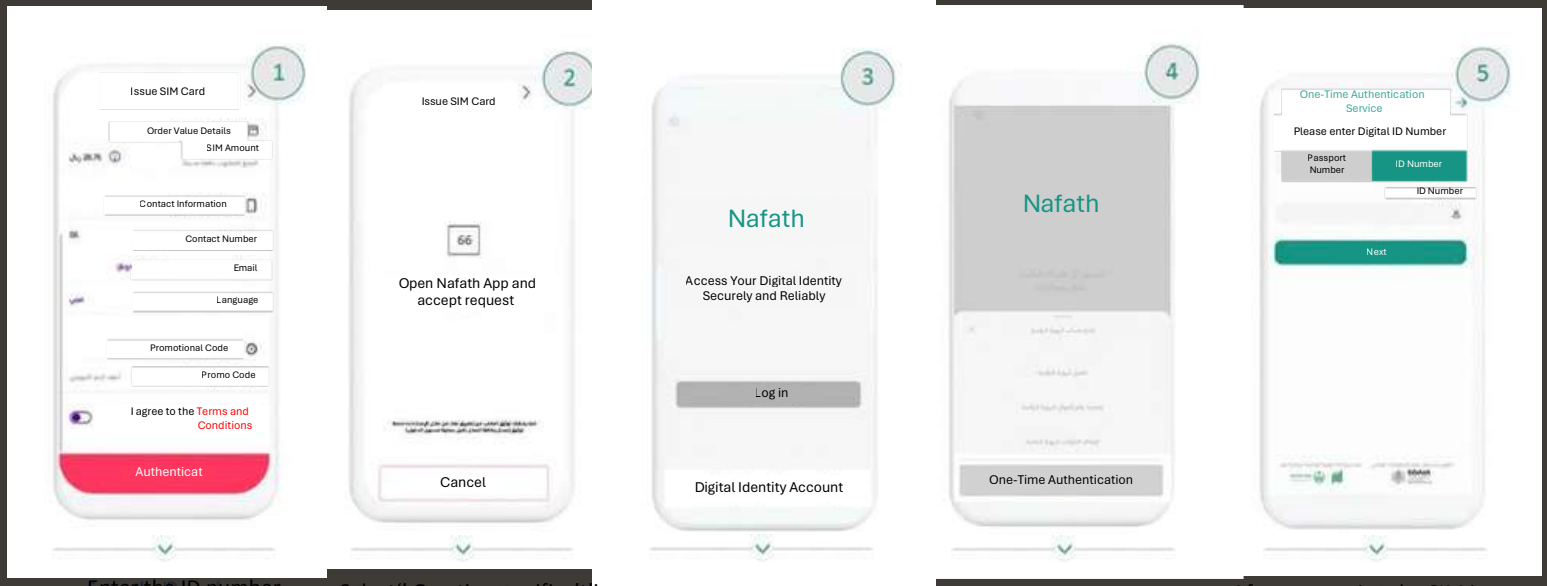






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Procedures for verifying the SIM card through the Nafath app (3/1)



Enter the ID number

Select" One time verifica't ion

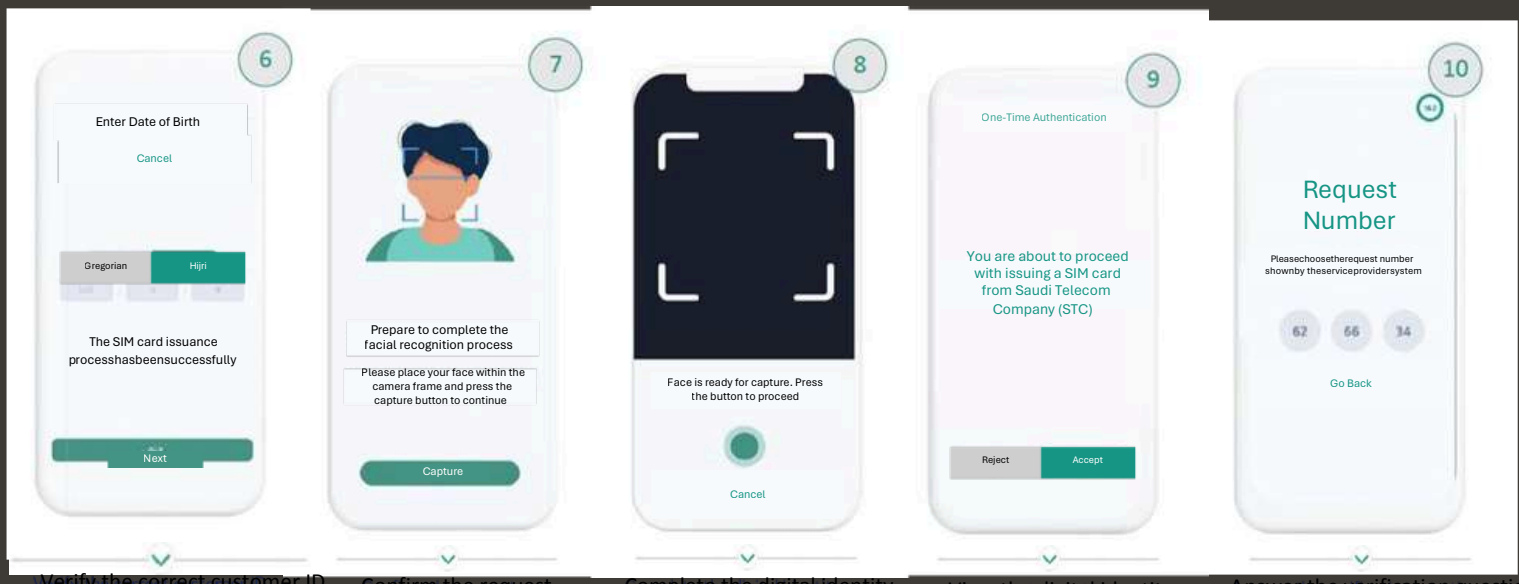
Open the Nafath app and go to "Add Digital Identity Acc'o'unt

The request will be sent to the Nafath app, and the request number will be displayed through the telecom service provider

After requesting the SIM issuance serr vice through the service provid

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Procedures for verifying the SIM card through the Nafath app (3/2)



Verify the correct customer ID number

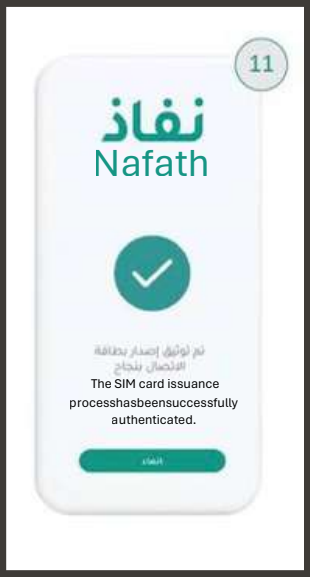
Confirm the request

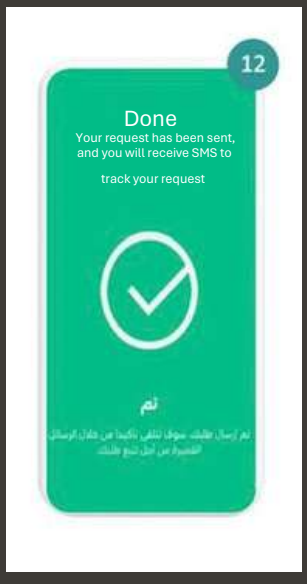
Complete the digital identity authentication process

View the digital identity verification steps

Answer the verification question

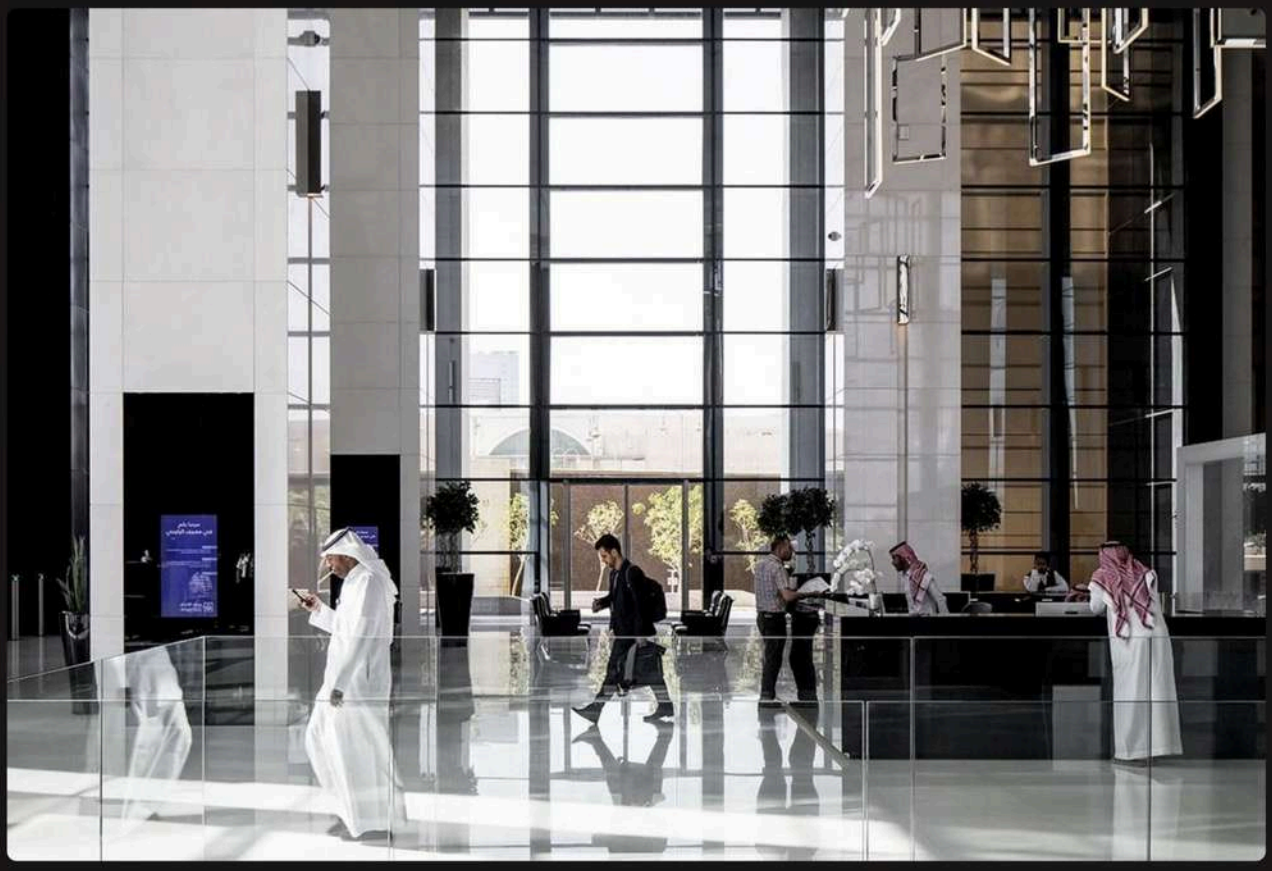
Procedures for verifying the SIM card through the Nafath app (3/3)





Step 7 — Open a Saudi Bank Account

STEP 7 OF 7



With your Digital ID verified and your Absher account active, you are now eligible to open a Saudi bank account. Most major Saudi banks offer a fully digital account opening process through their apps or websites, using your Digital ID and Absher-verified identity for instant verification.



Al Rajhi Bank

One of the largest Islamic banks in the world. Open an account digitally via **alrajhibank.com.sa** or the Al Rajhi Mobile app. Use your Digital ID and Absher OTP to verify.



Saudi National Bank (SNB)

The Kingdom's largest bank by assets. Visit **alahli.com** and select **"Open Account Online."** Verification is completed through your Absher-linked Digital ID.



Riyad Bank

Apply online at **riyadbank.com** or through the Riyad Mobile app. The digital onboarding process is guided and typically completed in under 10 minutes.

General Account Opening Steps

1. Visit the bank's official website or download their app.
2. Select **"Open a New Account"** from the main menu.
3. Enter your Saudi Digital ID number and personal details.
4. Verify your identity via an **Absher OTP** sent to your Saudi mobile number.
5. Choose your account type (current, savings, etc.) and complete the form.
6. Your account details and IBAN will be provided digitally upon approval.

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Details of the Steps to Activate

the Digital Identity via the Absher Platform

Details of step number “6” in the process of issuing the digital identity



Digital Identity Activation Process via Absher Platform

How to access the Absher app via mobile phones

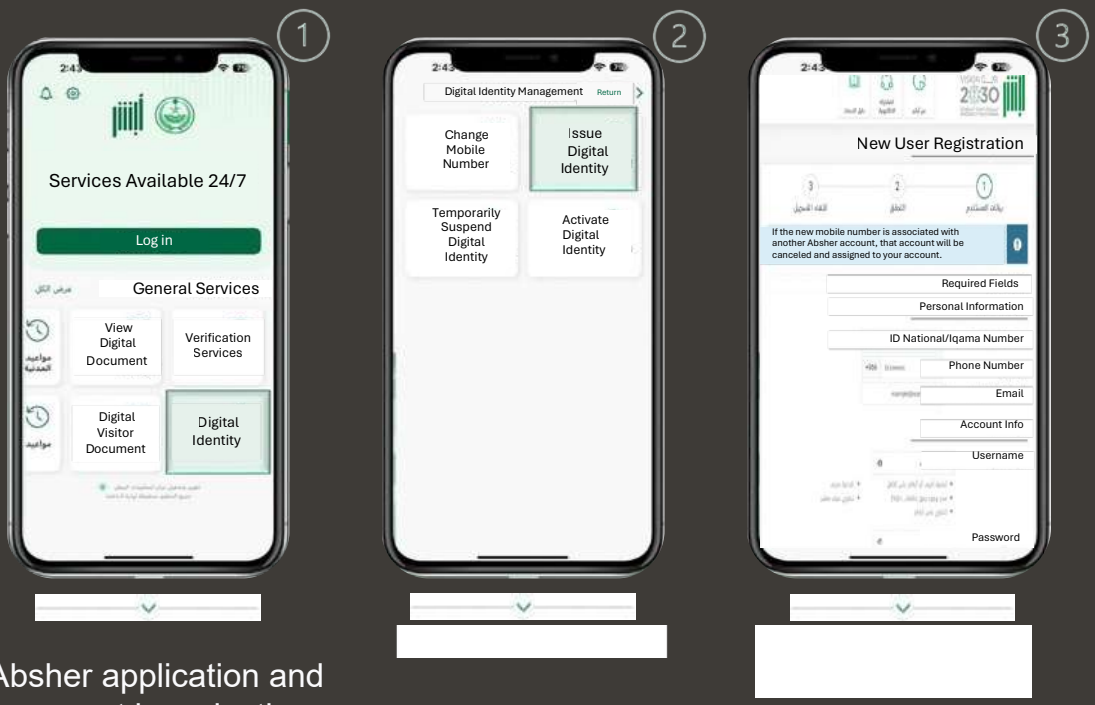
GET IT ON Google Play

Download on the App Store

EXPLORE IT ON AppGallery

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Digital Identity Activation Process via the Absher Platform (3/1)



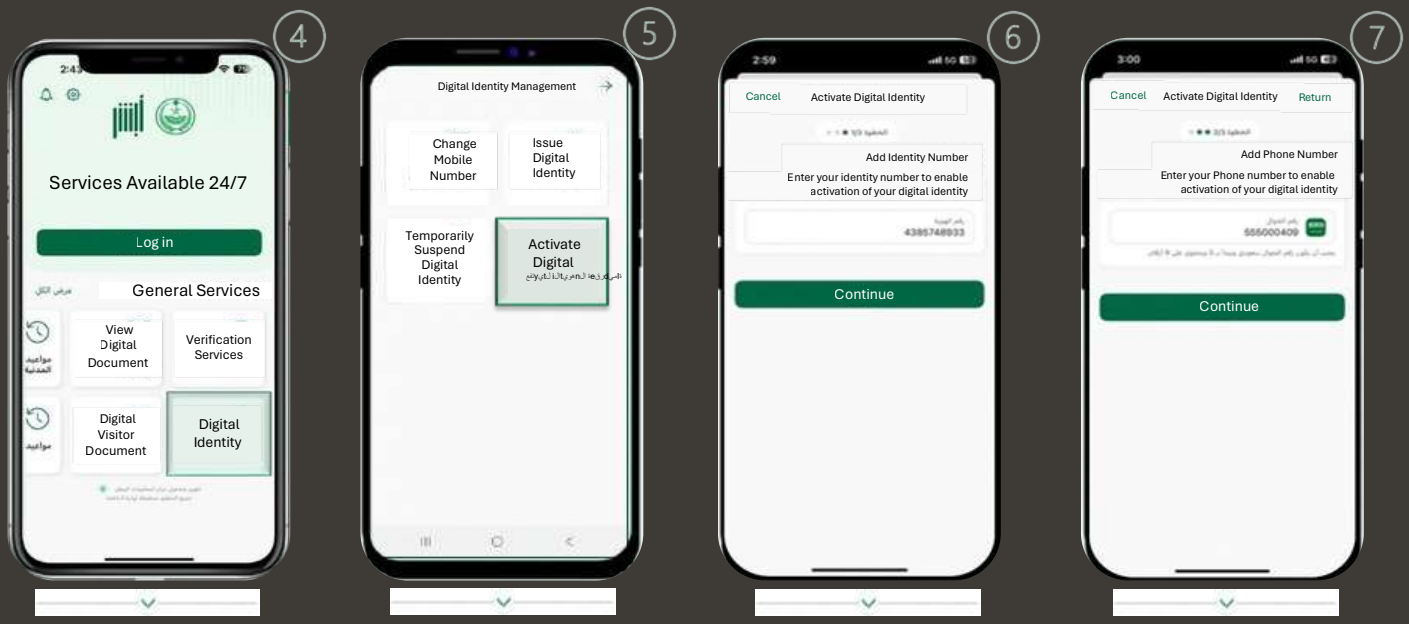
Log in to the Absher application and create a new account by selecting “Digital Identity Management.”

Select “Issue Digital Identity”

Complete the required information and proceed with the steps to register a new user.

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Digital Identity Activation Process via the Absher Platform (3/2)



Select “Digital Identity Management”

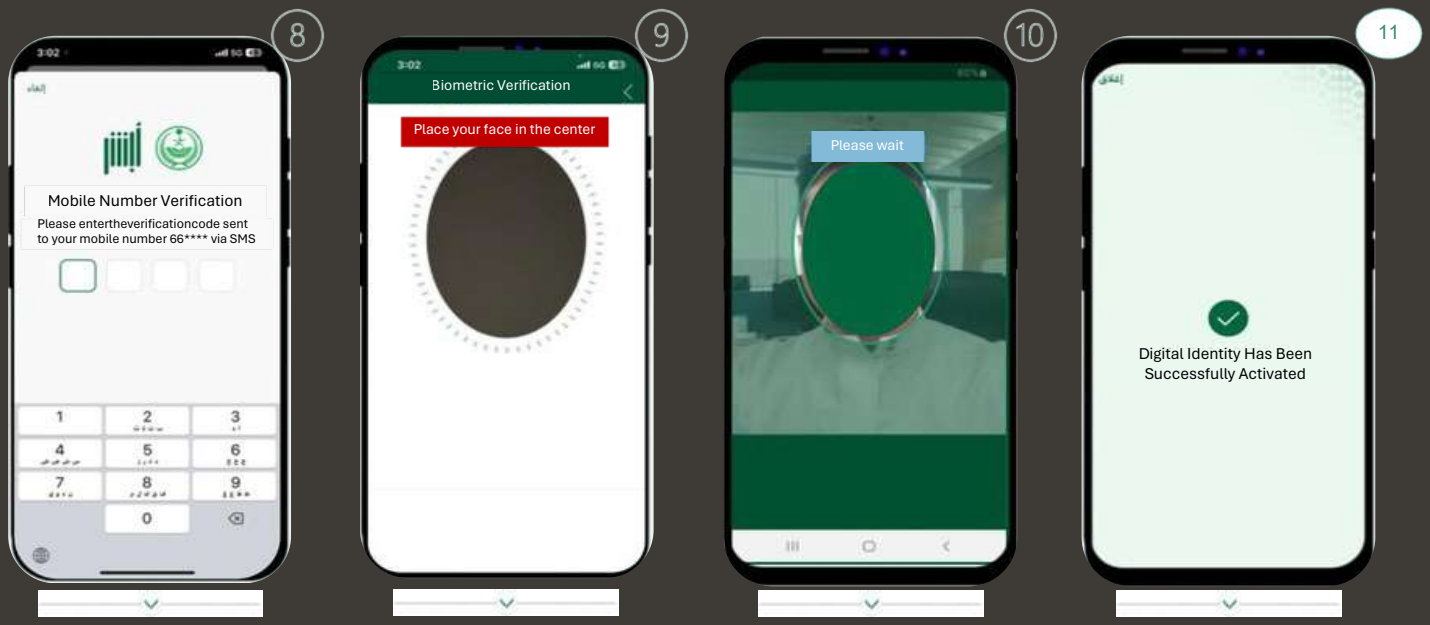
Select “Activate Digital Identity.”

Enter Saudi phone number

Enter the Digital Identity Number

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Digital Identity Activation Process via the Absher Platform (3/3)



Enter the verification code sent to your “mobile phone”

Complete the “biometric verification process”

Align the camera close to the face, ensuring it remains within the designated frame

Digital Identity Activation Confirmation Message Appears