

Jack's Compass Privacy Policy (Owned & Operated by Workhorse Expeditions LLP)

1. Data Controller & Scope

This Privacy Policy governs the collection and processing of personal data by **Workhorse Expeditions LLP** (hereinafter "the Company"), a limited liability partnership registered in Mumbai, India, via its digital platform **jackscompass.com**. By booking a Travel Package (Domestic or International), the Guest consents to the practices described herein.

2. Information Collected & Purpose

The Company collects only the minimum data required to facilitate legal travel and financial compliance:

- **Identity Documentation:** Aadhar Card (Domestic) or Passport Details (International). Photos/Scans are collected solely to verify names and facilitate Restricted Area Permits or Visa filings.
- **Tax Information (TCS):** PAN Card details are mandatory for all International Travel Packages booked for travel commencing after **April 1, 2026**, as per Indian Tax Regulations (Budget 2026).
- **Communication Data:** Phone numbers and email addresses are used for the delivery of itineraries, vouchers, and direct consultation.
- **Emergency Contact Details:** Name, phone, and email of a designated third party are collected for guest safety during transit.

3. Storage & Security

- **Local & Server Storage:** Collected data is stored on secure company servers and authorized hardware (laptops) with restricted access.
- **Data Retention:** While guests may request data deletion, the Company is legally obligated to retain financial records and PAN details for a period of **8 years** to comply with the Indian Income Tax Act.

4. Third-Party Disclosures & Liability

- **Operational Necessity:** Guest data is shared with third-party vendors (Hotels, Transport Providers, Airlines, and Government Permit Offices) to execute the itinerary.
- **Liability Waiver:** The Company does not exercise direct control over the privacy practices of independent vendors. By booking, the Guest acknowledges that the Company is not liable for any data misuse by these third-party service providers.

5. Payments & Financial Data

- **Transaction Channels:** Payments are accepted via **NEFT, QR Code, and UPI ID**.
- **No Card Storage:** As the Company does not currently utilize a third-party payment gateway, no credit/debit card numbers are stored or processed by jackscompass.com. All transfers are peer-to-bank.

6. Media & Marketing

- **Guest-Generated Content:** Jack's Compass does not film guests during travel. However, if a Guest voluntarily shares their personal travel footage/photos with the Company, the Company reserves the right to use such media for marketing and promotional purposes on social media and the website.

7. Future Services

This policy extends to **Travel Consulting** services. Data collected during consultations will be treated with the same confidentiality as tour bookings.