

END OF AGREEMENT CHECK LIST

- ☐ All sets of keys are returned.
- ☐ Service Manual and Owner’s Manual is in the glove box.
- ☐ All items supplied with the vehicle are placed in their original position.
- ☐ The vehicle meets all WOF standards and a current WOF certificate displayed on the windscreen.
- ☐ The vehicle has been serviced and maintained to the manufacturer’s specifications including any recall notifications dealt with in the required timeframes.
- ☐ All damage caused by impact that is “unacceptable” in the Fair Wear and Tear Guidelines is repaired.
- ☐ All signwriting is removed and any damaged paintwork repaired.
- ☐ Correct tyre pressure.
- ☐ The vehicle is clean.
- ☐ RUC paid up and a minimum of 1000kms in credit.
- ☐ Registration paid worth a minimum of 3 months.

AT THE END OF YOUR AGREEMENT

‘Fair wear and tear’ is the degree of deterioration that is reasonable for a vehicle – taking into account its age and the number of kilometres travelled.

This brochure should assist you in understanding what we mean by ‘fair wear and tear’ and to help you look after your vehicle for the term of your agreement. If you have any questions, please contact your local Mazda Dealer or call us free on 0800 800 626 and we’ll be more than happy to help.

For more information please contact us on
0800 800 626
or visit our website at
mazda.co.nz/finance



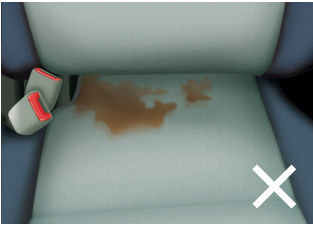
Toyota Finance New Zealand Limited trading as Mazda Finance

VEHICLE
CONDITION
REQUIREMENTS
PASSENGER AND SUV

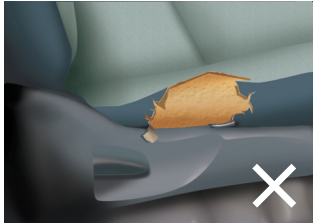


SEATS, UPHOLSTERY,
CARPET AND LUGGAGE
AREA

- Acceptable
- Fading caused by normal exposure to sunlight
 - Stains that can be removed by steam cleaning

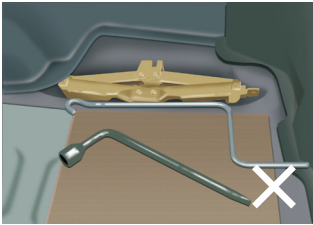


- Unacceptable
- Burns, cuts, rips and tears
 - Stains that can't be removed (e.g. oil, solvent, paint)
 - Damage to seat structure
 - Damage to boot lining
 - Mismatched colours
 - Excessive odour (e.g. dog, spilt milk, etc.)



ACCESSORIES AND
EQUIPMENT

- Acceptable
- Removal of any accessory fitted at the customer's expense provided this does not cause damage to the vehicle



- Unacceptable
- Broken aerial
 - Removal or damage to any accessories paid for by Mazda Finance or mentioned as an "Asset" on the lease agreement
 - Missing cigarette lighters, badges, knobs, trims, tools, jack, spare wheel, spare tyres, service books, tow bar, mud flaps and tonneau cover, SD Cards, USB/AUX covers, cargo liner/boot mat, cargo net, cargo blind, parcel tray

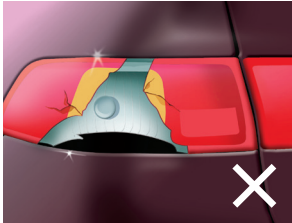


GLASS, LIGHTS AND
MIRRORS

- Acceptable
- Light scratching and minor chipping of windscreen outside of the CVA (Critical Vision Area) or lights if it has no bearing on WOF

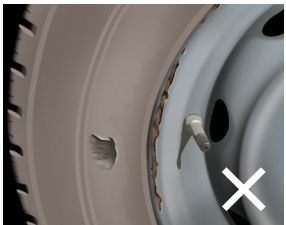


- Unacceptable
- Broken mirror glass, including mirror operation, electronics and housing
 - Broken or cracked lights or surrounds (incl. moisture)
 - Any damage to lights and glass considered a WOF defect
 - Any damage to the windscreen including chips, cracks, delamination, scratches larger than 10mm
 - Damage to windscreen/rear screen electrics, i.e. radar, rain sensor, reversing camera
 - Incorrectly installed or incorrect windscreen installed



TYRES, WHEELS AND TRIM
(INCLUDING SPARE)

- Acceptable
- Minor scuffing and scratches to less than 30% of wheel, trim or alloy surface
- Unacceptable
- Broken/cracked tyres and wheel trims
 - Mismatched tyres, alloys and wheel trims. i.e tread patterns, tyre designation (A/T, H/T,etc), diameter, width
 - Tyres that do not meet WOF standards
 - Uneven tyre wear including outer edge wear
 - Replacement tyres/wheels that don't meet manufacturer recommendations
 - Excessive kerb damage (greater 30% of the rim)
 - Missing alloy/mag wheels or spare wheels
 - Non-returned alloys included on the lease contract



UNDERBODY

- Acceptable
- Minor scratches and scrapes

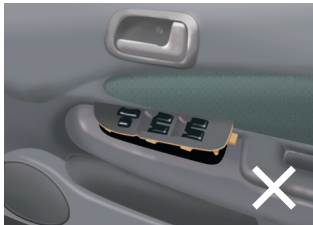


- Unacceptable
- Oil leaks
 - Extensive rust
 - Damaged exhaust system
 - Poor repairs
 - Twisted or bent chassis
 - Any damage to underbody considered a WOF/COF defect
 - Foreign matter, i.e. lime, cement, concrete
 - Impact damage



DASHBOARD, FASCIA
AND TRIM

- Acceptable
- Moderate scratches/markings up to 50mm long
 - Fading caused by normal exposure to sunlight
 - Stains that can be removed by steam cleaning

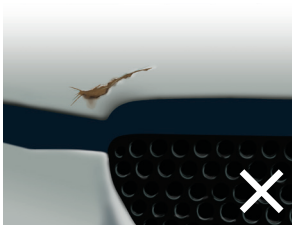


- Unacceptable
- Scratches over 51mm long
 - Burns
 - Holes or damage caused by fitting or removal of accessories
 - Missing items/accessories e.g. radio, ashtray, cup holder
 - Damage to electrics in front or infotainment screen
 - Damage to steering wheel, gear changer or centre console lid

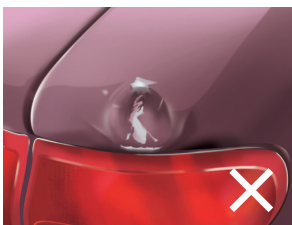


BODYWORK INCLUDING
PAINT

- Acceptable
- Dents not exceeding a depth of 2mm and a diameter of 20mm, (e.g. a \$1 coin) but no more than 3 per panel
 - Minor stone pitting

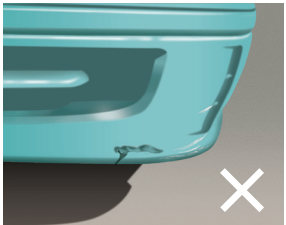


- Unacceptable
- Exposed undercoat or metal
 - Hail damage
 - Scrapes/deep scratches over 100mm in length
 - Misaligned panels
 - Buckling
 - Distortions
 - Poor panel/paint repairs including "orange peel"
 - Damage to paint from sunscreen, bird droppings
 - Spider rust caused by untreated paint damage i.e. chips



BUMPERS AND
MOULDINGS

- Acceptable
- Minor scuffing and scratches to less than 100mm in length
 - Minor stone pitting
 - Dents less than 20mm in diameter



- Unacceptable
- Any damage due to impact
 - Broken bumpers and mouldings
 - Cracked bumpers, holes
 - Misalignment
 - Gouging
 - Peeling paint

