



GREAT VALUE VACATIONS FREQUENTLY ASKED QUESTIONS

What is Great Value Vacations?

Great Value Vacations is a tour operator offering premium air-inclusive vacation packages, including independent and escorted trips, to top destinations worldwide at prices that are at or better than if the components were purchased separately.

What types of special interest trips does Great Value Vacations sell?

Vacation packages are available with such interests as Adventure; Art & Architecture; Beach; Castles, Manors & Villas; City Escapes; Culture & History; Food & Wine; Holiday; Luxury; Religious Tours; Rest & Relaxation; Romance; Summer Vacations. Vacation Types include All-Inclusive Resorts; Bed & Breakfast; Escorted Tours; Honeymoons; Luxury Vacations; Multi-Country Vacations; Rail Travel and Self-Drive Vacations.

What destinations does Great Value Vacations sell?

Africa, Asia, Caribbean, Europe, and Latin America.

What sets Great Value Vacations apart from other tour operators?

The company's product experts do all the legwork, creating perfect itineraries, and hand-picking superior accommodations, with tours, transfers, sightseeing suggested or included in the package rate. Great Value Vacations strives to offer competitive pricing that travelers would not be able to replicate if they purchased the individual products on their own.

What type of customer support does Great Value Vacations offer?

Great Value Vacations is there for its customers at every step – from their first phone call or visit to the website right up until their flight home. Vacation specialists and support staff are available to answer questions, provide advice or assist at any point during the vacation planning process. The company offers Trip Protection Plans, which allows customers to cancel trips for any reason up to 72 hours prior to travel and receive a



full refund, plus they have access to 24-hour Emergency Assistance while they travel.

How easy is it to book a Great Value Vacations trip?

Very easy! The user-friendly booking system available on the company's website allows customers to book complicated vacations with just a few clicks thanks to state-of-the-art technology. Any customer who books a Great Value Vacations package receives a personal Traveler Portal containing their vacation information in a mobile friendly format.

How long has Great Value Vacations been in business?

Great Value Vacations has been selling tour packages since 2011 and its parent company, DH Enterprise and Associates, Inc., has been selling travel for more than 35 years.

What is Great Value Vacations' relationship with DH Enterprise and Associates, Inc.? Great Value Vacations is part of the holding company DH Enterprise and Associates, Inc., which started doing business under various different names in 1980. Today, it is not only the parent company of Great Value Vacations, but also Global Consolidated Services, a travel service solutions company that provides white-label, turn-key capabilities in the areas of technology, management, and operations. DH Enterprise and Associates, Inc. also manages Journeys Connect, an escorted vacations and groups company, Sceptre, a deluxe tour company and the Aer Lingus Vacation Store, a brand owned by Aer Lingus. DH currently employs approximately 65 travel professionals and is supported by a team in Italy and a satellite office in Ireland. DH Enterprise & Associates, Inc. and its portfolio of brands is a member of the United States Tour Operators Association (USTOA).

How can I find out more about Great Value Vacations?

Visit www.greatvaluevacations.com for more information.

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