



Carrier specifications 2026.

Everything you need to know about carrier dimensions and surcharges.

All rates mentioned are excluding VAT unless stated otherwise.



PostNL.

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Dimensions.

Shipping within the Netherlands and Belgium.

Parcel Netherlands and Belgium.

Category	Conditions	Rate
Standard	Size: 10 x 10 x 1 cm up to 95 x 70 x 58 cm Weight: up to 23 kg Volume: up to 50 dm ³	Base rate
Non-standard processing	Size: smaller than 10 x 10 x 1 cm Larger than 95 x 70 x 58 cm (up to 175 x 78 x 58 cm)	+ € 4,85
Heavy parcel	Weight: 23 - 30kg	+ € 5,60
Large parcel surcharge	50 - 100 dm ³	+ € 0,85
	100 - 200 dm ³	+ € 4,85
	200+ dm ³	+ € 11,30
Exceeding maximum parcel dimensions	Size: larger than 175 x 78 x 58 cm Weight: over 30 kg	+ € 87,95

Small parcel Netherlands and Belgium.

Category	Conditions	Rate
Standard	Size: Min. 10 x 10 x 1 cm Max. 10 dm ³ Weight: up to 23 kg	Base rate
Irregular dimensions or weight	Size: smaller than 10 x 10 x 1 cm or volume greater than 10 dm ³ Weight: over 23 kg	If dimensions are irregular the rates and surcharges of a regular parcel apply.

Letterbox parcel / Digital stamp Netherlands.

Category	Conditions	Rate
Standard	Size: 14 x 9 cm up to 38 x 26,5 x 3,2 cm Weight: up to 2 kg	Base rate
Too large / too heavy	Size: smaller than 14 x 9 cm or bigger than 38 x 26,5 x 3,2 cm Weight: boven 2 kg	+ € 4,50





Shipping within the EU.

Parcel.

Category	Conditions	Rate
Standard	Size: 10 x 10 x 1 cm up to 95 x 70 x 58 cm Girth: > 300 cm Weight: up to 30 kg	Base rate
Non standard processing	Size: smaller than 10 x 10 x 1 cm Larger than dan 95 x 70 x 58 cm (up to 175 x 78 x 58 cm)	Denmark: + € 13,50 Germany: + € 11,00 France: + € 8,00 Sweden: + € 13,50 Other countries: + € 5,60
Large parcel surcharge	50 - 100 dm3 100 - 200 dm3 200+ dm3	+ € 0,60 + € 1,80 + € 3,65
Exceeding maximum parcel dimensions	Size: larger than 175 x 78 x 58 cm Weight: over 30 kg	+ € 87,95

Small parcel.

Category	Conditions	Rate
Standard	Size: min. 14 x 9 cm max. L + B + H: < 900 mm longest side: < 600 mm Weight: up to 2 kg	Base rate

Letterbox parcel Belgium and EU.

Category	Conditions	Rate
Standard	Size: 14 x 9 cm up to 38 x 26,5 x 3,2 cm Weight: up to 1 kg	Base rate
Too large / too heavy	Size: smaller than 14 x 9 cm or larger than 38 x 26,5 x 3,2 cm Weight: over 1 kg	+ € 4,50





Shipping outside of the EU.

Parcel*.

Category	Conditions	Rate
Standard	Size: 10 x 10 x 1 up to 95 x 70 x 50 cm Girth > 300 cm Weight: up to 20 kg	Base rate
Non standard processing	Size: smaller than 10 x 10 x 1 cm or larger than 95 x 70 x 50	+ € 5,60
Exceeding maximum parcel dimensions	Size: larger than 150 x 70 x 50 cm Weight: over 20 kg	+ € 87,95

Small parcel.

Category	Conditions	Rate
Standard	Size: min. 14 x 9 cm max. L + B + H: < 900 mm longest side: < 600 mm Weight: up to 2 kg	Base rate

Letterbox parcel.

Category	Conditions	Rate
Standard	Size: 14 x 9 up to 38 x 26,5 x 3,2 cm Weight: up to 1 kg	Base rate
Too large / too heavy	Size: smaller than 14 x 9 cm or larger than 38 x 26,5 x 3,2 cm Weight: over 1 kg	+ € 4,50

* Volumetric weight.

Volumetric weight is the volume that a parcel takes up during transport. The rate for shipments outside Europe is calculated as follows: base rate + number of kilos* (price per kilo + energy surcharge). This method ensures that shipments that take up more space or weigh more are charged at a higher rate.

* Number of kilos: the price is based on the higher value of actual weight or volumetric weight. Volumetric weight = volume (dm³) / 6.





Surcharges.

Energy surcharge.

High energy and fuel prices have a major impact on consumers and businesses. As a result of this increase an energy surcharge applies.

Surcharge: variable per month. You can find the most recent and complete information [here](#).

Peak surcharge.

PostNL charges a peak surcharge to safeguard delivery quality for parcels and letterbox parcels in the busiest period of the year.

Surcharge:

€ 0,32 per parcel

€ 0,18 per letterbox parcel

Large parcel surcharge.

Research shows that half of all parcels shipped contain air, which takes up unnecessary space. By reducing this we create more logistics capacity and lower CO2 emissions. For parcels larger than 50 dm³ within the Netherlands and the EU a surcharge applies.

Volume	NL & BE	Within the EU
< 50 dm ³	Free	Free
50 - 100 dm ³	€ 0,85	€ 0,60
100 - 200 dm ³	€ 4,85	€ 1,80
> 200 dm ³	€ 11,30	€ 3,65

Large parcel surcharge is charged in combination.

Return to sender after refusal or undeliverable.

From 1 January 2026 a surcharge applies to PostNL shipments within the Netherlands and to Belgium that are returned because they cannot be delivered. This may be due to irregular dimensions or incorrect addresses.

Surcharge: rates in line with the original shipping rate (charged per parcel).



Non standard processing.

A parcel that due to its nature, shape or packaging must be processed by hand. See [this handout](#) for a complete overview of the criteria.

Tips to avoid the surcharge:

- Use sturdy rectangular boxes.
- Place the shipping label at the top right on the longest side of the box.
- Fill empty space well so that the contents do not move.

Surcharge:

Netherlands: € 4,85
Denmark: € 13,50
Germany: € 11,00
France: € 8,00
Sweden: € 13,50
Other countries: € 5,60

Heavy parcel.

Shipments in this weight class require extra care and manual handling during sorting and delivery.

Surcharge: € 5,60

Exceeding maximum parcel dimensions.

For parcels that exceed the maximum size and or maximum weight PostNL charges a freight surcharge.

Tips to avoid the surcharge:

- Use strong packaging that keeps its shape during transport.
- Stay well within the maximum size.

Surcharge: € 87,95

Not (correctly) pre-registered surcharge.

PostNL charges a surcharge for shipments that are not pre-registered correctly. This applies, for example, when the address is incorrect or incomplete, or when the barcode is damaged.

Here's how to avoid this surcharge:

- Check the address. Make sure it is complete and correct.
- Use a barcode that can be scanned properly.
- Use barcodes within 10 days.
- Never reuse barcodes.

Surcharge: € 1,15

Letterbox parcel too large / too heavy.

PostNL charges a surcharge for letterbox parcels that exceed the standard size.

Surcharge: € 4,50



DHL For You (consumer delivery).

Dimensions.

Shipping within the Netherlands.

DHL For You - Netherlands.

Categorie	Voorwaarden		Tarief
Standard	Envelope	Weight: up to 500 grams Size: min. 15 x 11 x 1 cm max. 38 x 26,5 x 3,2 cm	Base rate
	Letterbox parcel	Weight: up to 1 kg Size: min. 15 x 11 x 1 cm max. 38 x 26,5 x 3,2 cm	Base rate
	S	Volume: < 10 dm3 Weight: < 5 kg Size: 120 x 60 x 60 cm	Base rate
	M	Volume: < 24 dm3 Weight: < 10 kg Size: 120 x 60 x 60 cm	Base rate
	L	Volume: < 60 dm3 Weight: < 15 kg Size: 120 x 60 x 60 cm	Base rate
	XL	Volume: < 240 dm3 Weight: < 20 kg Size: 120 x 60 x 60 cm	Base rate
	XXL	Volume: < 432 dm3 Weight: < 31,5 kg Size: 120 x 60 x 60 cm	Base rate
	Pallet	Weight: up to 1.000 kg Size: maximum size full pallet: 120 x 100 x 200 cm maximum size half pallet: 80 x 60 x 150 cm (height incl. pallet)	Base rate
Manual handling	A parcel that falls outside the specifications of Envelope, Letterbox parcel, S, M, L, XL, XXL that due to its nature, shape or packaging must be processed by hand.		+ € 7,25
Exceeding specifications	Volume: max. 432 dm3 Size: 120 x 60 x 60 cm tot 180 x 60 x 60 cm		+ € 7,25
Long parcel	Volume: max. 432 dm3 Weight: max. 31,5 kg Size: 180 x 60 x 60 cm up to 240 x 60 x 60 cm		+ € 23,50
Return oversize parcel	Home address • Volume: larger than 432 dm3 • Size: larger than 240 x 60 x 60 cm Servicepoint • Volume: larger than 240 dm3 • Size: larger than 120 x 60 x 60 cm		+ € 27,50
Return overweight parcel	Home address • Weight: over 31,5 kg Servicepoint • Weight: over 20 kg		+ € 27,50

The surcharges above only apply to dimensions and weight. You will find other surcharges for this carrier on page 10.





DHL For You (consumer delivery).

Shipping to Belgium.

DHL For You - to Belgium.

Category		Conditions	Rate
Standard	Letterbox parcel	Weight: up to 1 kg Size: min. 15 x 11 x 1 cm max. 38 x 26,5 x 3,2 cm	Base rate
	S	Volume: < 10 dm3 Weight: < 5 kg Size: 120 x 60 x 60 cm	Base rate
	M	Volume: < 24 dm3 Weight: < 10 kg Size: 120 x 60 x 60 cm	Base rate
	L	Volume: < 60 dm3 Weight: < 15 kg Size: 120 x 60 x 60 cm	Base rate
	XL	Volume: < 240 dm3 Weight: < 20 kg Size: 120 x 60 x 60 cm	Base rate
	XXL	Volume: < 432 dm3 Weight: < 31,5 kg Size: 120 x 60 x 60 cm	Base rate
	Pallet	Weight: up to 1.000 kg Dimensions: maximum size full pallet: 120 x 100 x 200 cm maximum size half pallet: 80 x 60 x 150 cm (height incl. pallet)	Base rate
Manual handling		A parcel that falls outside the specifications of Envelope, Letterbox parcel, S, M, L, XL, XXL that due to its nature, shape or packaging must be processed by hand.	+ € 7,25
Exceeds specifications		Volume: max. 432 dm3 Size: 120 x 60 x 60 cm up to 180 x 60 x 60 cm	+ € 23,50
Long parcel		Volume: max. 432 dm3 Weight: max. 31,5 kg Size: 180 x 60 x 60 cm up to 240 x 60 x 60 cm	+ € 23,50
Return oversize parcel		Home address • Volume: larger than 432 dm3 • Size: larger than 240 x 60 x 60 cm Servicepoint • Volume: larger than 240 dm3 • Size: larger than 120 x 60 x 60 cm	+ € 27,50
Return overweight parcel		Home address • Weight: over 31,5 kg Servicepoint • Weight: over 20 kg	+ € 27,50





DHL For You (consumer delivery).

Surcharges.

Fuel surcharge.

DHL charges a variable fuel surcharge to cover extra fuel costs, depending on monthly oil and gas prices. (The surcharge we pass on is a maximum of 14%.)

Surcharge: variable per month. The most recent and complete information can be found [here](#).

GoGreen surcharge.

Surcharge where DHL compensates CO2 emissions per shipment via the GoGreen compensation programme.

Surcharge: € 0,04

Manual handling.

A parcel that falls outside the specifications* of Envelope, Letterbox Parcel, S, M, L, XL, XXL, or that requires manual processing due to its nature, shape, or packaging.

Tips to avoid the surcharge:

- Use sturdy rectangular boxes.
- Place the shipping label at the top right on the longest side of the box.
- Fill empty space well so the contents do not move.

*See dimensions.

Surcharge: € 7,25

Exceeds specifications.

A parcel that is longer than 120 cm or wider than 60 cm or higher than 60 cm. Maximum length 180 cm. Maximum volume 432 dm³.

Surcharge Netherlands: € 7,25

Surcharge Belgium: € 23,50





Long parcel.

A parcel between 180 cm and 240 cm long. Maximum volume 432 dm³. Maximum weight 31,5 kg.

Surcharge: € 23,50

Return oversize parcel.

Home address: if a parcel is longer than 240 cm or larger than 432 dm³ it will be returned to sender.

Service point: if a parcel is longer than 120 cm or larger than 240 dm³ it will be returned to sender.

Surcharge: € 27,50

Return overweight parcel.

Home address: if a parcel is heavier than 31,5 kg it will be returned to sender.

Service point: if a parcel is heavier than 20 kg it will be returned to sender.

Surcharge: € 27,50

Undelivered parcel.

If the parcel cannot be delivered or is not collected at the DHL ServicePoint it will be returned to sender.

Surcharge: Shipping rate + € 1,25

New address label.

If the address label is unreadable, damaged or contains an error DHL will print a new label.

Surcharge: € 1,00

Wadden Islands.

A parcel or pallet to the Dutch Wadden Islands.

Surcharge: € 5,50

Saturday delivery in Belgium.

A parcel shipped on Friday that is offered in Belgium on Saturday.

Surcharge: € 2,50



DHL For You (consumer delivery).



Pick up surcharge.

DHL charges a pick up surcharge per shipment for collection, depending on volume and weight. This surcharge applies to parcels and letterbox parcels within the Netherlands.

Parcel surcharges:

S: € 0,25

M: € 0,25

L: € 0,30

XL: € 0,40

XXL: € 0,70

Letterbox parcel surcharge: € 0,20

Envelope surcharge: € 0,15

Toll surcharge.

DHL applies the following toll surcharges: within the Netherlands and to and from Belgium. The percentages are charged per parcel and appear on the invoice as a total.

- Within the Netherlands: 1,70%
- To or from Belgium: 5,45%





DHL For You Today (same day delivery).

Dimensions.

Shipping within the Netherlands.

Parcel DHL For You Today.

Category	Conditions	Rate
Standard	Weight: up to 20 kg Size: min. 15 x 11 x 1 cm max. 80 x 60 x 50 cm	Base rate

Surcharges.

Fuel surcharge.

DHL charges a variable fuel surcharge to cover extra fuel costs, depending on monthly oil and gas prices. (The surcharge we pass on is a maximum of 14%.) This surcharge is variable per month. The most recent and complete information can be found [here](#).

GoGreen Surcharge.

Surcharge where DHL compensates CO2 emissions per shipment via their GoGreen compensation programme.

Surcharge: € 0,04

Manual handling.

A parcel that must be processed by hand due to its nature, shape or packaging.

Tips to avoid the surcharge:

- Use sturdy rectangular boxes.
- Place the shipping label at the top right on the longest side of the box.
- Fill empty space well so the contents do not move.

Surcharge: € 7,25



CARRIER SPECIFICATIONS.



DHL For You Today (same day delivery).

Undelivered parcel.

If the parcel cannot be delivered or is not collected at the DHL ServicePoint it will be returned to sender.

Surcharge: shipping rate + € 1,25

New address label.

If the address label is unreadable, damaged or contains an error DHL prints a new label.

Surcharge: € 1,00



DHL Europlus (business delivery).

Dimensions.

Shipping within the Netherlands and the EU.

Parcel DHL Europlus.

Category	Conditions	Rate
Standard	Weight: tot 20 kg Size: 15 x 11 x 3,5 cm up to 120 x 60 x 50 cm	Base rate
Extra handling*	Volume: > 240 dm3 Size: 120 x 60 x 50 cm up to 180 x 100 x 50 cm	+ € 7,25
Extra small handling*	Size: smaller than 15 x 11 x 3,5 cm	+ € 3,50
Extra large*	Weight: up to 31,5 kg Length: between 240 and 600 cm and max. diameter 30 cm Size: 180 x 100 x 50 cm tot 240 x 100 x 200 cm	+ € 49,50
Heavy parcel*	Weight: between 20 and 31,5kg	+ € 4,25
Heavy parcel on pallet*	Weight: over 31,5 kg	+ € 16,50 + pallet rate

* Excluding fuel surcharge and toll surcharge if the shipment goes to or via Netherlands, Belgium, Germany or Hungary.





DHL Europlus (business delivery).

Surcharges.

Fuel surcharge.

DHL charges a variable fuel surcharge to cover extra fuel costs, depending on monthly oil and gas prices. (The surcharge we pass on is a maximum of 14%.) This surcharge is variable per month. The most recent and complete information can be found [here](#).

* Excluding fuel surcharge and toll surcharge if the shipment goes to or via Netherlands, Belgium, Germany or Hungary.

GoGreen surcharge.

Surcharge where DHL compensates CO2 emissions per shipment via their GoGreen compensation programme.

Surcharge within the Benelux: € 0,04

Surcharge outside the Benelux: € 0,09

Manual handling*.

A parcel that must be processed by hand due to its nature, shape or packaging.

Tips to avoid the surcharge:

- Use sturdy rectangular boxes.
- Place the shipping label at the top right on the longest side of the box.
- Fill empty space well so the contents do not move.

Surcharge: € 7,25

Extra handling*.

A parcel that is larger than L120 x W60 x H50 cm and up to L180 x W100 x H50 cm.
Volume more than 240 dm³.

Surcharge: € 7,25

Extra small handling*.

A parcel that is smaller than L15 x W11 x H3,5 cm.

Surcharge: € 3,50





DHL Europlus (business delivery).

Extra large*.

A parcel between L180 x W100 x H50 cm and up to L240 x W100 x H200 cm.

A parcel between L240 and L600 cm with a maximum diameter of 30 cm and 31,5 kg. Available in the Benelux.

Surcharge: € 49,50

Heavy parcel*.

For sending a parcel between 20 and 31,5 kg. A parcel of 20 kg or more must have an additional label indicating that it is a heavy parcel.

Surcharge: € 4,25

Heavy parcel on pallet*.

If a parcel heavier than 31,5 kg is not placed on a pallet DHL will place it on a pallet.

Surcharge: € 16,50 + pallet rate

Non deliverable or refused shipment.

A shipment that cannot be delivered will be returned to sender.

Surcharge: € 9,50 + 75% of the shipping rate

New address label.

If the address label is unreadable, damaged or contains an error DHL prints a new label.

Surcharge: € 1,00

Remote area*.

If the shipment must be delivered in a remote area. More info: www.dhlparcel.nl/ras

Surcharge: € 0,35 per kg (with a minimum of € 17,50)

Wadden Islands*.

A parcel or pallet to the Dutch Wadden Islands.

Surcharge parcel: € 5,50

Surcharge pallet: € 32,50



DHL Europlus (business delivery).



Toll surcharge.

DHL applies the following toll surcharges: within the Netherlands and to, via and from Belgium, Germany and Hungary.

- Within the Netherlands: 1,70%
- Via Belgium: 2,96%
- To or from Belgium: 5,45%
- To, via or from Germany: 6,90%
- To, via or from Hungary: 9,95%

Customs handling Europe.

For shipping to destinations that require customs clearance (except the United Kingdom).

Surcharge: € 32,50

Customs handling United Kingdom.

For shipping to the United Kingdom.

Surcharge: € 8,95 + € 0,35 per HS description



CARRIER SPECIFICATIONS.



DHL Parcel Connect (consumer delivery).

Dimensions.

Shipping within the EU.

Parcel DHL Parcel Connect.

Category	Conditions	Rate
Standard	Weight: up to 20 kg Size: 15 x 11 x 1 cm up to 120 x 60 x 60 cm	Base rate
Exceeds specifications*	Volume: max. 432 dm3 Size: 120 x 60 x 60 cm up to 180 x 60 x 60 cm	+ € 23,50
Heavy parcel*	Weight: between 20 and 31,5 kg	+ € 4,25
Return oversize parcel*	Volume: larger than 432 dm3 Size: larger than 180 x 60 x 60 cm	+ € 27,50
Return overweight parcel*	Weight: over 31,5 kg	+ € 27,50

* Excluding fuel surcharge and toll surcharge if the shipment goes to or via Netherlands, Belgium, Germany or Hungary.





DHL Parcel Connect (consumer delivery).

Surcharges.

Fuel surcharge.

DHL charges a variable fuel surcharge to cover extra fuel costs, depending on monthly oil and gas prices. (The surcharge we pass on is a maximum of 14%.) This surcharge is variable per month. The most recent and complete information can be found [here](#).

* Excluding fuel surcharge and toll surcharge if the shipment goes to or via Netherlands, Belgium, Germany or Hungary.

GoGreen surcharge.

Surcharge where DHL compensates CO2 emissions per shipment via their GoGreen compensation programme.

Surcharge: € 0,09

Manual handling*.

A parcel that must be processed by hand due to its nature, shape or packaging.

Tips to avoid the surcharge:

- Use sturdy rectangular boxes.
- Place the shipping label at the top right on the longest side of the box.
- Fill empty space well so the contents do not move.

Surcharge: € 7,25

Exceeds specifications*.

A parcel that is longer than 120 cm or wider than 60 cm or higher than 60 cm. Maximum length 180 cm. Maximum volume 432 litres.

Surcharge: € 23,50

Heavy parcel*.

For sending a parcel weighing between 20 and 31,5 kg. Any parcel weighing 20 kg or more must have an additional label indicating that it is a heavy parcel.

Surcharge: € 4,25



CARRIER SPECIFICATIONS.



DHL Parcel Connect (consumer delivery).

Return oversize parcel*.

If a parcel is larger than 180 cm or 432 litres it will be returned to sender.

Surcharge: € 27,50

Return overweight parcel*.

If a parcel is heavier than 31,5 kg it will be returned to sender on a pallet.

Surcharge: € 27,50

Undelivered parcel.

If the parcel cannot be delivered or is not collected at the DHL ServicePoint it will be returned to sender.

Surcharge: € 9,50 + 75% of the shipping rate

New address label.

If the address label is unreadable, damaged, or contains an error, DHL will print a new label.

Surcharge: € 1,00

Remote area*.

If the shipment must be delivered in a remote area. More info: www.dhlparcel.nl/ras

Surcharge: € 17,50

Toll surcharge.

DHL applies the following toll surcharges: via Belgium, to, via and from Germany, and to, via and from Hungary. The percentages are charged per parcel and appear on the invoice as a total.

- Via Belgium: 2,96%
- To, via or from Germany: 6,90%
- To, via or from Hungary: 9,95%

Customs handling United Kingdom.

For shipping to the United Kingdom.

Surcharge: € 8,95 + € 0,35 per HS description





Dimensions.

Parcel.

Category	Conditions	Rate
Standard	Size: max. length: 100 cm If Pick-up service: max. length: 175 cm Max. girth: 200 cm Weight: up to 20 kg If Pick-up service: up to 31,5 kg	Base rate
NSP (Non Standard Parcel)	Size: • Longer than 130 cm and shorter than 175 cm (length or diagonal) • Has an unstable or irregular shape (sphere, cylinder, roll) • Not properly packaged according to the packaging guidelines • Has a missing or poorly readable label, or requires additional manual handling or sorting Weight: 20 to 31,5 kg	Category A: NSP parcels are less than 10% of the total. + € 2,24 per NSP parcel. Category B: SP parcels form 10% to 15% of the total. + € 3,54 per NSP parcel. Category C: NSP parcels make up 15% to 50% of the total. + € 5,84 per NSP parcel. Category D: NSP parcels are more than 50% of the total. + € 7,84 per NSP parcel.
Exceeding dimensions and weight NP parcel	Size: Longer than 175 cm (length or diagonal) Girth greater than 300 cm Weight: Over 31,5 kg	+ € 46,50 per parcel
Exceeding dimensions and weight KP parcel	Size: Longer than 50 cm (length or diagonal) Girth greater than 111 cm Weight: Over 3 kg	+ € 7,50

Letterbox parcel.

Category	Conditions	Rate
Standard	Size: max. 38 x 26,5 x 3,2 cm Weight: up to 1 kg	Base rate





Surcharge.

Energy surcharge.

DPD charges a variable energy surcharge on the shipment rate, adjusted to fluctuating energy prices.

Surcharge: variable, see dpd.com/nl/en/fuel-surcharge/ for the current energy surcharge.

Tire surcharge.

Tires to Finland, Norway and Denmark that are not delivered in cardboard packaging will be packed by DPD. DPD charges a surcharge for this.

Surcharge: € 3,35 per tire

Peak surcharge tires.

For sending tires a peak surcharge applies from 1 March to 31 May and from 24 September to 24 December.

Surcharge: € 1,70 per tire

NSP (Non Standard Parcel).

A parcel is considered a Non Standard Parcel (NSP) if it:

- Is longer than 130 cm and shorter than 175 cm (length or diagonal)
- Has a weight between 20 and 31,5 kg
- Has an unstable or irregular shape (sphere, cylinder, roll)
- Is not properly packaged according to the packaging guidelines
- Has a missing or poorly readable label, or requires additional manual handling or sorting

Category A: NSP parcels are less than 10% of the total. € 2,24 per NSP parcel.

Category B: NSP parcels form 10% to 15% of the total. € 3,54 per NSP parcel.

Category C: NSP parcels make up 15% to 50% of the total. € 5,84 per NSP parcel.

Category D: NSP parcels are more than 50% of the total. € 7,84 per NSP parcel.



Exceeding dimensions and weight NP parcel.

DPD applies maximum dimensions and weights for parcels. If these exceed the following limits a surcharge is applied:

- Length or diagonal longer than 175 cm
- Weight over 31,5 kg
- Girth greater than 300 cm.

When this surcharge applies the NSP surcharge does not apply

Surcharge: € 46,50 per parcel

Exceeding dimensions and weight KP parcel.

DPD applies maximum dimensions and weights for small parcels. If the following limits are exceeded a surcharge is applied:

- Length or diagonal longer than 50 cm
- Weight over 3 kg
- Girth greater than 111 cm.

Surcharge: € 7,50 per parcel

Age check.

Surcharge for checking whether the recipient of the parcel is 18 years or older. Mandatory for delivery of alcohol and tobacco in the Netherlands.

Surcharge: € 1,84 per parcel

Returns of non deliverable or refused parcels.

Parcels that cannot be delivered, are refused by the recipient or are not collected at a Pickup parcelshop within 7 days are returned to the sender. DPD charges a surcharge for these returns.

Surcharge: DPD business delivery rate (DPD Classic) + € 2,85



Toll surcharge.

DPD charges three toll surcharges: Netherlands (within), Belgium (to and via Belgium) and Germany (to and via Germany). The percentages are charged per parcel and shown as a total on the invoice.

- 1,30% per parcel within the Netherlands
- 4,60% per parcel to Belgium
- 2,70% per parcel via Belgium
- 5,20% per parcel to Germany
- 3,85% per parcel via Germany

Remote area surcharge.

Destination	Surcharge
Netherlands	€ 8,00
Denmark	€ 10,00
Germany	€ 13,00
Estonia	€ 21,50
Finland	€ 27,50
France	€ 24,50
Greece	€ 22,50
Italy	€ 22,50
Croatia	€ 22,50
Norway	€ 85,00
Portugal	€ 47,50
Spain	€ 32,50
United Kingdom	€ 22,50
Sweden	€ 17,50

DPD has more surcharges than listed above. See the [DPD surcharge list](#) for a complete overview of all surcharges.



Dimensions.

Parcel.

Category	Conditions	Rate
Standard	Size: via UPS location: longest side max. 97 cm, girth max. 330 cm	Base rate
	Via pickup service: longest side max. 274 cm, girth max. 400 cm	
	Weight: via pickup service: 70 kg Via UPS location: 20 kg	

Conditions outside the EU.

International shipments require a few extra checks. Please note the following to avoid delays or shipments being held up:

- **Prohibited goods** (such as hazardous materials, alcohol, perishable goods) will be stopped immediately and shipping them will result in immediate closure of your UPS account.

[View the full UPS list](#)

- **Additional documentation.** Additional rules apply to cosmetics, supplements, batteries, and other items. In most cases, loose batteries are not permitted.

[View goods requiring additional documentation](#)

- **Complete product description.** Always state the material, quantity, value, and use.

See our [handout](#) for all guidelines for UPS shipments outside the EU. Not sure? Contact us. That way, you'll always be on the safe side.





Surcharges.

Fuel surcharge.

UPS charges a fuel surcharge on every shipment. The fuel surcharge is calculated on the base rate including the surcharge "Residential delivery".

Surcharges: the most recent and complete information can be found on [ups.com](https://www.ups.com).

Manual handling.

UPS rekent een toeslag voor pakketten die door hun formaat, gewicht of verpakking handmatig verwerkt moeten worden. Dit geldt onder andere voor:

- **Improper packaging:** not fully enclosed in corrugated cardboard, or packaged in canvas, leather, metal, wood, plastic, or polystyrene foam.
- **Cylindrical shape:** such as barrels, buckets, cans, or mailing tubes.
- **Large dimensions:** longest side exceeds 100 cm or second-longest side exceeds 76 cm.
- **Heavy weight:** more than 25 kg per parcel. If no weight is specified per parcel, this surcharge applies when the average parcel weight within the shipment exceeds 25 kg.
- **Special handling:** when UPS determines that additional manual processing is required.

Surcharge: € 13.85 per parcel

Residential delivery.

For shipments to residential addresses UPS charges a surcharge.

Surcharges: € 0,42 (MyParcel rate)

Shipping cost correction.

UPS charges a surcharge when the actual weight of the shipment differs from the declared weight. This surcharge only applies if the correction is more than 25% of the original shipping costs. Additional services and costs such as the fuel surcharge are not included in this calculation.

Surcharges: € 1,50 per shipment or 8% of the total amount of the shipping cost correction, whichever is higher.



Payment of import duties.

The recipient receives a payment link from UPS to pay the import charges. If these charges are not paid in advance they must be paid upon delivery. UPS charges a surcharge to the recipient for this.

Important: in some cases UPS will still deliver the parcel even if the import duties have not been paid. In that case the import duties will be charged to you afterwards.

Surcharges: 12 US dollars (if paid at the door)

Temporary surcharge for air shipments to the Middle East and Asia.

Since March 8, 2026, UPS has been charging a temporary surcharge for air shipments to certain countries in the Middle East and Asia. The surcharge is calculated based on the billable weight.

The surcharge applies to the following countries: Saudi Arabia, United Arab Emirates, Qatar, Bahrain, Pakistan, Lebanon, Bangladesh, Sri Lanka, Jordan, Iraq, Nepal, Afghanistan, Egypt, Kuwait, Oman, Israel, and India (only to India, not from India).

Surcharge for Israel: € 2.83 (UPS rate).

Surcharge for other countries: € 1.20 (UPS rate).

Shipments to the U.S.

A surcharge of \$ 2.50 per shipment applies to shipments to the U.S. This covers the additional costs associated with processing by U.S. Customs at busy sorting facilities.

Surcharge: \$ 2.50 USD per shipment

Other surcharges.

UPS charges additional fees beyond those listed above. Please refer to the [UPS Service Guide](#) for a complete overview of all fees.