

Imran Hossain

Software Analyst (Assistant Manager)

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SKILLS

- **Leadership & Management:** Team Leadership, Project Management, Strategic Planning, Resource Allocation
- **Frontend Development:** React, NextJS, Angular
- **Backend Development:** PHP (Laravel), Node.js (Express), API Design, Microservices Architecture
- **Databases:** MySQL, PostgreSQL, MongoDB, Firebase, Redis
- **DevOps Tools:** Docker, Git, CI/CD
- **Project Management:** Agile, Scrum, Jira, Trello
- **Platforms:** Linux, Windows, AWS Cloud Hosting
- **AI Technologies:** MCP, Rag, Langchain
- **Payment Systems:** Payment Gateway Integration, Merchant Onboarding, Gpay, Bangla QR, 3D Secure (3DS)

EXPERIENCE

- **Senior Software Analyst (Deputy Manager)** Feb 2026 - Present
SSL Wireless [↗](#)
Dhaka, Bangladesh
 - Lead the development and contribute to architecture design and planning for the SSLCOMMERZ [↗](#) payment gateway, overseeing a system that processes approximately **300K** transactions daily.
 - Facilitate and lead technical meetings with payment channel partners to streamline integration workflows, resulting in a **15%** reduction in onboarding time.
 - Analyze and resolve complex merchant requirements by providing technical solutions and standardized documentation, effectively shortening integration timelines by **20%**.
 - Collaborate across departments to solve critical business challenges, bridging the gap between technical constraints and merchant/partner needs.
- **Software Analyst (Assistant Manager)** Jan 2024 - Feb 2026
SSL Wireless [↗](#)
Dhaka, Bangladesh
 - Integrated 7 new payment channels for Internet Banking and mobile financial services (MFS), expanding coverage and increasing monthly transaction volume by **10%**.
 - Launched merchant hosted card and wallet Autodebit features, now used in over **20%** of recurring transactions.
 - Developed a store-based card and wallet management system, enabling merchants to manage saved payment methods by store, increasing conversion rates on repeat purchases.
 - Implemented a merchant tokenized payment system used by high-profile clients, including **Starlink**, and enabling direct transaction processing during the initial payment.
 - Integrated the FPAN and DPAN Tokenization system of **Google Pay** to support Hosted checkout, Customer checkout, and QR payments for **BanglaQR** merchants, resulting in frictionless transactions that increased the transaction success rate by **15%**.
 - Added Tokenization for **Bkash**,
 - Integrated **Paypal** for processing payments, **Nagad** and **Cashbaba** wallets for One Tap and Direct Debit.
 - **Built AI-Powered Payment Gateway Transaction Debugger using MCP**
 - **Awarded** for contributions to the integration of **Google Pay** and **BanglaQR** into SSLCommerz (2025).
- **Senior Software Specialist (Associate Manager)** May 2021 - Dec 2023
SSL Wireless [↗](#)
Dhaka, Bangladesh
 - "Reduced complexities in legacy code and identified bottlenecks that sometimes caused some payments to take 2x times than average in monitoring graph.
 - Project Lead of logistics aggregator service, **awarded Technological Hero Runner-Up (2023)**
 - Enhanced transaction monitoring panels for Key Account Managers, automated campaign management processes, and improved the merchant panel for better user experience.
 - Integrated new utility services, Fixed critical bugs for Safari users and TV browsers on the Payment page's Angular version., and integrated courier services across various products.
- **Lead Software Engineer** Apr 2018 - Apr 2021
Flora Limited [↗](#)
Dhaka, Bangladesh

- Managed web and mobile team and developed Yaywerk, a job site that automatically top-lists the best-suited candidate profiles by matching job descriptions. Job seekers are also presented with top-matched jobs based on their profiles, eliminating the need for manual filtering
- Became **co-founder** of the project because of contribution and dedication on the project.

- **Software Engineer** Nov 2017 - Feb 2018
Spring Rain Information Technologies [↗](#) *Dhaka, Bangladesh*
 - Developed banking services powered by MASTER CARD for a UK based company PMA MEDIA Group [↗](#). Products are Lioncap, Auraecardservices & AuraeLux.
 - Developed Travel Portal, a luxury travel concierge service which provides Hotel, Car and Cruise booking services to the high valued customers of their banking services.
- **Software Engineer** Feb 2015 - Sep 2017
Zahansoft BD Ltd [↗](#) *Dhaka, Bangladesh*
 - Analyzed user requirements and wrote well-designed, testable, and efficient code for projects such as vacation rental bookings, e-commerce platforms, ERP systems, and school management software.
 - **Awarded** performance-based salary increment after completing a high-value project.

EDUCATION

- **American International University** [↗](#) Dhaka, Bangladesh
MSc in CSE; CGPA: 3.63/4.0 *Jan,2016 - Sep,2017*
- **Southeast University** [↗](#) Dhaka, Bangladesh
BSc in CSE; CGPA: 3.69/4.0 *May,2010 - May,2014*

PROJECTS

- **SSLCOMMERZ** [↗](#): Contributed to payment gateway integrations, saved card and wallet services, and middleware services for transactions between banks and MFS.
Tech: PHP, MySql, Laravel, Angular
- **GloryDale Merchant System** [↗](#): GMS is a UK-based merchant management and transaction settlement system. Developed onboarding features and reporting panels for merchant transactions, charges, and settlements.
Tech: PHP, MySql, Redis, Laravel, React
- **Rhino Controllers** [↗](#): Rhino Controllers is an e-commerce website for gamers to purchase custom-designed controllers. Customers were able to design their own controllers by selecting button colors, the texture of the controller body on a canvas, and placing orders with the custom designs they created.
Tech: PHP, MySql, Laravel, JQuery, Javascript
- **TravelTube** [↗](#): TraveTube helps to plan your trip, track your trip, make travel friends and share your travel journey via uploading Videos and photos.
Tech: PHP, Laravel, MySql, JQuery, Javascript
- **Rentastico** [↗](#): Rentastico is a vacation rental site where property owner can rent, property manager can manage property bookings, travel agent can help finding suitable rentals for travellers.
Tech: PHP, Laravel, MySql, Angular, Javascript
- **Large pocket** [↗](#): Large pocket is a traveler friendly e-commerce platform where users can avail discount and coupons on Triphouse properties, restaurants, tour packages, events, experiences, travel accessories and group by options.
Tech: PHP, Laravel, MySql, JQuery, Javascript